

**Health Services  
Office of Medical Assistance Programs**

Allison Knight, Acting Manager  
OMAP Program and Policy Section

**Authorized Signature**

**Number:** OMAP IM-06-007

**Issue Date:** 01/17/06

**Topic:** Medical Benefits

**Subject:** Provider announcement: Temporary override for Medicare Part D drugs

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, OMHAS and OMAP transmittal lists |

**Message:** Following a press release from the Governor, OMAP issued the attached announcement to pharmacies Friday night, Jan 13, 2006. It outlines instructions for securing OMAP payment for some Medicare Part D drugs if pharmacies can't get their claims paid through the Medicare system. This is a temporary measure.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Monica Herrera, OMAP MMA pharmacy coordinator		
<b>Phone:</b>	(503) 945-5916		
<b>E-mail:</b>	<a href="mailto:Monica.herrera@state.or.us">Monica.herrera@state.or.us</a>		



# Oregon

Theodore R. Kulongoski, Governor

January 13, 2006

**Department of Human Services**

**Health Services**

*Office of Medical Assistance Programs*

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To: Medicare/Medicaid Pharmacy Providers

From: Allison Knight, Manager   
OMAP Program and Policy Unit



**Subject: Temporary Medicare Part D Billing Instructions for Dual Eligible Clients in Oregon**

Beginning January 14, 2006, pharmacies can bill OMAP if you can't get claims paid through the Medicare system for a drug that the State of Oregon covered for its dual eligibles prior to January 1, 2006. OMAP will authorize an emergency override for clients who have both Medicare and Medicaid coverage.

The Department received information that some Oregon Health Plan clients who had enrolled in a Medicare Part D plan are being turned away from pharmacies without their drugs for various reasons. Many clients have not received proof of coverage, and pharmacies are unable to verify eligibility through other means. There are about 54,000 Oregon residents eligible for both Medicare and Medicaid.

In order for OMAP to consider a Medicare Part D-covered medication for payment, pharmacies must:

1. Continue to bill the Medicare Part D plan as the primary payer through an E-1 query;
2. Try to resolve the issue with the Medicare Part D plan directly;
3. Bill Wellpoint/Anthem, Medicare's point-of-sale (POS) Solution at 1-800-662-0210, and
4. If you are still unable to resolve the problem through the steps above, contact the DHS Medicare Hotline at **1-877-585-0007** for assistance. Hotline staff may be able to resolve the issue with the Medicare Part D plan. If unable to do so, Hotline staff will provide the pharmacy with override instructions to bill OMAP directly for the client's needed drugs. Hotline staff will be available from 8:00 to 5:00 over the weekend.

This is a temporary solution while we continue to work with the federal Medicare program as they resolve issues with the Part D implementation.

Thank you for your continued support of the Oregon Health Plan and for helping our dual eligible clients transition to their new prescription drug coverage.

If you have any questions regarding this information, please contact OMAP: Monica Herrera, MMA Pharmacy Coordinator (503) 945-5916 or Brian Olson, OMAP Pharmacy Policy Analyst (503) 945-6492.