

**Health Services
Office of Medical Assistance Programs**

Allison Knight, Acting Manager
OMAP Program and Policy Section

Number: OMAP-IM-06-113
Issue Date: 07/06/06

Authorized Signature

Topic: Medical Benefits

Subject: Provider Postcard: DME Crossover claims

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): OMAP + Plans |

Message:

OMAP is mailing a postcard to DME providers this week stating:

“DHS temporarily will not be able to process electronic DME crossover claims from CIGNA after June 30, 2006. CIGNA supports HIPAA-compliant formats that DHS can't process at this time. OMAP will notify you as soon as we are able to process these claims in the correct format. We will be ready by July 31, 2006. Meanwhile, you may hold your affected claims or submit them on paper (OMAP 505). Thanks for your patience.”



Providers with questions should contact Provider Services at 1-800-336-6016 or omap.prov-callcenter@state.or.us or the EDI Support Team at (1-800) 422-5047 (Option 2) or dhs.hipaatesting@state.or.us.

If you have any questions about this information, contact:

Contact(s):	Patricia Krewson, Mgr, OMAP TEDS		
Phone:	503-045-5805		
E-mail:	patricia.krewson@state.or.us		