

MOTS Messenger



A newsletter for those using the Measures & Outcomes Tracking System
DECEMBER 2014 Prepared by the MOTS Support Team, AMH Vol 21, No 12



Ideas?

Questions

Suggestions



Issues?

Send us an e-mail:

mots.support@state.or.us

THANK YOU

I would like to use this final Messenger of 2014 to say thank you to all MOTS users. We appreciate all of your hard work, and all of your prompt replies, as well as your patience with the new MOTS system.

The first year of MOTS has been an exciting ride with all kinds of twists and turns.

There are still more enhancements to MOTS coming soon. We look forward to working with you to make MOTS an even better system for collecting critical behavioral health data. Thank you!



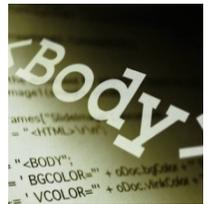
Non-Medicaid Services: Procedure Codes

Are you struggling with procedure codes? Need help finding the correct code for the non-Medicaid Service to submit to MOTS? AMH directs agency and facility staff to the following resources:

Current Procedural Terminology (CPT) Codes – and Healthcare Common Procedure Coding System (HCPCS) - You can find options for buying or accessing these codes online.

<http://www.oregon.gov/OHA/healthplan/pages/feeschedule.aspx>

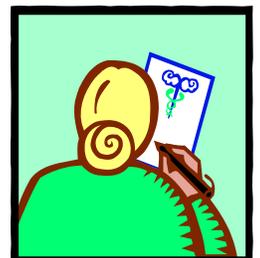
This webpage has the fee schedule for Medical, Behavioral Health, Alcohol and Drug, and Mental Health for services that are covered by Medicaid. You can use the documents for the full description of the service you provide, but remember the dollar amount is not to be used in the submission and this list does not include all services that should be submitted as a non-Medicaid Service to MOTS.



Diagnosis Issues Clarification

Attention agencies/facilities that submit data to MOTS via EDI or EDI and Client Entry. AMH is aware of some confusion about non-Medicaid Service submission errors. To clarify, all diagnosis codes used for non-Medicaid Services in MOTS must be in the Behavioral Health Detail. MOTS will error out non-Medicaid Service submissions if the diagnosis code(s) were only submitted in the Mental Health Crisis.

If you have submitted a new diagnosis code via Mental Health Crisis to MOTS and will use that diagnosis when submitting non-Medicaid Services, be sure to send a Status update to add the diagnosis code(s) to the Behavioral Health Record. This may require a business change so status updates are submitted to MOTS more frequently than every 90 days in order to have the correct diagnosis code(s) available when submitting the non-Medicaid Service data.



NEED THIS IN AN ALTERNATE FORMAT? PLEASE CALL 503-945-5763.

CPMS CLOSED



The Client Process Monitoring System is going away. We are no longer accepting CPMS forms, unless specifically requested by CPMS support staff.



We are working on administrative closures of all CPMS clients. After that, we will close the CPMS Provider numbers.

Last Name @ Birth



We recently discovered that "Last Name at Birth" is being used incorrectly in MOTS. We are seeing a large number of clients with **Same, Unknown and None** as the "Last Name @ Birth". **Please stop** using these names. The Last name at Birth has to be a valid name and in case of uncertainty, copy the regular Last Name.

Minimum Browser Requirements

Please be sure you are using Internet Explorer-9 or newer. You can also use Firefox (Mozilla) when accessing and entering data into MOTS. Although Chrome is not recommended, we tested version 38.0.2125.111 and there seem to be no issues when using it as the web browser.



PSRB & Level Of Care (LOC) Score

A new business rule was added to MOTS. You can now choose a Legal Status of 'Psychiatric Security Review Board-(PSRB)', a MH Current LOC 'Residential', and the MH LOC Score field can be left blank. This change was made, because people with a legal status of PSRB do not need a MH LOC Score when in a Residential setting. The treatment setting is based on the legal status and Psychiatric Security Review Board requirements, not only the treatment needs of the individual.

If you entered incorrect data in order to submit a client record with the legal status of PSRB in the MOTS Behavioral Health Detail, please be sure to submit a status update to correct or fix the data in MOTS.

If the individual does not have a Legal Status 'Psychiatric Security Review Board-(PSRB)' and the MH Current LOC is 'Residential', the MH LOC Score field is still required.



MOTS FORUM

Don't forget! The MOTS Forum is available for Oregon Behavioral Health providers. Join our community of MOTS users and AMH staff to post questions, find answers, read about upcoming changes, and share tips, tricks, and suggestions. Register online for a free account at <http://mots.boards.net>. Visit the Forum News board to get started!



FREQUENTLY ASKED QUESTIONS

F.A.Q.'s can be found at the following web location:
<http://www.oregon.gov/oha/amh/mots/Pages/FAQs.aspx>

Thank you for reading this newsletter. If you have ideas or questions you want addressed in future newsletters, please let me know. – Piet Vermeer, Senior Systems Analyst, AMH, 503-945-5960, piet.j.vermeer@state.or.us