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Authorized Signature

Number: OMAP-IM-05-179

Issue Date: 11/01/2005

Topic: Medical Benefits

Subject: OHP Clients to Enrolled in Managed Care for November 1, 2005

Applies to:

DHS staff and others identified on the SPD, CAF, OMHAS and OMAP transmittal lists

Message:

Clients in approximately 2,256 households were enrolled into a medical and/or dental plan on November 1, 2005. Due to a system error, these households did not receive the attached notice informing them of their new medical and/or dental plan enrollment. However, this change will be reflected in fields 8a and 8b of the client's November Medical ID.

If you receive calls from clients about being enrolled in a new medical and/or dental plan for November, refer to the attached letter. These clients live in mandatory managed care areas and are required to be enrolled in a medical and/or dental managed care plan. They may change plans in the first 30 days of their enrollment and can call their workers to do so. Clients with continuity of care issues may be exempted.

If you have any questions about this information, contact:

Contact(s):	Nancy Rudolf, Manager, OMAP Delivery Systems		
Phone:	(503) 945-6497	Fax:	(503) 947-5221
E-mail:	nancy.a.rudolf@state.or.us		

Important Information

November Enrollment in a Medical or Dental Plan

On November 1, 2005, OMAP will enroll some or all members of your household in a Managed Care Plan. OMAP has contracted with this Plan to manage and provide your medical and/or dental care.

This Means

Your medical or dental care benefits will not change; however, you will receive them through your Managed Care Plan(s).

Your Plan will send you information about itself. Medical Plans will also send a list of Primary Care Providers (PCP) for you to choose from.

Your Medical PCP will:

- Provide or coordinate your medical services and treatments;
- Keep your medical records in one place to give you better service;
- Provide access for you to medical care 24 hours a day, 7 days a week;
- Be your first contact when you need medical care;
- Arrange for your specialty or hospital care when needed.

Benefits of managed care:

- You and your family will have guaranteed access to appropriate medical or dental care.
- You will have access to health care 24 hours a day, 7 days a week.

Medical Care ID

Field 8 of your November OMAP Medical Care ID will list you and your household's new Medical or Dental Managed Care Plan.

30 Day Enrollment Change

Depending on the area of the state you live in, you may be able to change Plans in the first 30 days of enrollment in your new plan. Call your caseworker about your options.

Delayed Enrollment

Your Medical Plan enrollment may be delayed if you are scheduled for surgery or are in the last 3 months of a pregnancy. If you need to delay enrollment for these reasons, call your caseworker.

Native Americans are not required to be in a Managed Care Plan

If you are a Native American, you can choose to be enrolled in a Managed Care Plan or receive medical/dental services from any provider who will take your OMAP Medical Care ID. *Contact your caseworker if you do not want to be enrolled in a Plan.*

Questions?

 **Call your caseworker** - if you need this information in a larger print size or different format, or if you wish to change Medical or Dental Plans.

 **Call the OMAP Client Advisory Services Unit** at 1-800-273-0557 -- if you have questions about this information.

