DHS Oregon Department of Human Services

Division of Medical Assistance Programs

Information Memorandum Transmittal

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DMAP Operations
Authorized Signature

Number: DMAP-IM-07-031
Issue Date: 3/30/2007

Topic: Medical Benefits

Subject: OHP clients to be enrolled in managed care April 2007

Applies to (check all that apply):

- ☐ All DHS employees
- ☐ Area Agencies on Aging
- ☐ Children, Adults and Families
- ☐ County DD Program Managers
- ☐ County Mental Health Directors
- ☐ Health Services
- ☐ Seniors and People with Disabilities
- ☒ Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

Message:

The attached notice will be mailed to approximately 2,230 households this week. These clients live in mandatory managed care areas and are required to be enrolled in a medical and/or dental managed care plan. The notices inform them they are being enrolled into a medical or dental plan on April 1, 2007.

They may change plans in the first 30 days of their enrollment and are instructed to call their workers to do so. Clients with continuity of care issues may be exempted.

If you have any questions about this information, contact:

Contact(s):	Manuel Rivera, DMAP Delivery Systems Lead Worker		
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E-mail:	manuel.rivera@state.or.us		

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Important Information
April Enrollment in a Medical or Dental Plan

On April 1, 2007, the Division of Medical Assistance Programs (DMAP) will enroll some or all members of your household in a managed care plan. DMAP contracts with this plan to manage and provide your medical and/or dental care.

This Means

Your medical or dental care benefits will not change; however, you will receive services through your managed care plan(s).

Your plan will send you information about itself. Medical plans will also send a list of primary care providers (PCPs) for you to choose from. Check to see if your current providers are on the list so you can continue to see them for health care.

Your Medical PCP will:

- Provide or coordinate your medical services and treatments;
- Keep your medical records in one place to give you better service;
- Provide you access to medical care 24 hours a day, 7 days a week;
- Be your first contact when you need medical care;
- Arrange for your specialty or hospital care when needed.

Benefits of managed care:

- You and your family will have guaranteed access to appropriate medical or dental care.
- You will have access to health care 24 hours a day, 7 days a week.

Medical Care ID

Field 8 of your April OMAP Medical Care ID will list you and your household's new medical or dental managed care plan.

30-Day Enrollment Change

Depending on the area of the state you live in, you may be able to change plans in the first 30 days of enrollment in your new plan. Call your DHS worker about your choices.

Delayed Enrollment

Your medical plan enrollment may be delayed if you are scheduled for surgery or are in the last 3 months of a pregnancy. If you need to delay enrollment for these reasons, call your worker.

Native Americans Are Not Required to be in a Managed Care Plan

If you are a Native American, you can choose to be enrolled in a managed care plan or receive medical and dental services from any provider who will take your OMAP Medical Care ID. Contact your worker if you do not want to be enrolled in a plan.

Questions?

☎ **Call your worker** if you need this information in a larger print size or different format, or if you wish to change medical or dental plans.

☎ **Call the Client Advisory Services Unit** (CASU) at 1-800-273-0557 if you have questions about this information.

Oregon HEALTH PLAN

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