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Authorized Signature
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Issue Date: 07/31/2007

Topic: Medical Benefits

Subject: Pharmacy provider announcement: Registered pharmacy NPIs required on all Point of Sale transactions beginning 8/1/07

Applies to (check all that apply):

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP sent the following letter to identified pharmacy providers who have not yet registered their National Provider Identifier (NPI) with DHS. The letter reminds these providers that beginning August 1, 2007, First Health will only accept Point of Sale claims that contain the pharmacy's registered NPI in the Service Provider ID.

DMAP will also post and eSubscribe this announcement on the DHS Web pages for [NPI](#), as well as DMAP's [pharmacy provider announcements](#), and [general provider announcements](#).

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	DHS EDI Support Services		
<b>Phone:</b>	503-947-5347	<b>Fax:</b>	503-947-5359
<b>E-mail:</b>	<a href="mailto:DHS.EDIsupport@state.or.us">DHS.EDIsupport@state.or.us</a> (EDIsupport, DHS in GroupWise)		

# Important Billing Reminder

## Registered pharmacy NPIs required on all Point of Sale transactions beginning 8/1/07

Effective August 1, 2007, the Service Provider ID field of all pharmacy Point of Sale (POS) claims must contain the pharmacy's DHS-registered National Provider Identifier (NPI).

- First Health will reject POS claims with adjudication dates on or after August 1, 2007, that contain NABP/NCPDP numbers in this field.
- First Health will only accept the pharmacy's NPI, as registered with DHS, in this field. First Health will allow no overrides for claims that reject due to non-use of NPI in this field.
- The Service Provider ID field must contain the pharmacy's NPI (not the prescriber's NPI).

To ensure uninterrupted claims processing, make sure to do the following by August 1, 2007:

### 1. Register your pharmacy NPI with DHS

When you register your NPI with DHS, you ensure that your NPI is linked to your 6-digit Medicaid ID in our claims processing system. First Health will only process POS claims for pharmacies that bill using a pharmacy NPI registered with DHS.

- To register your NPI, complete the attached DMAP 1038 (NPI Registration Form) and fax the completed form to DHS EDI Support Services at 503-947-5359.

### 2. Use your registered pharmacy NPI on all POS claims

If you have a registered NPI and your software accommodates NPI, use it!

- Make sure to apply all necessary software updates to your POS system before August 1. Contact your software vendor immediately to make sure that you will be able to submit your claims with your pharmacy's NPI.
- Submit NPI information as indicated below. If you do not have the prescriber's NPI, you may continue to use the prescriber's Medicaid ID in the Prescriber ID field.

NCPDP field	Description	Current value	Values accepted as of 8/1/07
201-B1	Service Provider ID	NABP/NCPDP ID	NPI
202-B2	Service Provider ID Qualifier	05	01
411-DB	Prescriber ID	Medicaid ID	NPI <b>or</b> Medicaid ID
466-EZ	Prescriber ID Qualifier	05	01 for NPI; 05 for Medicaid ID

### Questions?

- **For questions about POS claims processing:** Contact the First Health Technical Help Desk at 800-884-7387.
- **For questions about NPI registration:** Contact DHS EDI Support Services at 888-690-9888 or [DHS.EDISupport@state.or.us](mailto:DHS.EDISupport@state.or.us).





## Register your National Provider Identifier (NPI) with DMAP

Provider name	Address	City, State, Zip
Phone	Fax	E-mail
Tax ID	DMAP ID No. (required)	NPI (required)
Taxonomy code(s) (required)		
Do you submit claims electronically? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Would you like more information about DHS electronic claims processing? <input type="checkbox"/> Yes <input type="checkbox"/> No		

Return your completed form to:  
 DHS EDI Support Services  
 DMAP Operations  
 500 Summer St. NE, E-44  
 Salem, OR 97301-1079  
 —or—  
 Fax to 503-947-5359  
 —or—  
 Complete form, save, and E-mail  
 to [DHS.EDIsupport@state.or.us](mailto:DHS.EDIsupport@state.or.us)

**Questions?** Contact DHS EDI  
 Support Services at:  
[DHS.EDIsupport@state.or.us](mailto:DHS.EDIsupport@state.or.us)  
 1-888-690-9888 (Option 2) or  
 503-947-5347

If you have forgotten which taxonomy  
 codes you chose, call the NPPES  
 at 1-800-465-3203.