

Oregon Metrics Technical Advisory Workgroup
June 26, 2014 Minutes

Attending

	Cynthia Ackerman (AllCare)		Jeanette Simms (PacificSource)
	Scott Munson (Cascade)	x	Sarah Kingston (PacificSource)
x	Angela Leach (Cascade)		Molly Williams (PacificSource)
	Amit Shah (CareOregon)	x	Maggie Rollins (Primary Health of Josephine)
	Hanten Day (Eastern OR)	x	Sharon Merfeld (Primary Health of Josephine)
	Resa Bradeen (FamilyCare)	x	Frank Wu (Trillium)
	Maureen Gaine (FamilyCare)	x	Katherine Caravelli (Trillium)
x	Beth Brenner (FamilyCare)		Andy Jacobs (Trillium)
x	Daniel Dean (Health Share)		Christine Seals (Umpqua)
	Helen Bellanca (Health Share)		John Sevier (WOAH)
x	Ellen Altman (IHN)	x	Greg Fraser (WVCH)
	Kevin Ewanchyna (IHN)		Stuart Bradley (WVCH)
	Tony Stuckart (Samaritan)	x	Cindi McElhaney (Quality Corp)
x	Jim Rickards (Yamhill)		Chantel Pelton (Quality Corp)
	Ken House (Mosaic Medical)		Sara Hallvik (Acumentra)
x	Coco Yackley (Columbia Gorge Health Council)		Jody Carson (Acumentra)
	Ann Ford	x	Joclyn Tosch (CareOregon)
x	Lindsey Hopper & Zach Pangares (Central Oregon Health Council)	x	Erin Schwartz (Acumentra)

OHA staff: Sarah Bartelmann, Summer Boslough, Jon Collins, Tyler Lamberts, Marta Makarushka, Crystal Nielson,

Updates

- New data analyst subgroup had their first meeting in June. Group spent some time debriefing what went well and what was challenging in 2013, as well as identifying a “wishlist” for 2014. We have also established a groupsite and a listserv for the analysts to connect with each other.
- SBIRT workgroup continues to meet to develop electronic clinical quality measure specifications. The workgroup also discussed SBIRT in hospitals, which is a proposed measure for the new hospital quality pool program being established.
- OHA will be calculating the 2014 improvement targets for all CCOs now that 2013 data are finalized. OHA will release the 2014 improvement target calculations to CCOs in July.

Debrief on 2013

Wanted to spend some time with TAG discussing the final 2013 data and performance report and debriefing on how the 2013 process went, including challenges and what could be improved on as we move into 2014 reporting. TAG members can provide additional feedback at any point to Sarah.

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Discussion:

- Commend methodology in the final 2013 report, showing that much complexity in the data. Report was very readable with approachable set of data in a way that is easy to absorb.
- Challenge to operate within the 30 day validation period, especially when OHA communicated changes that occurred at the last minute (e.g., the Friday memo). It would have been more helpful for other CCOs to know certain discussions were happening or that requests had been made, specifically re: the prenatal care supplemental data submission. This would have given other CCOs more time to collect and submit the supplemental data.
 - OHA plans to publish clear guidance with timelines so all CCOs know the approach and deadlines for submitting data for the two hybrid measures in 2014.
 - OHA intends to have these documents published this summer.
- Trillium was not informed of a change in their rate until they received the final performance report and had already divided up the quality pool for internal distribution based on April 30th rates. In the future, would be better to give CCOs (1) heads up that data might be changing, and (2) email notifying of the change prior to distribution of final report.
 - OHA recognizes that the CAHPS data did change between the April 30th report and the final report and this caused confusion when stakeholders did not realize the April 30th CAHPS data were draft.
 - CCOs would still like to see draft data as soon as possible as long as it is clear that it is draft and will be changing. April 30th report said "FINAL" in the header but data were labeled as draft – confusing.
 - CCOs would also like to know how many surveys had been returned / or what their CCO specific response rate was to help show how final their April 30th CAHPS data were.
- RE: weekly notification of children in DHS custody reports – there has been a delay over the past few weeks while the secure FTP site is down. OHA is working to restore the sites for CCOs and will be reposting all DHS custody files when the site is live.
- Since two of the measures are switching from administrative data only to hybrid, will OHA be able to include these measures in future monthly progress reports?
 - OHA is able to provide the denominator on a regular basis for these measures, but will not be able to provide an accurate numerator until after the chart review occurs. OHA will consider options for providing some data / indicators of progress for these two measures.
- Is OHA using HEDIS specifications this time for these two measures (prenatal care, colorectal cancer screening)? The 2014 specification sheets posted online are not totally in line with HEDIS.

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- Yes. OHA will use the HEDIS specifications for the hybrid methodology, but there are still details that are being worked out regarding sampling and timeline. Guidance on these measures will be provided later this summer.
- OHA will update the 2014 specification sheets and ensure they are in line with HEDIS and any deviations or modifications are clearly identified.
- What is the plan for the postpartum care measure in 2014?
 - OHA will be asking CCOs to collect postpartum information at the same time as the chart review for the prenatal care. Will be in the same chart already, the postpartum care rate is the other half of the measure. This will be clarified in the guidance document to be published later this summer.
 - Postpartum care is not an incentive measure in 2014; however, OHA needs to be able to report on the measure to CMS and would like to have hybrid data for postpartum to compare with hybrid data for prenatal care.
- There are lots of details that need to still be worked out regarding the 2014 specifications, but request also for clarity on the process and timelines for 2014 measurement and validation: when do things happen, what data by which date, what is the last day to submit claims, first day to do x, etc...
- Has the caseworker number been added to the weekly notification files for children in DHS custody yet? CCOs are finding it difficult to contact the children without this information. Jackson CC talked to local DHS and think the caseworker ID number might be the self-sufficiency worker ID number. Joclyn will follow up.
 - No. OHA is working on pulling this from DHS data and including it in the weekly report.

Proposed Year Two Technology Plan and Data Submission Requirements

Crystal Nielson walked through the year two concept paper and highlighted changes from year one.

OHA plans to publish the year two guidance document by the end of July – the concept paper is for the TAG’s review and discussion. Crystal asked TAG members to distribute the concept paper within their organization for additional feedback (due July 15th).

Highlights:

- Due dates have moved up: year two technology plans are due January 15th 2015 and data submissions are due April 1, 2015. The initial review process has also been extended by 5 days.
- The payment process is similar, with a proposed 50/50 split for the quality pool funds tied to the approval of the year two technology plan and data submission, instead of 75/25 split from year one.
- OHA intends for the year two technology plan to be more of an update or addendum to year one technology plan, rather than a full rewrite.

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- Data submission parameters are tightened: percentage of CCO population represented in the data submission is increased and measurement period is limited to either CY 2014 or Q4 2014. OHA will also be creating templates for year two data submission, similar to year one.
- OHA still plans to accept cross payer, although the preference remains for Medicaid members only.

Next steps: continue development of guidance and templates, bring documentation to Metrics TAG at July meeting for review, review with data analyst subgroup in July for additional discussion.

OHA is also partnering with technical assistance providers and anticipates there will be offerings for CCOs in the near future related to these clinical measures and year two submission. This will complement the TA offerings planned for the HIT/HIE Phase 1.5 work.

Discussion

- Will OHA provide similar review checklist for year two? Yes.
- Would a webinar be helpful once the guidance documents are released? No.
- Will OHA share the results of the chart review that was conducted for these three measure?
 - The chart review was conducted at the state level (cannot report out at CCO level). Aumentra is finalizing the report, OHA can share results.
- How does the year two data submission for depression and diabetes measures play into the challenge pool?
 - CCOs earn their quality pool distribution (phase 1, total number of measures met) by submitting the year two technology plan and data, same as year one. However, CCOs will only earn the challenge pool dollars associated with diabetes and depression measures if they meet the established benchmarks. The year two data submission will be used to calculate the CCOs' performance on those measures.