

QUALITY MANAGEMENT SYSTEM

23. The individual CCOs have methods that are able to:

a. Identify adults with SPMI who are high-risk (high need) and would benefit from intensive services.

b. Generate key QAPI-related management reports, including those that are submitted to the State.

October 15, 2014

- a. From June 2013 through June 2014, the CCOs have been involved in a state wide Performance Improvement Project related to integration of behavioral health and physical health, with a targeted emphasis on individuals with SPMI and chronic disease. Monthly, the CCOs identified their populations with SPMI and diabetes and compared their data with that generated from the State databases. Through this process the State was able to work with CCO Plans, offer technical assistance and verify the CCOs' capability in the identification of this specific population. June 2014 was the first re-measurement year for this measure. The External Quality Review Organizations validated the CCOs' Plans data with all Plans meeting the June 30, 2014 submission date.
- b. Plans continue to present utilization and management reports on a quarterly basis to document their progress with their Performance Improvement Project (PIP). In addition to the PIP, CCO Plans have participated in Transformation Center Learning Collaboratives that help identify best practices in the area of identification and care coordination for members with SPMI.