**Consumer Notice of Tap Water Results**

**For Community Water Systems**

Dear [CUSTOMER'S NAME],

[INSERT NAME OF YOUR WATER SYSTEM] appreciates your participation in the lead tap monitoring program. A lead level of [INSERT DATA FROM THE LABORATORY ANALYSIS OF THE SAMPLE COLLECTED - MAKE SURE THE VALUE IS IN PPB] was reported for the sample collected on [DATE] at your location, [INSERT ADDRESS OF CUSTOMER].

Your result was below the lead action level of 15 parts per billion. However, the 90th percentile value for our system was above the lead action level

**What Does This Mean?**

Under the authority of the Safe Drinking Water Act, the U.S. Environmental Protection Agency (EPA) set the action level for lead in drinking water at 15 ppb. This means utilities must ensure that water from the customer’s tap does not exceed this level in at least 90 percent of the homes sampled (90th percentile value). The action level is *the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.* If water from the tap does exceed this limit, then the utility must take certain steps to correct the problem. Because lead may pose serious health risks, the EPA set a Maximum Contaminant Level Goal (MCLG) of zero for lead. The MCLG is *the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.*

We are taking a number of steps to correct the problem. We will begin sampling for lead every 6 months so we can closely monitor the lead levels in our water system. Your continued participation and support in our lead tap monitoring program is very important. In addition, we will initiate a Public Education campaign to ensure our customers know about the action level exceedance, understand the health effects of lead, the sources of lead and actions they can take to reduce exposure to lead in drinking water. We will also monitor our source water, initiate controls to reduce the corrosivity of our water (corrosive water can cause lead to leach from plumbing materials that contain lead) and initiate lead service line replacement [for those systems with lead service lines].

**What Are the Health Effects of Lead?**

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones, and it can be released later in life. During pregnancy, the child receives lead from the mother’s bones, which may affect brain development.

**What Are the Sources of Lead?**

The primary sources of lead exposure for most children are deteriorating lead-based paint, lead contaminated dust, and lead contaminated residential soil. Exposure to lead is a significant health concern, especially for young children and infants whose growing bodies tend to absorb more lead than the average adult. Lead is found in some toys, some playground equipment, some children’s metal jewelry, and some traditional pottery. Although your home’s drinking water lead levels were below the action level, if you are concerned about lead exposure, parents should ask their health care providers about testing children for high levels lead in the blood. Lead is rarely found in source water, but enters tap water through corrosion of plumbing materials. Homes built before 1988 are more likely to have lead pipes or lead solder.

**What Can I Do to Reduce Exposure to Lead in Drinking Water?**

Although the test results are below EPA’s action level, you may still want to take steps to further reduce your exposure.

* **Run your water to flush out lead**. Run water for 15-30 seconds to flush out interior plumbing [OR INSERT DIFFERENT FLUSHING TIME IF YOUR SYSTEM HAS REPRESENTATIVE DATA INDICATING A DIFFERENT FLUSHING TIME WOULD BETTER REDUCE LEAD EXPOSURE IN YOUR COMMUNITY AND IF THE STATE APPROVES THE WORDING] or until it becomes cold or reaches a steady temperature before using it for drinking or cooking, if it hasn’t been used for several hours
* **Use cold water for cooking and preparing baby formula**.
* **Do not boil water to remove lead.**
* **Look for alternative sources or treatment of water (such as bottled water or water filters).**
* **Re-test your water for lead periodically.**
* **Identify and replace plumbing fixtures containing lead.**

**For More Information**

Call us at INSERT YOUR WATER SYSTEM'S PHONE NUMBER. For more information on reducing lead exposure around your home and the health effects of lead, visit EPA’s website at [**www.epa.gov/lead**](http://www.epa.gov/lead), call the National Lead Information Center at 800-424-LEAD, or contact your health care provider.