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DMAP Operations Section

Authorized Signature

Number: DMAP IM 07-061

Issue Date: 05/10/07

Topic: Medical Benefits

Subject: New AIS phone user guide

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message: DMAP has updated the Automated Information System (AIS) phone user guide to include NPI references. To verify client eligibility for the Oregon Health Plan, health care providers can access a database via either the Web-based or the touchtone telephone version of AIS.

Request hard copies of the phone user guide from DMAP Communications or read the online copy at

<http://www.oregon.gov/DHS/healthplan/tools_prov/electronverify.shtml>. More information about the free AIS service appears on the Web page as well.

If you have any questions about this information, contact:

Contact:	DMAP Communications (for copies of the phone user guide only)
Phone:	1-800-527-5772
E-mail:	DMAP.distribution@state.or.us
Contact:	AIS (to verify OHP eligibility)
Phone:	1-800-522-2508
Contact:	Technical assistance in accessing AIS by phone
Phone:	1-800-884-3250