

**Health Services  
Office of Medical Assistance Programs**

Ralph Summers, Manager  
OMHAS Community Treatment Systems

**Authorized Signature**

**Number:** OMAP-IM-04-091

**Issue Date:** 09-08-04

**Topic:** Mental Health Benefits

**Subject:** Letter to clients advising them that they will no longer receive Mental Health Services from Tuality Health Alliance MHO.

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, OMHAS and OMAP transmittal lists |

**Message:** OMAP is sending the attached letter to clients enrolled with Tuality Health Alliance (THA) advising them they will no longer receive Mental Health Services from THA. They will either be fee-for-service, or be enrolled with Washington County MHO.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Kellie Skenandore		
<b>Phone:</b>	503-947-5530	<b>Fax:</b>	503-947-5547
<b>E-mail:</b>	kellie.skenandore@state.or.us		

# Important Medical Information

## Changes to Mental Health Plan

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On October 1, 2004, your OHP Mental Health Plan, Tuality Health Alliance Mental Health Organization (MHO), will no longer provide your mental health care.

### **This Means**

Your mental health services will not change. However, you will stop receiving mental health care through Tuality Health Alliance MHO.

### **Medical Care ID**

Your October OMAP Medical Care Identification may show either:

- 1. Washington County Mental Health Organization (MHO)**

You would begin receiving your mental health services through Washington County MHO, or

- 2. No mental health plan**

You can receive mental health services from your local community mental health programs or their subcontractors.

You may be able to continue seeing your current mental health provider if they are part of a local community mental health program.

Call your mental health provider to make sure they accept your OMAP Medical Care Identification.

### **Medical and Dental Health Plans**

Your Medical and Dental Health Plans will not change.

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### **Questions?**

- F Contact the OMAP Client Advisory Services Unit at 1-800-273-0557** if you have questions about this notice.
  - F Contact your OHP worker** if you need this notice in a larger print size or in a different format.
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