
Spring SBHC Coordinators Meeting

April 27, 2022



Agenda

1:00PM	Welcome & housekeeping
1:05PM	SPO updates
1:35PM	Telehealth & SBHCs
2:00PM	BREAK
2:05PM	Portland State University SBHC research update
2:25PM	Oregon School-Based Health Alliance
2:55PM	Closing

Housekeeping

- Update your Zoom name so people know who you are!
- Please write questions and comments in chat box.
- We will pause periodically to read through the chat to ensure everyone has access to that information.
- Please take care of yourself during the meeting! Cameras on or off, eat, move around, and stretch.
- Meeting is being recorded and will be posted to our website in the coming weeks: www.healthoregon.org/sbhc

STATE PROGRAM OFFICE UPDATES

SBHC State Program Office Team



Rosalyn Liu

(she/her)

Adolescent & School
Health Manager



Kate O'Donnell

(she/her)

SBHC Program
Coordinator



Cuong Phan

(he/his)

Administrative
Specialist



Mikah Rotman

(they/he)

School Mental Health
Specialist



Melanie Potter

(she/her)

School Health
Program Specialist



Stefanie Murray

(she/her)

School Linked
Program Coordinator

SBHC State Program Office Team



Sarah Knipper
(she/her)
School Health
Epidemiologist



Loretta Gallant
(she/her)
Research Analyst



Kavita Gavand
(she/her)
Research Analyst



Rebecca Jacobs
(she/her)
Public Health Nurse



Karen Vian
(she/her)
Public Health Nurse

Assigned Public Health Nurse changes

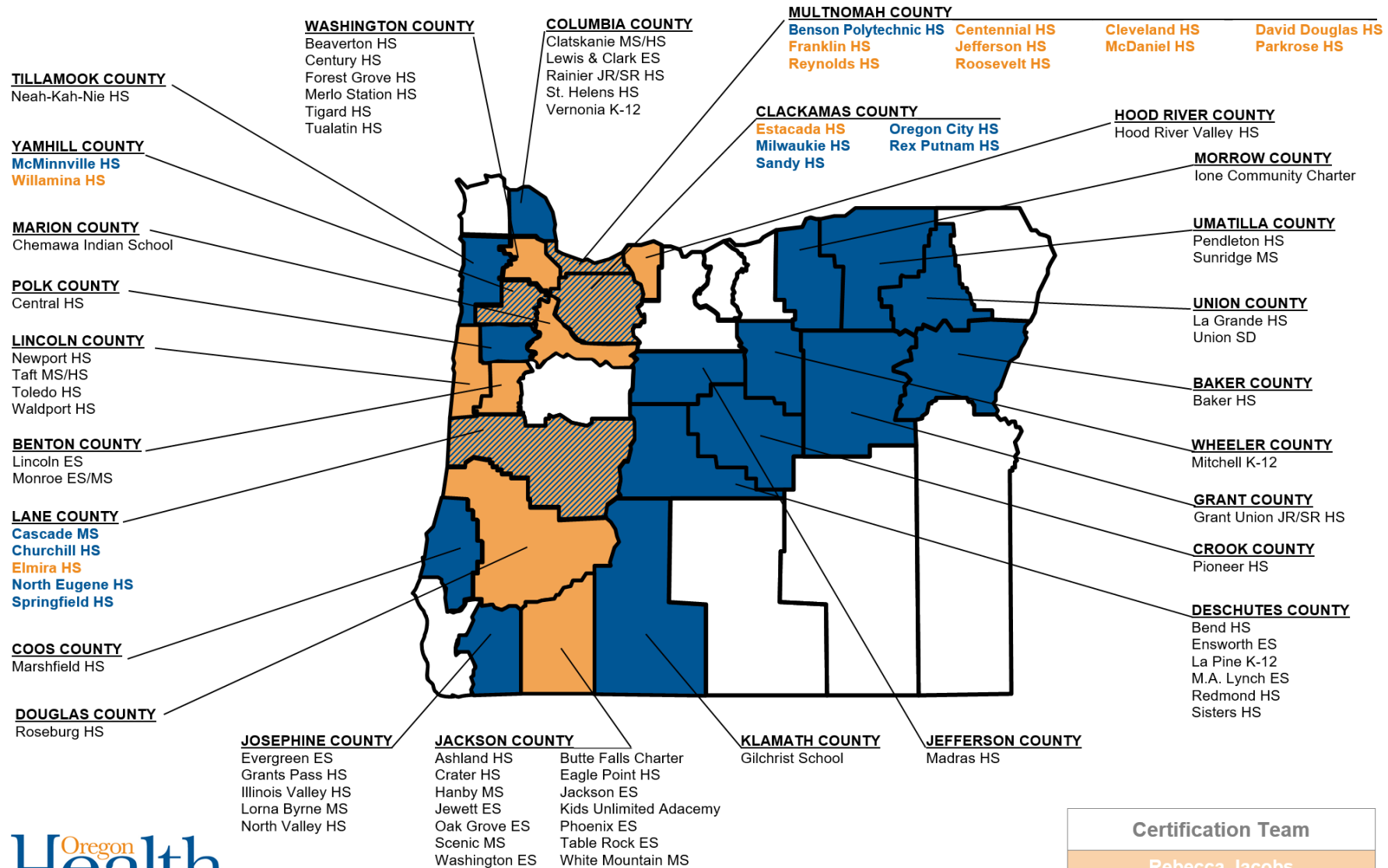
- SPO making a few changes to Certification Team assignments as new projects begin
- Rebecca supporting Mobile and Telehealth pilot project grants
 - Will move to support SBHC medical sponsors that have received these grants
- PHN site changes will be effective **July 1, 2022**

CERTIFICATION TEAM TERRITORIES

Oregon School-Based Health Centers

Certified SBHCs = 81

As of July 2022



Certification Team

Rebecca Jacobs

503-753-1359

rebecca.w.jacobs@dhs.ohs.state.or.us

Karen Vian

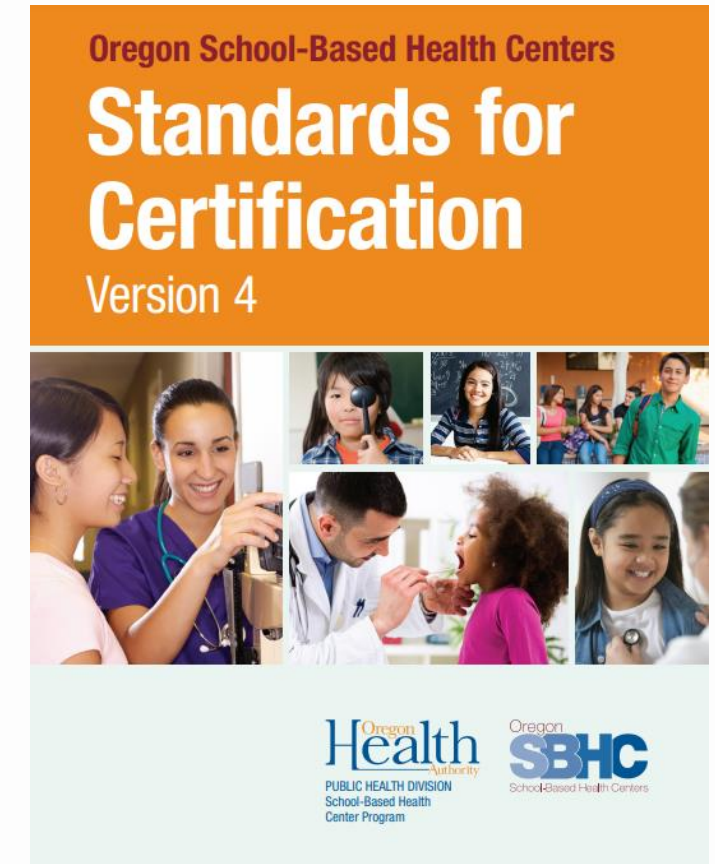
971-288-7472

karen.p.vian@dhs.ohs.state.or.us

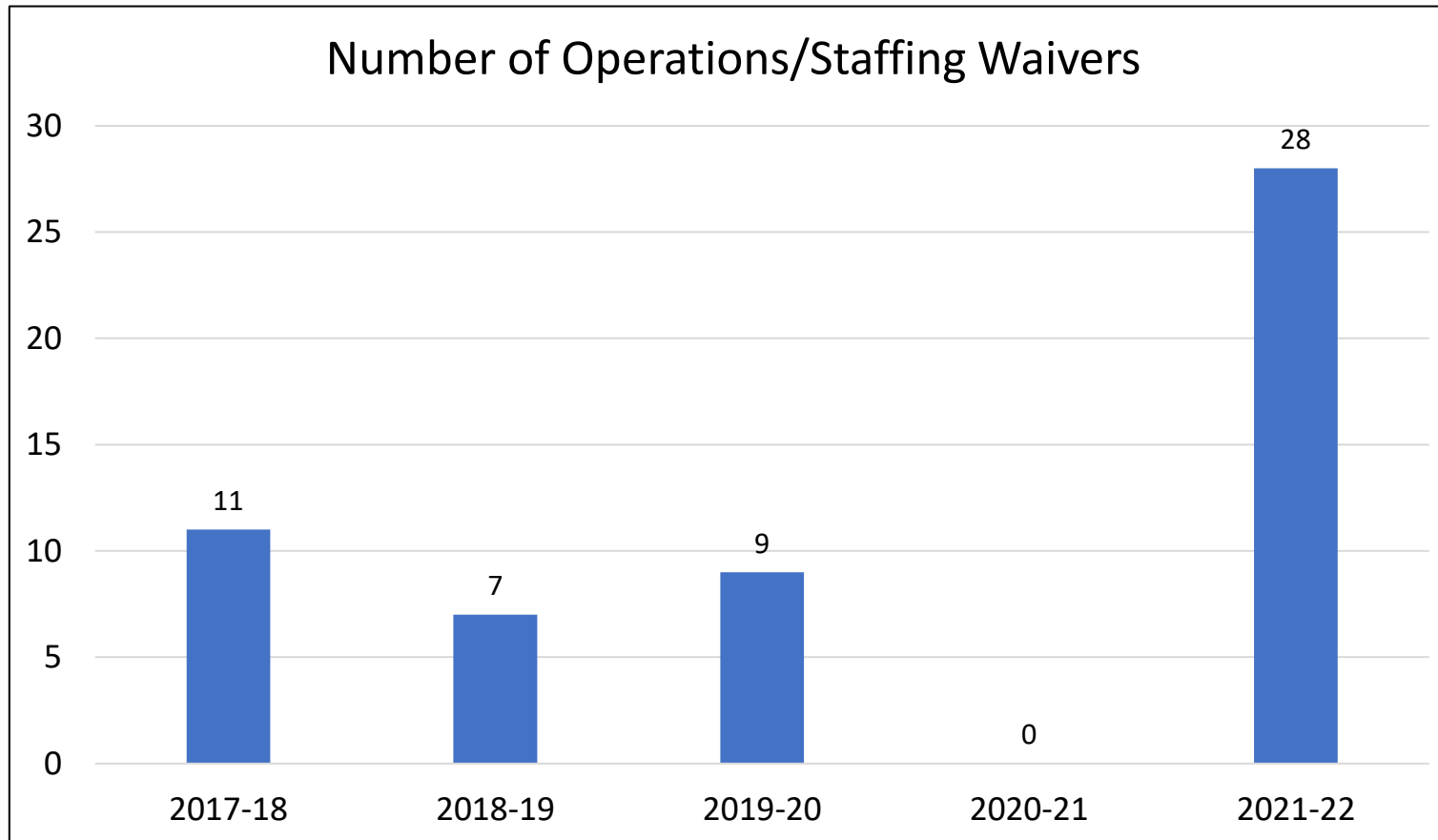
CERTIFICATION

July 1: Certification Policy

- Beginning next school year, SPO will return to upholding the Standards for Certification
 - Operational Profile due October 1st
 - Waivers required if not in compliance with minimum standards
 - Encounter data and MHEG reports due Jan 15 and July 15
 - KPMs with benchmarks
 - Student satisfaction surveys



Certification Waivers

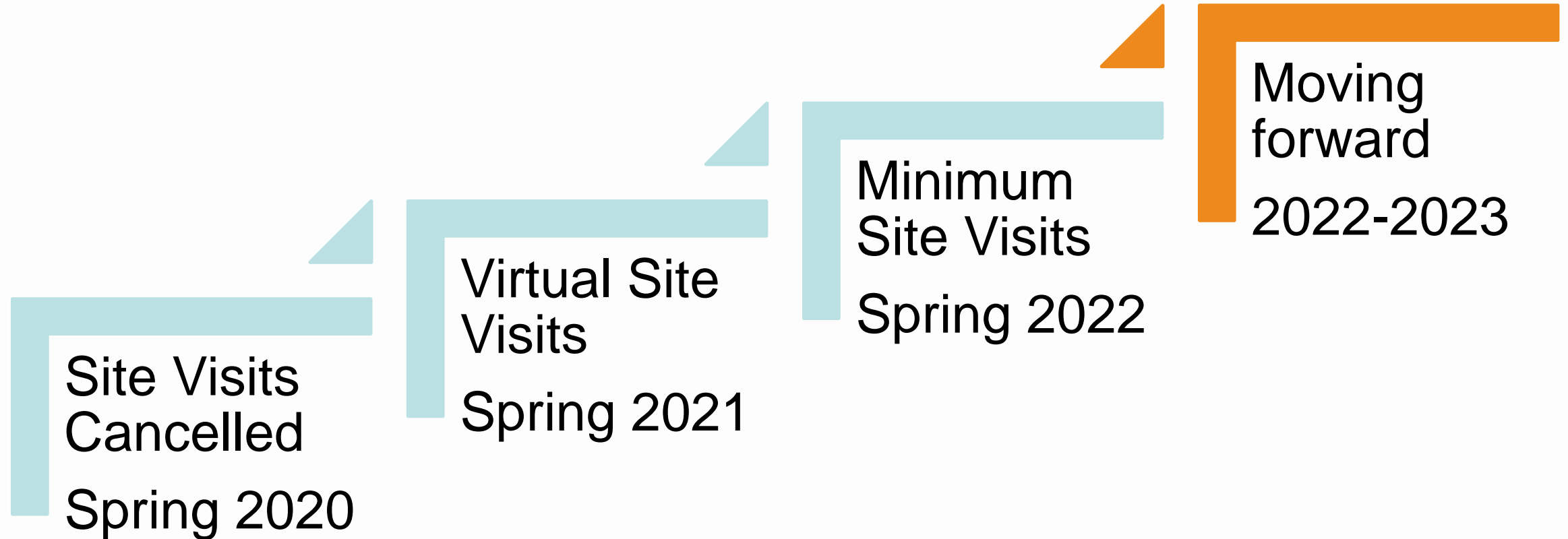


Ongoing flexibility

- COVID-19, wildfires and resulting impacts continue
- SPO committed to continued support of SBHCs, staff and young people
- Working to update SPO internal Certification policies to reflect this over coming months. For example:
 - Loss of primary care hours
 - Extended closures



July 1: Site Visits Next School Year



GOAL: on-site review every 2 years for a representative sample of SBHCs in each system

Site Visit Changes

- Pilot Spring 2022 - **NOT requiring** observation of well child visits
 - Physical distancing requirements last two years
 - Will look for other areas to gather “On-site observation of practice staff with at a minimum two school-aged patients, with the consent of the patient, parent or guardian”
 - Consider limitations and opportunities of observation of well child visits



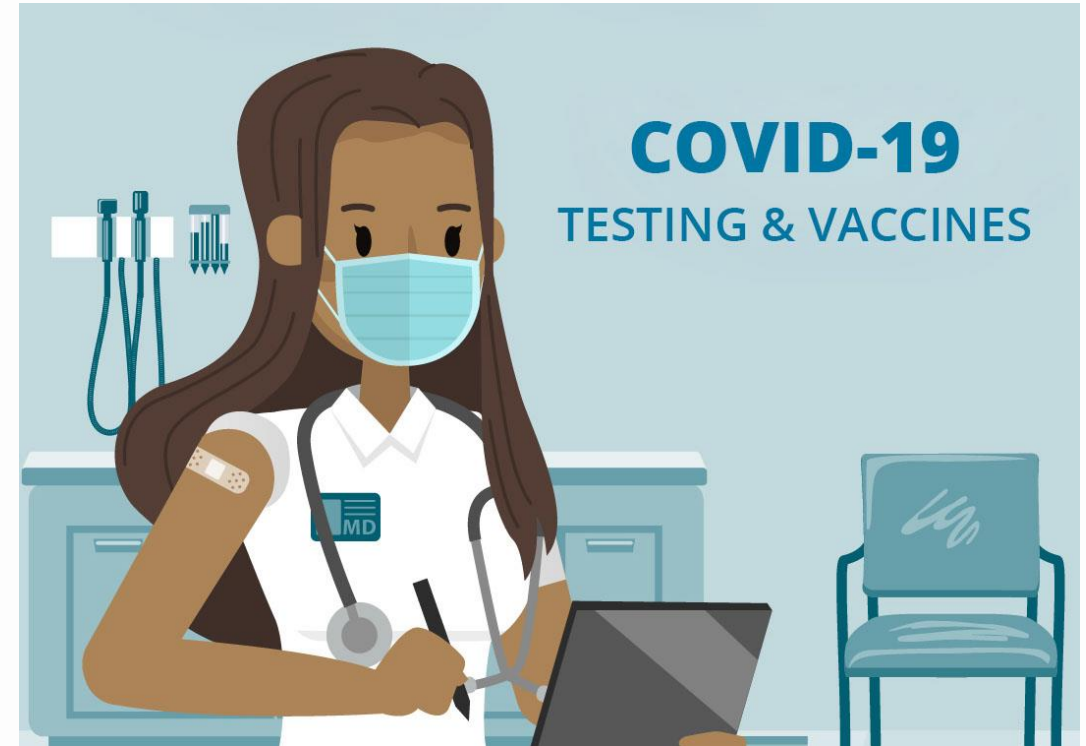
Site Visit Changes

- CDC updated the STD Treatment Guidelines July 2021
 - For chlamydia, either:
 - Doxycycline 100 mg po (twice a day x 7 days)
 - OR
 - Azithromycin 1 gm po (single dose)
 - For gonorrhea, either:
 - Ceftriaxone **500** mg injectable (single dose)
 - OR
 - Cefixime 800 mg po (single dose)



Site Visit Changes

- COVID-19 vaccine
 - Preparation
 - Puncture, label, expiration
- COVID-19 lab testing
 - Documentation of results
 - Reporting of all negative and positive results



Funding for Vaccine Storage & Handling Equipment

- Reimbursed up to \$1,000 per vaccination facility until funding runs out
- Purchases made between July 1, 2020 - June 30, 2024.
- Allowable purchases:
 - Vaccine storage units
 - Temperature monitoring equipment
 - Vaccine transport coolers
 - Supplies required for immunization activities (e.g., first aid kit, EpiPen, etc.)
 - Back-up generator that supplies power to vaccine storage units





Stella says,
“It’s Time for
the 2022
National
SBHA
Census!”

2022 National SBHA Census

- SBHA is doing their national census to collect information about operations & services for all U.S. SBHCs
- Completing the Census is a certification requirement for all Oregon SBHCs
- Estimated completion time = 10-15 minutes per SBHC
 - To answer for 10+ SBHCs, please email research@sbh4all.org
- SBHCs who respond by May 15th will be entered into a drawing for an Amazon gift card of \$10, \$50 or \$100 (sponsored by SBHA)
- Census must be completed by June 30th, 2022

<http://tiny.ucsf.edu/2022CensusofSBHCs>

MENTAL HEALTH

SBHC Mental Health Advisory Group Forming

- Determining allocation of Mental Health Expansion Grant (MHEG) funding (currently done through a funding formula)
- Updating MHEG requirements (examples could include changing allowable expenses, incorporating requirements around health equity, etc.)
- Address other topics as needed

If interested, please email Mikah Rotman by this Friday

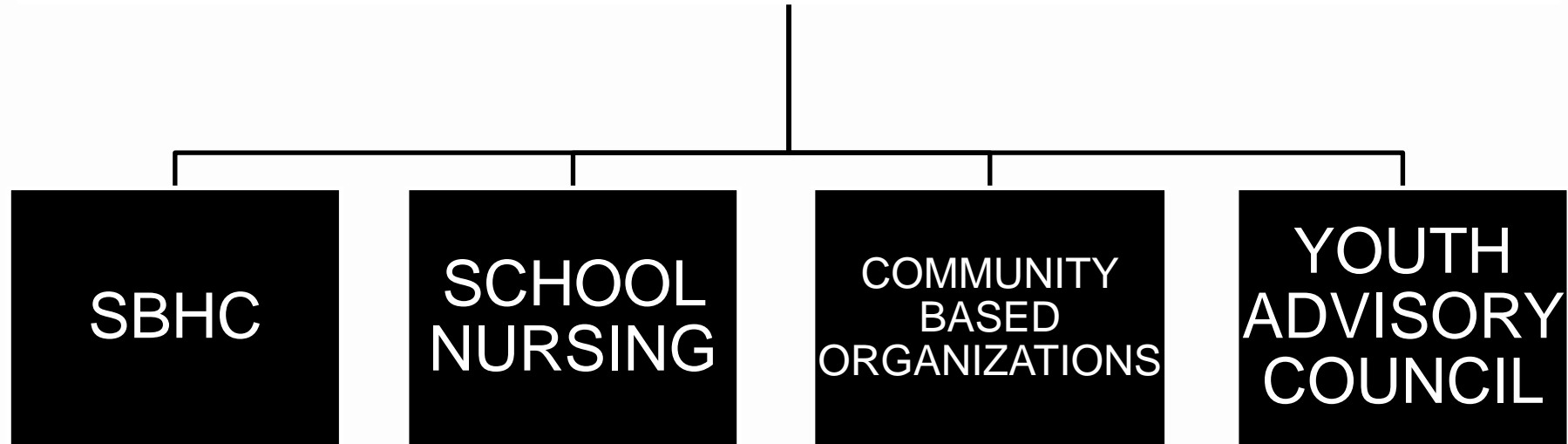
Mental Health Expansion Grant Reports



- Year End Reports for MHEG Capacity and Youth-Led Projects Due July 15th
- Templates will be emailed out late May / early June

SBHC GRANTS & TRAINING UPDATES

CDC COVID 19 SCHOOL RECOVERY GRANT FUNDS



SBHC and School Nursing Grants

13 SBHC sites received CDC grant funding

- Activities include hiring:
 - Medical Assistants
 - Bilingual Outreach and Engagement Specialists
 - Qualified Mental Health Professionals (QMHP)
 - Outreach Coordinators
 - Community Resource Specialists
 - Administrative Support Personnel
- Developing training programs for workforce

School Nursing Grants

- Alliance of Black Nurses Association of Oregon
- Oregon School Nurses Association
- 6 ESD sites

Community Based Organization Funding

- OHA Public Health Department disseminated award notification letters to 140 CBOS for approximately \$31 million
- Adolescent and School Health contributed \$2 million for 20 organizations around Oregon
- Priority Principles
 - Culturally and Linguistically Specific Programs
 - Youth Centered
 - School-based
 - Capacity Building

Youth Advisory Council

- 20 youth on the council to decide how to spend \$1 million
- 300 youth applied!
- Paying youth \$45/hour
- Commitment is about 3-5 hours per month



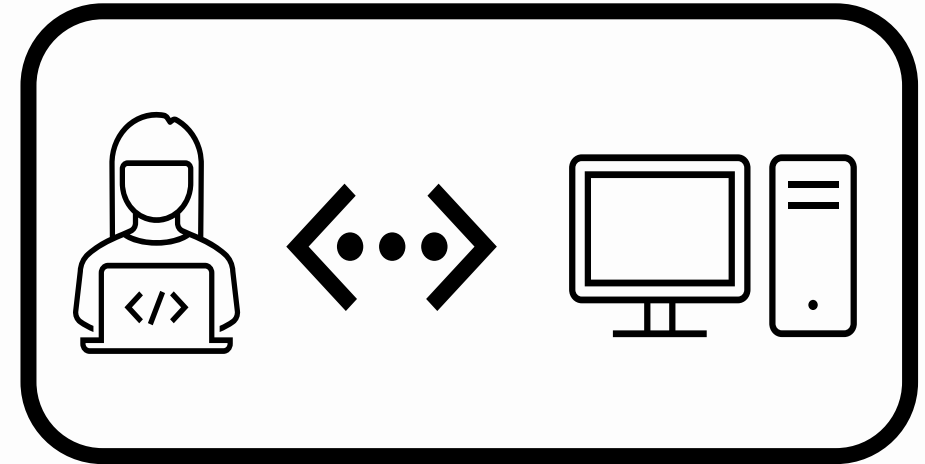
Regional/County Breakdown- 20 counties represented

Central Oregon	6	Northeast	4
Deschutes	6	Umatilla	2
Coast	16	Union	2
Clatsop	4	South	16
Columbia	2	Jackson	5
Coos	7	Josephine	2
Curry	3	Klamath	9
Columbia Gorge	2	Southeast	4
Hood River	2	Malheur	4
Metro Region	143	Southern Valley	69
Clackamas	19	Benton	5
Multnomah	90	Douglas	2
Washington	34	Lane	59
		Linn	3
		Willamette Valley	38
		Marion	36
		Polk	2

School-Linked Telehealth and Mobile Pilot Projects

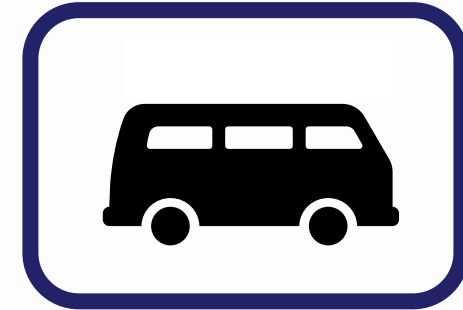
HB 2591

- Passed in Spring 2021
- Included funding for:
 - School Health Services Planning Grants
 - Mobile Pilot
 - Telehealth Pilot



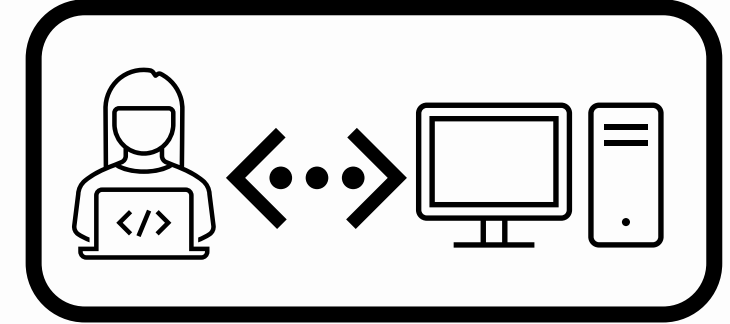
School-Linked Mobile Pilot Project

- \$90,000 from 2021-2023 biennium
- Grantees:
 - Columbia Gorge ESD
 - Douglas ESD
 - Gresham-Barlow SD
 - Hillsboro SD
- Funding covers planning activities to inform operations (i.e., needs assessment community engagement, and developing workflow processes between school(s) and medical provider.
- Awardees work towards implementing services by the end of the grant period and will help Adolescent and School Health develop Operations Criteria.



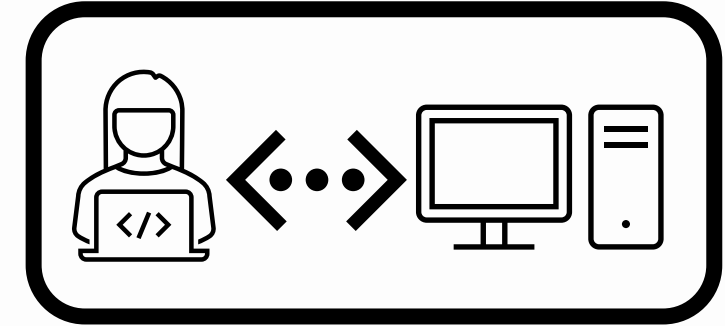
School-Linked Telehealth Pilot Project

- \$300,000 from 2021-2023 biennium
- Grantees:
 - La Clinica
 - Multnomah County
 - Orchid Health
- SBHC provides services to patients at schools without SBHCs.
- Funding covers planning activities to inform operations (i.e., needs assessment community engagement, and developing workflow processes between school(s) and medical provider.
 - Some funding must be allocated to school district
- Awardees work towards implementing services by the end of the grant period.



School-Linked Telehealth Pilot Project

- Telehealth has additional evaluation component
- ASH will work alongside grantees to evaluate:
 - Collection of clinical encounter data
 - Intersection of FERPA and HIPAA
 - Partnership to provide culturally specific services
 - Billing practices and reimbursements
 - Access to health care services
 - Impact to student absence from school
 - Workflow practices
 - Client (student and family) feedback



Winter Open Forums

- New gathering format to support dialogue between SBHCs
- Great turn out and participation!
- February Open Forum – Coordinators & Primary Care Providers
 - Topics: Staff recruitment, building youth resilience, minimizing no shows, coordinating with schools
- March Open Forum – Mental & Behavioral Health Providers
 - Topics: Staff recruitment, CCO telehealth referrals, managing demand for high level care
- Planning to offer more opportunities to gather like this next year – Stay Tuned!



Future training plans

- **May 25:** SPO Key Performance Measures training
- **June 27-30:** SBHA National Conference
 - <https://www.sbh4all.org/national-conference-registration/>
- **August:** Oregon Pediatrics Society (OPS) Youth Suicide Assessment in Virtual Environments (SAVE) for SBHC and school providers
 - Content info on OPS website: <https://oregonpediatricsociety.org/youth-save/>
- **Late August:** SPO Operational Profile training

Future training plans – more info to be announced

- **September:** SPO SBHC Orientation (for new Coordinators)
- **October:** Fall SBHC Coordinators Meeting
- **Fall 2022:** OPS/OHSU gender-affirming care ECHO for SBHC and school providers
- **Fall/winter:** Open Forums and SBHC/SPO check-in calls

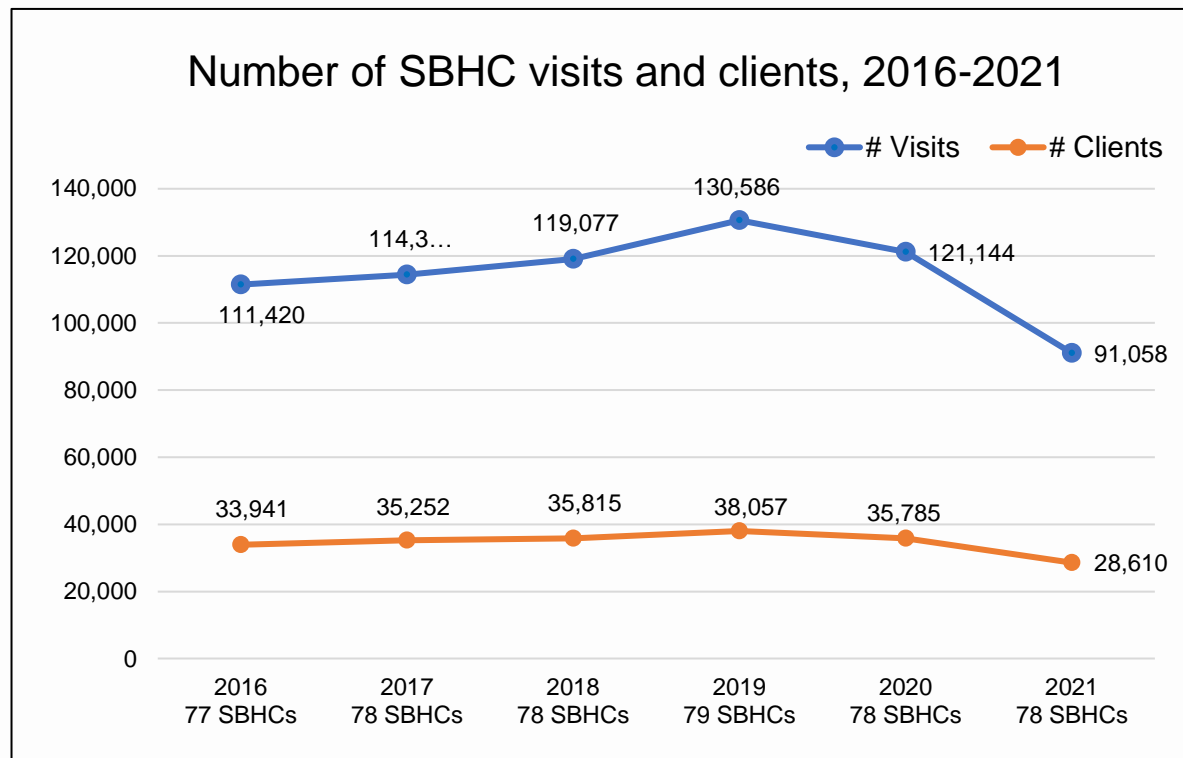
Key Performance Measures webinar: May 25th 9-10am

- There are **no changes** to KPM chart audit process or submission requirements due on October 1st
- Webinar will present an overview of the KPMs, including:
 - Published Guidance documents
 - Sample size
 - Eligible population
 - Exclusions
 - Chart audit process document
 - Chart audit tracking sheet



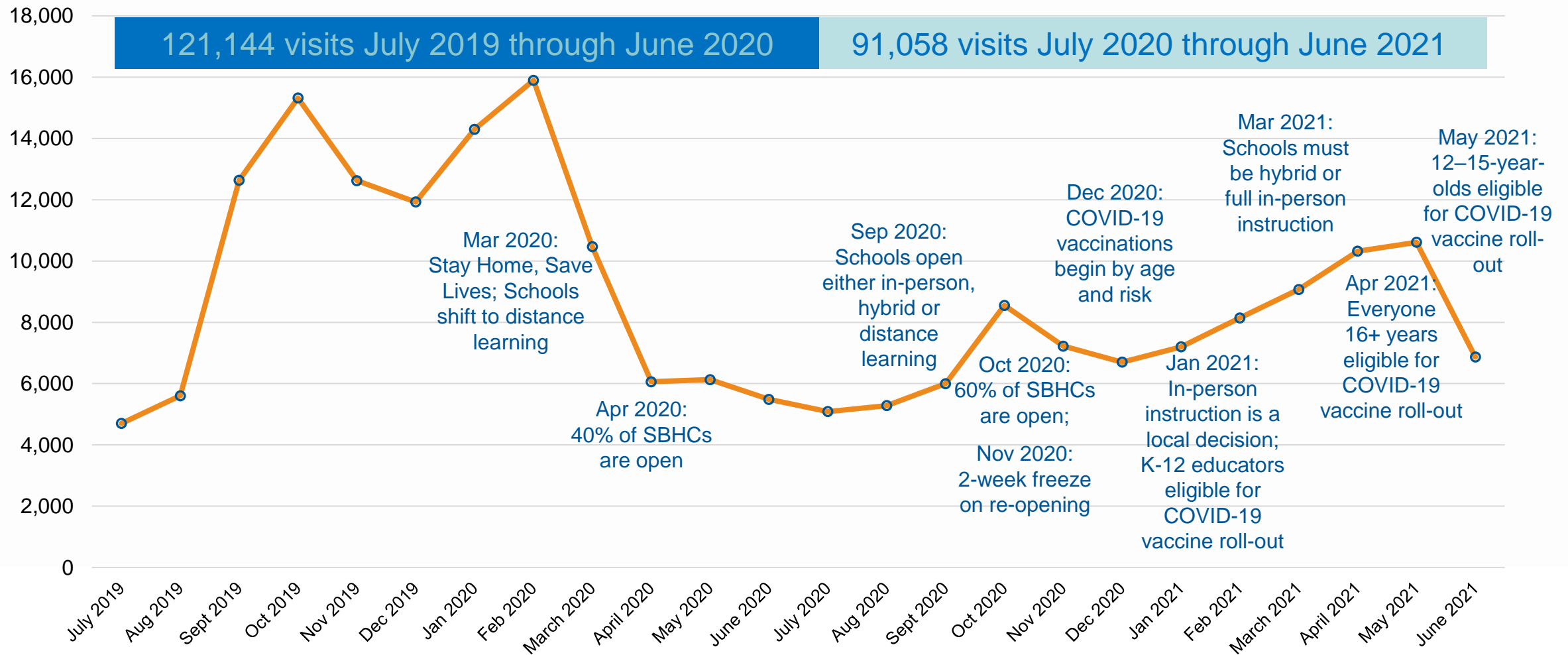
SBHC ENCOUNTER DATA

Encounter Data Visits and Clients 2016-2021

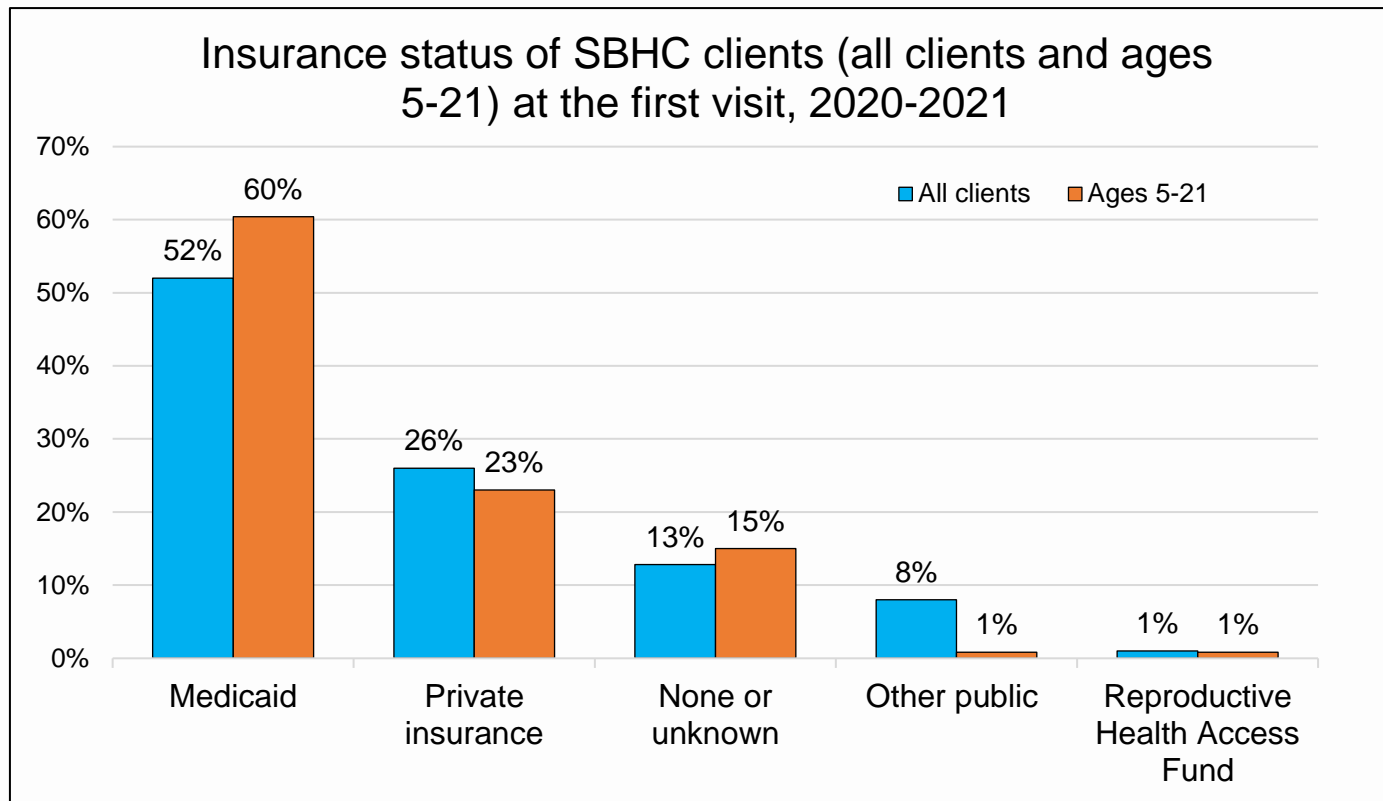


- In the 2020-2021 service year, SBHCs provided 91,058 visits to 28,610 clients of all ages.
- On average, clients accessed a SBHC three times a year.
- 61% of visits were with school-aged youth (5 – 21 years) in 2020-2021, compared to 2019-2020, where 74% of visits were with school-aged youth.
- Reason for visits among school-aged youth:
 - 48% for primary care services
 - 51% for behavioral health
 - 1% for dental health
- 46% of school-aged youth received an immunization
 - 11% received a COVID-19 vaccine

Number of SBHC visits by month; July 2019 - June 2021

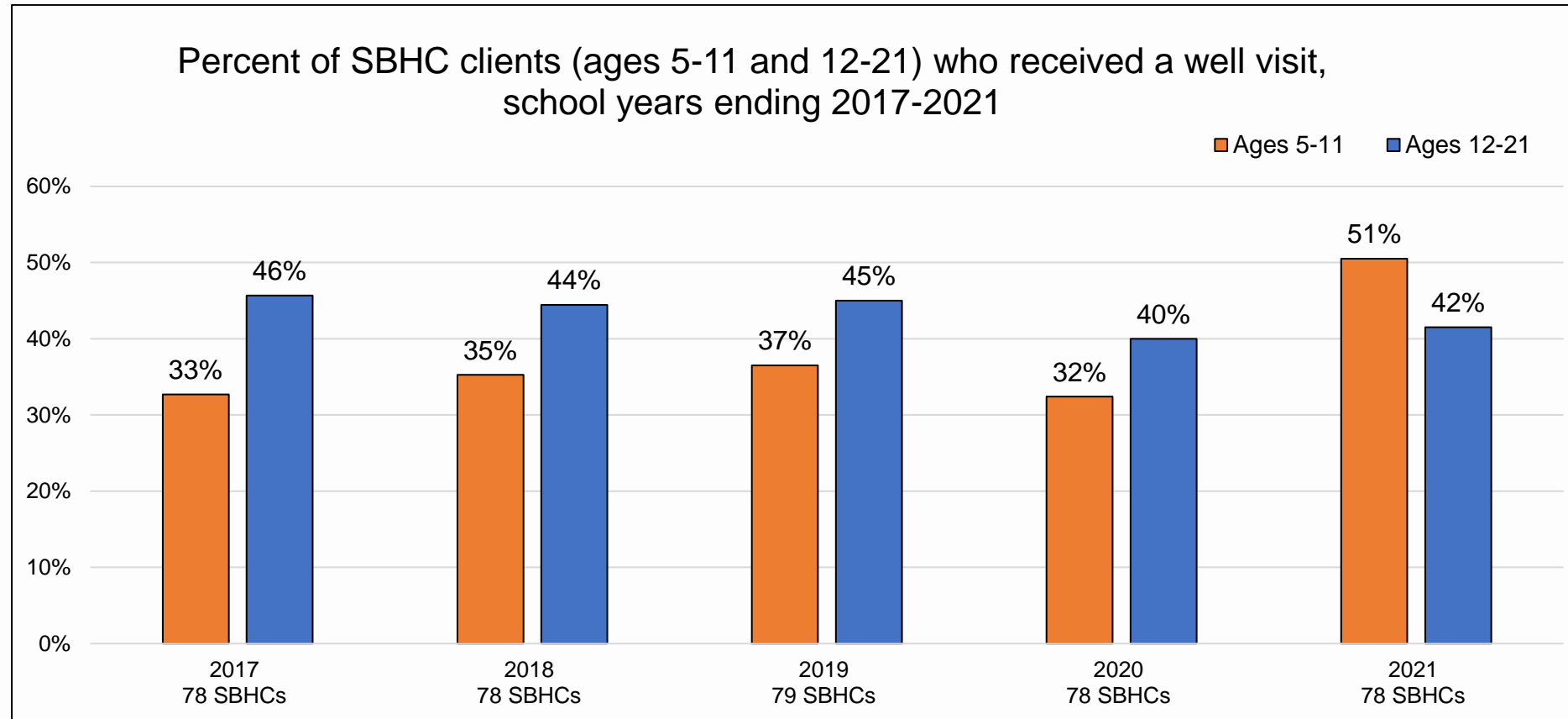


Insurance Status of SBHC Clients, 2020-2021

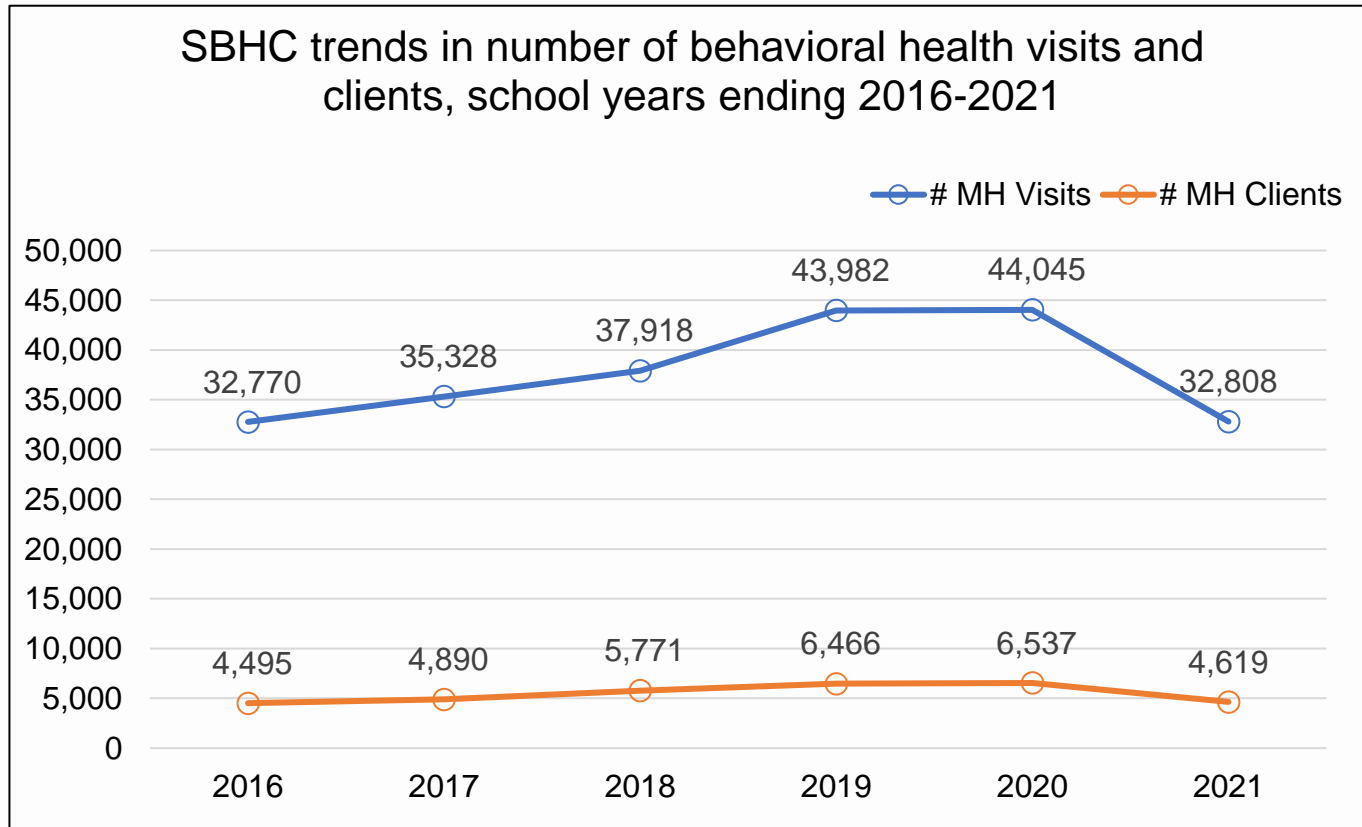


- 52% of all clients had Medicaid coverage
- 60% of school-aged clients (5 - 21 years) had Medicaid coverage

Annual Well Visit, 2017 - 2021

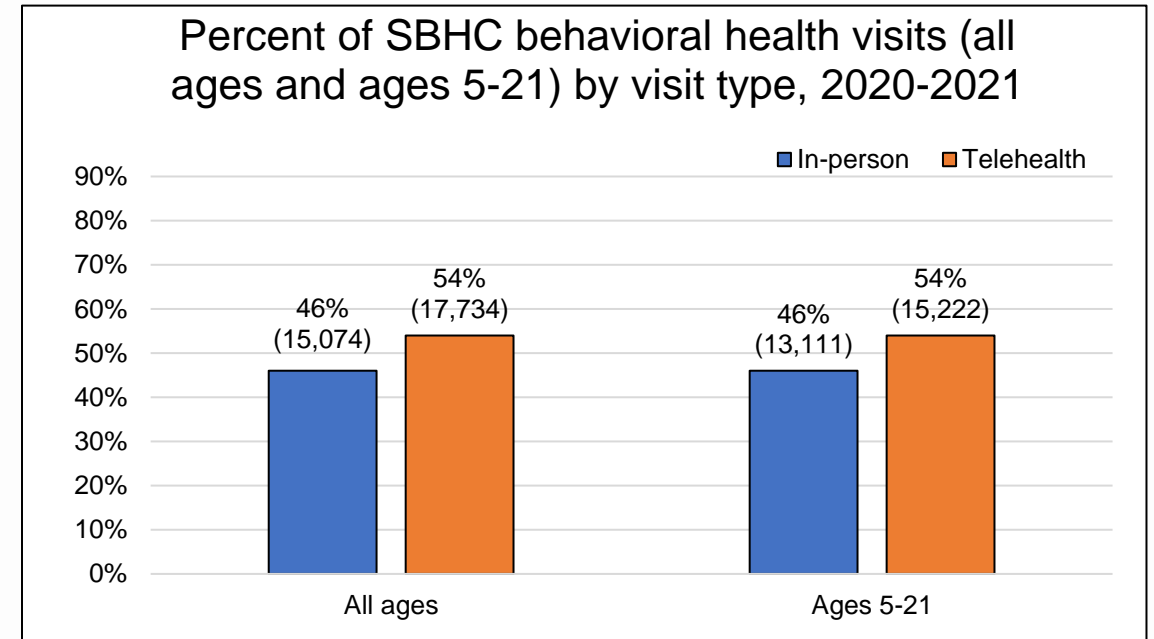
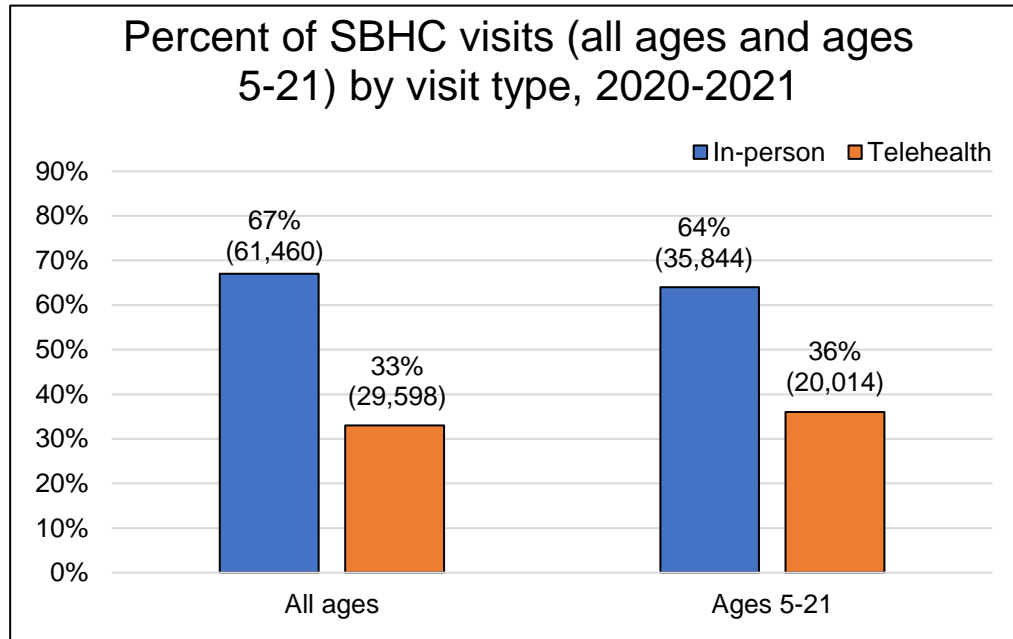


Behavioral Health Visits and Clients 2016-2021



- During the 2020-2021 service year, SBHCs provided 32,808 behavioral health visits to 4,619 clients
- On average, behavioral health clients accessed a SBHC for behavioral health visits eight times a year.
- The number of behavioral health visits decreased by 26% from 2019-2020 to 2020-2021
- This decrease was consistent with the overall 25% decrease in visits.

Telehealth Visits and Clients 2020-2021



- SBHCs provided 29,598 visits via telehealth to 7,794 clients of all ages
- 36% of visits among school-aged youth (5 - 21 years) were via telehealth

- SBHCs provided 17,734 behavioral health visits via telehealth to 2,885 clients of all ages
- 54% of behavioral health visits among school-aged youth (5 - 21 years) were via telehealth

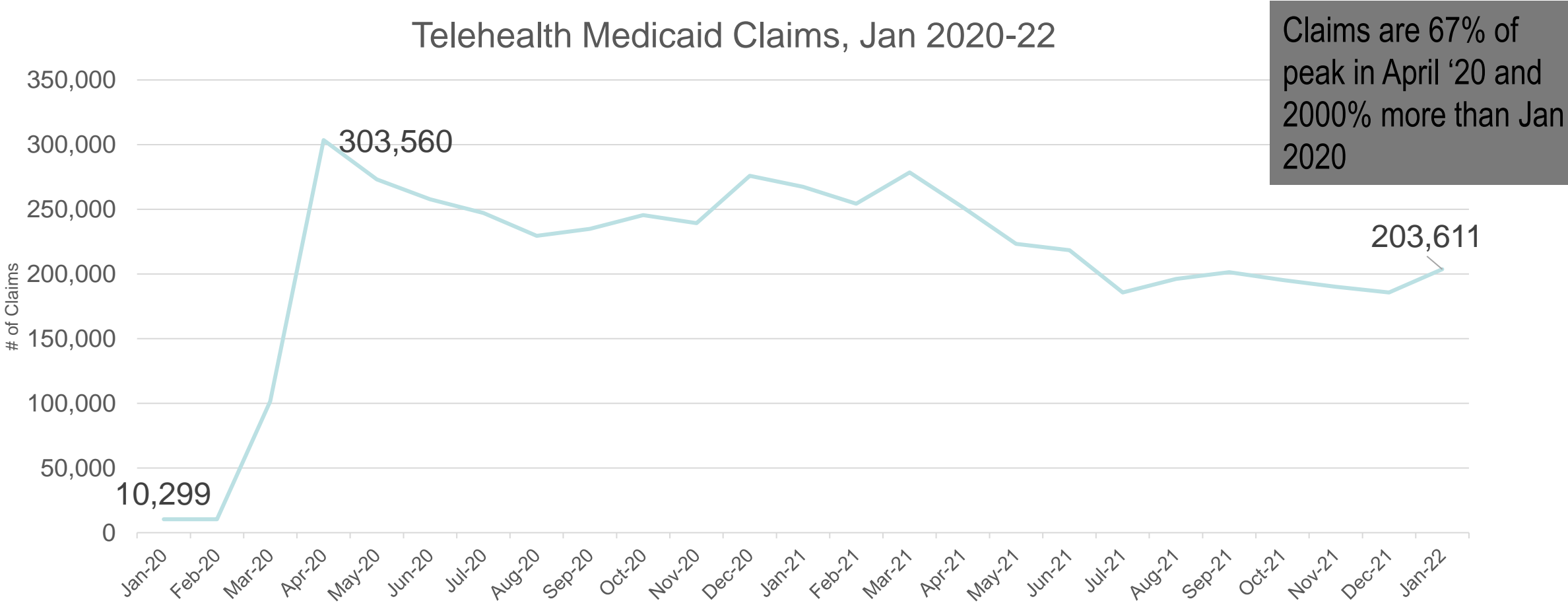


QUESTIONS?

TELEHEALTH

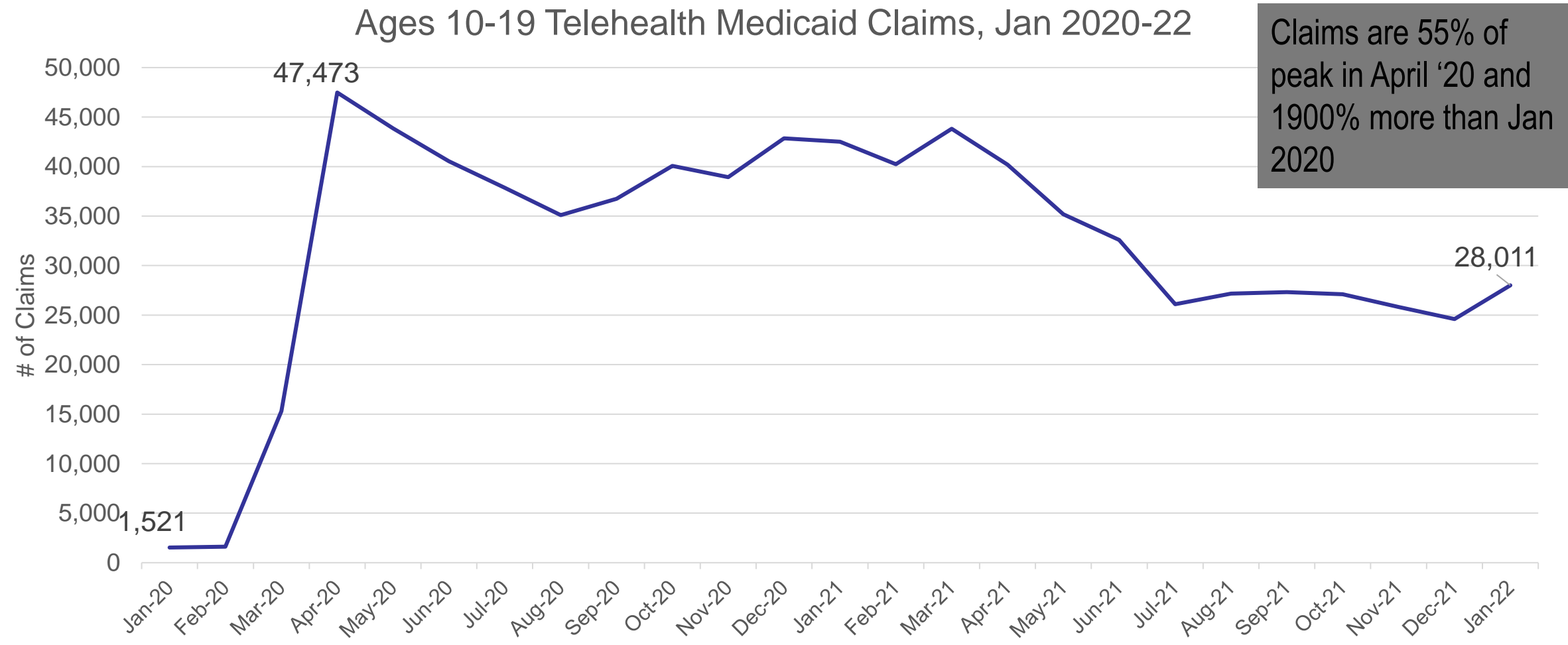
Telehealth Use Increased Dramatically Early in the Pandemic

Data source: OHA Health Analytics Dashboard

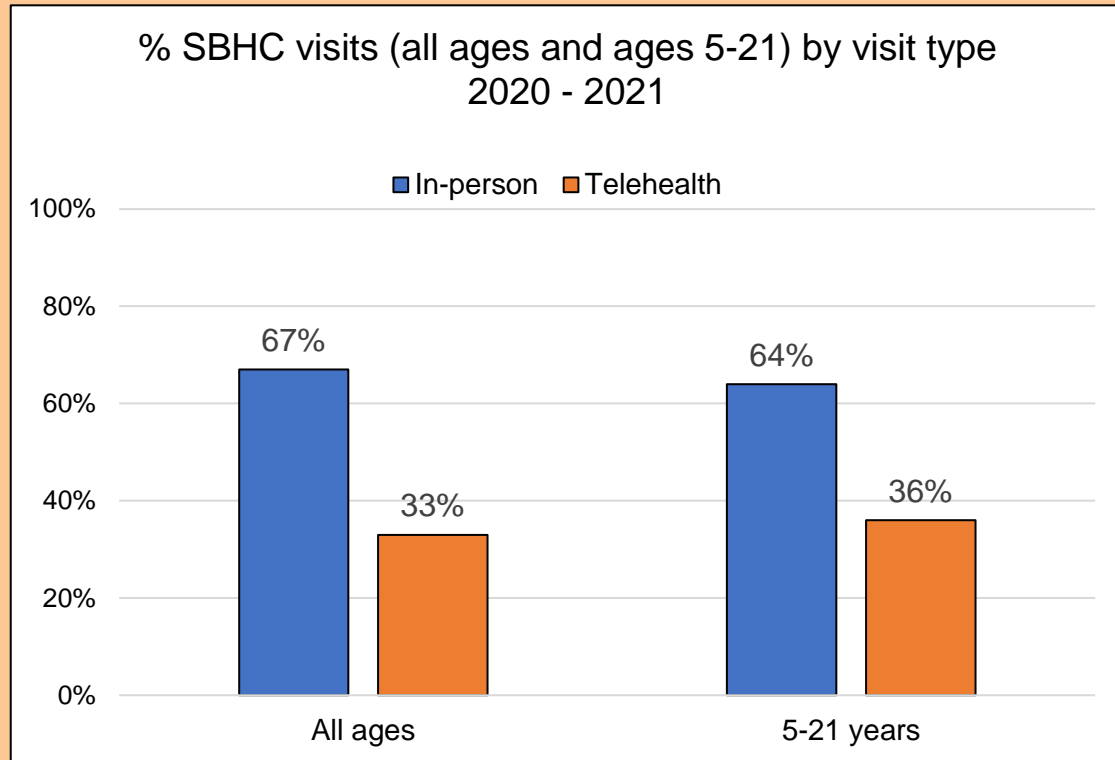


Adolescent Telehealth Use Follows Similar Pattern

Data source: OHA Health Analytics Dashboard

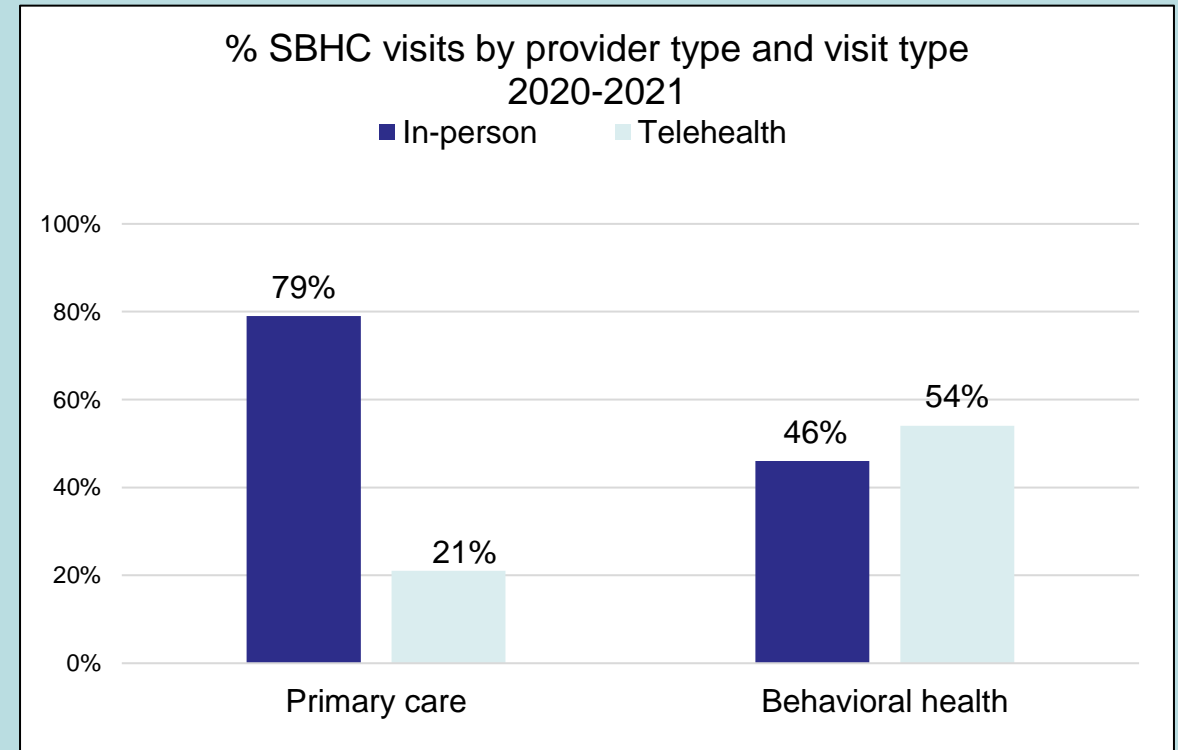


SBHC Telehealth in Two Charts (2020 – 2021 school year)



- Telehealth accounted for about 1/3 of visits (likely an undercount)

- Majority of behavioral health visits were via telehealth.
- Telehealth only accounted for ~20% of primary care visits.



(Some) Temporary Telehealth Policies Becoming Permanent

- HB 2508 and Oregon Medicaid program policy changes
 - Location: Telehealth allowed from a provider office or a patient's home
 - Patient population: Telehealth allowed for new patients (not just established)
 - Pay parity for telehealth and in-person including audio-only in certain cases. Health care interpreters must be paid at parity.
 - Providers ensure meaningful access
 - Patient copays/cost sharing cannot be more than for in-person services

<https://dfr.oregon.gov/insure/health/understand/Documents/DFR-OHA%20Telehealth%20Guidance.pdf>

Billing Modifiers and Codes

Place of Service (POS) codes:

- 02: Patient not in their home
- 10: Patient at home

This distinction effective 1/1/22

Telehealth Procedure Code Modifiers:

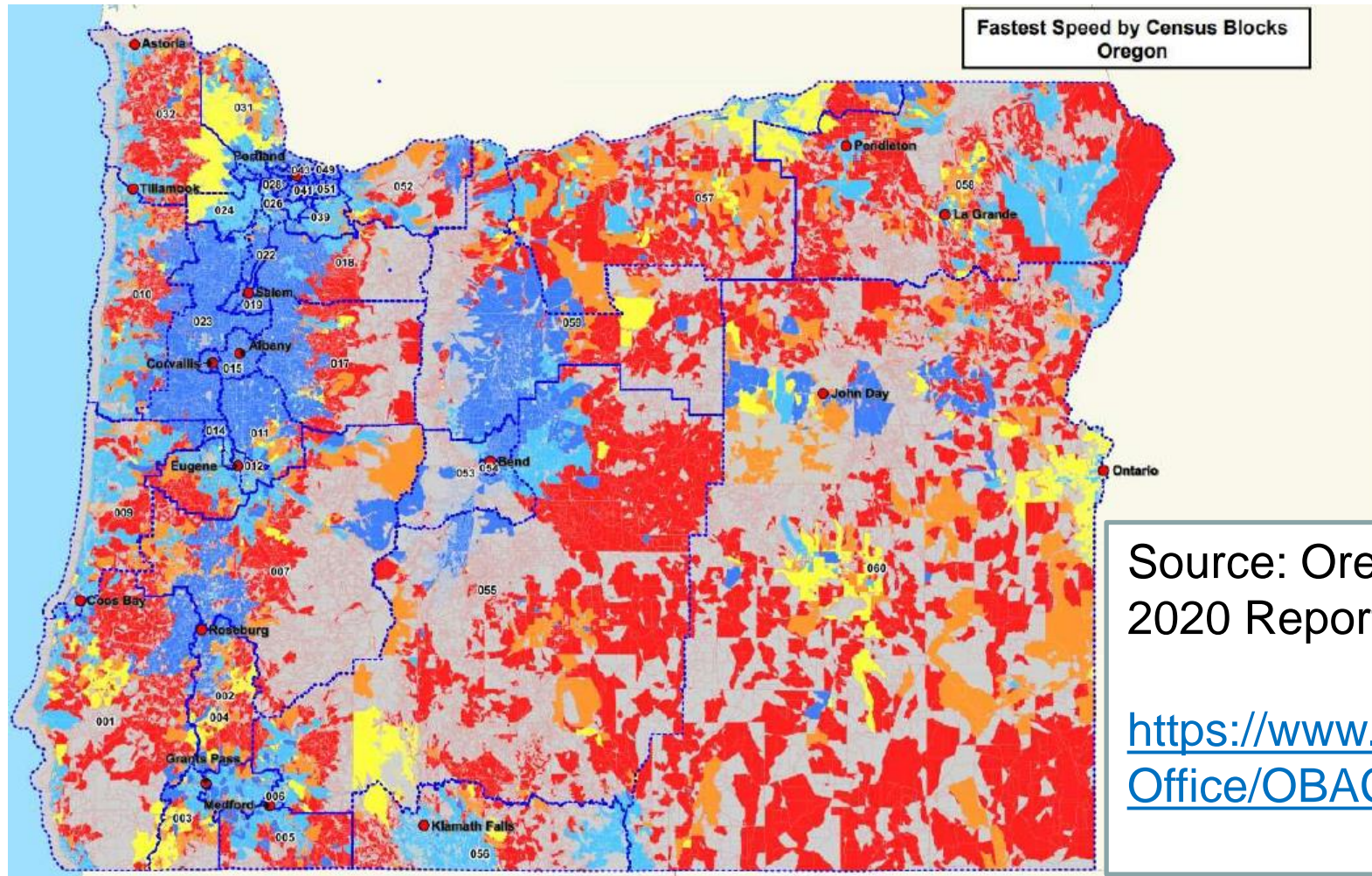
- GT – Behavioral health
- 93 ***NEW*** telephone-only/ audio-only
- 95 – Primary care/phys health

Other Telehealth Policies That May Apply – PCPCH Program

- PCPCH program launched a new standard related to telehealth
 - New PCPCH Standard 1.G: Alternative visits (alternative to traditional in-person office visits)
 - Examples: mobile health vans, in-home visits, some group visits, and **telehealth**
 - Practices will need to demonstrate telehealth improves access for an identified patient population in the clinic

<https://www.oregon.gov/oha/HPA/dsi-pcpch/Documents/2020-PCPCH-TA-Guide.pdf> (pgs. 28-30)

Challenges – Broadband access



Fastest Speed by Census Blocks Oregon

-  Future ready
-  Basic Broadband
-  Underserved (<25/3)
-  Unserved (<10/1)
-  Unconnected
-  Unpopulated

Source: Oregon Broadband Advisory Council
2020 Report

<https://www.oregon4biz.com/Broadband-Office/OBAC/Reports/BroadbandRpt2020.pdf>

Resources and Supports – Oregon Lifeline

- **Oregon Lifeline:** Federal and state government program that provides a monthly discount on phone or broadband service for qualifying low-income Oregon households. (<https://www.oregon.gov/puc/pages/oregon-lifeline.aspx>)
- **Affordable Connectivity Program** (formerly Emergency Broadband Program) offers additional resources for Lifeline qualifying households and other groups (<https://acpbenefit.org/>)
- Both programs offer discounts on broadband bills for qualifying households
- Both programs can offer free technology or discounts on technology (e.g., certain households may qualify for a free cell phone and data service with Oregon Lifeline)

SITE FEEDBACK FOR 2022-23

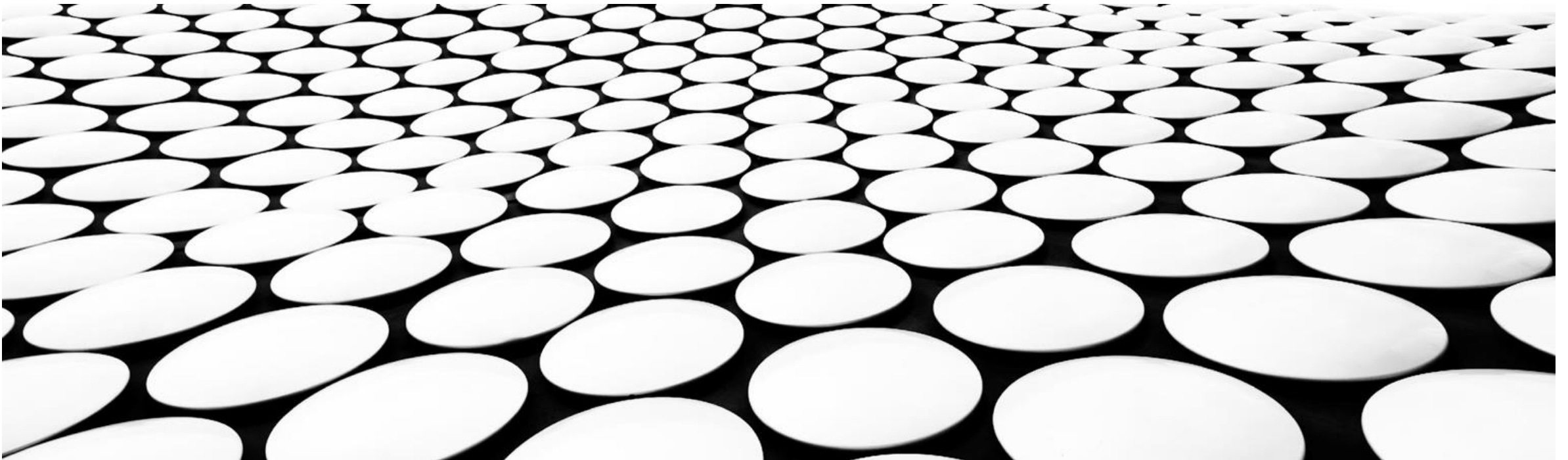


QUESTIONS?

BREAK



OREGON SCHOOL-BASED HEALTH CENTERS BEFORE AND DURING A PANDEMIC



Principal Investigators: Education & Health Researchers



Thad Domina
University of North
Carolina, Chapel Hill



Andy Saultz
Pacific
University



Dara Shifrer
Portland State University



Walker Swain
University of Georgia



Sabrina Zadrozny
University of North Carolina,
Chapel Hill



Andrew McEachin
Northwest Evaluation Association

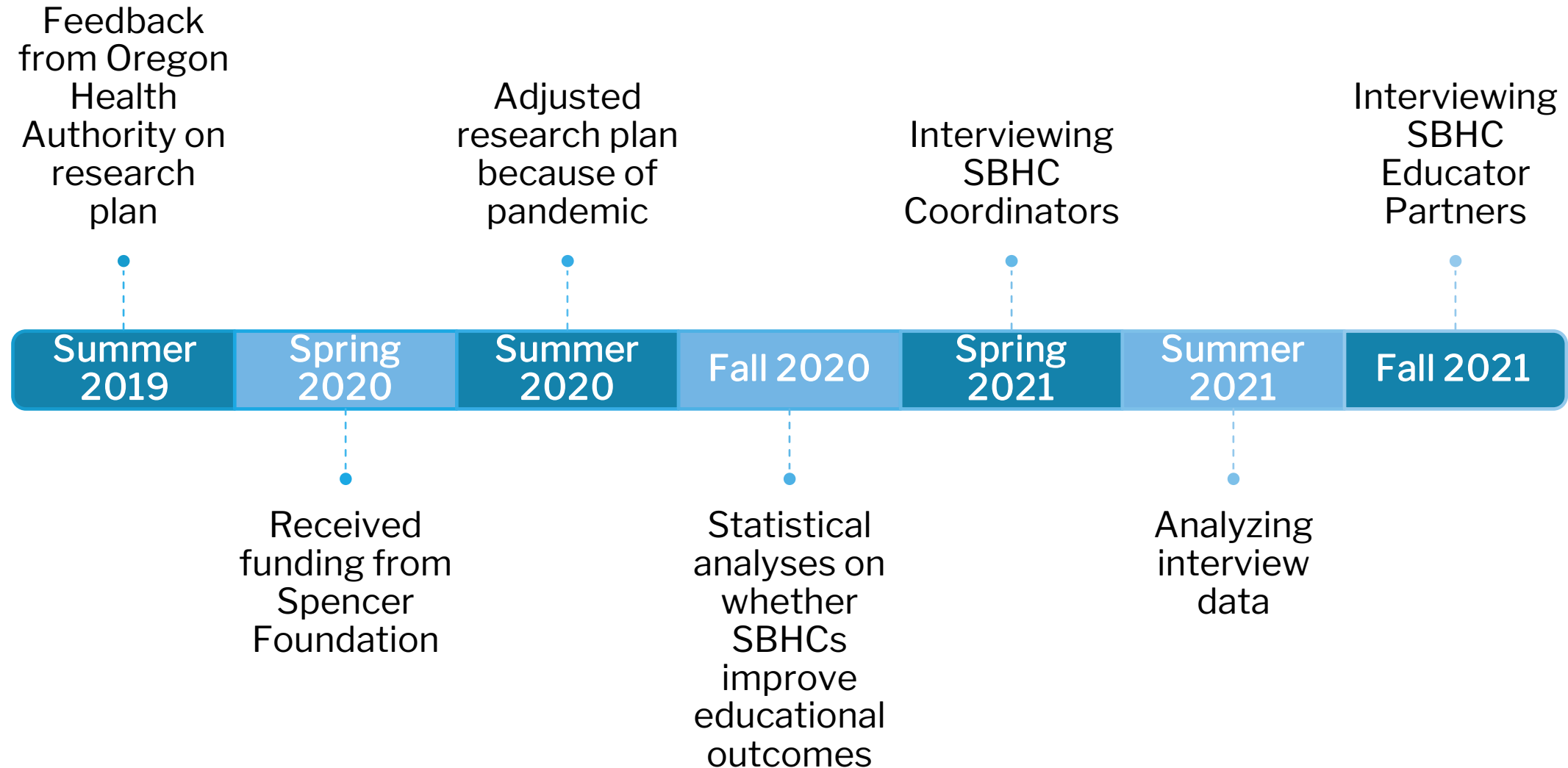


Andrew Penner
University of California, Irvine

BROAD GOALS

- What **services** do SBHCs offer to students and neighboring communities and what **operational structures** do they use to offer those services? How has SBHC service provision and operational structure **changed over the course of the pandemic**?
- How do **healthcare professionals and educators coordinate** student and community supports? How have those coordination efforts **changed** over the course of the pandemic?
- What role have SBHCs played in the development of school **responses to the pandemic**? How did SBHCs inform practices as schools moved to remote instruction in spring, 2020? How did SBHCs inform school decisions about whether, when, and how to resume in-person instruction in fall, 2020 or spring, 2021?

HISTORY



Interviewer Team



Affie Eyo-Idahor
Portland State
University



Haley Simons
University of North Carolina,
Chapel Hill



Erika Carpenter
Portland State University



Alyssa Nestler
Pacific University



Emily Burgess
Portland State University



Suzy Fly
Portland State
University



Lauryn Rivers
University of North Carolina, Portland State University
Chapel Hill



Xuan Dinh

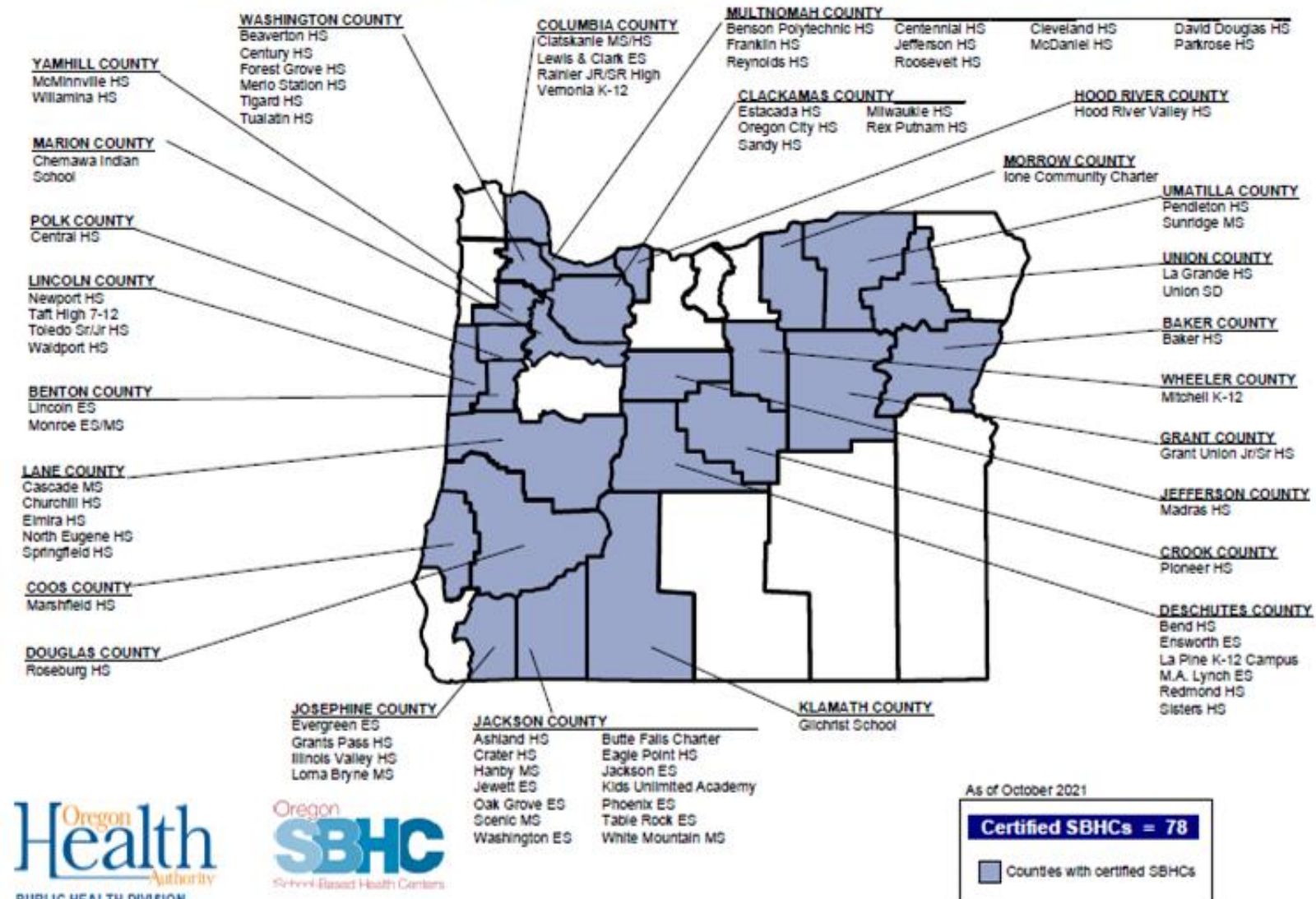
INTERVIEW AIMS

- Nature of partnership between SBHC and school
- SBHC engagement with broader school community
- SBHC engagement with school administrators and teachers
- Nature of student access to SBHC
- Current state of SBHCs overall and given pandemic

SHARING FINDINGS

- First Priority: **Protecting the identities** of individuals, SBHCs, and schools
- **Sharing findings** with survey and interview **respondents** (you!)
 - Meetings like this
 - Eventually research briefs
- **Sharing findings** with health and education **researchers and policymakers** ⓘ
 - National conferences
 - Peer-reviewed journal articles
 - Eventually with journalists

OREGON SCHOOL-BASED HEALTH CENTERS 2021



INTERVIEWS COMPLETED

- 14 of Oregon's 34 SBHC Coordinators
- Representing 30 of Oregon's 78 SBHCs
- 20 Educator Partners
 - 11 principals / vice-principals
 - 5 student services directors
 - 4 other

PRELIMINARY FINDINGS FROM **SBHC COORDINATOR** INTERVIEWS

- **The pandemic** limited routine wellness exams and exhausted SBHC staff & students
- More **mental health services** needed but lack staff/resources
- Automated calls to parents **reporting students as absent** when they go to the SBHC causes major issues for students, parents, and educators (e.g., confidentiality)
- **Telehealth** has addressed accessibility and absence issue to some extent
- SBHC coordinators appreciated **helping develop plans for safely reopening schools**

PRELIMINARY FINDINGS FROM **EDUCATOR PARTNER** INTERVIEWS

- Multiple **benefits** of partnering with an SBHC:
 - **Mental health** services are essential
 - **Reproductive health** services benefit students and community outside of school
 - SBHCs **address health needs** schools are unable to address for legal/logistical reasons
 - Particularly like having a **specific liaison** between SBHC and school

PRELIMINARY FINDINGS FROM **EDUCATOR PARTNER** INTERVIEWS

■ **Barriers to SBHC access**

- SBHCs **understaffed** (e.g., hiring difficulties, unable to fulfill commitments to school)
- Students worry visits **not confidential** from parents
- **Community resistance** to reproductive health services
- Families unsure **which insurance** accepted
- **Linguistic** barriers

PRELIMINARY FINDINGS FROM **EDUCATOR PARTNER** INTERVIEWS

■ **Challenges** presented by COVID

- The **need for more mental health services** only exacerbated - including suicide ideation
- **Accessing students** more difficult when school was entirely remote
- A few SBHC-school **partnerships suffered**, especially when SBHCs shut down entirely

PRELIMINARY FINDINGS FROM **EDUCATOR PARTNER** INTERVIEWS

■ **Positive impacts** of COVID

- SBHCs **able to maintain services** even when schools shut down
- Some reported **higher levels of student access**
 - Telehealth
 - No class disruption
 - Evening appts / Wider range of ages
- SBHC-school **partnership strengthened**
 - Increased communication about teacher/staff mental health
 - Facilitation of testing, vaccinations for teachers

FIRST STUDY

The Role of Community Engagement in School-Based Health Center Sustainability Before and During COVID-19

- SBHCs define community engagement in different ways but use community engagement to **better serve students** and **vulnerable adult populations**
- Community engagement is not only central in the **founding and infrastructure** of SBHCs but is also key for SBHC **sustainability**
- While **COVID** presented many challenges, SBHCs developed **innovative and creative strategies** (e.g., telehealth) for engaging with the community and supporting healthier schools and communities amidst a global natural disaster

FIRST STUDY



Journal of Child and Family Studies

2022 National School-Based Health Care Conference Going Virtual – June 27-30, 2022



Potential Future Studies

- Barriers and Successes in SBHC **Partnerships with Schools**
- Resources that Support SBHC Provision of **Mental Health Services**
- Contextual Variation in SBHC's Ability to Provide **Reproductive Health Services**
- Differences between **SBHC Coordinators and their Educator Partners** in Perceived Areas for Improvement
- The Political Origins of **SBHC Sustainability**

Seeking Additional Funding

■ Topical Ideas

- Narrow in on mental health and/or reproductive health services
- Sustainability of SBHCs as organizations, particularly in a pandemic
- How SBHCs support uninsured children

■ Data Ideas

- Integrate triennial survey data from the National School Based Health Alliance with interview data from Oregon as a 'case study'
- Combine this survey data with national data on youth's educational outcomes

Seeking Additional Funding

■ Topical Ideas

- Narrow in on mental health and/or reproductive health services
- Sustainability of SBHCs as organizations, particularly in a pandemic
- How SBHCs support uninsured children

■ Data Ideas

- Integrate triennial survey data from the National School Based Health Alliance with interview data from Oregon as a 'case study'
- Combine this survey data with national data on youth's educational outcomes

Which direction seems most promising/useful? Do you have other ideas?

Respond at
[PollEv.com/darashifrer205](https://poll-ev.com/darashifrer205)

Email us at sbhcstudy@pdx.edu

- What **comments, suggestions or additions** do you have?
- **Are you available** to participate in an interview? (\$70 gift card!)
 - *Encourage your educator partner too!*
- What information would be useful for **improving your practice**?



OREGON SCHOOL-BASED HEALTH ALLIANCE

Closing

- Slides and recording will be posted on our website: www.healthoregon.org/sbhc
- Look for an official release of the 2022 SBHC Status Update in the coming months.
- Stay tuned for details about our Fall 2022 Coordinators Meeting!

Happy (almost!) summer break!



Contact us

School-Based Health Center Program

Oregon Public Health Division

800 NE Oregon St., Ste. 805

Portland, OR 97232

P: 971-673-0249

F: 971-673-0250

SBHC.program@dhsosha.state.or.us

www.healthoregon.org/sbhc

