

**Health Services
Office of Medical Assistance Programs**

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Number: OMAP-IM-06-006
Issue Date: 1/17/2006

Authorized Signature

Topic: Medical Benefits

Subject: Provider announcement regarding EDI file submission and response times

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): OMAP and plans |

Message:

This week, OMAP will post the attached announcement to the following Web pages. It informs providers about DHS system response times for acknowledging and processing electronic data interchange (EDI) files.

1. OMAP provider announcements page:
<http://www.oregon.gov/DHS/healthplan/notices_providers/main.shtml>.
2. OMAP pharmacy announcements page:
<http://www.oregon.gov/DHS/healthplan/notices_providers/pharmacies.shtml>.

If you have any questions about this information, contact:

Contact(s):	EDI Registration and Testing Team, OMAP		
Phone:	1-800-422-5047 (select option "2")	Fax:	503-947-5359
E-mail:	dhs.hipaatesting@state.or.us		

OMAP Flash!

Optimum EDI Submission/Response Times

January 17, 2006

HIPAA impacts EDI response times

Because HIPAA requires DHS to send acknowledgment and response transactions within certain timeframes, OMAP has changed how it handles incoming submissions.

As incoming transactions increase, DHS has to extend the polling time (how often new files are processed) in order to increase efficiencies. This change also increases response times.

The guidelines that follow are true for most circumstances described.

Processing timelines

DHS moves incoming submissions from your mailbox to the mainframe at 2:00 p.m. (1400) daily, Monday - Friday.

From 2:00 p.m. until 9:30 p.m. (2130), DHS processes all submissions received before 2:00 p.m.

For files submitted before 2:00 p.m.:

- DHS will acknowledge the files by 2:00 p.m. and completely process them by 9:30 p.m. the same day.

For files submitted after 2:00 p.m.:

- DHS will acknowledge the files after 9:30 p.m. the same day, but will not completely process them until the next business day.

Response files (271, 277, 835, 997, and TA1)

If a provider submits an 837 file to OMAP by 2:00 p.m., OMAP will return a 997 or TA1 response by 2:00 p.m. the same day.

If a provider submits an 837 file after 2:00 p.m., OMAP will return the 997 or TA1 response after 9:30 p.m. the same day.

271 and 277 responses follow the same timeframes described above.

OMAP will return 835 Claims Remittance Advices the following Tuesday.

Complete submissions by 2:00 p.m. for same-day response

If you want an acknowledgment of your files by 2:00 p.m., make sure to completely submit all files by 2:00 p.m. each weekday.

Files submitted after 2:00 p.m., which include files midway in the submission process at 2:00 p.m., will receive acknowledgment after 9:30 p.m. that day.

Questions?

If you have any questions about file submission and response, please contact the EDI Testing Team at (503) 947-5347 or e-mail <dhs.hipaatesting@state.or.us>.