

Oregon Metrics Technical Advisory Workgroup Meeting  
June 25, 2015 Minutes DRAFT

**Attending**

<b>AllCare</b> Will Brake Alan Burgess Natalie Case Andrea Franchi Laura McKeane	<b>FamilyCare</b> Kevin McLean	<b>PrimaryHealth</b> Sharon Merfeld	<b>Acumentra</b> Sara Halvak  <b>Quality Corp</b> Cindi McElhaney
<b>Cascade</b> Angela Leach	<b>GOBHI</b> Misty Mastin Matthew Bryne	<b>Trillium</b> Katharine Carvelli	<b>Guests</b> Stephanie Renfro (OHSU) Robin Moody (OAHHS)  <b>Metrics &amp; Scoring Committee</b> Ken House (Mosaic) Eli Schwarz (OHSU)
<b>CareOregon</b> Nazer Frias Jaclyn Testani Rosemary Zanke	<b>Health Share</b> Graham Bouldin Bobby Martin	<b>Umpqua</b> Debbie Standridge Christine Seals Kelley Richardson Rose Rice	<b>OHA staff</b> Joell Archibald Sarah Bartelmann Cissie Bollinger Summer Boslaugh Lori Coyner Tyler Lamberts Milena Malone Marta Makarushka Crystal Nielson
<b>Columbia Pacific</b>	<b>IHN</b> Ellen Altman Megan Hogland Eryn Womack	<b>WOAH</b>	<b>DHS staff</b> Tonya Burckhardt Shelly Watts
<b>Dental organizations</b> Gary Allen (Advantage) Matt Sinnott (Willamette)	<b>Jackson</b>	<b>WVCH</b> Greg Fraser	
<b>Eastern Oregon</b> Hanten Day Susanna Lai Jordan Rawlings	<b>PacificSource</b> Beth Quinlan Heather Simmons Laura Walker Coco Yackley Tyler Nass (Mosaic)	<b>Yamhill</b> Jenna Harms	

### **CY 2014 overview**

Lori Coyner presented on the just-released 2014 Health System Transformation report, highlighting CCOs performance on the 17 incentive measures, quality pool distribution, and several areas where we saw declines in the state performance metrics. Lori's presentation is available online at:

<http://www.oregon.gov/oha/analytics/Pages/Metrics-Technical-Advisory-Group.aspx>

Overall message of the report is that in year two, we see continued improvement across many of the metrics, despite the expansion population.

### **USDOJ report update**

Cissie Bollinger with OHA Addictions and Mental Health introduced the quarterly USDOJ report and requested any CCO feedback. This quarter's draft data tables are available online at:

<http://www.oregon.gov/oha/analytics/MetricsTAG/USDOJ%20Data%20Tables.pdf>

*Updated to add: the data dictionary to accompany the data tables has also been posted online at:*

<http://www.oregon.gov/oha/analytics/Pages/Metrics-Technical-Advisory-Group.aspx>

- OHA has continued to negotiate with USDOJ; changing not just the metrics, but also targets. Figure out what we are reporting to USDOJ and what will remain internal reporting. Hope to wrap up negotiations in July and will share information with CCOs.
- Results of negotiation will change the reporting significantly, but don't know what it will look like yet.
- If any questions about the current data tables, please contact Cissie directly at [Cissie.M.Bollinger@state.or.us](mailto:Cissie.M.Bollinger@state.or.us)

### **DHS Custody – Health Share presentation**

Bobby Martin presented on Health Share's work to improve coordination across the tri-county area and improve assessments for children in foster care. Bobby's presentation is available online at:

<http://www.oregon.gov/oha/analytics/Pages/Metrics-Technical-Advisory-Group.aspx>

Bobby described the various mechanisms each of the three counties have established for identifying children in foster care and coordinating for required assessments. He emphasized the intent to focus on the overall system of care for this vulnerable population, not just the metric, and the interest in integrating with other initiatives (outside of health care) that support children in foster care.

Some other takeaways:

- DHS is not focused on health assessments; they are focused on placement, safety, and permanency.
- Foster parents are often unaware of requirements. About 40% are relatives of the child, and most foster parents do not receive training. Health Share created a one-pager to help set expectations and ensure consistency in messaging.
- Historic system challenges related to auto-enrollment. Children automatically enroll as CCO G and manual steps need to be taken with the case worker before the child can be enrolled in CCO

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A which can introduce significant delays. This process should be updated to align with integrated CCO structure.

- Health Share is creating and implementing a better-coordinated system for these children: improve tracking of which children are assigned to which clinic, notify clinic when children are assigned, and coordinate with DHS to directly outreach to the population.
- Dashboards to look at known chronic conditions of the population: in a given primary care home, which children are enrolled in foster care, what diagnoses they have, how do they compare with the rest of the children in that clinic, or the rest of the children in foster care. This can be very eye opening for clinic leadership and providers.
- Interest in improving policies for children ages 0-1 in foster care: prioritize the least number of moves, how to keep them home, what are ways to engage with pregnant women with substance use concerns, have proactive conversations about what it will take for mom to keep baby in her care, etc. Project Nurture pilot project.
- Oregon has poor outcomes when it comes to foster care:  
[http://www.acf.hhs.gov/sites/default/files/cb/cwo09\\_12.pdf](http://www.acf.hhs.gov/sites/default/files/cb/cwo09_12.pdf)
- Lots of movement to support systems change for children in foster care. One example is the new foster care bill of rights (January 2014):  
[http://www.oregon.gov/dhs/aboutdhs/Documents/YouthBillOfRights\\_posterV14.pdf](http://www.oregon.gov/dhs/aboutdhs/Documents/YouthBillOfRights_posterV14.pdf)

Bobby can be reached at [bobby@healthshareoregon.org](mailto:bobby@healthshareoregon.org).

### Year 3 Clinical Quality Measures

Crystal Nielson presented a high-level overview of the year three (2015) parameters for the clinical quality measures as outlined in the draft Guidance Documentation. Crystal's presentation is available online at: <http://www.oregon.gov/oha/analytics/Pages/Metrics-Technical-Advisory-Group.aspx>.

2015 requirements include:

- A "pre-narrative" prior to data submission. Replacing the technology plan requirements, this data proposal will provide a preview of the data CCOs plan to submit. Due Dec 31, 2015.
- Data submission template will be similar to year two. Due April 1, 2016.
- Population threshold has increased to 50% for depression.
- Measurement period is 12-months only, no 90-day option.
- Two acceptable report types: (1) custom query; (2) QRDA Category III.

TAG discussion focused on how removing the quarterly reporting option and increasing the population threshold for depression and requiring Medicaid only submissions are significant changes, especially given that it is already mid-year. CCOs noted this will be challenging for those EHRs that aren't already capturing the correct data, as well as any practices that are adopting or switching to a new EHR sometime during the year.

- OHA will consider options for when a practice does not have a year's worth of data.

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- Note that the majority of CCOs were able to report on 50% of the population for depression screening in year two.

OHA will schedule “office hours” call early next week to allow time for additional discussion on the year three guidance in advance of publication.

*Updated to add: the final year three guidance documentation and data proposal template have been published online at: <http://www.oregon.gov/oha/analytics/Pages/CCO-Baseline-Data.aspx>*

### **Measure details**

#### *Dental sealant – 2014 baseline / 2015 specifications*

Sarah Bartelmann reviewed the continuous enrollment options for the 2014 dental sealant baseline data. Baseline data is available online at:

<http://www.oregon.gov/oha/analytics/MetricsTAG/Dental%20Sealant%20Baseline%20Data%20Options.pdf>

The Metrics TAG recommended using the 180-day continuous enrollment for the 2014 baseline and 12-month continuous enrollment (with 45 day allowable gap) for the CY 2015 measurement. TAG additionally recommended using numerator option 3, although additional information explaining the differences, particularly for smaller CCOs, is requested.

*Updated to add: OHA determined the baseline data provided for discussion only looked for 90 and 180 enrollment, not continuous enrollment. OHA re-ran the 2014 baseline with continuous enrollment and provided an updated file (baseline\_v2) via email, as well as additional information on the numerator differences (option 3 vs option 4) on July 2<sup>nd</sup>.*

OHA will finalize and publish the dental sealant specifications as soon as possible.

*Updated to add: OHA published the 2015 dental sealant specifications on July 2<sup>nd</sup>; they are available online at*

[http://www.oregon.gov/oha/analytics/CCODData/Dental%20Sealants%20%E2%80%93%202015%20\(revised%20July%202015\).pdf](http://www.oregon.gov/oha/analytics/CCODData/Dental%20Sealants%20%E2%80%93%202015%20(revised%20July%202015).pdf).

#### *2014 chart review debrief*

OHA is requesting CCO input before finalizing and publishing the 2015 chart review guidance and wishes to hear from CCOs on several components of the review, including the helpfulness of having both a preliminary and final sample, the chart review audit forms, and the overall timeline for the review.

Brief feedback included:

- The preliminary sample was helpful; CCOs that did not use the preliminary sample in 2014 intend to use it in 2015.
- The chart review audit form was also helpful, especially for familiarizing staff with the measures.

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- The length of time for review was sufficient, and at least one CCO would be comfortable with a slightly shorter period of time for review (so that final 2015 results could be provided on April 30<sup>th</sup>) as long as there was a preliminary sample.

Please send any additional feedback to Sarah at [sarah.e.bartelmann@state.or.us](mailto:sarah.e.bartelmann@state.or.us).

**Updates from the Metrics & Scoring Committee**

This agenda item was not covered in the meeting, due to time constraints. Information is provided in the slide deck and any questions can be answered via email ([metrics.questions@state.or.us](mailto:metrics.questions@state.or.us)) or discussed in the July TAG meeting.

**Wrap up / Next meeting**

The next meeting will be July 23, 2015 from 1:00 – 3:00 pm

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