

Clinical Quality Metrics Registry: Breakout Session Summary

Additional information on OHA's Phase 1.5 Strategy can be found at <http://healthit.oregon.gov/Initiatives/Pages/Home.aspx>

About the Breakout Sessions:

As we announced last month, OHA is currently seeking CCO stakeholder feedback on the Clinical Quality Metrics Registry – one of the six Phase 1.5 elements. To facilitate this discussion and widen the circle of participants, OHA held a series of three break-out sessions. These meetings were held on May 1st, 8th and 15th. During these sessions there was CCO representation from eight different groups which included those in a variety of roles that interact with data analytic procedures. There were many ideas and suggestions shared, and OHA is appreciative to all those who attended and contributed to this information gathering process. These sessions have helped OHA to further understand the needs related to the CQMR and provided our team with a number of considerations that we will draw upon as we move forward.

Findings:

Providers are required to report on conceptually similar measures to disparate systems. Use of the CQMR as a single-entry point may decrease administrative burden of this reporting with the ultimate goal of positively impacting care outcomes. Additionally, the CQMR user interface will support data analysis at both the patient and the population levels and will assist users with pulling data for reporting and analysis.

During the breakout sessions attendees shared that they would find value in the following:

- Having the ability to look at and analyze clinical data instead of/in addition to claims data.
- Enabling users to access daily/immediate (real time) data.
- A significant overlap between the State solution and what the CCO purchases to aid in data validation.
- The ability for the solution to provide interoperability, it would interface with all types of EHRs.
- Integrating the solution with what is currently being used with a seamless transition.

Furthermore, functionality ideas for the solution included:

- The ability to flag utilization increases and notify providers and/or health plans of these changes.
- A capacity to provide data that is relevant for all providers which includes their entire patient panel.
- The need for the solution to be a comprehensive solution that will support broader healthcare operations improvements.
- Provide flexible data that can be used for additional purposes.
- Support patient recalls, help with patient panel management, and reduce manual chart reviews.

The attendees also shared additional suggestions about the solution interface:

- A Data Dictionary is critical to understanding and using the solution.
- It should support customized views for users, for example:
 - data centric view
 - aggregate centric view
 - patient centered view

The OHA would like to once again thank all of the attendees who participated in the CQMR Breakout sessions. Your input and ideas have been helpful as we continue to develop the CQMR moving forward.