

DEPARTMENT OF HUMAN SERVICES SUSTAINABILITY PLAN SUMMARY

DHS overall sustainability goal: To achieve greater sustainability in Oregon by enhancing local and regional self-reliance and human well-being for Oregonians by increasing access to the state's employment and transportation systems and by exercising responsible stewardship of the state's assets through improved energy conservation practices.

Employment Services

Plan	<ol style="list-style-type: none"> 1. Better coordinate youth services across the state and better integrate a plan for each youth served in the various service systems; 2. Increase expertise of service providers; 3. Shift funding from administration to client services; and 4. Increase the quality of employment services available to the client.
Goals	<ol style="list-style-type: none"> 1. Reduce inefficiencies created by overlapping/duplicating services offered by the various DHS employment and skill development programs; 2. Build a formal infrastructure that focuses on a specific set of needs for specific groups of people (i.e. teens, seniors, and people with mental and developmental disabilities); 3. Increase self-sufficiency of DHS clients through employment (by increased access to higher quality employment readiness); 4. Enable more Oregonians to learn the skills they need to better support themselves financially and contribute to the economic viability of their families and communities.
Partners	<ol style="list-style-type: none"> 1. Oregon Department of Employment 2. Oregon Office of Community Colleges and Workforce Development 3. Oregon Disabilities Commission Jobs Council 4. Oregon Economic and Community Development Department

Status 10/2011	<ol style="list-style-type: none"> 1. The Youth Service Plan Matrix has been completed which reflects youth programs across several agencies and programs including TANF, Child Welfare, Vocational Rehabilitation, WIA Youth Programs, Oregon National Guard, Oregon Youth Authority, Department of Labor and the Department of Education. 2. The common element of youth programs included in the matrix is education in relationship to workforce strategies. 3. The original Employment Services Sustainability Strategy has changed as policy barriers inherent to the funding streams made it impossible to complete the stated goals at this time. However, there is a continued effort by employment programs in CAF Self-Sufficiency and Child Welfare programs, the Employment Department, Community Colleges and Workforce Development Department, Vocational Rehabilitation and others to work together to integrate services and avoid duplication. This year, CAF Office of Self-Sufficiency Programs took the lead in planning and increasing services to very low-income youth relative to the Summer Youth Program provided by the Workforce Initiative Act (WIA) agencies across the state. Coordinated efforts across the partnership of agencies (as noted above) for providing summer youth employment related activities supported by federal stimulus funding.
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Transportation Services

Plan	<ol style="list-style-type: none"> 1. Support current brokerages.
Goals	<ol style="list-style-type: none"> 1. Increase the use of coordinated transportation options by DHS clients; 2. Provide clients with a single point of contact to access medical transportation; 3. Standardize delivery of transportation services to more clients; and increase cost efficiency by coordinating ride sharing and increasing utilization of public transportation and DHS Volunteers.

Performance Measures/Targets	<ol style="list-style-type: none"> 1. Increase percentage of clients who rate the transportation program as “good” or “excellent” on biennial client surveys and 2. Reduce numbers of client complaints and hearings.
Status 10/2011	<ol style="list-style-type: none"> 1. Support Current Brokerages: Continue regular scheduled quarterly meetings; train and educate brokerage staff as requested, maintain DHS internal oversight committee to problem solve, review policy and increase communication between brokers and social services. Support regional advisory committees facilitated by each brokerage through DHS staff attendance. The brokerages coordinate approximately 1.4 million rides per year. 2. Eight regional brokerages provide full Oregon coverage across all 36 counties. 3. Expand Medicaid Medical brokerage to serve additional populations and purposes: All eight brokerages provide transportation services beyond non-emergent Medicaid transportation. The updated brokerage software continues to be used. 4. DMAP and Office of Contracts and Procurement are working on a non-emergent medical transportation strategic sourcing project to review: cost-effectiveness, mode of transportation, payment methodology, maximizing volunteers, and statutory requirements.

Energy Conservation/Facility Management

Plan	<ol style="list-style-type: none"> 1. Encourage environmental improvements for building systems, maintenance and custodial services for DHS leased and owned buildings, according to the DAS Sustainable Facilities Standards and Guidelines; 2. Educate DHS staff on ways to reduce energy usage in the workplace; and reduce electricity and natural gas usage in DHS occupied buildings statewide.
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Goals	<ol style="list-style-type: none"> 1. To conserve non-renewable resources, reduce costs, improve the health of our working environments for our employees and clients, and provide staff with the skills needed to promote energy conservation and better environmental practices in other settings.
Performance Measures/Targets	<ol style="list-style-type: none"> 1. 100% of custodial contracts requiring the use of environmentally friendly cleaning products. 2. All new lease agreements meet the DAS construction standards for sustainability in new construction and remodeled facilities; 3. Percentage reduction in electricity usage for each DHS facility (Base year is 2004, Target - 20% by June 30, 2015); and 4. Percentage reduction in natural gas usage for each DHS facility -as applicable. (Base year is 2004, Target - 20% by June 30, 2015).
Partners	<ol style="list-style-type: none"> 1. Department of Energy 2. Department of Administrative Services 3. Lessors 4. Utility Vendors 5. Janitorial Service Vendors
Status 10/2011	<ol style="list-style-type: none"> 1. All DHS custodial contracts require the use of environmentally friendly cleaning products; 2. All new lease agreements meet the DAS Sustainable Facilities Standards and Guidelines for new construction and remodeled facilities; 3. Continue to work on reducing electricity usage for facilities occupied 100% by DHS; and 4. Continue to work on reducing natural gas usage for facilities occupied 100% by DHS. 5. In all DHS build to suit or major remodels, the building owner must submit a report to DHS and DAS on how they comply with State sustainability requirements.