

# Orpheus County Feedback Meeting Agenda & Notes

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Policy

**Date:** February 14, 2018      **Time:** 1:30-3:00      **Place:** PSOB AOC, 4<sup>th</sup> floor (or **room 710**)

**ALL ORPHEUS DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE**

Counties: Baker; **Benton** (Gerald); **Clackamas** (Mary); Clatsop (); Columbia (); Coos (); Crook, **Curry** (Michelle); **Deschutes** (Jill, Kari); **Douglas** (Bailey, Laura); **Grant** (John); Harney (); **Hood-River** (McKenna); **Jackson** (Andrea, Patty) **Jefferson** (Sarah); **Josephine** (Cat); **Klamath** (Sharon); Lake (); **Lane** (Alice, Carolina, Heather, Michelle); **Lincoln** (Jennifer, Molly); **Linn** (Debby); **Malheur** (Tana); **Marion** (Alisa, Dana, Greg); **Morrow** (Shelley); **Multnomah** (Alba, Anne, Marta, ,); **NCPHD** (Callie, Jeremy); Polk (); **Tillamook** (Christina); **Umatilla** (Megan); Union (); Wallowa; Warm Springs (); **Washington** (Carrie,); Wheeler; **Yamhill** (Gary, Kara, Lilia, Nicole)

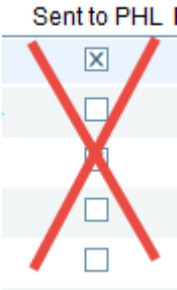
State:, Alex W., Cedric, Dave, June, Kelly, Kiley, Lea, Lindsey, Michelle, Nasreen, Ryan, Sarah, Shannon, Stephen, Steve

AppWorks: David W, Michelle D

NOTES		
Item	Discussion/Decisions	Action items
1	<p><b>Overall Orpheus Update – Stephen</b></p> <ul style="list-style-type: none"> <li>- <b>Replacement fobs for about 50 users</b> – About 50 users’ fobs will be expiring at the end of March, 2019. Stephen will be sending replacements over the next few weeks.</li> <li>- <b>Export Location.</b> It’s <b>mandatory</b> for everyone to have a secure export location. Not all users have set a secure export location.</li> <li>- June demonstrated how to navigate to the Basics Tab of the User Settings:</li> </ul>	<p><b><u>All Users must set a secure export location in their user settings.</u></b></p>

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	<p>Valid Export Path: <i>click button to select a folder location for your exports</i></p> <p>Choose folder <i>Please click button to choose an export path</i></p> <ul style="list-style-type: none"><li>- <b>Do not type into the field; instead navigate to a secured drive within your jurisdiction's domain.</b></li></ul>	
2	<p><b>ELR Updates – Michelle</b></p> <ul style="list-style-type: none"><li>- There are a number of labs that are either upgrading to new versions of HL7 or combining with other labs, e.g., Tuality is now with OHSU; there are also changes at Providence. Hopefully, these changes aren't being noticed other than perhaps better data (hopefully). No questions.</li></ul>	
3	<p><b>Enteric Lab Entry – Julie</b></p> <ul style="list-style-type: none"><li>- This is a heads up for <u>Enteric Labs only</u>, which are entered a little differently. This doesn't involve most users, who are typically attaching ELRs. But you may notice the box, Sent to PHL. <b>PLEASE DON'T CHECK THAT BOX, rather just link the ELR.</b></li></ul>  <p>The image shows a screenshot of a form with the text 'Sent to PHL' above a list of checkboxes. The top checkbox is checked and has a large red 'X' drawn over it. The other checkboxes are unchecked.</p>	<p><b>Please don't check the Sent to PHL box. Please link all the ELRs, even if they seem to be duplicates.</b></p>

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- **Question:** Would the changes help with the lab report that shows unknown site for STD, meaning that that site of infection will be entered? We have tried to map appropriate sites and sources, many of these come in as unknown, but you might have to look at the raw ELR to fine tune the mapping. Michelle is working with the STD program, but it's a work in progress; in the meantime, we're erring on having something in that mapped field rather than nothing.
- Michelle added, that with regard to any Lab result, we noticed recently, that an ELR might come in and it's been linked to a case, and you determine that the case is already in there. At any rate, we're finding that the labs aren't being attached to the correct case, or if they are attached to the correct case, that discrepant information is not being updated in the person record. The reason that's important is when you link the ELR to a case for the first time, e.g., Jane Jones, and say the ELR is Jones Jane, if you don't update the alias in the Person record, it will not find her again. **Best Practice: Always update the Alias Names in the person record so that we can more efficiently link ELRs with discrepant information. Also, be sure you use the Last, First convention in the AKA tab.**

**Always update the Alias Names in AKA Tab of the person record so that we can more efficiently link ELRs with discrepant information. Also, be sure you use the "Last, First" convention in the AKA tab.**

The screenshot shows a software interface for a person record. At the top, there are tabs for 'Person', 'Vaccine', and 'Duplicates'. Below these are sections for 'Identifiers' (with sub-fields for first, middle, last names), 'Phone Numbers', and 'Address'. A red box highlights the 'AKA' tab, which contains the text 'Jane, Jones' and 'Alias (Last, First)'. Other tabs visible include 'DOBs', 'MRNs', and 'Online'.

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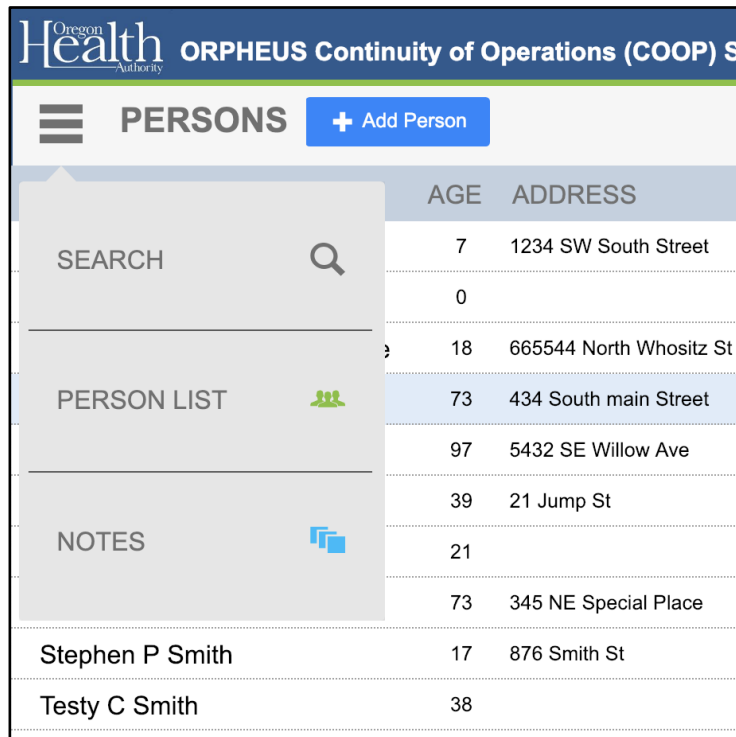
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4	<p><b>Orpheus Lite – Stephen/ David (AppWorks)</b></p> <ul style="list-style-type: none"><li>- We recently sent an e-mail with the following subject line: <b>Orpheus Continuity of Operations (COOP) system is ready for testing</b>. It included a link and login instructions. The purpose of this pilot is to test something in the cloud in the event that the State Data Center goes down, and consequently, Orpheus would not be available for an extended duration. Orpheus Lite is intended to continue our Orpheus-related operations. David has begun building Orpheus Lite and it's available on the Web server for Counties to play with and test (please see previous e-mail). Although not available today, we also want to include cloud versions of Outbreaks and Case Log, especially the Web-based Case log, similar to what we're currently using.</li><li>- David demonstrated Orpheus Lite, which allows data entry on people (cases), as well as a way to communicate with each other via the Notes interface.</li></ul>	<p><b>Please login and try Orpheus Lite (Continuity of Operations – COOP) See previous e-mail or contact June or Stephen with Login info.</b></p>
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The screenshot shows the ORPHEUS Continuity of Operations (COOP) System interface. At the top, it displays the Oregon Health Authority logo and the text "ORPHEUS Continuity of Operations (COOP) S". Below this, there is a navigation bar with a hamburger menu icon, the word "PERSONS", and a blue button labeled "+ Add Person". The main content area is divided into three sections: "SEARCH" with a magnifying glass icon, "PERSON LIST" with a group of people icon, and "NOTES" with a document icon. A table of person records is displayed, with columns for "AGE" and "ADDRESS". The records are as follows:

	AGE	ADDRESS
SEARCH	7	1234 SW South Street
	0	
	18	665544 North Whositz St
PERSON LIST	73	434 South main Street
	97	5432 SE Willow Ave
	39	21 Jump St
	21	
	73	345 NE Special Place
Stephen P Smith	17	876 Smith St
Testy C Smith	38	

- David demonstrated Person List, ability to create attachments, and the Case Investigation process, including links to the Case Report Form and the Investigation Guidelines. He demonstrated the ability to sort columns. The Notes systems looks similar to the Orpheus Notes System, which includes the "Pin" feature in Orpheus. The search function is limited to person records at this time. You may search on a name, DOB, Age, Sex, County, Disease, Status, and Onset Date.

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- **Notes:** The other primary section of the COOP system is the main Notes screen. It is intended to function as a de facto messaging board. There are two tabs:
- Global Notes - This is where any user can enter and see notes that are not assigned to any specific user or person. It's a way to communicate globally, like a messaging board. Notes can be marked "Done" and also they can be "Pinned" to the top of the list.
- My Notes - on this tab are notes assigned to the user, and also notes created by the user. Likewise, they can be marked "Done" and also "Pinned" to the top of the list.
- The Notes dashboard has a filter at the top to display either "All" notes, or only those that are "Not Done". Pinned notes will always be displayed. Certain notes may be attached to a Person record, in which case they will have a blue link to that Person.
- The Blue Header in the Notes denotes that it refers to a Person.

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The screenshot displays the ORPHEUS Continuity of Operations (COOP) System interface. At the top, there is a header with the "Orpheus Health" logo and the text "ORPHEUS Continuity of Operations (COOP) System". Below the header, there is a "NOTES" section with a "+ Add Note" button and a "Display Only" filter set to "Not Done". The notes are organized into "Global Notes" and "My Notes". The "My Notes" section contains several entries, each with a subject line, a timestamp, and the author's name. The notes include:

- Re: Quarrelsome, Quella Quintillion [12/28/2018 3:35 PM by David Weiner] - Quite quarrelsome indeed!
- Re: Smith, Stephen P. [2/12/2019 4:12:41 PM by david weiner] - Another note about this guy - watch out for the curtains.
- Re: Smith, Stephen P. [2/12/2019 3:56:57 PM by david weiner] - note here that is specific to this person, not assigned to anyone specific
- Re: Zipper, Squirrel N. [2/12/2019 2:56:38 PM by david weiner] - seems to have been exposed at the zoo
- Re: Heynow, Hey H. [1/29/2019 2:58:09 PM by david weiner] - Subject had a seizure while be interviewed
- [1/29/2019 11:23:40 AM by David Weiner] - This is a general note for the entire system
- Re: Joe, Sick [1/29/2019 11:22:57 AM by David Weiner] - Free text as long as you need it.
- Re: Quarrelsome, Quella Quintillion [1/8/2019 10:01:50 AM by David Weiner] - TESTING another note thingy
- [12/28/2018 6:00:48 PM by David Weiner] - hello, welcome to movie phone
- [12/28/2018 5:54:43 PM by David Weiner] - FULL ON PHONE SUPPORT testing

Below the notes is a "BASIC SEARCH" form with the following fields:

- First (text input)
- MI (text input)
- Last (text input)
- County (text input)
- DOB (text input)
- Age (text input)
- Sex (dropdown menu)
- Disease (dropdown menu)
- Status (dropdown menu)
- Onset Date (text input)

At the bottom of the search form are "Cancel" and "Search" buttons.

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5	<b>Changes/Updates to Royal Orpheus Layout – June/Michelle</b> <ul style="list-style-type: none"><li>- As always, we want to continue to get County Feedback.</li><li>- Most Users should be defaulting to the Royal Orpheus Layouts; there are hundreds.</li><li>- Michelle D from AppWorks is working on converting all the line-lists to the Royal Orpheus theme.</li><li>- ELR Screens will remain “classic” green indefinitely.</li></ul>	<b>Please continue to give the State feedback (<a href="mailto:Orpheus.ODPE-Tech@state.or.us">Orpheus.ODPE-Tech@state.or.us</a>) on the Royal Orpheus Layouts, especially if you happen to land on the “classic” green layouts.</b>
6	<b>REAL-D data update/training – June</b> <ul style="list-style-type: none"><li>- We’re making progress. Almost completed the Adobe Captivate training. Currently working on vignettes and scenarios. Data fields are in place and available for data on the Person Record in Orpheus, should you be interested in entering data on real cases. We are also asking Homeless-related questions.</li></ul>	
6	<b>Training Topics – June</b> <ul style="list-style-type: none"><li>- On February 6th – Dave and Ryan did a training on Elevated Blood Lead investigations. Continue to contact Dave or Ryan with any follow-up questions.</li><li>- Other topics: Follow up from Lab 101 – a Lab testing 202, e.g., PCR panels, Other topics? Culture Independent Diagnostic Tests (CIDT).</li></ul>	



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- March 6th – TB case reporting? Not much feedback, but we're waiting to see if there's interest. This training is to be determined.
- Outbreak summary report writing and data dictionary. June has reached out to Renee and Hillary re: enteric outbreak. The flu team will probably be assuming overview of the respiratory outbreaks. These trainings will be happening this year.
- **Late Breaker: Michelle** – there have been a lot of server upgrades happening since mid-January. We're doing our best to make sure everything goes smoothly, but we have encountered some snags, such as issues with exporting. We hope to be done by the end of February.

**Please notify the Tech Team as soon as you notice poor performance with any Orpheus task, e.g., exporting, generating reports, etc.**

## **Future Meetings: 2<sup>nd</sup> Thursdays @ 1:30 PM**

March 14<sup>th</sup>, 2019

April 11<sup>th</sup>, 2019

May 9<sup>th</sup>, 2019