



Explore PCE - What have you tried so far to encourage staff success with PCE?

PCE Model Domain	What we've done...	Challenges and Solutions...
State agency responsibilities – <ul style="list-style-type: none"> Financial Training LA reviews Support of Individual LA's 	<ul style="list-style-type: none"> 2008 Statewide meeting focused on PCE Regional Champion Training Regional Certifier Training 3-4 Champion phone calls 3-4 on-site training 	
Service delivery environment <ul style="list-style-type: none"> Clinic environment Local policies and processes 		
Leadership and mentoring <ul style="list-style-type: none"> Management support Clear expectations of staff 		
LA staff are engaged/supportive <ul style="list-style-type: none"> All staff involved On-going support 		
Nutrition educator (certifier) skills <ul style="list-style-type: none"> On-going training and practice Peer mentoring/observations 		
Cultural competency <ul style="list-style-type: none"> Culturally appropriate Effective use of interpreters 		
Materials to support PCE <ul style="list-style-type: none"> NE materials model PCE NE materials used effectively 		

