



# 2011 STATE EMS AWARDS BANQUET



# **BOOK OF RECOGNITION**

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# **INTRODUCTION**

The Oregon EMS Awards Program is intended to recognize excellence, to foster achievement, and to honor those in and around EMS Systems whose acts and deeds stand out from the day-to-day excellence of that system.

The 2011 EMS Awards Program *Book of Recognition* memorializes the recipients of EMS program awards during the award cycle of June 1, 2010 through May 31, 2011. Listed in the succeeding pages are brief descriptions of the awards presented and situations upon which they are based.

There are many noteworthy acts performed every day by EMS providers across the State of Oregon. It is not possible to recognize the hundreds of providers responsible for those many good deeds. This book is dedicated not only to those whose names and deeds are included, but to any others who, unknown to this committee, also performed acts and deeds representing the best traditions of our calling and profession.

We would like to thank the Certification and Discipline Committee for their participation on the awards selection.

Bob Leopold, MRP Director Ritu Sahni, MD, MPH Medical Director Kim Torris, MHA Prehospital Systems Manager

Crystal Lewallen EMS Administrative Assistant

Oregon EMS & Trauma Systems Program

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#### CIVILIAN SERVICE MEDAL

The Civilian Service Medal recognizes a civilian who provides extraordinary service during the course of an EMS emergency.

This year's recipient: Dave and Joanne Flower

On the afternoon of May 20<sup>th</sup>, 2010 Grant County emergency services were activated for an elderly male whose car went off Highway 26 in Picture Gorge into the John Day River, which was frigid and extremely high due to melt off of snow and rains. Mr. Pearlman floated for about 800ft before his car became lodged on a large boulder in the river. He had been clinging to his car in the freezing high waters for over 30 minutes before emergency responders arrived on-scene.

Local ranchers, Joanne and Dave Flower, found Mr. Pearlman in the water and attempted to help him by making quick decisions to split up to get help and direct other bystanders' on scene.

Joanne went up the road several miles to call the John Day 9-1-1 Communications Center with further information about the incident and activate emergency services.

Dave Flower stayed on scene and played a pivotal part of keeping a chaotic scene under control. He continued to try communicating with Mr. Pearlman, encouraging him to hang on and stay where he was until help could arrive. Dave Flower secured the safety of bystanders by preventing them from entering the freezing cold water. People were trying to make a rope out of shoe laces to rescue Mr. Pearlman. The patient continued to cling onto the roof of his car in the middle of the river.

It was clear if they didn't act soon this elderly man was quickly going to succumb to hypothermia from the frigid cold waters of the John Day River.

Mr. Flower along with several other Law Enforcement Officers on scene used themselves as an anchor for Trooper Ritter to swim out to the car where he was able to reach Mr. Pearlman. At this point all the rescuers on the other end of the rope helped pull the two men to safety at the shore.

#### **EMS UNIT CITATION**

The EMS Unit Citation recognizes acts of organizations, units, or specially constituted teams in providing emergency pre-hospital care or EMS system support activities under extreme circumstances.

This year's recipient: Interagency Hotshot Crew and American Medical Response



On September 4, 2010 at approximately 1815 hours, Warm Springs Firefighters Interagency Hotshot Crew (IHC) was taking a break in a narrow ravine. Suddenly, a large rock struck one of the crewmembers from behind, rolling over him. The Wilderness EMT and First Responder Team from Prineville assessed the firefighter: he was complaining of back pain, headache, and was immobilized.

Medic 1 (AMR Paramedic Drew Wheeler and EMT-I Patrick Davey) responded to the incident. They drove to the trailhead where a Division Supervisor took them approximately one mile to the scene by foot. They quickly assessed the patient: full spinal precautions, bleeding from the nose, complaints of headache and nausea and had visible bruising behind the ears. Immediately they made the decision to utilize air transport and requested the camp paramedic respond with the helicopter.

Medic 1, Prineville and Warm Springs IHC's packed the patient over rough terrain to the evacuation site where, fortunately, the helicopter was waiting. Medic 1 paramedic (Wheeler) and the helicopter paramedic (Batchelder) determined that both would be needed during transport to the hospital. At 1930 the helicopter transported to Emanuel Hospital, Portland, arriving at approximately 2000 hours. The patient was diagnosed with a skull fracture and internal bleeding.

The seamless transitions and excellent assessment skills of the responders are a superb example of team effort that positively impacted patient outcome. The patient spent several days in the hospital and was later released to home. Prineville EMT's and IHC initial assessments led proper patient treatment. AMR Medic 1's rapid determination, IHC's packing the patient over a mile in rocky terrain, and the rapid helicopter transport were all essential components of this success.

# **American Medical Response**



# **Interagency Hotspot Crew**



#### **MERITORIOUS SERVICE**

The Meritorious Service Medal recognizes an individual for a particular act of meritorious service in EMS.

This year's recipient: Lewis ("Lewie") Coleman, EMT Paramedic American Medical Response



On the afternoon of December 12, 2010, during the non emergent transport of a stable patient, AMR Paramedic Lewie Coleman noticed smoke moving across Oatfield Road in Milwaukie. After checking in with his partner Kim, who was in back with the patient, he decided he should stop and make sure everyone was out of the home. A moment later, Lewie witnessed the homeowners coming out the front door of the house through a curtain of thick smoke. When he asked them if everyone was out of the home, they confirmed that was the case.

However, one distraught homeowner then said he was going back inside to get his cat. Lewie, realizing the conditions inside the home were extremely dangerous, was adamant the homeowner should NOT go back inside the home to get the cat. Lewie carefully position himself between the man and the front door to keep him from going inside. Upon the arrival of Clackamas Fire District One, Lewie updated the fire crews about what he had seen, and then continued on their way to the hospital.

Earlier this year, Clackamas Fire District 1 honored Lewie Coleman with a Distinguished Service Award for his service and life saving efforts. According to Clackamas Fire, "Lewie's actions certainly kept this man from encountering a dangerous and possibly life threatening situation. Clackamas fire firefighters are proud to work with Lewie everyday because of his teamwork and caring attitude towards the citizens of Clackamas County. Thank you Lewie!"



**EMS** Commitment to Quality

The EMS Commitment to Quality Award Honors an EMS system or individual EMS agency, or sub-unit of an EMS agency, which has demonstrated commitment to the principles of quality improvement, customer service and excellence in EMS.

> This year's recipient: AMR NW Honor Guard





Honor Guards provide one of the most visible and positive images for emergency services organizations. AMR developed its Honor Guard following the off-duty death of an employee. Since 2002 AMR's Honor Guard has "posted the colors" at funerals and memorial events to honor the lives of fallen fire, police and ambulance personnel as well as at community events throughout the year. Currently, AMR's six member team participates in twelve to fifteen events each year.

In 2010, AMR sent Honor Guard member (Sandy Logan, EMT-P) to a weeklong *National Honor Guard Academy* (NHGA) in Bend, Oregon. The NHGA specializes in providing honor guard training to firefighters, police officers, and EMS personnel, it focuses on how to care for the family of an emergency service provider on their greatest day of need – the day they bury their loved one. The training received at NHGA has enhanced the performance of AMR's Honor Guard and demonstrates their

commitment to quality.

There are a host of traditions in the emergency service community and AMR's Honor Guard abides by the NHGA teachings to preserve those traditions with honor, dignity and respect. Honor Guards are often called upon to perform under tremendous adversity and the assignments they take on may be physically and emotionally draining.

For their dedication to the honor, dignity and respect of the honor guard tradition, as well as their dedication to excellence and quality improvement, AMR's Honor Guard is deserving of recognition. AMR's Honor Guard shares an overwhelming pride in our country and in the traditions of emergency medical services.

# AMR NW Honor Guard Key Personnel:

Eric Gillmore, Operations Supervisor

Sander "Sandy" Logan, Relief Supervisor, Lead Paramedic

Jeff Bissett, Operations Manager, Lead Paramedic

Jason Hodges, Lead Paramedic, Preceptor

Jamie McDaniel, Lead Paramedic, SUDS Coordinator

Jeff Trittenger, Lead Paramedic



#### **MEDAL OF VALOR**

The Medal of Valor recognizes acts of personal valor or heroism in the delivery of emergency medical care, under extreme conditions and in extraordinary circumstances.

This year's recipient: Trooper Marv Ritter



On the afternoon of May 20<sup>th</sup>, 2010 Grant County emergency services were activated for an elderly male whose car went off Highway 26 in Picture Gorge into the John Day River, which was frigid and extremely high due to melt off of snow and rains. Mr. Pearlman floated for about 800ft before his car became lodged on a large boulder in the river. He had been clinging to his car in the freezing high waters for over 30 minutes before emergency responders arrived on-scene.

Local ranchers, Joanne and Dave Flower, found Mr. Pearlman in the water and attempted to help him by making quick decisions to split up to get help and direct other bystanders' on scene.

Joanne went up the road several miles to call the John Day 9-1-1 Communications Center with further information about the incident and activate emergency services.

Dave Flower stayed on scene and played a pivotal part of keeping a chaotic scene under control. He continued to try communicating with Mr. Pearlman, encouraging him to hang on and stay where he was until help could arrive. Dave Flower secured the safety of bystanders by preventing them from entering the freezing cold water. People were trying to make a rope out of shoe laces to rescue Mr. Pearlman. The patient continued to cling onto the roof of his car in the middle of the river.

It was clear if they didn't act soon this man was quickly going to succumb to

hypothermia from the frigid cold waters of the John Day River.

Equipment arrived on scene, it was determined Trooper Marv Ritter has the most recent river rescue training, so he went into the water. Mr. Flower along with several other Law Enforcement Officers on scene used themselves as an anchor for Trooper Ritter to swim out to the car where he was able to reach Mr. Pearlman. Trooper Ritter swam out to the vehicle, where he reached Mr. Pearlman. At this point all the rescuers on the other end of the rope helped pull the two men to safety at the shore. Mr. Pearlman's body temperature when the ambulance reached him was 90.3F.

If emergency responders and citizens' on scene had not decided on several facts, this man's destiny would have been rewritten, and unfortunately a body recovery would have been the next resource used.

Everyone involved made selfless and heroic decisions to help. Trooper Marv Ritter put himself at risk in freezing cold waters, just another example of how Trooper Marv Ritter is well deserving of the EMS Medal of Valor.



#### EMS EDUCATOR OF THE YEAR

#### "GAIL MARSH MADSEN AWARD"

The EMS Educator of the Year Award honors an EMS educator, either pre-service or in-service, who excels as a teacher or who has made a significant contribution to the EMS education program in Oregon.

> This year's recipient: Mark Hornshuh, EMT Paramedic Chief of Banks Fire District #13



Mark Hornshuh joined Banks Fire District as a volunteer firefighter in the summer of 1988. Mark received his bachelor's of Science from Portland State University in 1984. Then in 1988, Mark was recruited by the fire chief to join the district. Soon after joining Mark advanced within the department and currently holds the position of Captain. Captain Hornshuh is a soft spoken individual that believes everyone has the potential to learn and the power to share that knowledge in a positive way. It's these building blocks that give Mark's life and work deep significance.

Mark is a faculty member of Portland Community College in the Emergency Services Department. His responsibilities in this position are wide spread and essential to the advancement of EMS within Oregon. He gives countless hours as a volunteer to ensure adequate instruction is given to all EMS personnel. Captain Hornshuh is also involved with ensuring, not only locally, but on a regional and state level that consistent training and implementation of programs is provided.

Currently, Mark is very involved with EMT-Basic classes. He's been instructing, scheduling testing, and lining-up proctors and laypersons for testing purposes. It's not uncommon for Mark to spend 50-60 hours a week between his PCC work and classes; what is uncommon is Mark taking time off for him. He has true dedication, and that's what makes Marks leadership so exemplary.



#### EMS ADMINISTRATOR OF THE YEAR

The EMS Administrator of the Year honors an EMS system administrator who has distinguished him or her self through noteworthy contribution to a local, regional, or statewide EMS system.

This year's recipient: Michael Griffiths, EMT Paramedic and Division Chief of Redmond Fire & Rescue



Mr. Griffiths epitomizes true EMS spirit as evident in his contribution to Life Flight Network and the EMS community as a whole. His vision and ability to recognize opportunities for development during a period marked by failing counterparts, while simultaneously supporting rural communities in need, is what sets him apart.

As the current Chief Executive Officer of the first hospital based air ambulance program on the West coast of the United States, Mr. Griffiths transitioned the flight program from Legacy Emanuel Hospital to a limited liability company owned by a consortium of world class health systems. Mr. Griffiths' determination to transition the 29 year old hospital based program into a nationally renowned air ambulance program is most deserving of the honor and recognition as EMS Administrator of the Year. Mr. Griffiths, a Flight Nurse by training, began leading the flight program to success by pursuing the long standing, seemingly difficult undertaking of separating the operation from being a hospital department based into its own separate company. This gave him the opportunity to achieve his primary goal of placing more lifesaving air medical helicopters and airplanes where the patients who need them most lived, in rural communities.

In just 3 <sup>1</sup>/<sub>2</sub> years, the Life Flight Network grew from an organization with two helicopters and one airplane, to an award winning, nationally recognized flight program operating 10 helicopters, 5 fixed-wing aircraft, and 4 ground ambulances.

Throughout this unprecedented expansion, Mr. Griffiths was never willing to

compromise quality or safety. He never lost sight the air ambulance industry is one of the most hazardous industries in the United States, maintaining a constant focus on safety was and remains an uncompromising principle. Mr. Griffiths successfully upgraded the fleet of aircraft to state of the art helicopters with the latest technologies. Life Flight Network helicopters are now equipped with night vision goggles, terrain awareness and warning systems, in-cockpit satellite weather and tracking, and offer some of the most progressive medical care available in the pre-hospital arena.

Mr. Griffiths led Life Flight Network to one of its most noteworthy achievements. Life Flight Network was named by the industry trade organization, the Association of Air Medical Services (AAMS), as the 2009 Program of the Year. Competition for this prestigious award comes from over 250 air medical companies throughout the world. It was the first time a flight program based on the West Coast of the United States had achieved this award.

Further accolades achieved by Life Flight Network under Mr. Griffiths' leadership are the Oregon Department of Human Services *EMS Commitment to Quality* Award in October 2008, and being named in 2010 as one of the *100 Best Nonprofits to Work for in Oregon* by Oregon Business Magazine.

We want to recognize in Mr. Griffiths' ground-breaking leadership with a vision and history of exemplary service to the community.



# EMS IMPACT MEDAL

The EMS Impact Award honors an individual who has made a substantial contribution to the Department of Human Service's efforts to develop a statewide EMS system.

This year's recipient: William Murphy, EMT Paramedic. Forest Grove Fire & Rescue / Cornelius Fire



Will Murphy currently serves as a Firefighter, Paramedic, and EMS Officer for Forest Grove Fire and Rescue. He consistently displays outstanding patient care skills and excellent technical skills with a compassionate approach to every call he responds to. He is an active mentor and educator for EMT's, assists Forest Grove's supervising physician with case reviews and research, has set-up and coordinated several outstanding instructors for EMS classes, assists with protocol developments and coordination with local pre-hospital scientific studies, and successfully managers all of the training, certification and equipment needs for the department.

William is an outstanding educator and is blessed with an innate ability to teach effectively to all levels of EMS providers, from volunteers to physicians. His mock EMS simulation scenarios rank amongst the best in the department. His clinical skills are top notch and he is an exemplary paramedic.

Will presently serves on the Washington County Consolidate Communication Agency (WCCCA) Dispatch EMS CQI Committee. Many of the calls reviewed by the WCCCA EMS CQI group can be tracked back to requests forwarded by Will. His insights and experiences have been extremely important and valuable during the committee deliberations.

Will is constantly striving to improve himself, his department, and the system he works in. His commitment in time and energy is unparalleled. Simply put, he exemplifies what all paramedics should strive to be.





#### **PROVIDER OF THE YEAR – EMT BASIC**

The EMS Provider of the Year Award honors an individual First Responder, EMT Basic, EMT Intermediate, and EMT Paramedic, each of whom are exemplary in his or her quality of patient care and/or dedication to their community.

This year's recipient: Sean McGonical, EMT Basic



Sean McGonigal joined Banks Fire District in the spring of 2006. At that time, Sean was working as a test engineer for a local high-tech company. He was, and is, part of that company's Emergency Response Team (ERT), Medical Response Team (MRT), Hazmat Team and Safety Committee. Being involved with these emergency response teams made Sean realize he was interested in emergency services. Since then there has been no turning back.

Sean is a soft spoken individual who is very involved at Banks Fire. This past year Sean was promoted to Lieutenant, in this position he is responsible for projecting a positive image, while demonstrating solid leadership throughout Banks Fire and beyond.

There is no task that is too small, or any obstacle too high, for Sean to be involved. He volunteers as a standby for sporting events, community events, fire prevention, open houses, tours, community events, or anywhere public assistance is needed. He is ready to go.....and always has his smile on!

Now, let's talk about his dedication to alarm response. Sean received the Banks' Responder of the Year award twice. This award is given to the firefighter that has the greatest incident response; Sean responded on 238 of 478 calls. Another example of Sean's dedication is the amount of time and attention spent responding and assisting at Banks Fire. On a given quarter Sean donates approximately 350 hours of service, which equates to 1400 hours per year. Amazing!

Sean is well respected by his fellow firefighters. He is notorious for going out of his way for others and never asking for anything in return. Sean represents what the emergency services profession is all about; demonstrating a level of compassion and leadership that is exemplary.



#### **PROVIDER OF THE YEAR – EMT INTERMEDIATE**

The EMS Provider of the Year Award honors an individual First Responder, EMT Basic, EMT Intermediate, and EMT Paramedic, each of whom are exemplary in his or her quality of patient care and/or dedication to their community.

This year's recipient: Rose Howe, EMT Intermediate Blue Mountain Hospital Volunteer Ambulance



Rose Howe's career started in EMS when she took her EMT-Basic class from TR Hilton in Grant County nearly 15 years ago. Rose also completed her EMT-Intermediate with the same instructor shortly after becoming an Oregon and Nationally Registered EMT-Basic.

Rose was recognized as a leader early on in her volunteer career by her mentor and was ask to become the local ambulance coordinator/director of the Monument Volunteer Ambulance Services. Rose agreed to the responsibility and has never looked back. She has built the local Emergency Responder and EMT-Basic roster to a very respectable number.

Paramedic coverage for the Monument area comes out of John Day, which is 65 miles away from Blue Mountain Hospital. Without Rose Howe and her leadership there would be a great delay in ALS care to the people of her area. There is no better example of what an Oregon EMT should aspire to be in any service, be it volunteer or a paid position, frontier or urban based. She excels in every aspect of EMS, from teaching, mentoring, counseling, serving on DHS/EMS committee projects, to being an EMS representative on the Board of Medical Examiners.

Rose also teaches both the EMT-Basic and EMT-Intermediate classes, and she is also an AHA CPR First-Aid Instructor. Rose is a highly respected member of her community and in communities across Oregon for her abilities as a leader, teacher and earns respect with her integrity and honesty. Rose is truly an exceptional human being and certainly an inspiration to those around her. Rose continues to volunteer every day and night she can with the Monument Volunteer Ambulance. She also attends two monthly continuing education classes and requires her volunteers to do so as well. She is on her second term with the Board of Medical Examiners and has worked with a number of committees within the OHA/EMS Office. She continues to evolve forward into a very informed expert in Oregon EMS. Rose has gone above the call of duty by being a leader, a teacher, an inspiration, mentor, an activist in the future of Oregon EMS, and by putting together an EMS force in the Monument community to show that people do care.



#### **PROVIDER OF THE YEAR – EMT PARAMEDIC**

The EMS Provider of the Year Award honors an individual First Responder, EMT Basic, EMT Intermediate, and EMT Paramedic, each of whom are exemplary in his or her quality of patient care and/or dedication to their community.

This year's recipient: Dustin Miller, EMT Paramedic Redmond Fire and Rescue



Dustin Miller has been a part of the Oregon EMS system since 2001. Dustin is currently a Firefighter, Paramedic, and a Field Training Officer for Redmond Fire and Rescue. Dustin excels in the practice of performing the duties of his job as a Firefighter / Paramedic. He has an unwavering devotion to all aspects of EMS which is shown by his dedication both on and off duty.

Dustin has successfully mentored many EMT – Paramedic interns and probationary paid staff. He excels in his scene management with proper assessments and treatments while coordinating the best possible care for the patients.

Dustin exemplifies the best of our field with his paramedic skills, caring and compassionate bedside manner, and efficient use of resources and decision making. It is Dustin's everyday actions as a Firefighter / Paramedic that contributes to his continued success.



#### EMS MEDICAL DIRECTOR OF THE YEAR

The EMS Medical Director of the Year Award honors a physician who serves or has served the EMS system by providing medical direction, on-line or off-line, and who has served with distinction.

This year's recipient: Dr. Douglas Gruzd, M.D. Medical Director for Crook County Fire and Rescue, Rager Emergency Services, Mitchell Volunteer Ambulance and Crook County Search and Rescue.



Dr. Douglas Gruzd is currently a full time emergency room physician for North West Emergency Physicians in both Prineville and Redmond.

Dr Gruzd completed his undergraduate work at North Western University. He went to medical school at the University of Nebraska Medical Center and did his residency at San Burnardino County Hospital in California.

Before moving to Prineville, Dr Gruzd worked at several major hospitals including; hospitals in San Burnardino and Palm Springs California, Albuquerque New Mexico, Las Vegas Nevada and Everett Washington. He was the medical director for Crafton Hills Paramedic Program for 12 years and he was the medical director for San Burnardino County Search and Rescue.

Dr Gruzd has raised the bar on the quality and availability of emergency care in rural Oregon. He has persistently encouraged the agencies he directs to improve their care through training and case review. During his tenure in Crook County, he has taught and encouraged 12 lead interpretation, rapid trauma assessment and the transport of patients to the most appropriate facility. He has been proactive in implementing the changes in CPR and his agencies have doubled the survival rate of sudden cardiac arrest in Crook County. Every month Dr Gruzd provides two; 2 hour case reviews and gives a two hour lecture that is open to all agencies. Dr Gruzd is active with ATAB 7, ECEMS and the Medical Director Forums. He is a member of the State EMS Committee.

Dr Gruzd has become more than a medical director. He has become a welcomed fixture around the fire hall in Prineville. He is always available for questions and concerns.





#### **EMS CROSS**

The EMS Cross recognizes an EMT who by act and deed represents the most outstanding achievement in EMS over an extended period of time.

> This year's recipient: Phillip Moyer American Medical Response



Phillip Moyer began his EMS career in July 1970, working for Buck Ambulance and the historic "Coronary Ambulance Project." In the fall of 1970, Phil completed one of the first EMT classes in the state and currently holds Oregon certification number <u>100049</u>. A born leader, Phil moved quickly through the ranks to become an EMS Supervisor.

In 1980, Phil moved to Clackamas County's Alpine Ambulance as Operations Manager - which later became Buck Medical Services, then American Medical Response (AMR). In mid 1980's, as part of the first Area Trauma Advisory Board (ATAB), Phil participated in the development of the State Trauma System. Phil was also Chair of ATAB's Injury Prevention and Education Committee, precursor of today's Metro Injury Prevention/Safe Kids Coalition.

Phil was instrumental in the development of special programs at AMR: Wildfire Response Team, Reach and Treat (RAT) Team and River Rescue program. After responding on Mt. Hood to a cross county skier who had fallen, "we walked for a mile in the snow to reach the patient," Phil championed and supported the concept of wilderness trained and equipped paramedics. AMR's RAT Team has served the Mt. Hood wilderness since 1988, and has been awarded the Oregon EMS Unit Citation twice.

Following the success of the RAT program, Phil helped develop AMR's first Wildfire Response Team proposal for US Forest Service (USFS). Today, AMR provides medical standby services and technical rescue for wildfire responses in Oregon, Washington, Idaho, and Montana. There are thirty five EMTs and Paramedics on this year's Wildfire Team. In 1999, Phil assisted in the development of AMR's River Rescue program which provides lifeguards services at two river parks: Glenn Otto Park on Sandy River in Troutdale, and Clackamas River at High Rocks Park in Gladstone. Phil provided an oversight for the program which is now in its thirteenth year. River Rescue Lifeguards have rescued more than 70 swimmers in distress at the two parks since the program began.

Phil's expertise in special programs expanded again when Hurricane Katrina struck the Gulf Coast in 2005. Following that catastrophic hurricane, AMR provided disaster response for 21 states along the Gulf and Atlantic coasts, and Phil became the Northwest Regional Deployment Coordinator for AMR's National Disaster Response Team (DRT). Phil helped coordinate, along with AMR Operations, the DRT response to many hurricanes deploying up to three Task Forces at one time. Each task force includes 25 ambulances, 50 crew members and 2 Task Leaders.

Phil's leadership and expertise in EMS has helped guide the development of the East Clackamas County EMS Association (ECCEMS), the Timberline Conference, the MCI (Mass Casualty Incident) plan for east Clackamas County, Joint Training Committees and more. He has helped to raise skill levels of current and future generations of EMS providers and health care professionals in Oregon. His dedication and belief in the EMS system continues to focus on bringing quality patient care to the communities we serve. For the last 18 years Phil has managed AMR's Clackamas County Operations, overseeing fourteen ambulances and 90 personnel.

Phil Moyer's dedication to community doesn't stop at EMS. He supports residents at large by his participation in the North Clackamas County Chamber of Commerce, as a Board Member of Oregon Impact, and by serving as a Council Member for the City of Sandy.



# **EMS CROSS**

The EMS Cross recognizes an EMT who by act and deed represents the most outstanding achievement in EMS over an extended period of time.

This year's recipient: Frank Wallender Metro West Ambulance





Frank Wallender retired from Metro West Ambulance on June 17, 2011, after actively working in the field for the last 45 years.

He started his career in 1966 when he was drafted by the United States Air Force, and trained as a Medical Service Specialist. After leaving the Air Force, in 1972, Frank went on to start his own school in Oregon teaching others to be Paramedics. While teaching, Frank started working for Metro West Ambulance in 1973.

Frank has contributed to the EMS system by going above and beyond his normal day to day routine. Outside of work Frank also has helped teach different types of EMS courses, and has been a mentor to many in our profession. When asked; Frank said that his favorite part about working in the field, "is the geriatric patients; being able

to hear their stories and comfort them is something that I have enjoyed."

Frank's positive attitude will be missed, it's his enjoyable spirit that makes him desirable to work with. His passion for the field will be his greatest legend for him to leave with.



# **DIRECTOR'S MEDAL**

The Director's Medal recognizes an individual for particularly noteworthy and substantial contribution to the EMS system of the State of Oregon.

This year's recipient: Chief Mark Stevens, EMT-P

While public safety leaders come and go, few have been as sustainable as Mark Stevens. Nearing completion of his fourth decade in EMS, Mark has been an EMT, a paramedic, an EMS educator, and is presently the EMS Chief for Oregon's largest fire district. Having taught and motivated countless members of the EMS Community, Mark's contributions, direct and indirect are innumerable.

Working with members of the Oregon Health Authority and others, Mark helped develop important EMS legislation for introduction during the 2011 session. When concerns were raised which jeopardized the passage of the legislation, Mark worked with stakeholders to identify areas of consensus thereby ensuring that certain critical elements of the bill moved through the process and became law.

More recently, seeking a remedy for the unfortunate discourse of the 2011 session, Mark spearheaded an effort to convene Oregon's EMS leaders in a forum to identify and discuss myriad issues relating to EMS. In late August these efforts resulted in the largest gathering of EMS stakeholders in Oregon's history. Roughly 80 attendees representing management and labor, public and private, transport and first response, educators, medical directors and regulators spent the morning learning the perspective of their various contemporizes and hearing from industry experts how events occurring on the national level will drive EMS in the future. The afternoon was spent in a series of large and small group discussions seeking solutions to "The Challenge of Providing EMS in Oregon". Feedback on this event has been overwhelmingly positive.

Following up on this exciting unprecedented event, Mark is already working to ensure the momentum is maintained by sharing the information and by ensuring the work of the small groups continues.

The planning session's success is a credit to Chief Stevens; his passion, his drive, and the unassuming manner in which he works with others.