

Orpheus County Feedback Meeting Agenda & Notes

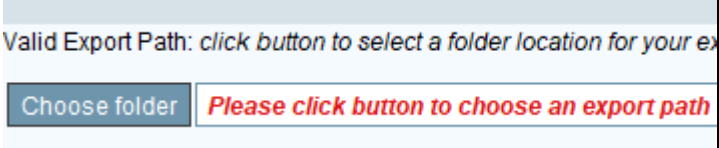
Data for Public Health
Policy

Date: March 14, 2018 **Time:** 1:30-3:00 **Place:** PSOB AOC, 4th floor (or **room 710**)

ALL ORPHEUS DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE

Counties: Baker (); **Benton** (Gerald); **Clackamas** (Renee); Clatsop (); Columbia (); **Coos** (Joyce); **Crook** (Vicky); Curry (); **Deschutes** (Debbie, Kari); Douglas (); Grant (); Harney (); **Hood-River** (McKenna); Jackson () Jefferson (); **Josephine** (Cat); **Klamath** (Sharon); Lake (); **Lane** (Carolina, Heather, Lisa, Michelle,); Lincoln (); **Linn** (Debby, Jamie); **Malheur** (Tana); **Marion** (Melanie); **Morrow** (Shelley); **Multnomah** (Anne, Miranda, Taylor); NCPHD (); **Polk** (Kirk); **Tillamook** (Christina); Umatilla (); Union (); Wallowa; Warm Springs (); **Washington** (Jennifer); Wheeler; **Yamhill** (Kara, Lillia, Nicole)

State: Cedric, Julie, June, Kiley, Lisa, Maureen, Meagan, Michelle, Nasreen, Rob, Stephen, Steve

NOTES		
Item	Discussion/Decisions	Action items
1	<p>Overall Orpheus Update – Stephen</p> <ul style="list-style-type: none"> - Replacement fobs for about 50 users – Replacement fobs have been sent out to about 50 people; instructions for setting the PIN were sent to all users whose fobs are expiring at the end of March. - Export Location. It's mandatory for everyone to have a secure export location. There are still about 50 active users who have not set a secure export location. - Thank you to all users who gave us immediate feedback re: last Friday's server glitches. 	<p>If your fob is about to expire at the end of March and you haven't received your replacement fob, please contact Stephen or Tech Team ASAP.</p> <p><u>All Users must set a secure export location in their user settings.</u></p>  <p>Do not type into the field; instead navigate to a secured drive within your jurisdiction's domain.</p>

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<p>2</p>	<p>ELR Updates – Michelle</p> <ul style="list-style-type: none">- Santiam (a low volume reporter) went into production earlier this year, but they were sending a lot of duplicates when they went live. They're trying to fix it, but it's tricky, as they are sending Michelle cumulative files with the exact same file name, so it's a bit challenging for Michelle to track. Feedback: Debby received 5 duplicates on one case starting 3/8.- Adventist Health switched over to a new server implementation last week. You shouldn't notice much difference, other than they data should be arriving earlier; however, you might notice some duplicates.- PFGE pattern names (June) – if you pay attention to the PFGE pattern name, you'll notice that the PFGE pattern name is not being auto-populated from the public health lab.- BioFire (June) has a re-call for Campy and Crypto due to false positives. Currently, St. Charles and Rogue Valley are the main users of BioFire in Oregon. Julie has been following up with Oregon Labs that use BioFire. Legacy does not have any of the affected lot numbers. St Charles had used some of the affected lot numbers starting something in December. Mercy had 4 that were affected. Bottom line is that all the labs will either do in-house or send-out reflex testing. Good Shepherd resurrect their Campy incubator, they're ordered plates, and will also begin doing reflexes. It's a very low incidence problem, so chances are that positives are really positives.- LabCorps (June) According to Washington state also apparently uses BioFire because they are no longer reporting out the culture independent diagnostic tests (CIDT) for Campy until they're confirmed. And they don't have a parallel electronic reporting system because it's not a test that they normally run.	<p>Contact Michelle if you notice duplicates from Santiam.</p> <p>Michelle to work with OSPHL to auto-populate PFGE pattern names.</p> <p>Continue to put in positive CIDT as probable cases.</p> <p>Notify June if you are noticing delayed Campy labs coming in from LabCorps</p>
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	<ul style="list-style-type: none"> - Campylobacter (June) – Because they’re high volume. Probable cases are created with incoming CIDT results, which could create delays in Campy reporting. - Columbia Memorial (Michelle) – Stopped sending Chlamydia reports; we were notified of this in early January. This was an issue between Columbia Memorial and Cerner. The problem was that a new test was used and not mapped appropriately. And while they were fixing the Chlamydia, we learned that a similar drop-off had occurred with Blood Lead reporting. Both issues were resolved. 	
<p>3</p>	<p>Feedback from Users on overall Orpheus performance – June</p> <ul style="list-style-type: none"> - We do this ever year, and we were hopeful that our upgrade to FileMaker 17 would solve the random “perform find” issue, but unfortunately it didn’t. From June’s perspective at the State, Orpheus takes longer to load with opening it for the first time. <p>Feedback:</p> <ul style="list-style-type: none"> - Joyce/Coos: Same, no difference - Jennifer/Washington: Not slower, but the find thing is still cropping up 	<p>With regard to the random find pop-ups, please let Tech Team know the time that it happened and what you were doing in Orpheus when it happened.</p>
<p>4</p>	<p>Changes/Updates to Royal Orpheus Layout – June/Michelle</p>	<p>Users to test Person Entry screen.</p> <p>Users to let State know which lists and reports are a high priority.</p>

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- All **Home Screens** now default to Royal Orpheus. Almost all modules are now Royal Orpheus. The **Person Entry** screen now has Beta button. Quite a few lists and reports have been updated.
- June demonstrated the differences of “classic” green Orpheus vs. Royal Orpheus.
- **Feedback** (McKenna) Contacts don’t refresh when clicking the refresh button on the Home screen. Michelle added that a request has been put in to filter by Complete/Not Complete checkbox.
- **Window-locking** – June demonstrated issues with locking records as a result of having multiple windows opening.

Continue to report to State re:

Michelle to double-check the done box to remove Contact from your home screen

5 Gender/Sex Fields & Data – Michelle

- We’re making changes as to where data are located and how we’re looking at things moving forward in terms of sex and gender. Historically, there have been **3 fields in the person table: Sex at Birth, Current Sex, and Gender**. There was also a **Sex Field in the Case Table**, and also one in the **Contact Table**. **State will be deprecating the Current Sex field in the Person Table**, but will not change the **Sex at Birth** field. **State added Gender to the Case and Contact Tables**. **Sex Fields** used to be limited to “F”, “M”, and “U” and in some places “R” for refused. We have added “**X**” for **intersex** (some facilities are sending us this value). **Gender Field** (located on Case Layout) has the same

State to deprecate the Current Sex field in the person table.

Users who export data to be aware of these changes to Gender and Sex fields.

Michelle to update the Tool Tips.

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values as sex fields, but there's also an "NB" for Non-Binary (not identifying as either Male or Female -- currently, only Asante is using NB, but Providence will also be adding it in the future). Also note "TGM" "TGF" and "TGU" values for transgender Male, Female and Unknown.

- June noted that the abovementioned values pertain what may be coming through ELR and will only populate if there are no data in the table. If you notice an ELR with more details, you will have to manually update those data in Orpheus. **Michelle added that the only data that really populated are the person data elements.**
- Also, notice the new Data Elements on the Orpheus ELR Screen

The screenshot displays two patient information panels. The top panel, 'Orpheus Person Info', is highlighted in orange and shows a patient with DOB 11/20/1987 and sex selection options F, M, X, U, R. A red box highlights these options, and a red arrow points to it. The bottom panel, 'ELR Person Info', is highlighted in light blue and shows a patient with DOB 1/20/1955 and sex 'F'. The top of the screen shows 'F DOB: 1/20/1955 Unknown' and a search bar.

- Bottom line is that ELRs are coming in with > 1 character length data value for Sex or Gender, and though Orpheus will handle > 1 character, be on the lookout.

Users to manually update Orpheus record with more specific Sex- or Gender data coming from ELRs. Be on the lookout for new, >1-character-length Sex/Gender values coming from ELRs.

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6 REAL-D data update/training – June

- We're making progress. June recently sent out an attachment with the fields. Campy data will be entered by student interviewers. Online training forthcoming within the next month or so. Initial results suggest that it doesn't take users much more time than normal data entry. June reviewed data elements in REAL-D pop up.

The screenshot shows the 'Person Entry' interface for a patient named Duncan Hines. A 'REALD: Race, Ethnicity, Language and Disability' pop-up window is open, asking 'How do you identify your race, ethnicity, tribal affiliation, country of origin, or ancestry?'. The pop-up contains several categories of race and ethnicity, each with a list of sub-categories and checkboxes. The categories include: American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, Middle Eastern/Northern African, Native Hawaiian or Pacific Islander, White, and Other Categories. There are also 'Old Race' values and 'Hispanic' options. Red callout boxes point to 'Click here' and 'Enter here' buttons on the pop-up window.

Feel free to enter REAL-D should you desire. Start at the Person Entry Tab

Please validate the existing race data with the new race data captured.

6 Homeless definitions/data capture – June

- June had sent an e-mail to users with the homeless definitions. June asked for feedback. Jaxon Mitchell and Kathleen Rees developed them. Homelessness has been an important risk factor for communicable disease. The challenge is figuring out the best to capture homelessness in Orpheus using standard definitions. There really aren't good national data on homelessness. There will be on the **Basic Tab in the address section a new field – a Case Attribute –**

June to demonstrate homeless field in future meeting.

State to make tool tips to go with it.

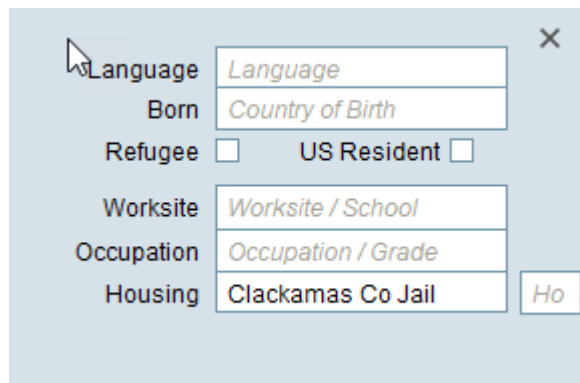
State to harmonize homelessness data.

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What is their most severe housing status in the last 12 months. Value sets include “Literally Homeless”, “Unstably Housed”, “Stably Housed.”

Eventually we might add some disease-specific time frames. We also used to have a Special Housing field that connoted homelessness.

- **Institution of Residence segue** – June also demonstrated the ability use Institution of residence feature in the address popup. You no longer have to “set” the field. It automatically populates with the selected institution, but you have to save the changes. June queried the users as to whether the group would like the specific place, e.g., Clackamas Co Jail, or just “Jail?” In other words, how specific do we want to be?



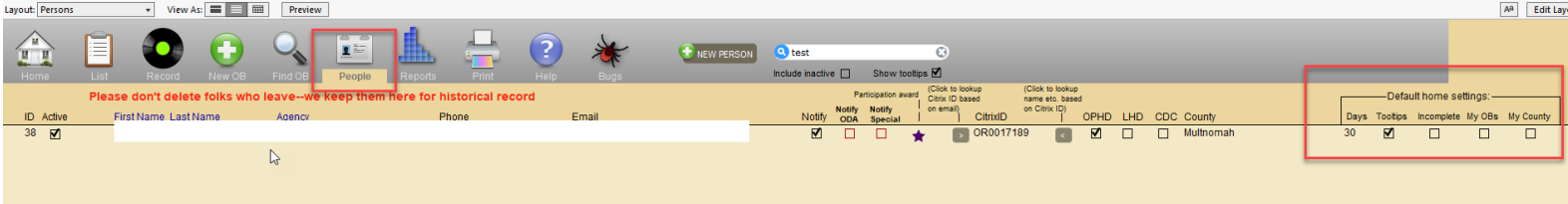
The screenshot shows a light blue dialog box with a close button (X) in the top right corner. It contains several input fields and checkboxes:

- Language:
- Born:
- Refugee:
- US Resident:
- Worksite:
- Occupation:
- Housing:

- **Questions/Feedback:**
- REAL-D related -- (Kara) Will language remain on the Home Screen? Yes
- It's most convenient next to the phone number on the home page.
- Many users requested having the **Specific Place** be populated in the field.

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	<ul style="list-style-type: none"> - (Tana) Which is the best answer for Address Type – Home or Other? – when they’re in jail? Other 	
<p>7</p>	<p>Alert Registry Request– Michelle</p> <ul style="list-style-type: none"> - Michelle relayed a request from the Alert Registry System for users of the Alert Query feature in Orpheus. For frequent users, most of the time you get a response back that populates Orpheus from the query. Sometimes you’ll get a message indicating that no person was found, but double-check, and sometimes you’ll get a message indicating that >1 person was found. Michelle has been working with them with regard to their person-matching algorithm, and it turns out, based on sending a query through a web service, the look-up function is different than the user interface (e.g., when information is literally typed in). Thus, here is the request from the Immunization Program: If you do a request via the Alert Query feature within Orpheus, say John Doe with accompanying DOB, and you don’t initially find him, but then you do the same search within the Alert Registry, and you do find him – Please inform the Alert Registry. 	<p>Immunization Program Request of Users: If you do a request via the Alert Query feature within Orpheus, say John Doe with accompanying DOB, and you don’t initially find him, but then you do the same search within the Alert Registry, and you do find him – Please inform the Alert Registry.</p>
<p>8</p>	<p>Outbreak database homepage quirks and functionality – Tom et al.</p> 	

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	<ul style="list-style-type: none"> - Revising Default Settings – June and Tom reviewed the default setting on the “People” tab. When you first log in, it will try to find any incomplete outbreaks, which will change the value in the Days field in the User Settings. If days get changed to 0, then it’s probably because you don’t have any incomplete outbreaks. - June asked the group about how Outbreaks should work in terms of their default home settings. - Lisa (Lane Co) prefers that the default should hold upon opening Outbreaks and should not bounce around if any values are subsequently changed after opening. 	<p>Tom to re-visit the Default settings based on user input.</p>
	<p>Training Topics – June</p> <ul style="list-style-type: none"> - April 3rd – Vaccine Preventable Diseases (will include Measles)– Juventila - May 1st – Lab Testing 202 Sarah and Missy from OSPHL (will include PCR for GI and Respiratory illnesses, CIDT, EIA, using Copia, etc.) 	
<p>Future Meetings: 2nd Thursdays @ 1:30 PM April 11th, 2019 May 9th, 2019 June 13th, 2019</p>		