2017 Oregon Emergency Medical Service Awards Banquet Book of Recognition
INTRODUCTION

Celebrating 23 years of honoring medical providers, first responders and citizens, we have been privileged to recognize many of you who have helped shaped this passion to serve and care during critical times into a career.

This year is not any different than others in the outstanding calls, advancements in care and concepts and the many providers that have influenced the EMS system. The nominations that were submitted showed the dedication that we know each of you have in this profession.

The Book of Awards outlines a brief description of each person or group that was chosen. Some come from years of contributing expertise and wisdom while others outline the dedication and training that is instilled into each of you continually.

Thank you

This simple phrase does not emphasize the gratitude that someone may feel when each of you take part in their care. It is not said often enough, or with much thought at times, but you all make a difference daily.

Congratulations to the 2017 recipients.

Dana Selover, MD
EMS Director

David Lehrfeld, MD
EMS Medical Director

Candace Hamilton, P
EMS Deputy Director

Oregon EMS & Trauma Systems Program
Award Recipients

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American Medical Response
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Ashland Police Department
   Teri DeSilva

Bend Fire & Rescue
   Randy Gonyer

Clackamas County Sheriff’s Office
   Greg Senior

Goshen Fire District
   Larry Andres

Woodburn Ambulance
   Stan Nelson
The Community Service Award recognizes an EMT who has made an outstanding commitment to non-patient care aspects of a community’s EMS system.

This year’s recipient:
High Threat Tactics Techniques and Treatments Exercise Team
Chris Heppel - Lane Fire Authority
Katy Johnson – Lane Fire Authority
Ryan Burks - Eugene Police Department
Brad Kastner - Hillsboro Fire Department
Bob Wilkinson - Bay Cities Ambulance
Patrick Dowling – SWAT Medic Corvallis Fire Department
Tom Kozlowski – Oregon Army National Guard Lane Fire Authority & Western Lane Ambulance

The High Threat Tactics Techniques and Treatments (HT4) is an example of failing forward. The after-action report of a regional active shooter exercise identified multiple gaps in performance. The exercise also highlighted the vulnerabilities of Oregon’s rural communities. These gaps included law enforcement and EMS integration, systematic management of multiple patients with penetrating injuries and responder safety on potentially hostile scenes. Over a year, the HT4 team evaluated nationally distributed programs addressing incident management integration, patient management and treatment protocols during hostile incidents. During the evaluation process, it was discovered the reviewed programs were addressing specific phases of an incident and lacked integration. The HT4 team developed a 10-hour awareness level course to educate EMS, fire and law enforcement responders on integrated response, patient management and responder safety. While the course utilizes active shooter response as the common thread, the training applies to any incident requiring an integrated response and the timely treatment and transport of patients to definitive care. HT4 is a grass roots program which gained recognition and subsequent sponsorship by the Oregon Department of Public Safety Standards and Training (DPSST) to support statewide delivery. The program was launched two years ago and expanded to include training not just local agencies, but others such as school administrators, public works and Department of Homeland Security agents. As of today, the program has delivered 55 classes and trained 1600 responders representing over 100 agencies across Oregon.
COMMUNITY SERVICE AWARD

The Community Service Award recognizes a provider or agency who has made an outstanding commitment to non-patient care aspects of a community’s EMS system.

This year’s recipient:
Washington County Sheriff’s Office
Stop Kids Impaired Driving

For being the main driving force and coordinating agency for Stop Kids Impaired Driving (SKID), Washington County Sheriff’s Office (WCSO) is receiving the Professional Achievement Award - Community Service. SKID is a traffic safety, underage drinking prevention program that is coordinated by Washington County Sheriff’s Office to educate young people about the tragic consequences of teen drinking and driving. A "live-action melodrama" this program simulates a fatal, alcohol-related traffic crash for high school audiences.

SKID is a multi-agency, community effort that relies on the strong partnerships that WCSO has with all of our county’s EMS providers including Metro West Ambulance, Life Flight, the Washington County Fire Departments along with Washington County City Police Departments, Washington County Medical Examiner, Hillsboro Towing, our school districts, funeral homes and moulage artists.

SKID is a graphic, realistic dramatization involving wrecked vehicles, injured "victims" portrayed by host school students, police and EMS response with triage & treatment. Presentations are so dramatic that people often get caught up in the emotions of the moment. SKID presentations leave a lasting impression on the hearts and minds of students, who will, at some point, face their own very real life-and-death choices about underage drinking and driving.

Since its creation in 1998, an average of six to nine SKID events have been staged each year on Washington County high school campuses. This has allowed approximately 82,000 students to participate. During this 19 year period, a review of available data has found that teen involved traffic accidents and fatalities have been greatly reduced and that SKID has been effective in reinforcing the message that underage drinking puts young people in dangerous situations and can bring on disastrous and fatal consequences.

Thank you Washington County Sheriff’s Office for being the agency that pulls so many agencies together - making SKID happen and helping save lives!
EMS COMMITMENT TO QUALITY AWARD

The EMS Commitment to Quality Award Honors an EMS system, EMS agency or EMS provider who has demonstrated commitment to the principles of quality improvement, customer service and excellence in EMS.

This year’s recipient:
Mercy Flights MIH Program

Mercy Flights

In January 2016 Mercy Flights started the Mobile Integrated Healthcare program. Sabrina Bellew and Trevor Waggoner were chosen as the first full time Community Paramedics due to their desire and interest to find new and innovative ways to help the patients and the EMS system. They truly provide the client with an advocate that is there to stand beside them and guide them through the healthcare system.

This program started by working with hospital agencies and EMS high utilizers to identify the root cause of their high utilization and help the patient identify barriers to accessing other healthcare resources. The Community Paramedic worked with the client to help them identify and utilizes other more appropriate resources to manage their healthcare.

Both Trevor and Sabrina came into this program excited and passionate about both helping the patients and making the program a success. They have dedicated themselves to the belief that they can impact the way clients viewed both their health needs and how they could have those needs met. They have shown innovative thinking and initiative in reaching out to countless community resources and learning how they would benefit the clients they were working. They both bring a level of genuine caring and commitment to both the clients they work with and the work that this program represents.

Their dedication and commitment to the program and the clients have reduced the use of the ED and EMS by the clients enrolled in the program in half. This reduction has saved the healthcare system in dollars, staff hours, and the availability of the system to respond to other patients in need. The passion and dedication to this work is the reason this program has seen the success that it has.
Mercy Flights Mobile Integrated Healthcare Program
This award recognizes an individual who has made a substantial contribution to the Oregon Health Authority’s effort to develop a statewide EMS system.

This year’s recipient:
Jaqueline DeSilva
Asante Rogue Regional Medical Center

Jacqueline (Jackie) DeSilva, RN, is an emergency nurse who came to the Rogue Valley a little over 10 years ago and since then has been a very strong and active supporter of EMS locally and throughout the state. Jackie has worked in the emergency department at Rogue Regional Medical Center, later as an instructor and is now the Trauma Coordinator for a southern Oregon regional Level 3 trauma center. For several years she has chaired (Area Trauma Advisory Board) ATAB 5 and has been a great mentor for a number of new trauma coordinators from other trauma hospitals.

Jackie has been very active on the Jackson County EMS Committee, not only representing her hospital, but also advocating for EMS in the county and region. She helps update the EMS standing orders and provides appropriate feedback to the EMS agencies and providers in order to improve the quality of patient care. Annually, she coordinates the EMS Appreciation Barbecue for her hospital.

At the state level, Jackie has taken on an increasing role. She has been on a key stakeholder during the State Trauma Advisory Board (STAB) and EMS for Children Committee (EMS-C) meetings for a number of years. She was recently elected as the co-chair of the EMS-C committee. Jackie has been a champion of high quality trauma care and a very supportive friend EMS. In summary, Jackie DeSilva continues to impact the community she lives in and the first responders she works and teaches.
EMS EDUCATOR OF THE YEAR
GAIL MARSH MADSEN Award

The EMS Educator of the Year Award honors an EMS educator, either pre-service or in-service, who excels as a teacher or who has made a significant contribution to the EMS education program in Oregon.

This year’s recipient:
Amber Hossick
Bend Fire & Rescue

As an educator, Amber has been dedicated to providing High Performance CPR instruction to schools, medical facilities, responding agencies and individuals.

After becoming aware of the high survival rates of cardiac arrest patients in Seattle, Amber chose to bring this concept to her region by attending Resuscitation Academy in Seattle. She eagerly applied this teaching to work on achieving similar survival rates in Bend OR.

She went into the middle schools providing a free CPR program as well as heading Bend's hands only CPR program once a month as well. She is currently training the sheriff's department in HP CPR at only the cost of a completion card. She is making frequent first responder CPR in cardiac arrest the rule rather than the exception in Bend. Her generosity and enthusiasm in educating others are obvious to all who work with her. She has been able to attract nationally known speakers in the EMS field to the Bend area promoting cutting edge pre-hospital care. Amber epitomizes what a true educator should be providing skills that will definitely last a lifetime and may indeed one day save their lives.
The EMS Administrator of the Year award recognizes an EMS system administrator who has distinguished themselves through noteworthy contribution to a local, regional or the statewide EMS system.

This year’s recipient:
Steve O’Malley
Bend Fire & Rescue

Chief Steve O’Malley has been essential to improvement of EMS at Bend Fire. Steve’s dedication and leadership have lead to fundamental cultural changes at Bend Fire. He has created a culture of outstanding EMS in the setting of a traditional fire service agency. Under Chief O'Malley’s tenure local Out of Hospital Cardiac Arrest survival rate from witnessed arrest went from under 20% in 2012 to 71% in 2016. This would not occur without a wholesale cultural belief in the ability to save cardiac arrest patients. He has also been instrumental in getting law enforcement to carry AED’s for all their cars thereby improving time to first shock. Steve also extended high performance CPR training to Bend Police to bring them up to the fire departments same level. This has resulted in earlier high quality CPR being done and thus we have achieved more survivors.

Under Chief O'Malley’s watch was the early adoption of the Handtevy pediatric system. This system emphasizes age-based approach with preset drug dosages to avoid dosing errors. Since its implementation we have seen a reduction in medication errors in pediatrics and a doubling of early pain control for pediatrics. These changes have improved the care immensely for the youngest population.

Chief O'Malley pioneered a new safety driven culture for patients and providers. He enlisted the services of the Center for Patient Safety to evaluate Bend Fire's beliefs and culture on safety. We have completed the first survey and now are implementing an error reporting system and near miss reporting. This dedication to safety for both provider and patient will continue to raise the level of EMS care for the citizens of Bend.

Steve’s 30 plus years in EMS, starting in Salem as a Fire Fighter/Paramedic and ending up a Deputy Chief in Bend are a career example to all future leaders. His dedication to providing cutting edge medicine in the field and providing exemplary customer service will be examples for years to come.
This region is indebted to Dr. Bill Reed’s exemplary leadership in EMS, over many years. His progressive approach to adapting the latest in EMS science has, without a doubt, contributed to saving many lives in Central Oregon.

Dr. Reed began his medical career in college as an EMT in Ventura County. Graduating with honors in 1987 from UCSB with a Bachelor’s in Biochemistry-Molecular Biology, he went on to earn a Doctor in Medicine from the Medical College of Wisconsin in 1992. Following graduation, Dr. Reed entered the Navy and became a flight surgeon, serving until 1998. In 2003 Bill joined the Central Oregon Emergency Physicians at St. Charles in Bend. He took over as Medical Director for Central Oregon Community College in 2005 and became the Associate Medical Director for Bend Fire in 2007, and Medical Director for Redmond Fire in 2015. Dr. Reed pioneered the Resuscitation Academy-style operations in the City of Bend and the State of Oregon. Since implementing Dr. Reed’s curriculum, the Bend Fire Department has seen a significant increase of survivors from witnessed cardiac arrest. In 2012, prior to implementation, survival was roughly 20%, about 16% below the national average of departments reporting to CARES at that time. In 2016 the survival rate was 71% for witnessed arrests. This survival rate is among the top in the nation. Strong leadership is a fundamental piece of any high functioning system, and Dr. Reed demonstrates this principle every day. His continued instruction, guidance and motivation, both locally and state wide, has moved those successes and lessons learned in Bend to a truly excellent regional care plan.
Johannah Wren has quickly established herself as the responder you want on an emergency call. As a team member, no task is too small or too large, she is there to provide the best service possible. As her patient, she takes pride in treating you as a family member and giving the best care possible.

Johannah, better known as JoJo, joined the Banks Fire District in 2015 as a volunteer Firefighter and obtained her EMR license in 2016 and Firefighter II in 2017. Despite attending school and working, JoJo is a top responder. In the last year, she has responded to 171 calls. While some volunteers may be selective in their responses, JoJo responds whenever there is a need be it fire, EMS, or other dispatch community service requests.

JoJo has impressed everyone with her caring, engaging personality, and work ethic. While responding on several significant calls, her performance has far exceeded her time in service. JoJo performs at her best under stressful situations and impresses all around her. She remains calm and performs with the skill and abilities of a senior member. She is the model first responder all strive to achieve.
PROVIDER OF THE YEAR AWARD – EMT

The EMS Provider of the Year Award honors an individual EMR, EMT, AEMT, EMT-I and/or Paramedic of whom displays exemplary dedication in his or her quality of patient care and service to their community.

This year’s recipient:
Melissa Zimmer
Metro West Ambulance

Melissa joined Metro West Ambulance on April 17, 2000 as a BLS provider in the non-emergent wheelchair transport division. Over the years Melissa has held many positions within the company such as shop manager, ambulance department supervisor, and dispatch supervisor, just to name a few. Melissa’s internal desire and strive to learn all there is to know about EMS and the organization is commendable. During the last year Melissa has fought a very brave battle with cancer and still has been able to maintain her position as our Logistics Manager, Chief of Staff, supervisor to the Vehicle Service Technicians, and supervisor of the Vernonia Ambulance Volunteers. Melissa will frequently staff openings in our 911 system and in her spare time volunteers at River City Speedway as one of the emergency responders during their racing events. Whether it is staffing an ambulance, doing volunteer work, supervising employees at a natural disaster, battling cancer, or maintaining all of her job duties at Metro West Ambulance, Melissa truly embodies the definition of a dedicated EMS provider, not only to her employer but to the community she lives in and communities she supports.
This year’s recipient:
Zachary Havelind
Banks Fire District 13

Zachary Havelind joined the Banks Fire District as a volunteer Firefighter and EMT in 2014. He obtained his Advanced EMT in 2016 and is currently pursuing a Paramedic license. Patient care is a priority for Zach and this is demonstrated in his pursuit of increased knowledge. He strives to provide the highest level of service possible. Zach is a top performer and has responded to 125 calls this year.

In addition, Zach was recently elevated to shift lead. This position is responsible for keeping the duty crew on tract and setting the example. In addition, the shift lead directs daily activities and training. Zach was selected for this position by the Fire Chief due to his dedication and reliability. Zach constantly strives to improve and excel. In doing so, he motivates others. Most recently, Zach took the initiative of overseeing the District Pancake Breakfast Fundraiser. This is the largest community event the district holds, serving breakfast to nearly 600 patrons. No matter the request or level of help needed, Zach is willing to step up and help.
George Lydick recently retired from Western Lane Ambulance District, at the age of 70, where he was working full-time on an ALS response unit. Mr. Lydick has been a part of EMS for 32 years, working full-time and part-time with Western Lane EMS, to volunteering in a rural community of Tide, Oregon.

George has set the example of dedication, team work, camaraderie, teaching new staff what it takes to do the job, and most importantly, ensuring patients are always the priority.

Through his 32 years of service, many changes have taken place, and George was always on the forefront. He accepted the changes and helped implement them, not only with Western Lane, but the surrounding communities as well. Patient care and caring about his co-workers made George such an asset to across the State of Oregon.

From his days as a field medic to this last year on the line, he always has a smile on his face. And he has that way with patients and fellow responders so they know they are in good hands, and that everyone can depend on him.
Author Kevin Hall said, “Your gifts are not about you, leadership is not about you, your purpose is not about you. A life of significance is about serving those who need your gifts, your leadership and your purpose.” Michelle Preston has led a significant life. 17 years old when she started volunteering at her local fire department, joining Metro West Ambulance a few years later for over two decades, Michelle has shared her EMS skills, leadership, and knowledge while caring for those who so needed her. Michelle has been a member of the Metro West Ambulance family for 18 years serving as Senior Paramedic and is the lead Paramedic/Trainer for our Special Events Division. Michelle also served as EMS Division Chief in charge of training for Yamhill Fire Protection District (now retired). As lead for our Special Events Division, Michelle is in charge of medical on behalf of the company for the Moda Center. Michelle spends countless hours training and mentoring EMTs and Paramedics to not only deliver great EMS care but how to do so at high profile events with a very high likelihood of your performance being televised nationally and on social media when rendering care (Michelle speaks from experience).

Her colleagues know Michelle to be calm, collected and kind yet direct and concise while rendering care. She is the type of responder that other EMS professionals are grateful to have by their side or in charge of a scene.

As a Paramedic and as a parent, Michelle lives a life of significance who shares her gift of medicine, her leadership and her purpose with others.
On the morning of October 19, 2016 Lindsay Telek was asleep in her NW Portland apartment after a night shift, when awakened by the building shaking violently. “I thought it was an earthquake,” says Telek. Lindsay slept only an hour before the massive gas explosion occurred - leveling a three-story building one block from her apartment. Immediately awake, Lindsay threw on clothes and ran outside. Telek states, “We saw smoke from NW 23rd and realized if something that large had exploded and was on fire, they may need help.” Heading quickly to the site, she observed the destruction and damage to buildings, Telek reported to Incident Command and was directed to AMR units on scene. She saw a fire fighter on the ground, and immediately began to assist the AMR crew with care of the seriously injured patient. After the patient was transported, Lindsay remained with Medical Branch director, Jeff Birrer, staging with other ALS crews. The building explosion and fire could have been much worse. Fortunately, the building had been evacuated shortly before the explosion, leaving few injuries and no causalities. When Lindsay finally returned home she found her bedroom window had shattered glass inside her room.

“When you see something that could be REALLY, REALLY bad, then you think, if I can help them, I need to see what I can do,” Lindsay stated, “I was glad to help. We all would have done the same thing, it’s what we [EMS Providers] do.” “Lindsay’s response, demeanor and willingness to jump into the fray exemplify the best of AMR.” ~ Jeff Birrer
Dan Johnson had just rotated into the main lifeguarding post for the River Rescue team at Glenn Otto Park, Troutdale. Shortly after taking watch he responded to a group of upcoming innertubers about to hit rocks and possibly overturn. Johnson delegated the issue to another River Rescue Technician, then turned his head back to continue watch when he saw a small hand barely above the water for a few seconds approximately 15-20 yards from his post along an eddy line. Johnson deployed via the paddle board. When he reached the place last seen Johnson swiped with his right hand to grab the boy and pull him onto the paddle board but did not feel Damian under the water. Visibility at the time was approximately 2 feet due to the shade on the water making it very difficult to see. Johnson dove off the paddle board and located the boy by touch about 4 feet below the surface. When Johnson surfaced with the child he was alert, appropriately scared, confused and coughing. Johnson returned the boy to his mother, and evaluated him for secondary drowning. The mother eventually refused transport but was well-educated on the signs and symptoms of secondary drowning and on follow-up the child had no complications.
LIFESAVING

This award recognizes an EMS provider who, while in an off-duty or volunteer capacity, makes an extremely noteworthy contribution to efforts that result in the saving of a life.

This year’s recipient:
Joseph Tanner
Legacy Emanuel Hospital

Joseph Tanner is an amazing individual, but normally he would not qualify for this type of an award. Joe is not in EMS. He is not a first responder by trade. Joe is a trauma nurse. What makes Joe unique, and what makes him a candidate for this particular award is not what he did for someone else, but what he did for himself.

On October 10, 2016, Joe had a day off. He was out doing something that he loves to do… surfing. He was off the coast of Ecola State Park when he was attacked by a great white shark. Joe didn’t know it then, but he immediately took the steps that would end up saving his own life, as well as others around him. Joe fought off the shark, which at the time he didn’t even think was real, by punching it repeatedly until it let go. Joe was able to get back on his surfboard and alert other surfers nearby to get out of the water. Joe paddled himself back to shore and began directing his own emergency care. He instructed bystanders on how to use his board leash as a tourniquet. Joe told others to call 911 and ask for a helicopter. When the flight team was discussing which trauma hospital to take him to, he clearly told them he wanted to come to his own hospital. Joe was met in the ER by his colleagues and friends. His leg was badly damaged, and he had lost a considerable amount of blood. He was taken to surgery to repair his shredded limb. In a moment of panic and terror, Joe was able to keep his head clear of distraction and focus on what steps needed to take place in order for him to get out of the water, off the beach and to a facility that could save his limb. With his quick thinking and ability to direct others around him, Joe saved his own life.
The EMS Unit Citation recognizes the department’s organization, specialized teams and expert first responders in providing emergency pre-hospital care under extreme circumstances.

G Street Fire Rescue
Grants Pass Department of Public Safety Fire/Rescue, Police & Dispatch, American Medical Response, & Rural/Metro Fire

Grants Pass Department of Public Safety Fire Rescue, Police and Dispatcher along with Rural Metro Fire Department and American Medical Response responded in a well-coordinated effort to locate and save two trapped victims in a vacant home on the night of October 2, 2016, in Grants Pass. First arriving police officers found the home heavily involved with fire and heard voices from inside. The officers attempted to make a rescue but the fire was too intense. First arriving fire crews receiving a critical briefing by officers and took immediate actions to prepare for search and rescue teams to make entry. The first search team made entry as the initial attack crew worked to control the fire, but were immediately forced to back out as the ceiling collapsed. The team made a second entry and located the first victim. The unconscious victim was rescued suffering from severe burns and respiratory distress. The victim was transferred to a medic crew for treatment and transport. A second search team made entry and quickly located and removed the second victim. The second victim was also unconscious, severely burned, and in respiratory distress. The victim was treated by firefighters and transported by the second medic unit.

The impressive aspect of this particular incident centered on the teamwork shown by all the participants from multiple agencies and disciplines. From the initial incident tone set by the dispatchers, transfer of critical information by police officers, early and effective initiation of command and control, well-coordinated rescue efforts by fire crews, to patient treatment by medic and fire crews all contributed to a successful outcome. Both patients survived and are on a long road to recovery.

Each responder contributed to the victims’ survival thru dedication, professionalism and teamwork and speaks highly of the excellent interagency coordination in Josephine County.
## EMS UNIT CITATION

The EMS Unit Citation recognizes the department’s organization, specialized teams and expert first responders in providing emergency pre-hospital care under extreme circumstances.

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<td>Grants Pass Department of Public Safety Fire/Rescue, Police &amp; Dispatch, American Medical Response, &amp; Rural/Metro Fire</td>
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### Grants Pass Fire and Rescue
- Tim DeLisle
- Michael Fazio
- Marty Adamo
- Justin Borra
- Ed Goodboe
- Elijah Cunningham
- Chris Rodgers
- Brandon Rigaud
- Tim Stacy
- Julian Cangilose
- Joe Hyatt

### Grants Pass Department of Public Safety – Police Department
- Tim Artoff
- Shane Corely

### AMR
- Carrie Compton
- Kirk Concoran
- Jessica Dabich
- Tom Cermak

### Rural Metro Fire
- Mitch Kuntz
- James Eddy
- Daniel Lasneski
- Annette Cooper
On January 7, 2017, at 13:45 during extremely hazardous weather conditions, a semi-truck attempted to pass an ODOT snowplow, and collided with an oncoming semi-truck. Two passenger vehicles were unable to avoid the ensuing collision. The location of the crash was in a remote part of Sherman County on Highway 97 near Kent, Oregon, about 65 miles from the closest hospital. Four agencies were involved in this Mass Casualty Incident: South Sherman RFPD, Moro RFPD, Sherman County Ambulance Service (SCAS) Service & Mid-Columbia Fire and Rescue. South Sherman Rural Fire were first on scene, and immediately called for mutual aid from Moro RFPD. With the assistance of Moro RFPD, six patients were extricated, treated and transported to two local receiving facilities. The vehicle most severely impacted was carrying a family of four, two of which required lengthy mechanical extrication; three of them had life threatening injuries. Two additional patients from the remaining vehicles were treated and transported with non life-threatening injuries. Five patients were initially transported in two SCAS ambulances and South Sherman RFPD Chief Glenn Fluhr transported the 6th patient in his Command vehicle.
Sherman County Ambulance Service Director, Shawn Payne, EMT-I, was out of town, but drove back to rendezvous with the crew to provide care to critically injured patients. Mid-Columbia Fire & Rescue intercepted with Sherman County Ambulance Medic 1 and transported one of the critically ill patients.
The smooth and coordinated rapid triage, incident management, quality patient care and communication between these rural volunteer agencies in extremely adverse weather conditions were noteworthy components of this response. The teamwork and cooperation between agencies, expeditious notification of MRH, and outstanding patient care resulted in favorable outcomes for all of the patients.
The EMS Unit Citation recognizes the department’s organization, specialized teams and expert first responders in providing emergency pre-hospital care under extreme circumstances.

Highway 97 Winter Crash
Sherman County Ambulance Service, Mid-Columbia Fire & Rescue, Moro Rural Fire Protection District and South Sherman Rural Fire Protection District

Sherman County Ambulance Service
Deena Johnson
Robert Stone
Ree Ella Von Borstel
Shawn Payne
Mac Settles
Joe Belshe
Trenton Mason
Joyce Stone

Mid-Columbia Fire & Rescue
Walter Denstedt
Bruce Neelands

Moro Rural Fire Protection District
Tyler Hubbard
Scott Belshe

South Sherman Rural Fire Protection District
Glen Fluhr
Amber Kuettel
Zack Fluhr
Bert Norris
EMS CROSS

The EMS Cross honors an EMT who by act or deed represents the most outstanding achievement in EMS over an extended period of time. This is the highest award that can be bestowed in the absence of extreme conditions and extraordinary circumstances.

This year’s recipient:
Randy Lauer
American Medical Response

Randy Lauer has been a key contributor to making leaders through strong mentorship and steadfast commitment. The Pacific Northwest and beyond are filled with leaders, managers, Fire Chiefs, regional directors and national leaders mentored by Randy Lauer. AMR alone nationwide has over 20 high-level leaders who started under Mr. Lauer’s mentorship. He has been a major driving force helping others succeed in the world of EMS. AMR's Office of Emergency Management, that administers the FEMA National Disasters contract, looks to Randy to oversee resources and personnel in times of declared emergencies. Mr. Lauer has overseen every major hurricane deployment from Katrina to Irma. He was the national Incident Commander for President Obama’s inauguration and teaches advance FEMA courses. Randy has passed on several national promotions and leadership roles because he feels his service is best used in the communities of Oregon. His commitment to our State EMS system is a testament of his integrity and harkens back to his days as a Master Chief in the US Coast Guard. During the months following September 11th terrorist attack Randy was called back into service to provide leadership to the Coast Guard along the vital US/Russian straights. Randy was presented a certificate of a Founding Member of Homeland Security. His calm, unassuming leadership has infused a wide array of leaders across the Nation. Randy lives by example.
"People may not remember what you said or even did but they always remember how you made them FEEL"
Thank you Randy for making us feel we could do anything.
EMS CROSS

The EMS Cross honors an EMT who by act or deed represents the most outstanding achievement in EMS over an extended period of time. This is the highest award that can be bestowed in the absence of extreme conditions and extraordinary circumstances.

This year’s recipient:
Sanders “Sandy” Logan
American Medical Response

A legacy of service - a life dedicated to saving lives for 43 years. Sandy started serving others in the Coast Guard and while deployed he earned his EMT 1 and 2. While stationed in Brookings, Oregon he also was a volunteer for the ambulance and fire department. Sandy joined Buck ambulance in 1978 and spent 8 years in Multnomah County and the past 31 years he has provided care in Clackamas County. He was one of the First Reach and Treat team members and part of AMR's River Rescue team. Sandy has been one of AMR's part time supervisor for 14 years, and was the Lead Supervisor in the Special Services Division for 5 years. He has dedicated countless hours to the AMR Honor Guard for 13 years. Mr. Logan was named top of class at National Honor Guard academy. In his career with Buck and AMR he responded and provided care for the famous plane crash and ice storm of 1978, cared for those during the Mount St. Helens eruption, was on scene for the Clackamas Town Center Shooting and responded to the avalanche on Mt. Hood to name just a few large events. His legacy of life saving did not stop on the Ambulance. He has been teaching CPR since 1975 and has trained over 13,500 people. Many that have went on to save lives, he has had multiple student contact him to say they helped save someone with what they had learned. In 43 years Sandy has seen many changes in EMS and once said "I have got to do a lot and go places I never thought I would. I have loved every moment". Sandy’s experiences has invited him to stand in front of small groups and massive groups of people from public to congress, even the President of the United States. 2017 is the year Sandy has decided to retire from the field, Mr. Logan has been an outstanding paramedic, leader, mentor and unmatched caregiver. This is a man who was made for EMS. "I have loved being a Paramedic and representing Buck/AMR for 39 years. There are so many outstanding people I have crossed paths with I have been blessed."

Sandy, we have been blessed with your heart, commitment and lifetime of helping people.
DIRECTOR’S MEDAL

The Director’s Medal recognizes an individual who is particularly noteworthy and who has substantially contributed to the EMS system in the State of Oregon.

This year’s recipient:
Dr. Terri Schmidt
Clackamas County EMS Medical Director & OHSU

Terri Schmidt, MD, MS has practiced Emergency Medicine in the Portland, Oregon area for over 32 years. Dr. Schmidt graduated from Oregon Health & Science University School of Medicine in 1985 and has been in practice in many roles through the years. She completed a residency at Oregon Health & Science University. Dr. Schmidt also specializes in Hospice & Palliative Medicine. She recently retired from the practices at Terri Schmidt MD and is affiliated with Oregon Health & Science University Hospital and Providence St. Vincent Medical Center as well as Clackamas County EMS medical director.

Dr. Schmidt is board certified in Emergency Medicine and practiced at OHSU Emergency department where she has mentored hundreds of EMTs and Paramedics.

She is one of the original developers of the POLST program and has been an invited speaker on the topic throughout the US and internationally. She has been a national innovator of end of life care and advocate for our nations elders.

Dr. Schmidt has been instrumental in many of the lifesaving programs offered by AMR in the Pacific Northwest. She helped lead the AMR Mountain Reach and Treat team to new heights of innovation and quality of care. Her advanced knowledge of wilderness medicine helped AMR grow the Life Guard program into a full-blown River and Water rescue standalone program that has won countless national as well as local awards for saving lives.

Even though she has moved into retirement, her contributions to EMS will live on for a lifetime in the communities she served, the crews she has mentored, and the lives she has saved.