

**Health Services
Office of Medical Assistance Programs**

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Number: OMAP IM 05-095
Issue Date: 7/15/05

Authorized Signature

Topic: Medical Benefits

Subject: HIPAA Bulletin 3: Coordination of Benefits

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): OMAP + Plans |

Message: The attached message to providers updates them on electronic billing of “crossover” claims (e.g., Medicare/Medicaid). It includes a question/answer section.

If you have any questions about this information, contact:

Contact(s):	EDI Outreach 800-527-5772 EDI Testing: 503-947-5347	
Web:	www.oregon.gov/DHS/admin/hipaa/testing_reg.shtml	
E-mail:	DHS.HIPAAtesting@state.or.us	

Coordination of Benefits now available

OMAP
HIPAA
Bulletin

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OMAP is pleased to announce that our 837 transactions can now support coordination of benefits with Medicare (or any other primary insurer). If Medicare fails to cross the claim over to OMAP automatically, you can bill the Medicaid portion electronically in the 837 formats. **You no longer need to send us a paper OMAP 505 to complete the crossover claims.**

OMAP recently sent surveys to 807 providers who are submitting claims electronically to us but are still billing their Medicare/Medicaid crossover claims on paper. Early results of the survey indicate that a significant number of providers would like to submit crossover claims electronically to OMAP but do not know how. We've added some of their common questions and our answers below.

Electronic crossover claims

Q. If I bill Medicare for DME products and then I want to bill OMAP as secondary, can I do this in the 837 formats?

A. Yes, you can. Bill us with the 837 professional format for your DME crossover claims.

Q. What about billing any other third party claim to OMAP?

A. Yes, you can use the 837 formats to submit all third party claims to OMAP.

Q. How do I know if my software or clearinghouse can send OMAP coordination of benefits?

A. Please check with your software vendors or clearinghouse and let them know you are interested in sending secondary claims to OMAP.

Q. If I only see a CMS 1500 or a UB92 claim form on my screen, where do I put the information?

A. You will want to talk with your software vendor or clearinghouse and ask them where you will enter this information so they can pick up this information and pass it on to OMAP.

Q. What additional information will I need to bill a Coordination of Benefits claim?

A. This information is provided in our companion guides at http://www.oregon.gov/DHS/admin/hipaa/guides_man.shtml.

Q. When sending my crossover claims can I still use the OMAP Third Party Liability (TPL) codes?

A. If you are billing in the 837 formats, you can no longer send OMAP TPL codes because they are not HIPAA-compliant. You will need to send HIPAA Adjustment Reason Codes. You can find a list of these codes at <http://www.wpc-edi.com/content/view/180/223/>. The codes are updated three times per year.

We're here to help

OMAP held a Vendor Fair for our providers on July 13, 2005, where we showcased EDI products from 29 vendors. We have posted online a list of the [registered vendors](#) from that event and another resource list of [clearinghouses](#) so you can contact these organizations for more information.

If you are having trouble completing our paperwork or do not understand where to start, please contact the EDI Registration Team or the EDI Outreach Team. We will be happy to get you started.

Testing Team contact information:

- Email: DHS.HIPAAtesting@state.or.us
- Phone: 503-947-5347
- Web site: http://www.oregon.gov/DHS/admin/hipaa/testing_reg.shtml

Outreach Team:

- Phone: 1-800-527-5772

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- **Faster**
- **More accurate**
- **More cost effective**