

# Orpheus User Feedback Meeting

**Date:** July 11, 2019

**Time:** 1:30-2:30

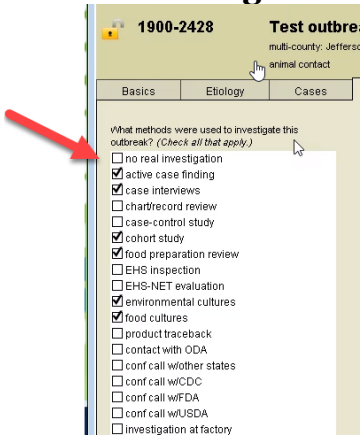
**Place:** PSOB AOC or via Webinar

**Purpose:** To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

**Outcome:** Users are kept informed about development projects and their needs are identified and prioritized.

Counties: Baker; **Benton** (Gerald); **Clackamas** (Sunny); Clatsop (); **Columbia** (Mike); Coos (); **Crook** (); **Curry** (Brian); **Deschutes** (Debbie, Jill, Kari); **Douglas** (Bailey, Laura); Grant (); Harney (); Hood-River (); Jackson (Andrea); **Jefferson** (); **Josephine** (); **Klamath** (Sharon); **Lake** (Jill); **Lane** (Lisa, Alice, Cindy); Lincoln (); **Linn** (Jamie, Debby); Malheur (Tana); **Marion** (Greg, Dana); **Morrow** (Shelley); **Multnomah** (Anne, Marta, Sara, Taylor), **NCPHD** ( Jeremy); **Polk** ( Kirk); **Tillamook** (Christina); **Umatilla** (Lexie); Union (); Willowa; Warm Springs (); **Washington** (Carrie, Jennifer, Sue); Wheeler; **Yamhill** (Nicole, Kara, Lillia)

State: Renee, Crystal, Shannon, Rob, Tasha, Nasreen, Hillary, Lisa, Missy

AGENDA / BACKGROUND	Presenter(s)	Time
<p>Introductions -- 5 min</p> <p>Overall Orpheus updates– Stephen – 5 min</p> <p>Definitions of key fields in Outbreaks – Renee/Hillary – 5-10 min</p> <p><b>No real investigation</b> field in the outbreaks database.</p>  <p>On methods page. No real investigation is used when there has not been enough information gathered. This could happen due to an uncooperative facility, it could also be</p>		

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used to show that the outbreak didn't get the appropriate level of attention. In general, use only when there was not any case finding or enough information to conduct an investigation, if you collect a line list for a norovirus outbreak in long term care, this would be considered an investigation.

Clarify – some users have checked no investigation if they do not collect more than a line list and do not do a special study.

Taylor – interpreting incorrectly at Multnomah, is there any type of standard definitions for all of these, as there are different interpretations. Requested a list of what they mean and typical use. Renee working on this document addressing this. We have been cleaning up the database to make it lighter, hope to have this ready soon. Multnomah has an internal one so that they are consistent in using these fields. Also asking about which fields we send onto CDC.

Question about when to bogus an outbreak, for example no line list but have specimens that are positive, this would be considered an outbreak not bogus and would check the no real investigation box.

**Active case finding** refers to looking for cases in some way beyond the initial complaint: LTCF setting it could mean doing chart reviews or case interviews, or both; in a restaurant setting it could be asking for credit card receipts from a certain time in question to look for more cases; school could be looking at attendance records and doing case interviews; other settings it could be case interviews. We want to capture was there an effort made to look for additional cases beyond the initial complaint that was in. Question about was information delegated box – What if the facilities collect the line list, that would be fine, that would still be active case finding.

**Healthcare associated methods** were used? See side panel for answer to this question, no HAI persons are in the room. Is this for an HAI infections?

Feel free to reach out to Renee if you have questions when this document is released.

You should also be able to reach out to the UERT person assigned to the outbreak for interpretation, or Renee and Hillary as well.

Health care associated methods – is this specific for health care associated infection

Follow up - Per Lexie.

They want the methods questions to be filled out for **any outbreak in a healthcare setting** – regardless of pathogen or mode of transmission.

What healthcare-associated methods were used to investigate this outbreak? (Check all that apply.)

- infection control practices assessed
- investigation at facility
- direct observation of practices
- CDC site assessment tool
- surveillance cultures

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**Triennial metrics** –We had a big overhaul a month or so ago, Fixes still ongoing, days to first interview attempt is not calculating properly, please send an email to the tech team if you find additional issues with the metric calculation. Tasha/all – 5 min

**REAL-D training:** How's it working? – Tasha – 5 min  
Debby – has tried but user name is not working in ilearn. What do you do when they do not specify one of the white questions, this is one of the more common questions, if they can not tell you if they are Western European. If they say they are Irish – do you interpret that they are Western European, you would still mark other white. Another user asked about Asterix. Why is this here? Native Hawaiian and Pacific Islander – this was a vestigial mark that was on the form.

**New Tech Team members** – Tasha – 5 minutes

- Nicole, Lisa, Roza and Kelly – new members coming on board this month. Paired up with existing tech team members, patience appreciated as they learn the ropes.

**Electronic Laboratory Reporting updates/issues**–Michelle/all – 5 min

- Planned Parenthood: should have received an email from Michelle about this yesterday. Not sending ELRs; faxing reports for the foreseeable future
- Orpheus ELR rebuild is underway – lots of behind the scenes work; will notify users once there are visible changes
- Counties create a case from an ELR and go to view the case and the ELR is missing. ELRs still not always showing up after case creation – it's a pretty easy fix. If you have created a case and notice the ELR is missing – want to go to home screen and chose ELR search and uncheck processed by holding the shift key and clicking the radio button.

If the measure is broken it will not affect your county review.

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The screenshot displays the 'CD ELR Search' interface. At the top left is a 'Home' link with a house icon. The main title is 'CD ELR Search'. Below the title are two tabs: 'Basic Search' and 'Advanced Search'. The 'Advanced Search' tab is active. On the left side, there is a vertical label 'Demographics'. The search form includes the following fields and options:

- Full Name: Input field containing 'war age', with a dropdown menu below it showing '— or —'.
- Last: Input field with a search icon.
- First: Input field with a search icon.
- Middle: Input field with a search icon.
- DOB: Input field with a search icon and a calendar icon, followed by 'or Age' and another input field with a search icon.
- Sex: Radio buttons for 'F', 'M', and 'U'.
- Race: Input field with a search icon.
- ELR County: Input field with a search icon.
- Message Date: Input field with a search icon and a calendar icon.
- Sending Facility: Input field with a search icon.
- Phone: Input field with a search icon.
- Note: Input field with a search icon.
- Disease: Input field with a search icon.
- Disease Group: Input field with a search icon.

On the right side of the search form, there are three radio buttons: 'Processed' (selected), 'Unprocessed' (unselected), and 'Linked' (unselected). Below these is a checkbox labeled 'Flagged for Review' which is also unselected. A red arrow points to the 'Unprocessed' radio button. To the right of the search form is a vertical stack of buttons: 'Perform Find' (dark grey), 'New Request', 'Duplicate Request', 'Delete Request', and 'Cancel' (grey).

You then go to the more tab and uncheck the done box

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**ELR Patient Detail** | Processed

Home | List | Print

Home | Search | Search for Patient in Orpheus

Search & Link | Lab Report | More

Search for Patient in Orpheus | Flagged for Review | Note

Msg: 6/22/2019 Done

**ELR Person Info**

Last: Agerter  
First: Warner M  
DOB: 9/15/1956  
Sex: F  
Race: [ ] White [ ] Asian [ ] AI/AN [ ] Black [ ] Pacific Is. [ ] Unknown [ ] Other  
Hispanic: [ ] Yes [ ] No [ ] Unknown  
Phone: 360-355-4656

**Orpheus Person Info** | Break Link

Person ID: 958706 | Confidence: 100  
Search Result: Case Created

9/15/1956 62  
F M O X O U O R  
[ ] White [ ] Asian [ ] AI/AN [ ] Black [ ] Pacific Is. [ ] Unknown [ ] Other  
541-915-2779 | Hisp: [ ] Yes [ ] No [ ] Unknown

**Final Result**

ELR Lab Results: [ ]  
Specimen Date: 10/22/2018 | Lgi: -3728 days  
Specimen Type/Site: Blood

Set these fields before confirming link  
Specimen Type/Site: Blood [ ] Update  
Test Type: HEP C RNA PCR ULTRASENSITIVE [ ] Update  
Result: DETECTED [ ] Update

If unable to confirm link: Ignore

**Existing Case Records for Warner A. Agerter**

Disease	County	Onset	LHD Report	Created	Status	Confirm Case Link	View Case
Chlamydia	Lane	09/10/14	09/10/14		C	Confirm Case Link	View Case
HepC (chronic)	Unknown	10/20/18	07/11/19	07/11/19	C	Confirm Case Link	View Case

**Existing Lab records for all combined cases above**

Disease	Lab Records	Coll Date	Test	Result	Linked lab to Person Coll
STD	ELR	09/08/14	CHLAMYDIA	POSITIVE	10/22/2018 ELR
Hepatitis	ELR	10/22/18	HEP C RNA PCR	DETECTED	

Other Details: Patient Name: Agerter, Warner M; DOB: 9/15/1956; Sex: F; Address: 3 MT HOOD LANE, LONGVIEW, WA, 98622; Phone: 360-355-4656; Provider: Scott, Kimberly J; Address: 1615 DELAWARE ST, LONGVIEW, WA, 98622; Phone: 360-355-4656; Sending Facility: Oregon Medical Laboratory; Ordering Facility: OUTPATIENT/SIMC, 1614 E KESSLER BLVD, LONGVIEW, WA, 98622

**ELR Patient Detail**

Home | List | Print

Home | Search | Search for Patient in Orpheus

Search & Link | Lab Report | More

Search for Patient in Orpheus

Msg Date: 6/22/2019 | ELR batch: [ ] Linked [ ] Processed [ ]  
Specimen Date: 10/22/2018  
Result Date: 10/23/2018  
Show: [x] | Lead NOT Processed

State ELR ID (Message ID): 200802271125269889

State Epi: 156 | Tasha Poissant  
ELR County: Unknown | 565  
Patient County: Unknown

Note: Duplicate CD ELR

Disease: HepC (chronic)  
Disease Group: Hepatitis  
Duplicate ELRs: 565

Raw HL7

Other ELR Records for patient

Name	MR Number	Lab Name

Matches from Message ID

Name	MR Number	Lab Name

Matches from Original MRN

Name	MR Number	Lab Name

Matches from Report MRN: 27311256

Name	MR Number	Lab Name
Agerter, Warner A	27311256	

Tests

Tests	Results
1 HEP C RNA PCR	1 1 Hepatitis C virus RNA DETECTED

Training topics (first Wednesdays 10:30-11:30) – 5 min  
August 7th – Hepatitis A, B, C

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September 4th – Animal bites and rabies	
<b>Future Meetings</b> <b>August 8, 2019 – 1:30-2:30</b> <b>September 12<sup>th</sup> – 1:30-2:30</b>	
<b>Monthly Ad Hoc Training Webinar (first Wednesdays 10:30-11:30)</b>	<a href="https://attendee.gotowebinar.com/register/18062072211468035">https://attendee.gotowebinar.com/register/18062072211468035</a>
<b>Monthly User Group Webinar (second Thursdays 1:30-2:30)</b>	<a href="https://attendee.gotowebinar.com/register/2223628521460438531">https://attendee.gotowebinar.com/register/2223628521460438531</a>

Webinars (first Wednesdays 10:30-11:30) and the Monthly User group meeting (second Thursdays 1:30-2:30). If you register once and select recurring, you should be registered for all and get friendly email reminders. Ideal audio is using your computer with a head set and microphone, you can also call in with the phone, the webinar will give you an audio pin to enter. Please use this so that I can unmute you if there is a question. Using the computer audio prevents folks from putting us on hold. It also allows me to record the session.