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Authorized Signature

Issue Date: 06/24/2005

Topic: Medical Benefits

Subject: CareOregon Households Using the Childhood Health Associates of Salem to be moved to MPCHP

Applies to:

DHS Staff in Marion and Polk Counties

Message:

OMAP will send the attached announcement to approximately 380 OHP households whose children's primary care provider is with Childhood Health Associates of Salem. The letter informs these households that their current plan, CareOregon, will no longer cover services provided by Childhood Health Associates. Because of this, OMAP will enroll them into Marion Polk Community Health Plan on July 1, 2005.

They may change plans in the first 30 days of their enrollment and are instructed to call their workers to do so. However, if households choose to return to CareOregon, then their children must change to a new primary care provider that CareOregon covers. Clients with continuity of care issues may be exempted.

If you have any questions about this information, contact:

Contact(s):	Dana C. Hill, Prepaid Health Plan Coordinator, OMAP		
Phone:	503-945-6917	Fax:	503-947-5221
E-mail:	dana.c.hill@state.or.us		

This announcement applies to CareOregon OHP clients whose child(ren)'s primary care provider is with Childhood Health Associates of Salem.

Starting on July 1, 2005, your Medical Plan will change. Your current Medical Plan, CareOregon, will no longer cover services provided by Childhood Health Associates.

Because of this, OMAP will enroll you in the Marion-Polk Community Health Plan.

Medical Care ID

Your July OMAP Medical Care ID will show you are enrolled with Marion-Polk Community Health Plan.

This Means

On July 1, your child(ren) will continue to receive care through Childhood Health Associates of Salem.

Your health care benefits will not change; however, you will now receive them through Marion-Polk Community Health Plan. Your new Plan will send you information about itself and a list of Primary Care Providers (PCP).

Your PCP

Review the list of PCPs carefully. If your current PCP is not on this list, you may need to find a new PCP so that OHP can still pay for your healthcare services.

Your PCP will:

- Provide or coordinate your medical services and treatments;
- Keep your medical records in one place to give you better service;
- Provide access for you to medical care 24 hours a day, 7 days a week;
- Be your first contact when you need medical care;
- Arrange for your specialty or hospital care when needed.

Dental and Mental Health Services

You will continue to receive dental and mental health services from your current providers.

30 Day Enrollment Change

Depending on the area of the state you live in, you may be able to change Medical Plans in the first 30 days of enrollment in your new plan. Call your worker about your options.

If you change back to CareOregon enrollment, your child(ren) will need to find a new PCP so that OHP can still pay for their healthcare services.

Delayed Enrollment

Your enrollment may be delayed if you are scheduled for surgery or are in the last 3 months of a pregnancy. Call your worker to do this.

Native Americans are not required to be in managed care

If you are a Native American, you can choose to be enrolled in a Medical Plan or receive medical services from any provider who will take your OMAP Medical Care ID. Contact your worker if you do not want to be enrolled in a Medical Plan.

Questions?

 **Contact the OMAP Client Advisory Services Unit at 1-800-273-0557** if you have questions about this notice.

 **Contact your OHP worker** if you need this notice in a larger print size or in a different format.

