

Alice LaBansky, Manager  
DMAP Operations Section

**Authorized Signature**

**Number:** OMAP-IM-06-180

**Issue Date:** 10/13/06

**Topic:** Medical Benefits

NW Dental Services reduces services to OHP clients in Lane & Malheur

**Subject:** Counties.

**Applies to (check all that apply):**

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Health Services
- Seniors and People with Disabilities
- Other (please specify): DHS staff and others identified on the SPD, CAF, OMHAS and OMAP transmittal lists

**Message:** DMAP will mail affected OHP Plus clients an announcement (both versions are attached) telling them NWDS no longer takes OHP clients in Lane County and dropped some in Malheur County. They will receive dental care from new dental plans beginning November 1, 2006. We will enroll Lane County NWDS clients into Capitol Dental Care and Malheur County clients into ODS Community Health. Changes will appear on their November Medical Care IDs.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Jennifer Stallsworth, DMAP PrePaid Health Plan Coordinator		
<b>Phone:</b>	(503) 935-6919	<b>Fax:</b>	(503) 947-5221
<b>E-mail:</b>	<a href="mailto:jennifer.stallsworth@state.or.us">jennifer.stallsworth@state.or.us</a>		



## Important Information

### November 1, 2006, enrollment in a new dental plan

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The dentists at Northwest Dental Services will no longer serve Oregon Health Plan (OHP) clients in Lane County. Beginning November 1, 2006, we will enroll eligible OHP Plus clients in your household with Capitol Dental Care.

#### **This Means**

Your household members who are eligible for OHP Plus dental coverage will receive dental care from a Capitol Dental Care dentist from now on. The OHP Plus covered benefits will not change. You will have to change to a new primary care dentist starting in November.

Capitol Dental will send you information about its OHP services and providers.

#### **A Primary Care Dentist will continue to:**

- Provide or coordinate your dental services and treatments.
- Keep your dental records in one place to give you better service.
- Be your first contact when you need dental care.
- Arrange for your specialty or hospital care when needed.

#### **Benefit of managed care**

Eligible household members will have guaranteed access to dental care.

#### **Medical Care ID**

Field (8a) and (8b) of your November OMAP Medical Care ID will list your household members' new dental plan.

#### **Native Americans are not required to be in managed care**

If you are a Native American, you can choose to be enrolled in a dental plan or receive dental services from any dentist who will take your OMAP Medical Care ID. *Contact your worker if you do not want to be enrolled in this plan.*

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#### **Questions?**

 **Call your caseworker** if you need this notice in a larger print size or different format, or if you wish to change dental plans.

 **Call the OMAP Client Advisory Services Unit** at 1-800-273-0557 if you have questions about this



(CN: DMAP Oct 06-257)



## Important Information

### November 1, 2006, enrollment in a new dental plan

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Northwest Dental Services will reduce the number of Oregon Health Plan (OHP) clients they serve in Malheur County. Beginning November 1, 2006, we will enroll eligible OHP Plus clients in your household with ODS Community Health.

#### **This Means**

Your household members who are eligible for OHP Plus dental coverage will receive dental care from an ODS Community Health dentist from now on. The OHP Plus covered benefits will not change. You will have to change to a new primary care dentist starting in November.

ODS Community Health will send you information about its OHP services and providers.

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