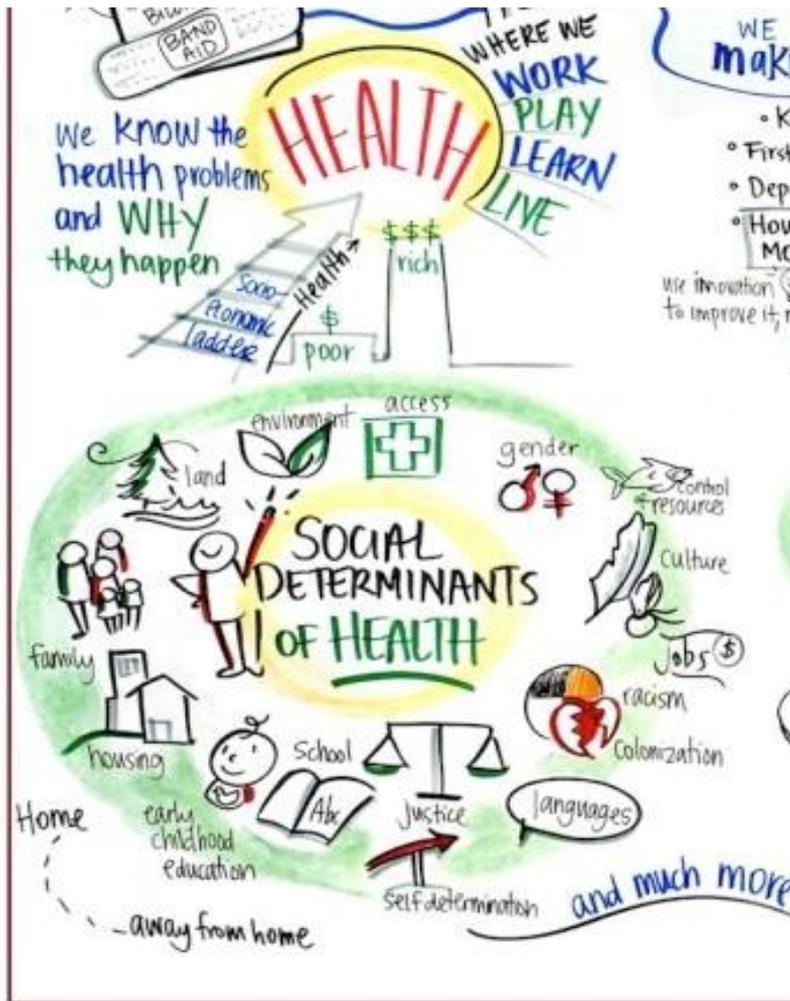


South Lane County Rural Health Integration Project: Enhanced Care Coordination

Allison Elliott, MSW
South Lane Mental Health
allison.elliott@slmh.org

Background



- Rural community:
 - One primary care provider
 - One mental health provider
 - 37% Medicaid enrollees
- High poverty and PTSD, poor health outcomes, limited access to resources and isolation
- Health and well-being improve with holistic engagement and individualized care

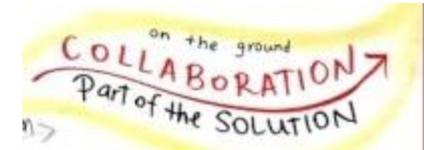
Image borrowed from: <http://www.sambradd.com/gathering-wisdom-visuals-for-a-healthy-future/>

Project Aim

Improved health care coordination and optimized health care utilization for Medicaid enrollees with complex physical and behavioral health conditions who are at high risk for poor outcomes and high utilization

Objectives

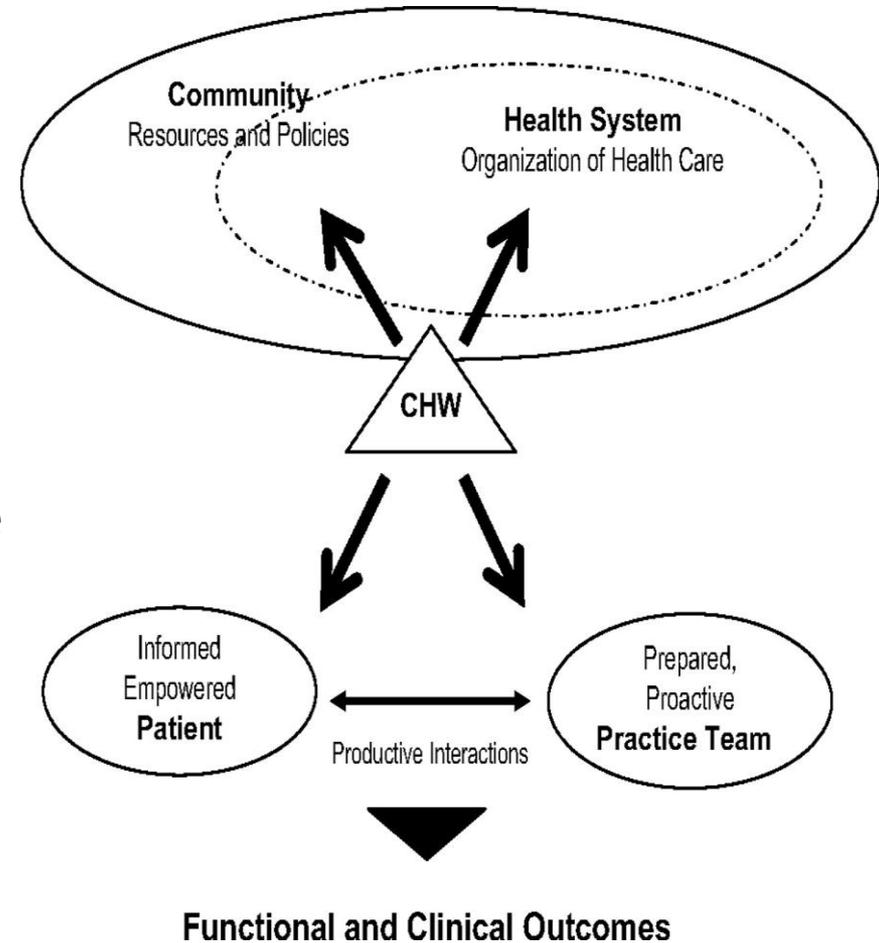
- Develop a protocol for identifying and engaging individuals at high risk
- Improve health outcomes
- Increase collaborative relationships among service providers and systems by implementing a wrap-around team model and shared care plans



Project Team

Organizations and roles central to project team:

- Identified patients
- South Lane Mental Health
 - Project lead: Allison Elliott
 - Community health worker: Bob Lee
- Peace Health Cottage Grove
 - Identified care manager: RN or SW
 - Primary care providers
- Trillium CCO



Project Measures

Process Measures

- Protocol to engage and identify high-risk individuals with complex behavioral and physical health needs
- Connection of patients to a community health worker and care team
- Use of shared care plan and shared meetings

Outcome Measures

- Identified high-risk individuals in low income, rural Medicaid population connected to primary care provider and appropriately accessing care
- Decreased emergency department use
- Connection to resources such as housing, transportation, food
- Health outcome metrics as identified by Peace Health Cottage Grove and South Lane Mental Health

Progress To Date

