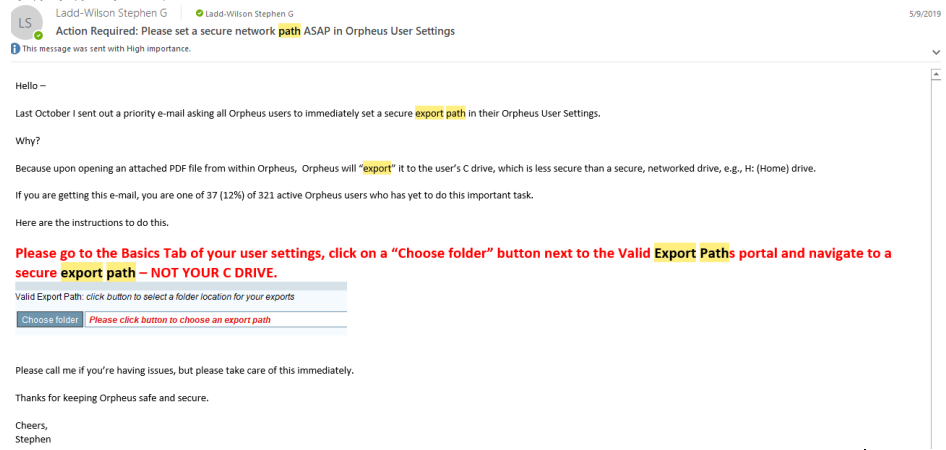# Orpheus County Feedback Meeting
Agenda & Notes

Date: May 9, 2019 **Time**: 1:30-3:00   **Place:** PSOB AOC, 4th floor (or room 710)

ALL ORPHEUS DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE

Counties: Baker; **Benton** (Gerald); **Clackamas** (Carolee); Clatsop (); Columbia (); Coos (); **Crook** (Karen); **Curry** (Brian); **Deschutes** (Debbie, Jill, Kari); **Douglas** (Bailey, Laura); Grant (); Harney (); Hood-River (McKenna); Jackson (); **Jefferson** (Sarah); **Josephine** (Cat); **Klamath** (Sharon); **Lake** (Jill); **Lane** (Alice, Heather); Lincoln (); Linn (); Malheur (); **Marion** (Rachel); **Morrow** (Shelley); **Multnomah** (Anne, Marta, Miranda, Taylor), **NCPHD** (Callie, Jeremy); **Polk** (Che, Kirk); **Tillamook** (Christina); Umatilla (); Union (); Wallowa; Warm Springs (); **Washington** (Carrie, Jennifer, Kathleen, Sue); Wheeler; **Yamhill** (Gary, Lillia)

State: Amanda, June, Lisa, Meagan, Michelle, Missy, Nasreen, Rob, Shannon, Stephen, Steve, Tasha, Tila

ZS

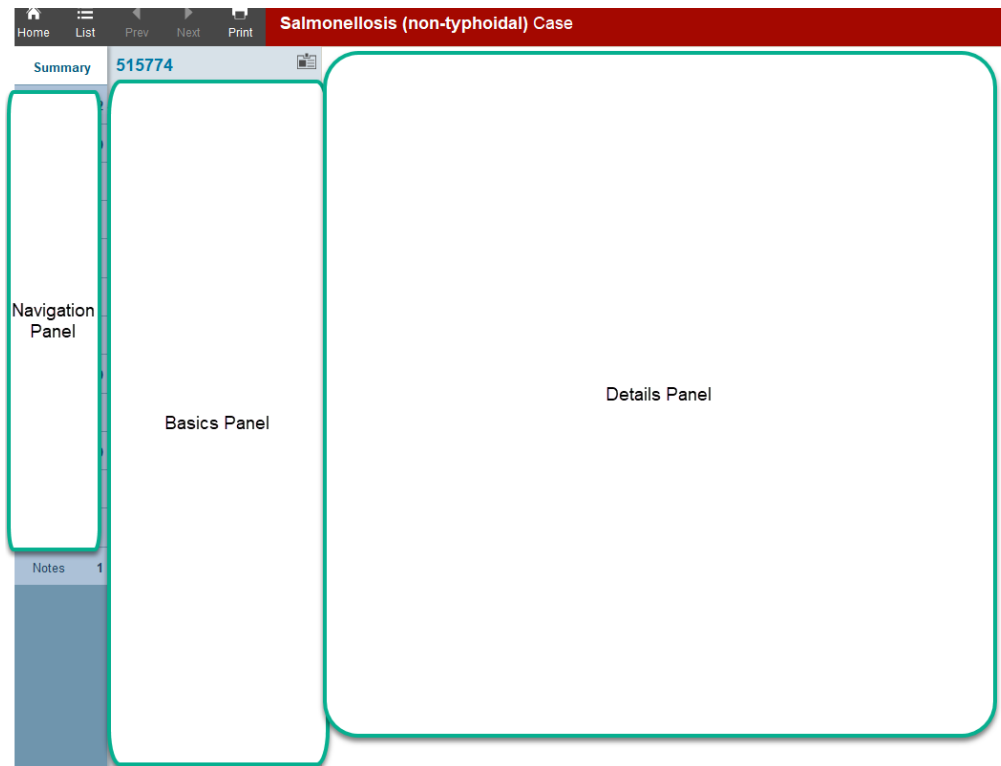| NOTES		
Item	**Discussion/Decisions**	**Action items**
1	**Secure Export Location – Stephen** - Stephen sent e-mail to 37 users who still haven't set a secure export path: 	**Users to set their export path (User Settings) ASAP if they haven't already done so; call Orpheus Tech if help is needed.**

	Questions: Alice (Lane) How do we go about purging old files that have already been exported? Consult with your Information Technology staff.		
2	**Electronic Laboratory Reporting updates/issues – Michelle** - No updates **Questions:** June mentioned that a she recently discovered a cryptosporidiosis case (from about a year ago) that was never sent via ELR by Kaiser. What is the correct process to troubleshoot this kind of thing? Perhaps a whole day was missed. Michelle: This is an issue. We do have a file archive. We've been getting, on average, about 50 files a day. **Best Practice: If you get a non-ELR result of any kind (e.g., faxed result) be sure to scan it and attach it to the case record, keeping in mind to include as much identifying information as possible on the attachment to enable subsequent tracking if necessary. Send Michelle a note for follow up.** There isn't a way for us to do a one-off-audits short of physically visiting the lab. In Julie's experience, all the missing Kaiser ELRs were associated with isolates that had been sent to OSPHL, and she has never received an ELR on those. Kirk from Polk, in his 8 years of experience, has never received a Kaiser ELR on anything. Can we force Kaiser to start faxing? We need to investigate how big the problem is and determine the next steps.	**State to determine how big the Kaiser ELR issue is and decide on the next appropriate next steps.**	

3	**Royal Orpheus layouts – common language for new areas to report issues - all – 5 min**	**Users to notify Michelle whenever encountering a "classic" Orpheus Layout.**
	- The Royal Orpheus transition is complete. - In order to better communicate around Orpheus interface issues, Michelle proposed the following naming convention for identifying a 3 key areas of the Orpheus interface: 	

4	**Triennial metrics – Update on what we know already – Any other issues? – June/all – 5 min** - Known issues include Perinatal Hep B cases; Animal bite dates (we're mainly interested in cases where PEP is recommended or when an animal is being tested); risk question calculations; the "one working day" calculation (weekends and holidays are not currently being accounted for); Outbreaks-related calculations, such as removing the metric associated with stool kits distributed, specimens collected, etc., for norovirus outbreaks at LTCs. - We'll be meeting with a developer May 24th to tackle these problems. **Questions:** Can we assign all animal bites that neither have PEP nor animal bite testing as Suspect? Or perhaps assign another status for animal bites.	**Users to notify June or Tasha ASAP by May 24th re: any issues around Triennial Review metrics or calculations.** **Dr. DeBess to address animal bite question.** **Please give June or Tasha feedback re: your experience with running the Triennial Review Report.**
5	**(Race, Ethnicity, and Language – Disability) REAL-D update & training – Tom/June** - We're very close to recording the REAL-D training video. Sessions 1 and 2 will be recorded this coming Friday. Material will include why we're doing this, as well as some background on equity. Material will also include how to ask questions. - We also added a "Past yr housing" field, which you'll need to fill in (most sever housing situation over the last year) during the interview. There's a tool tip that corresponds to the field.	**Users to begin using the new field "Past yr housing"**

- We've also been using the "housing" field that includes a drop-down button. June asked whether still we need the housing field. Should we remove it from the layout.

Question:
Taylor (Multco) What about historical data? Housing will be in two different spots? Yes, and they're not comparable because the older housing field isn't restricted to housing over the last year.

Tool Tip for Past yr Housing

"Tell me about the most severe housing situation you have experienced over the past year."

Literally Homeless
Client has lived in places not designed nor typically used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus/train station or camping ground; or in a shelter or emergency shelter that provides temporary living arrangements.

Unstably Housed
Client has not been homeless, however, client has experienced housing instability as evidenced by frequent moves due to economic reasons, living with others due to economic hardship; eviction from a private dwelling unit (but having another place to go); living in overcrowded housing; or being at risk of having no housing options. This includes persons imminently losing housing.

Stably Housed
Persons living in a consistent housing facility that is meant for human habitation and are not at risk of losing housing.

Declined to answer
Client declined to report housing status in the past 12 months.

Questions:
Is the training video covering all REAL-D topics or just housing? Two parts: One addressing health equity and about why we are asking more detailed questions about

	race, ethnicity, language, and disability. The second part will address definitions and Orpheus-related functionality and navigation. When are we expected to be using REAL-D? It's all optional. There has been an interested in getting at more detailed REAL-D type data due to risk factors that pertain to them. We were mandated to include REAL-D questions, which we have completed in Orpheus. A lot of counties, e.g., Washington and Multnomah, have wanted REAL-D data. What is the domain of the needs you'll be assessing? Capacity, gaps, knowledge base. The goal is to identify gaps in communicable disease surveillance. Does this document describe whether the person has lived in >1 situation in the past year? The question gets at the person's most severe living situation in the past year. There are a few vignettes in the training. Kathleen will bring up the needs assessment at CLHO-CD.	
6	**Orpheus data visualization activities – June/Michelle** - If you saw Taylor's presentation on what Multco is doing with Orpheus data and Tableau, you'd be as impressed as we were at the state. There's a small group of State folks working toward emulating Taylor's approach to visualization data, both from within Orpheus and outside Orpheus, e.g., using Tableau, using GIS for interactive mapping. - Michelle would like to know about your most frequently used reports. **Topics included** - **Legionella and Health Inspections.**	**Orpheus Users to contact June needs in terms of most frequently used reports.**

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		Orpheus Users to contact June re: any training topics. **Orpheus Users to contact June re: disease investigation capacity (environmental health, laboratory, epidemiology).**
1st Wednesday Training Webinars (10:30 to 11:30): - **June –** Elevated Blood Lead Investigations - **July –** Lab Testing 202 and Copia - **August –** Hepatitis		
Future Meetings: 2nd Thursdays @ 1:30 PM June 13th, 2019 July 11th, 2019		