

Division of Medical Assistance Programs

Jon Pelkey, Manager
DMAP Quality Improvement & Medical Section

Number: DMAP-AR-08-004
Issue Date: 08/19/2008

Authorized Signature

Topic: Medical Benefits

Effective Date: 09/01/2008

Subject: Prepaid Health Plan changes for Yakima Valley Farm Workers clinics

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists with clients in Clackamas, Marion, Multnomah and Umatilla counties who receive services from the Yakima Valley Farm Workers Clinics |

Action Required: Change in medical providers for patients of Yakima Valley Farm Workers clinics

The Yakima Valley Farm Workers clinics will be ending their contract with CareOregon this fall. The clinics will continue to take open card and will contract with FamilyCare Inc effective 9/1/08. DHS offices in Clackamas, Marion, Multnomah and Umatilla counties may receive a large volume of requests for changes in enrollment. If CareOregon clients request a change in enrollment to stay with the Yakima Valley Farm Workers clinics, verify that:

- The client has the option to change enrollment.** Clients may change enrollment when they recertify for OHP benefits, if they have been enrolled with a plan for at least 6 months and under other specific conditions (see the "Managed Care" section of the DMAP Worker Guide for more information).
- The client lives in the requested plan's service area.** FamilyCare Inc. currently serves Multnomah, Umatilla and Clackamas counties which will include contiguous zip codes in Marion County effective September 1, 2008. MRIPA serves Marion County. Check the KSEL screen for the most current service area information.

3. **The client's primary care provider (PCP) and any specialists are contracted with the requested plan.**

4. **Medicare clients have both Medicare Part A and B Coverage.** You will need to use the DMAP 7208M (Medicare Advantage Plan Election) form to assign their Medicare benefits to the requested plan. Medicare clients with Part B coverage only cannot be enrolled into a Medicare Advantage Plan.

CareOregon clients with continuity of care issues should contact CareOregon Member Services at 800-224-4840 to ensure a smooth transition to a new PCP.

Reason for Action: CareOregon contract with Yakima Valley Farm Workers clinics ending Fall 2008.

Starting in Fall of 2008, CareOregon will no longer contract with the Yakima Valley Farm Workers clinics. CareOregon clients who currently receive services at the Yakima Valley Farm Workers clinics will get a letter from CareOregon informing them of their new primary care provider (PCP). Clients may contact CareOregon Member Services at 800-224-4840 if they want to change their PCP.

Effective this fall, the Yakima Valley Farm Workers clinics will only accept FamilyCare OHP clients in Clackamas (including contiguous Marion County zip codes), Multnomah and Umatilla Counties. MRIPA is contracted with the clinic in Marion County. If clients want to change their managed care enrollment in order to stay with the Yakima Farm Workers clinics, DHS staff should explore the options listed above to make sure clients can change enrollment and receive appropriate care.

Field/Stakeholder review: Yes No

If yes, reviewed by: **PHP coordinators**

If you have any questions about this action request, contact:

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