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Topic: Medical Benefits

Subject: Provider announcement: MMIS Insider, Issue 2

Applies to (check all that apply):

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|-------------------------------------|-------------------------------|-------------------------------------|---|
| <input type="checkbox"/> | All DHS employees | <input type="checkbox"/> | County Mental Health Directors |
| <input checked="" type="checkbox"/> | Area Agencies on Aging | <input type="checkbox"/> | Health Services |
| <input type="checkbox"/> | Children, Adults and Families | <input checked="" type="checkbox"/> | Seniors and People with Disabilities |
| <input type="checkbox"/> | County DD Program Managers | <input checked="" type="checkbox"/> | Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will mail the following newsletter to DMAP, AMH and SPD providers who will use the replacement Medicaid Management Information System (MMIS) to submit claims to DHS for payment. This is the second in a series of information releases about the replacement MMIS coming in the summer of 2008. Topics include:

- The new implementation date for the replacement MMIS (June 30, 2008).
- Web-based features of the replacement MMIS.
- The new [MMIS Provider Resources](#) Web site and [e-mail address](#) for provider questions.

For more information about the current status of the MMIS Replacement Project, go to the [MMIS Project Information](#) page.

If you get questions from providers about the replacement MMIS, make sure to let providers know that they can e-mail their questions to mmis.questions@state.or.us for review and follow-up.

If you have any questions about this information, contact:

Contact(s):	DMAP Information
E-mail:	dmap.info@state.or.us

MMIS Insider

In this issue:

- *New MMIS implementation date*
- *Focus on Provider Web Portal*
- *New MMIS Provider Web site*
- *Coming soon: Data collection for select providers*
- *Keep informed and in-touch*

MMIS Insider

Volume 1, Issue 2 ■ August 2007

Oregon's Medicaid Management Information System:

A system for today *and* tomorrow

DHS announces new MMIS implementation date

Progress continues on the development of the replacement Medicaid Management Information System (MMIS). DHS plans to implement the replacement MMIS on June 30, 2008.

All providers who submit claims for payment will use the replacement MMIS.

Insider Focus: Provider Web Portal

In the October issue of the *Insider*, we mentioned a “secure, self-service Web portal” as one of the enhancements in the replacement MMIS. In this “Insider Focus,” you can now learn more about this feature.

What is the Provider Web Portal?

It is a secure Web site that will allow providers to do the following online:

- Submit, view, and adjust claims
- Submit and review Prior Authorization (PA) requests
- Verify Oregon Health Plan (OHP) coverage for a specific service according to the Prioritized List of Health Services
- Access client eligibility information, including:
 - Eligibility periods and benefit package
 - Managed care and primary care manager (PCM) enrollment
 - Fee-for-service information, such as service limitations
 - Third party resources (TPR)
 - Copayment information

What will I need to access the Web Portal?

You will need a computer with Internet Explorer 6.0 and internet connection.

Who will be able to use the Web Portal?

Any enrolled provider who meets the system requirements listed above will be able to use the Web Portal. Providers will also be able to create additional user accounts under their provider ID so that support staff have access to the specific tools they need.

Tips for Web Portal readiness

Read more about it on the MMIS Provider Resources site. Click on the “How you will benefit” link.

Ask these questions:

- Which features will my staff use?
- Do all staff who will use the Web Portal, have access to the Web now?

Get Web access for the staff you plan to have use the Web Portal.

Make sure your computer(s) can use Internet Explorer 6.0 and connect to the Internet.



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New MMIS Web site for providers tells you more

In order to keep you informed about how the replacement MMIS will affect you as a provider, DHS has created a new Web site specifically for you at www.oregon.gov/DHS/mmis. It includes:

- Frequently Asked Questions (FAQs), information about changes to expect, and much more.
- A link to get DHS *eSubscribe* updates whenever we add new information to the site.

As we near the implementation date, you can also look for information about training opportunities and links to training materials on the Web.

Coming soon: Data collection for select providers

To get the most benefit from the replacement MMIS, some providers will need to provide additional information to DHS. If you are one of these providers, you will receive a letter requesting this information, along with contact information in case you have questions.

Keep informed and keep in touch!

We look forward to working with you toward the successful implementation of the replacement MMIS. Watch for future *Insider* updates, as well as more specific communications in the coming months that will help prepare you for the transition to the replacement MMIS.

- If you have questions about the replacement MMIS, e-mail mmis.questions@state.or.us. We will respond to your questions on the new MMIS Provider Resources FAQ page, or refer them to your appropriate DHS contact for follow-up.