

Rick Howard, Manager,
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Authorized Signature

Number: OMAP-IM-04-118

Issue Date: 10/07/2004

Topic: Medical Benefits

Effective Date: 10/07/2004

Subject: Medical ID Error: CareOregon Client Disenrollment in Klamath County

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS Employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff in Klamath County |

Message:

On 10/4/04, approximately 1500 OHP clients in Klamath County were disenrolled from CareOregon (H164) in error. As a result, these clients will receive Medical Care IDs that show fee-for-service from 10/2/04 through 10/31/04. These clients are being re-enrolled into CareOregon with no break in coverage. The corrected ID cards are being reissued today.

If you have any questions about this information, contact:

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