

Joan Kapowich, Manager,
Program and Policy Section, OMAP
Authorized Signature

Number: OMAP-IM-05-038
Issue Date: April, 2005

Topic: Medical Benefits

Subject: New Physician Care Organization--Kaiser Permanente Oregon Plus

Applies to (check all that apply):

- All DHS Employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Health Services
- Seniors and People with Disabilities
- Other (please specify): DHS staff and others identified on the SPD, CAF, OMHAS and OMAP transmittal

Message: The first attached letter will be mailed to OHP Plus clients who are currently seeing Kaiser providers. They will be auto-enrolled for May.

The other letter is going to OMAP hospital providers telling them how to bill PCOs for inpatient services.

If you have any questions about this information, contact:

Contact(s):	Manuel Rivera, OMAP Delivery Services Unit		
Phone:	(503) 947-5239		
E-mail:	manuel.rivera@state.or.us	Fax:	(503) 945-6873

Beginning May 1, 2005, OMAP has contracted with Kaiser Permanente Oregon Plus to manage and provide medical care for the OHP Plus clients in your household.

This Means

You and/or your household members will continue to see your Kaiser Permanente health care providers. The OHP Plus covered benefits will not change. The main changes are the new name and billing procedures for the Plan.

Kaiser will send you information about its new OHP Medical Plan.

Your Primary Care Provider will continue to:

- Provide or coordinate your medical services and treatments;
- Keep your medical records in one place to give you better service;
- Provide access for you to medical care 24 hours a day, 7 days a week;
- Be your first contact when you need medical care;
- Arrange for your specialty or hospital care when needed.

Benefits of managed care:

- You and your family will have guaranteed access to health care.
- You will have access to health care 24 hours a day, 7 days a week.

Medical Care ID

Field 8 of your May OMAP Medical Care ID will list your household members' new Medical Plan.

30 Day Enrollment Change

Depending on the area of the state you live in, you may be able to change Medical Plans in the first 30 days of enrollment in your new plan. Call your worker about your options.

Native Americans are not required to be in managed care

If you are a Native American, you can choose to be enrolled in a Medical Plan or receive medical services from any provider who will take your OMAP Medical Care ID. *Contact your worker if you do not want to be enrolled in this Plan.*

Questions?

 **Call your caseworker** if you need this notice in a larger print size or different format, or if you wish to change Medical Plans.

 **Call the OMAP Client Advisory Services Unit** at 1-800-273-0557 if you have questions about this notice.





Oregon

Theodore R. Kulongoski, Governor

Department of Human Services *Health Services*

Office of Medical Assistance Programs

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Salem, OR 97301-1077

Voice (503) 945-5772

FAX (503) 373-7689

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April 11, 2005



To: OMAP Hospital Providers

From: Joan M. Kapowich, Manager
OMAP Program and Policy Section

Re: New Physician Care Organization

OMAP is introducing a new managed care option for the Oregon Health Plan (OHP) called a Physician Care Organization (PCO). **Kaiser Permanente Oregon Plus** will begin serving OHP Plus clients as a PCO starting May 1, 2005.

A PCO offers capitated, comprehensive health care, excluding inpatient hospital services. If you provide inpatient services to OMAP Members enrolled with a PCO, you will bill OMAP on a fee-for-service basis.

- Current OMAP rules governing services are online:
General Rules (OAR 410 Division 120)
<http://www.dhs.state.or.us/policy/healthplan/guides/genrules/main.html>
- **Hospital Services** (OAR 410 Division 125)
<http://www.dhs.state.or.us/policy/healthplan/guides/hospital/main.html>

Please direct any billing questions to Provider Services: 1-800-336-6016.

Thank you for your continuing support of the Oregon Health Plan.

Effective July 1, 2005, OMAP will discontinue mailing this type of notice. However, we will continue to post notices on our Web page. Subscribe now to receive email notification when notices and important documents are posted. The notification service is free and available at: <http://www.oregon.gov/DHS/index.shtml>

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