
Document Title: Optional Sample Notice Language for Family Connects Oregon

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Objective

This memo provides commercial health benefit carriers with optional sample notice language to describe the Universally offered Newborn Nurse Home Visiting Program in Oregon.

Status Update

This memo provides commercial health benefit carriers with optional sample notice language to describe the Universally offered Newborn Nurse Home Visiting Program in Oregon.

Oregon state statute (ORS [743A.078](#)) established a voluntary statewide program of newborn nurse home visiting for Oregon families. Family Connects Oregon has been selected as the service delivery model for the program.

The statute requires health benefit plans to notify an enrollee about the services whenever an enrollee adds a newborn to coverage (OAR 743.078(5)).

In June 2021, the Division of Financial Regulation issued a memo clarifying the expectations of the carriers to comply with this provision of the statute beginning July 1, 2023. As carriers begin to structure their notices and prepare to provide the required notices to enrollees that add a newborn to coverage, the Oregon Health Authority has drafted optional sample language that carriers can include in the notices. This language is optional.

Optional Sample Language

Family Connects Oregon

Family Connects Oregon is a nurse home visiting service offered to all families with newborns in Oregon. The service includes a home visit by a Registered Nurse to provide a newborn health check including support for feeding, weight gain, sleep and more. Caregivers also receive a health check, get answers to their questions and links to community resources. There is an opportunity for follow-up visits as needed. You can visit familyconnectsoregon.org to see if Family Connects Oregon is available in your area at this time.

