

Office of Consumer Activities
2015 Peer Delivered Services Needs Survey

City/town: _____

County: _____

Organization/agency: _____

Job title: _____

How do you identify?

I am in mental health recovery

I am in mental health and addictions recovery

Other (please specify): _____

Where do you provide Peer Support? Check all that apply.

Consumer/Peer Run Organization

Drop in center

County Mental Health Division

Assertive Community Treatment (ACT) Team

Non-profit organization

State hospital

Medical setting

Socialization program

Clubhouse

Residential setting (foster or group home)

Coordinated care organization

Other (please specify): _____

My supervisor is (check all that apply):

A peer

A clinician

A program manager

Someone who does not identify as being in recovery

Are there other peer support specialists working at your place of employment? If so, how many?

Do you feel your co-workers have an understanding of mental health recovery?

What is the greatest barrier to accessing recovery resources in your area?

Lack of funding

Location (e.g. rural town, distance to resources)

Lack of expertise in area

Community is not aware of this resource

Resources are not available

Other (please specify): _____

As a Peer Support Specialist:

I have had the required training to prepare me for my job.

1-strongly disagree 2-disagree 3-neither agree nor disagree 4-agree
5-strongly agree 6-don't know/not applicable

I would like to have ongoing peer delivered services training.

1-strongly disagree 2-disagree 3-neither agree nor disagree 4-agree
5-strongly agree 6-don't know/not applicable

I have support for my mental health in my workplace.

1-strongly disagree 2-disagree 3-neither agree nor disagree 4-agree
5-strongly agree 6-don't know/not applicable

I feel respected by my coworkers.

1-strongly disagree 2-disagree 3-neither agree nor disagree 4-agree
5-strongly agree 6-don't know/not applicable

My work environment embraces the concept of recovery.

1-strongly disagree 2-disagree 3-neither agree nor disagree 4-agree
5-strongly agree 6-don't know/not applicable

The language used in my work setting is respectful of the people we serve.

1-strongly disagree 2-disagree 3-neither agree nor disagree 4-agree
5-strongly agree 6-don't know/not applicable

My workplace incorporates the principles of Trauma Informed Care

1-strongly disagree 2-disagree 3-neither agree nor disagree 4-agree
5-strongly agree 6-don't know/not applicable

I understand the ethics required of me while working as a Peer Support Specialist.

1-strongly disagree 2-disagree 3-neither agree nor disagree 4-agree
5-strongly agree 6-don't know/not applicable

Use of recovery-oriented language in my job and with all parties involved (treatment team, family, community, etc.) is:

1-always used 2-sometimes used 3-I don't know 4-mostly not used
5-never used 6-don't know/not applicable

In order to do my job, having an understanding of relevant rights and laws (such as Americans with Disabilities Act, The Olmstead Decision) is:

1-extremely important 2-important 3-neither important nor unimportant
4-not very important 5-not at all important 6-don't know/not applicable

Educating my colleagues about recovery is:

1-extremely important 2-important 3-neither important nor unimportant
4-not very important 5-not at all important 6-don't know/not applicable

Are you on the official Peer Support Specialist Registry* (e.g. you are a Certified Peer Support Specialist)? If not, do you know how to join the registry?

Have you had any on the job training for peer delivered services? Please describe.

Describe any challenges or difficulties you have in performing your job duties.

If you listed any challenges or difficulties above, how would you like these addressed?

What would a successful outcome be for these challenges or difficulties?

Do you have any technical assistance-related needs at your job? If so, please describe.

What do you feel are the gaps in current mental health services?

Please let us know of any successes you have experienced in your work.

Anything else you'd like for us to know?

*If you would like to know more about Peer Support Specialist training, curricula, or how to be added to the state registry, please contact Peer Delivered Services Coordinator, Shawn Clark at shawn.clark@state.or.us or 503-945-9720

DEFINITIONS

Americans with Disabilities Act - The ADA is a wide-ranging civil rights law that prohibits discrimination based on disability.

Needs Assessment – A process to acquire an accurate, thorough picture of the strengths and wants or needs of a specific community.

Olmstead Decision - A United States Supreme Court case regarding discrimination against people with mental disabilities. The Supreme Court held that under the Americans with Disabilities Act, individuals with mental disabilities have the right to live in the community.

Peer Support Specialist - A person that provides peer delivered services to an individual with shared similar life experiences.

Peer Wellness Specialist – A person who assists individuals with access to available services and resources, addresses barriers to services, and provides education and information about available resources in order to reduce stigmas and discrimination toward consumers of mental health services, and to provide direct services to assist individuals in creating and maintaining recovery, health and wellness.

Technical Assistance – Support that may be needed in order to do your work more effectively. User-friendly support for individuals having technical problems with their programs, projects, etc. Technical support may be provided over the phone, through email, in person, or with a live-chat interface.

Trauma Informed Care - An organizational structure and treatment framework that involves understanding, recognizing, and responding to the effects of all types of trauma. Trauma Informed Care also emphasizes physical, psychological and emotional safety for both consumers and providers, and helps survivors rebuild a sense of control and empowerment.