

Orpheus County Feedback Meeting Agenda & Notes

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Date: May 10, 2018 **Time:** 1:30-3:00 **Place:** PSOB AOC, 4th flr (or room 710)

ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE

Counties: Baker; Benton (); **Clackamas** (Karen, Liz, Renee); Clatsop (); **Columbia** (Chel, Heather); Coos (); **Crook** (Anita, Karen,); **Curry** (Michelle); **Deschutes** (Debbie, Jenny); **Douglas** (Bailey, Laura); Grant (); Harney (); Hood-River; **Jackson** (Al, Andrea, Patty); Jefferson (); Josephine (); **Klamath** (Sharon); Lake; **Lane** (Carolina, Cindy, Michelle, Sidney); Lincoln (); **Linn** (Debby); **Malheur** (Tana); **Marion** (Dawn, Melanie); Morrow (); **Multnomah** (Jaime, Joanie, Marta, Nicole, Perry, Russ, Taylor); **NCPHD** (Jeremy); Polk (); **Tillamook** (Christina); Umatilla (); Union (); Wallowa; Warm Springs (); **Washington** (Kathleen, Ivette, Jennifer, Sue); Wheeler; **Yamhill** (Dominique)

State: Cedric, Courtney, Julie, June, Kiley, Lexie, Lisa, Maureen, Michelle, Missy, Nasreen, Rob, Ryan, Stephen, Tasha, Tom

ZS

NOTES		
Item	Discussion/Decisions	Action items
1	<p>ELR transmission problems debrief – Michelle</p> <ul style="list-style-type: none"> - This was a compound problem. Tech Team should have caught the problem earlier; however, the solution required Michelle’s expertise; Michelle was out of the office. 	<p>Tech Team to develop more depth in responding to ELR transmission problems</p>
2	<p>Orpheus Beta Rollout – Michelle</p> <ul style="list-style-type: none"> - The New TB Layout should be ready by the end of May. - The Enteric Beta screen has been up for a while, and the only feedback has come from Julie. We’re refining based on her feedback. 	

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- Interface replacement is scheduled for tonight; after which, Enteric will default to New Layout, but will still have the ability to revert to Old Layout using the button.
- **Question:** Will the new beta screens have the yellow highlights on the required fields? They should all have the highlights.
- **Question:** Which Tab is “first called Try” field on the Beta Screen? On the Risks Tab

Users to email Tech Team to report any field on the New Layout that should be highlighted.

Michelle to add interview date to New Layout.

The screenshot displays the 'RISKS' tab in the Enteric Disease interface. The '1st call try' field is highlighted in yellow, and a red arrow points to it. The 'Interviewed' section shows 'Yes' selected and 'Reason' set to 'Unable to Reach'. The 'Who' field is empty. The 'Risk questions' list includes various categories such as 'Contact with diapered persons', 'livestock, poultry', 'other pets (including exotica)', 'handled pet treats', 'food at gatherings (pot lucks, events)', 'Rare or raw meat', 'Raw (unpasteurized) milk', 'reptiles', 'food at restaurants', 'sprouts (alfalfa, clover, bean, ...)', 'work exposure to human or animal excreta', 'Travel outside home area', 'Other risk', 'Venison, other game, hunting', 'Zoos, petting zoos, county fairs, 4H', 'Dried meat (salami, jerky, etc.)', 'Unpasteurized juice/ cider', 'Handled poultry', 'Daycare contact', 'Septic system', 'Private well water at home', 'Drinking wild water', 'Recreational wild water', 'Recreational treated water', 'Eat any chicken anywhere?', 'Eat any turkey anywhere?', and 'Eat any beef anywhere (not just ground)'. A red-bordered box highlights the 'Old Layout' window, which shows the 'Enteric Disease' form with the '1st call try' field highlighted in yellow. A red arrow points to the '1st call try' field in the Old Layout. A 'Go To Beta' button is visible at the bottom of the Old Layout window.

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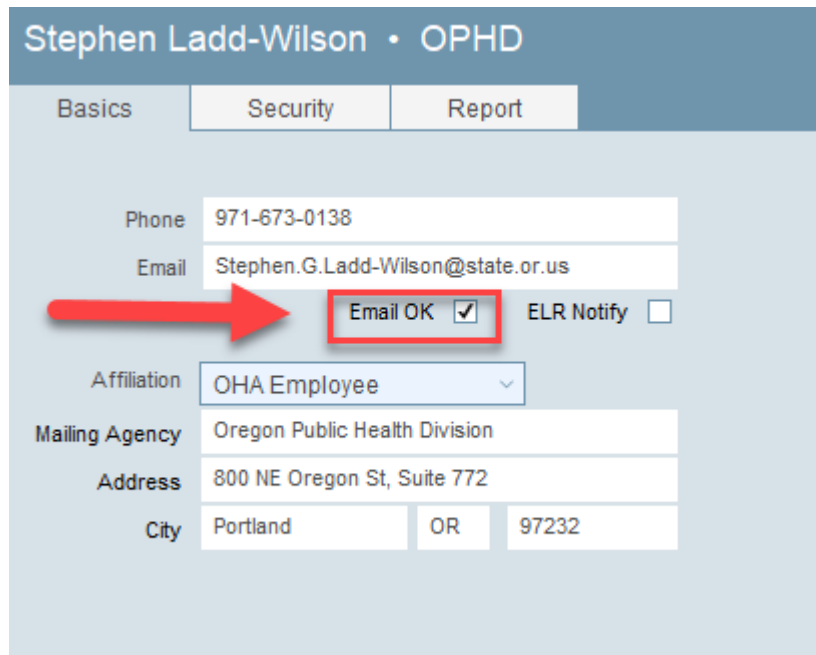
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3	<p>New Password Requirements – Stephen</p> <ul style="list-style-type: none">- Tasha sent an email to Orpheus users earlier in the week explaining State of Oregon’s new passwords requirements, which won’t come into effect until you need a new password and are prompted to change it. This applies to your citrix login, this account will be locked if you do not use it every thirty days and will be deactivated if you don’t login within 60 days. Please login!- Passwords will have to change every 60 days instead of every 90 days. Michelle has created an automatic reminder that will remind you to log in at 30 days if you haven’t done so, and another reminder at 45 days, and at 60 days. These reminders are based on your user settings in Orpheus. Once your account is deactivated due to inactivity you will no longer get these emails.- 10 characters instead of 9; can’t use previous 24 passwords, no words in the dictionary, and at least one of the following: UPPER CASE, lower case, Number, Special Character (#\$(A#*\$&#), no blank spaces.- Warning: Logging into DUDE only will NOT keep your account active; you need to log into Orpheus specifically.- Best Practice: Please fill out your User Settings to be sure you get e-mail notifications, etc. While the Orpheus de-activation alerts do not use the	<p>All Orpheus Users need to become familiar with State’s new password requirements.</p> <p>All users should log in to Orpheus often to minimize account re-activation resources. If you are an infrequent user send yourself a reminder to login! You must login to Citrix AND open up Orpheus for your account to be active.</p>

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“Email OK” check box per se, you will not get any Orpheus-related email notifications, e.g., password policy changes, unless you check that box.

- Comment: The email from Tasha recommended to set a calendar reminder made us assume that we wouldn't be prompted. Response: You will not be prompted by the Citrix system, you will be prompted by the Orpheus system. Best Practice: set reminders to login at least every two weeks, preferably every week.



Stephen Ladd-Wilson • OPHD

Basics Security Report

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Email OK ELR Notify

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All Orpheus Users should keep their User Settings up to date, including phone number, email address, mailing address, etc.

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<p>4</p>	<p>Feedback New Online Case Log – Stephen/Tom</p> <ul style="list-style-type: none">- Thanks to Tom, we began piloting the Online Case Log on 3/19/2018. The Online Case Log is primarily designed for Long-term care facilities that have traditionally been faxing line lists to counties. The overarching objective is to minimize duplicate data entry. Institutions and facilities can now use the Online Case Log to enter directly via their web browser.- To avoid confusion, we are recommending that Counties also use the web-based case log when co-entering data with the facility, – this will minimize data issues and duplicates, etc: <p>Online Case Log →import to Traditional Case Log (Dude)→ import to Outbreaks</p> <ul style="list-style-type: none">- State will handle the importing from Online Case Log to Traditional Case Log in Dude.- The LTCF will “submit” the Online Case Log when they are finished entering data, similar to the way Counties submit Outbreaks to the State. <p>Question: Can Counties be responsible for the “Submit” button? Yes.</p> <p>Suggestion: Add a comments field.</p> <p>Question: Can multiple people enter data in the Online Case Log? Yes.</p> <ul style="list-style-type: none">- State can unlock and re-open the Online Case Log to LTCFs when necessary.	<p>State to remove Submit button for LTCFs.</p> <p>State to add Comments field.</p>
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5 Race Ethnicity Language and Disability (REAL-D) fields – June/Tom

Race, Ethnicity, Language, and Disability (REALD)

American Indian or Alaska Native

American Indian
 Alaska Native
 Canadian Inuit, Metis, or First Nation
 Indigenous Mexican, Central American, or South American

Hispanic or Latino/a

Hispanic or Latino Central American
 Hispanic or Latino Mexican
 Hispanic or Latino South American
 Other Hispanic or Latino

Asian

Asian Indian
 Chinese
 Filipino/a
 Hmong
 Japanese
 Korean
 Laotian
 South Asian
 Vietnamese
 Other Asian

Native Hawaiian or Pacific Islander

Guamanian or Chamorro
 Micronesian*
 Native Hawaiian
 Samoan
 Tongan*
 Other Pacific Islander

Black or African American

African American
 African (Black)
 Caribbean (Black)
 Other Black

Middle Eastern/Northern African

Northern African
 Middle Eastern

White

Eastern European
 Slavic
 Western European
 Other White

Other Categories

Other (please list)
 Don't know/Unknown
 Decline/Don't want to

Other (if selected)

Old 'subrace' values:

Asian Indian
 Chinese
 Filipino
 Japanese
 Korean
 Vietnamese
 Other Asian

Guamanian or Chamorro
 Hawaiian
 Samoan
 Other Pacific Islander

Cuban
 Chicano/a
 Latino/a
 Mexican
 Mexican American
 Puerto Rican
 Spanish
 Other Hispanic

Asian Indian

Old 'race' values:

White
 Black
 Asian
 Pacific Is.
 AI/AN
 Unknown
 Refused
 Other

Hispanic

Yes
 No
 Unknown

Hispanic

No
 White
 Black
 Asian
 Pacific Is.
 AI/AN
 Unknown
 Refused
 Other

Asian Indian

REALD

Animal

- Notice the REAL-D button below the Race Checkboxes on the Person record. **It is currently optional**, but OHA would like us to eventually adopt these value sets and categories. This is our first step toward that end.
- A pop up will appear containing OHA-prescribed categories, as well as the old "Sub-race" and "Race" values on the right side of the pop up.
- Clicking on the New Field will automatically populate the old fields located on the right side. **WARNING: Unchecking a field to the left will NOT automatically uncheck a field to the right.**
- Currently, no reporting functionality is available to the new REAL-D fields.

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	<ul style="list-style-type: none">- Ethnicity fields work the same way.- Question: What field do we need to export to review REAL-D data? All fields are sub-race fields, except the “other” fields.- Question: Do we have to fill out the REAL-D data? Not sure how interviewees are going to feel about potentially non-relevant race/ethnicity questions in terms of their particular disease. Answer. State has had discussions with its Office of Equity and Inclusion, which is developing interview training materials. Currently, REAL-D is being adopted by the Oregon Health Plan for in-person interviews. It is optional and we want to have a place to gather these data should folks decide to do so. One suggestion was to follow up after a person declares their race, say White. Another suggestion was to get the detailed REAL-D data at the end of the interview. Some grants and initiatives are in need in these types of data.- Question: How about Language and Disability data? Answer. State has been making a concerted effort to document these changes in the Orpheus Release Notes on the Home Screen. That said, Language and Disability data in the very early stages and the State needs to develop a workgroup to determine best development strategy.	<p>Tom to follow up with Taylor and Kathleen Rees re: the specific Name of the “Other” Fields.</p> <p>State to develop a workgroup to develop Language and Disability portions of the REALD data set.</p>
6	Homelessness – June <ul style="list-style-type: none">- This began with the large hepatitis A outbreak in Southern California. We do have this Special Housing Field, which brings up an editable pick list of options, such as homelessness, Jail, etc. But that probably falls short of our needs.	

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Identifiers (first, middle, last) Person

59142 Any St.

Portland OR 97212

MULTNOMAH Special Housing

Mobile 1/3/13

Home 1/3/13

Type Phone Number

Email or alternate contact info

- Multnomah County's STD program has some special project that incorporates the concept of housing stability as a risk factor. Thus, we've had the discussion to discern whether someone is homeless vs. having stable housing and have come up with the following three options: Stable Housing; Homeless, Unknown (to denote that we asked the question).
- In addition to having homelessness as a demographic, we've discussed adding homelessness as a risk factor attribute.
- Russ at Multnomah County is working with Jackson County on standardizing questions.

State to continue soliciting feedback with regard to Special Housing categorization and to reach consensus with regard to placement on new screens.

Russ et al. to consider standardizing a definition for homelessness.

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7 Last week's training Webinar – June

- We don't have human rabies in Oregon, but it came up at last week's training that some people like to enter rabies post exposure prophylaxis, which gets transmitted to CDC as human rabies cases. If you want to enter a rabid animal please use Rabies (animal) and if you have a bite that someone opts for PEP, please use the Animal Bites Case Entry.

The screenshot shows the 'Animal Bites Case Entry' form for case 371736. The form is divided into several sections: Summary, Animal, Labs, eCR, Clinical, Treatment, Followup, Victims, Vaccinate, Docs, Letters, and Log. The 'DETAILS' section is expanded, showing 'Animal Basics' (Name: Kelly, Ownership: Victim's household pet, Species: Dog, Breed: Blue, Color: Grey, Sex: F, Age: 13 yr, Description: Medium, Animal Available? Yes), 'Owner Information' (Name: Smith, Jerry, Address: 1380 Baker St, Salem, OR 97301, Phone: 503-930-0703), and 'Animal Vaccination Rabies' (Unvaccinated, Vaccinated, current, Vaccinated, not current, Unknown). A red box highlights the 'Rabies Vaccine', 'Vaccine Date Exp', 'Rabies Certificate', and 'Vet Name' fields.

Lyme disease update – The Oregon State Public Health Lab does NOT do the Western Blot for Lyme.

New TB Layout – Michelle. There are a few differences in the TB layout: Labs are split into two different screens. The drug susceptibility tab is also a bit different. Michelle also mentioned that Orpheus does store negative TB results; hopefully the upcoming training will show you how to search for those.

1st Wednesday Training Webinars 10:30 to 11:30:
June 6th New TB Module – Kiley

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- Antimicrobial Stewardship has been requested.
We've asked Sarah Humphrey to record her Lab 101 Session. State currently has a PDF of that session.

- Non-Lyme tickborne diseases (RMSF, CTF, Anaplasmosis), etc.
Stephen, Fall 2018.

Training Webinars are recorded, but uncut. [Contact June if you want a copy.](#)

Future Meetings: 3rd Thursdays @ 1:30 PM

June 14th, 2018

July 12th, 2018