

# CPMS Messenger



A timely newsletter for those completing the CPMS forms

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**Questions?  
Problems?  
Just give us a call**

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## **The Truth about OWITS**

OWITS stands for Oregon Web-based Infrastructure for Treatment Services. It is an Electronic Health Record (EHR) developed by the federal government and made available to states and behavioral health providers to use. At last count, there were 28 different states and counties using this software. In Oregon, we have about 30 providers that are at various stages of implementation (either they've implemented and use it on a daily basis, or they've been trained and will be implementing soon). While it was designed to collect the required Federal Block Grant data, it also works as an EHR. When it was first implemented in Oregon in 2011, it worked well, but we quickly found out that it lacked certain functionality needed to better fit the needs of behavioral health treatment in Oregon. Over 200 improvements have been made since then. The State Addictions and Mental Health (AMH) Division covered the costs of training providers, offering support, paying a vendor to make the necessary improvements, as well as hosting the software on their servers. Remember, that while OWITS meets the state reporting requirements, AMH does not require that providers use it. Providers can use other EHRs and the Electronic Data Interchange file transfer, or they can use the Web Client Entry tool (available soon) to submit the minimum data required. Due to recent budget cuts, AMH may no longer be able to cover some or all of the costs associated with the OWITS EHR. And while it's still free for now, after July 2015, there may be a fee to use it to help cover those costs. A survey has gone out to current OWITS users to help us develop a plan to transition the ownership of the EHR from AMH to the OWITS provider community. Stay tuned—more information will follow and be shared with the OWITS provider community. AMH staff will continue to provide the same level of support and work with OWITS providers through the transition. AMH will continue to work on a sustainability plan with the current OWITS community. Together, we can create a solution to keep OWITS as a low cost EHR product for Oregon. Thank you to all the providers who are using OWITS on a daily basis. Your dedication and collaboration has helped us make the product better every day.

*NEED THIS IN AN ALTERNATE FORMAT? PLEASE CALL 503-945-5763.*

## Kudos!

We use the Messenger often to point out things that are not going well. Not in this section. We would like to give words of appreciation to all of you who work hard and try their best to accommodate us in our quest for good clean data.



## SPECIAL KUDO'S

A special thanks from Cecilia Labi to Rebecca Cummings from Trillium Service and MaryBeth Mercer from Virginia Garcia Mental health for responding so quickly with their CPMS answers to help clean up their errors.



## COMPASS

On the right side of this page a few hot items that are part of the COMPASS project.

### Fully Implemented Policy:

The COMPASS team has developed a Fully Implemented policy document on how each data submission method (Client Entry, OWITS, and EDI) will transition from CPMS to MOTS. It is located at <http://www.oregon.gov/oha/amh/compass/docs/policy-fully-implemented.pdf>



### Frequently Asked Questions (FAQs):

The COMPASS FAQ documents have been updated and developed for all MOTS users and for users of specific data submission methods from the questions we have been receiving from providers. Many of your questions may be answered within these documents and we encourage you to review them. All FAQs can be found on the COMPASS Web page at: <http://www.oregon.gov/oha/amh/pages/compass/electronic-data-capture.aspx>.

### Non-Medicaid Services Policy:

As requested by many providers, the Non-Medicaid Services Policy has been updated to improve clarity of which services should be reported and when to report. The policy is located on the COMPASS web page at: <http://www.oregon.gov/oha/amh/compass/docs/encounter-data.pdf>.



**OR Medicaid Provider Number:** A policy was recently developed regarding the use of this number for the registration/set up process within MOTS. AMH will use the OR Medicaid Provider number to uniquely identify each behavioral health entity and track performance. Providers will no longer have multiple provider numbers for various programs, as is the current structure within CPMS. Please review this document regarding limitation of using one number for all entities and the process to request a number or additional numbers.

If you have any questions, don't hesitate to contact us at [AMH.COMPASS@state.or.us](mailto:AMH.COMPASS@state.or.us).

COMPASS Project Team

Thank you for taking the time to read through this newsletter. If you have ideas or questions you want addressed in future newsletters, please let me know. – Piet Vermeer, Senior Systems Analyst, AMH, 503-945-5960 or [piet.j.vermeer@state.or.us](mailto:piet.j.vermeer@state.or.us)