

# Orpheus County Feedback Meeting Agenda & Notes

Data for Public Health  
Policy

**Date:** November 8, 2018    **Time:** 1:30-3:00    **Place:** PSOB AOC, 4<sup>th</sup> floor (or **room 710**)

**ALL ORPHEUS DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE**

Counties: Baker; Benton (); **Clackamas** (Carolee, Renee); Clatsop (); Columbia (); **Coos** (Joyce); Crook (); **Curry** (Michelle); **Deschutes** (Debbie); **Douglas** (Bailey, Laura); Grant (); Harney (); **Hood-River** (Margaret); **Jackson** (Andrea, Patty,); **Jefferson** (Jefferson); **Josephine** (Cat); **Klamath** (Sharon); Lake; **Lane** (Alice, Carolina, Michelle, Sarah); Lincoln (); **Linn** (Debby, Jamie); Malheur (); **Marion** (Dawn, Yuritzzy); **Morrow** (Shelley); **Multnomah** (Jaime, Meagan, Miranda, Perry, Taylor), **NCPHD** (Callie, Jim); Polk (); Tillamook (); Umatilla (); Union (); Wallowa; Warm Springs (); **Washington** (Erin, Jennifer, Sunghye, Kathleen); Wheeler; Yamhill ()

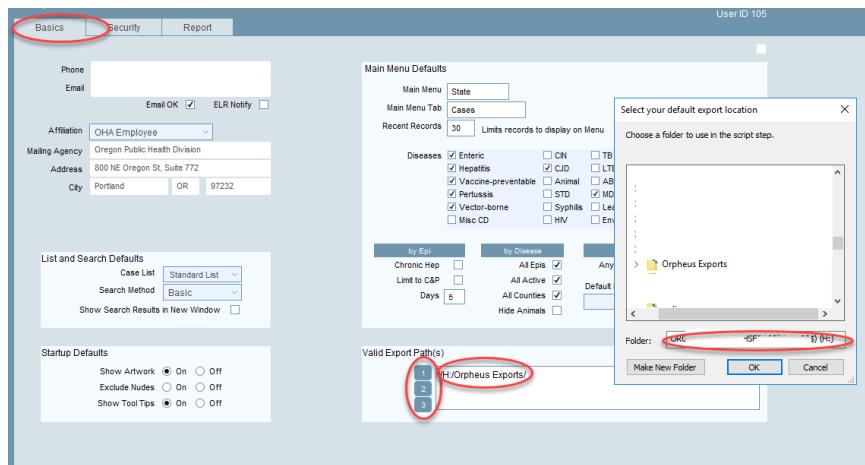
State: Cedric, Dave, Heather, Julie, June, Kelly, Kiley, Lisa, Maureen, Michelle, Missy, Nasreen, Nicole, Stephen, Tila,

ZS

NOTES		
Item	Discussion/Decisions	Action items
1	<p><b>Overall Orpheus Update – Stephen</b></p> <ul style="list-style-type: none"> <li>- <b>Export Location.</b> We will begin requiring that all Orpheus users document a secure export location; “NA” will be removed from the Orpheus Oath.</li> </ul> <p>User’s Printed Name _____            User’s Signature _____ Date _____            User’s E-mail Address _____ Work _____            Export Location (<a href="#">All Users MUST choose an export location</a>) _____            Date of most recent Security &amp; Confidentiality training _____</p> <ul style="list-style-type: none"> <li>- June demonstrated how to navigate.</li> </ul>	<p><b>All Users must set a secure export location in their user settings.</b></p>

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- **Re-setting Citrix Passwords.** Oregon Citrix password policy has specific requirements and does not allow the previous 24 passwords to be too similar to each other. Also, you will not get any dialog help on the interface if your new password isn't accepted for whatever reason. Please be sure to contact the Tech Team if you have problems re-setting your Citrix password.
- **New Tech Team Members in Training.** Kelly, Kiley, Lisa, Roza. Please welcome them; they should be coming on board in the next few months. Kelly is the new All Hazards epi, Roza is a Healthcare Acquired Infections epi, Lisa is the Zika/Chronic Hep B epi, and Kiley is the TB epi.
- **Thank you all for calling to report the recent (last Tuesday) Orpheus crash.** It helped to get Orpheus quickly re-started.

**Contact Tech Team if you have problems with re-setting your Citrix Password.**

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<p>2</p>	<p><b>Electronic Laboratory Reporting updates/issues–Michelle/all</b></p> <ul style="list-style-type: none"> <li>- <b>Multnomah County.</b> No real updates, but a point of clarification re: last month’s meeting. While it’s true that Multnomah County is sending ELR, they’re only doing it for STDs and HIV.</li> <li>- <b>Lags.</b> You might have noticed different lags. Cerner has had some recent issues. If you get a faxed or paper report in some way, please attach it to the case so that Michelle can reference it when communicating with the lab.</li> <li>- <b>Feedback.</b> Noticing delays in Legacy ELRs. Michelle reported an issue in September where Cerner went down for a few days.</li> </ul>	<p><b>Please attached any faxed lab results to the Orpheus record so that Michelle can reference it when communicating to the lab re: ELR issues.</b></p> <p><b>Please contact Michelle if you are noticing lags with Legacy (Cerner) ELRs.</b></p>
<p>3</p>	<p><b>Changes to Royal Orpheus Layouts – June</b></p> <ul style="list-style-type: none"> <li>- We are slowly transitioning to the Royal Orpheus Layouts, many of which are established and prevent you from going back to the “classic” layout theme. Michelle added that we are phasing in this process, which includes a request for people to interact with the new layout by clicking on the “start Beta” button, the next phase is to go to the layout by default, and ultimately, the ability to go back to “classic” will be removed. Hepatitis, Enterics, Animal, Vector, Vaccine Preventable modules all go to Royal Orpheus by default. STD and TB have been in Royal Orpheus mode for some time and do not have ability to go back to “classic.”</li> <li>- Group was asked if ok to remove ability to go back to “classic” for Hepatitis, Enterics, Animal, Vector, Vaccine Preventable modules – No Objections.</li> <li>- Patty from Jackson County noted that notes cannot be corrected in the Royal Orpheus Layout.</li> <li>- We added a check box to indicate that the person is a twin; please use it; it will help us in the de-duplication process.</li> </ul>	<p><b>Users to give Orpheus Tech Team feedback when beta testing the Royal Orpheus Layout.</b></p> <p><b>User to give feedback ASAP re: Hepatits, Enteric, Animal, Vector, and Vaccine Preventable layouts.</b></p> <p><b>Patty to notify Tech Team when encountering that problem</b></p> <p><b>Please use the checkbox indicating that the person is a twin in the new Person Entry layout; it will help in the de-duplication process.</b></p>

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Person Entry End Beta

Animal

General Vaccines Duplicates  This person is a twin

DOB: \_\_\_\_\_

Age: 26

Deceased: [Not Answered]

CASES for Susie

CaseID	Disease	County	Reported	Onset	Spec Date	Status	Active
	Shigella	Marion	01/07/19	01/01/19	01/02/19	Presumptive	<input checked="" type="checkbox"/>

[Report Bug \(can't see case\)](#) [+ New Case](#)

## Reminder:

Also, please use the convention – Last, First – when entering AKAs in the Person Entry layout:

Person Entry End Beta

CONTACTS Susie is listed as a contact to these cases

Created	Case ID	Relation	Person	County	Dise

AKA  MRNs

[Add new AKA \(Last, First\)...](#) [Add new Organization...](#)

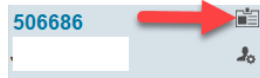
## New Line List Feature:

- in line list mode, the selected record is highlighted in blue, and you can move from one record to the other by holding down the Control Key and while using the up/down arrows on your keyboard.

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Disease	Subtype	Status	Onset	Name	Age	Sex	County	EpiLink	Outbreak	CaseID	Active	Deleted	Created
Babesiosis	microti	P	8/06/14		66	M	Multnomah	SP		439225	<input type="checkbox"/>	<input type="checkbox"/>	08/15/14 17:00
Babesiosis		P	7/02/15		35	F	Multnomah	SP		447246	<input checked="" type="checkbox"/>	<input type="checkbox"/>	07/09/15 10:00
Babesiosis	microti	P	7/16/15		66	M	Multnomah	SP		506686	<input type="checkbox"/>	<input type="checkbox"/>	08/15/14 17:00
Babesiosis		P	3/26/18		35	F	Multnomah	SP		514617	<input checked="" type="checkbox"/>	<input type="checkbox"/>	07/09/15 10:00
Babesiosis		P	6/24/16		0	M	Multnomah	SP		514839	<input checked="" type="checkbox"/>	<input type="checkbox"/>	07/01/16 09:00
Babesiosis		P	1/04/17		39	F	Washington	SP		514987	<input checked="" type="checkbox"/>	<input type="checkbox"/>	01/11/17 14:00
Babesiosis		P	1/19/17		63	M	Multnomah	SP		515008	<input checked="" type="checkbox"/>	<input type="checkbox"/>	01/26/17 14:00
Babesiosis		P	1/25/17		9	M	Baker	SP		515034	<input checked="" type="checkbox"/>	<input type="checkbox"/>	02/01/17 12:00
Babesiosis		P	7/30/17		5	M	Benton	SP		515138	<input checked="" type="checkbox"/>	<input type="checkbox"/>	08/01/17 13:00
Babesiosis		C	7/25/18		0		Wallowa	SP		515626	<input checked="" type="checkbox"/>	<input type="checkbox"/>	08/01/18 09:00



- Manage Case layout

Michelle is working on adding dates to the Manage Case layout, which is open to user feedback.

**Users to give Tech Team feedback on any fields needed in the Manage Case layout.**

**MANAGE CASE**

Allow all to View  Allow all to Edit

Dates / History | Export | Comorbidity

**Important dates associated with case**

Date of Record:		
MMWR Date:	8/15/2014	(Morbidity and Mortality Weekly Report date)
Received by LHD:	7/23/15	
Date Reported to State:	8/15/14	
First Specimen:		
1st Interview Attempt:		
Interview:		
CDC Interview:		

**County History**

County of Record:	Multnomah
Originating County:	Multnomah
Current County:	

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- Reports were reviewed. We will be putting a counter on the reports to ascertain frequency of use. We are working with shared services to incorporate mapping into the reports, and Tom et al. are working with Tableau for other report visualizations. June has hopes of replacing the Annual Report with Tableau functionality.
- Feedback (Carolee): It would nice to be able to change the current County on the address tab. Response: the current County is a case attribute and the address information is stored as a person attribute. In the Manage Case utility, you can see the Country History data:

The screenshot shows the 'Pertussis Case Entry' form. The 'County History' section is highlighted with a red box and contains the following data:

County	Date	Current
Benton	1/4/2019	<input type="checkbox"/>
Umatilla	1/4/2019	<input checked="" type="checkbox"/>

A red arrow points to the 'Current' checkbox for Umatilla. The form also includes fields for 'County of Record: Umatilla', 'Originating County: Benton', and 'Current County: Umatilla'. Below the 'County History' table, there is a 'Created' timestamp: 'Created 1/4/2019 12:36:48 PM by June Bancroft'.

- Feedback (Taylor): For some reason, when exporting from Reports (Risk Report), it drops it in a text file. Response: When you are exporting, you can choose the type of file.

Contact June if you're interested in participating in a reporting-focused workgroup.

June to follow up with Taylor off line and re-visit at a future meeting.

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## 4 Break Glass Feature – All

- We've received reports that this "break glass" feature wasn't working. The feature allows one to break through their privileges in the rare case of an urgent need to work on a case. No problems were noted or discussed.

## Cannot link a syphilis lab to a case – All

- This has to do with the time capsuling of the Syphilis Reactors. Michelle worked on this with Tech Team and specifically on the ELR Details Tab. You used to be able to link a related syphilis case, such as a Syphilis Reactor. The button is gone and the question is why. The answer is that we want you to create a new case instead.

## Feature Request: Home screen contact filter default – All

- Currently all the contacts show. Request to default the filter to start with those that are not done, and to hide the ones that are done.

The screenshot shows a dashboard with the following elements:

- Summary cards: Cases (7), ELR (0), Contacts (4), To Do (90), Recent (40), eCR (0).
- Filters: Days (5), County (Multnomah), Assigned to (Stephen), Incomplete: , All Counties , All Epis .
- Buttons: List Contacts, Refresh.
- Table with columns: Case Disease, Contact Name, Age, Sex, County, Field Record ID, Date Done.

Case Disease	Contact Name	Age	Sex	County	Field Record ID	Date Done
Pertussis	Contact, Person2	0.7	M	Umatilla		01/09/19
Pertussis	Test, Person	39	M	Benton		
	Contact, First	34	M	Benton		
	Test, Person	39	M	Benton		

State to close this Break Glass bug.

Users to create a new Syphilis case instead of linking to a Syphilis Reactor.

State to create ability for Orpheus to filter out contacts on default.

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## 5 Race, Ethnicity, and Language -- Disability) REAL-D (Located on the Person Layout)– June

- This is on the fast track and targeted to be completed in January 2019. We're piloting with a special campylobacter study. They're testing with asking the language questions first, the advantage of which is to get language support if needed, and asking the race and disability questions last. We're also grappling with updating historic Race, Ethnicity, and Language data on existing Orpheus records. Alyssa is developing a training video in Adobe Captivate. June asked for volunteers to pilot this. We are looking for experienced interviewers who might be willing to try this out. We have a sub-workgroup working REAL D implementation. We were originally planning on a January 1, 2019 rollout, however, in the OHA timeline Orpheus is not required to be compliant until 2020. We are a bit ahead of the game in terms of development, and will begin this once the new data fields are added and the online training tutorial is complete.

County users to contact June if you're interested in piloting the REAL D module.

The screenshot shows the 'Person Entry' form in a web application. The form is titled 'Person Entry' and has a search bar and navigation buttons (Home, List, Prev, Next). The form is divided into several sections for data entry. On the left, there are fields for 'DOB: 4/9/2018', 'Age: 0.7', 'Deceased: [Not Answered]', and 'Sex: M'. Below these is a yellow highlighted field labeled 'REALD:'. The main section of the form is for race and ethnicity, with several categories and sub-categories, each with a checkbox:

- Hispanic or Latino/a**
  - Hispanic or Latino Central American
  - Hispanic or Latino Mexican
  - Hispanic or Latino South American
  - Other Hispanic or Latino
- Asian**
  - Asian Indian
  - Chinese
  - Filipino/a
- Native Hawaiian or Pacific Islander**
  - Guamanian or Chamorro
  - Micronesian\*
  - Native Hawaiian
- Middle Eastern/Northern African**
  - Northern African
  - Middle Eastern
- White**
  - Eastern European
  - Slavic
  - Western European
  - Other White

- Carolee asked what the difference is between Slavic and Eastern European. Answer. We need to refer to the implementation guide. Heather responded



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	<p>that Eastern Europeans are generally from Albania, Armenia, Bosnia, Bulgaria, Azerbaijan, Estonia. There is a cross-walk table available and many FAQs.</p>	
<p><b>8</b></p>	<p><b>Training topics (first Wednesdays 10:30-11:30) – All</b></p> <ul style="list-style-type: none"> <li>- Yesterday was on flu and norovirus 101. Thank you for attending. Next one is going to be on <b>REAL-D implementation videos</b>, but it may not be ready.</li> </ul> <p><b>Topics included</b></p> <ul style="list-style-type: none"> <li>- <b>Outbreak data dictionary and completing Outbreak Reports.</b></li> <li>- <b>Labs 202 from the Sarah at the State Lab</b></li> </ul>	<p><b>Orpheus Users to contact June re: any training topics.</b></p>
<p><b>1<sup>st</sup> Wednesday Training Webinars (10:30 to 11:30):</b></p> <ul style="list-style-type: none"> <li>- <b>REAL-D implementation videos</b></li> <li>- <b>Any new user training needs? Intermediate? Other topics.</b></li> </ul>		
<p><b>Future Meetings: 2<sup>nd</sup> Thursdays @ 1:30 PM</b>          December 13<sup>th</sup>, 2018          January 10<sup>th</sup>, 2019</p>		