

Jean Phillips, Interim Deputy Administrator
Policy and Planning Section

Authorized Signature

Number: DMAP-IM-07-153

Issue Date: 10/19/07

Topic: Medical Benefits

Subject: Some clients removed from Pharmacy Management Program

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify):
DHS staff--SPD, CAF, AMH, DMAP + Plans |

Message:

This week DMAP removed approximately 50,000 clients from the Pharmacy Management Program that restricts clients to using a particular walk-in pharmacy or chain of pharmacies. The replacement DMAP Medical IDs now show no pharmacy listed in the Managed Care/TPR field. The lack of the pharmacy name that used to be listed there has alarmed some clients. They erroneously thought they had lost their prescription drug benefit.

Please reassure clients who call you with this concern that they still have OHP drug coverage, and they may take their prescriptions to any pharmacy who honors their DMAP Medical Care IDs. We will post a client announcement online.

In January many clients may again be placed in the Pharmacy Management Program, but their mandatory participation will be based on a new set of criteria. When that happens, the pharmacy restriction will show up in Field 8a of their Medical Care ID again. We will issue instructions at that time for people who need to change the name of the pharmacy they will use.

If you have any questions about this information, contact:

Contact(s):	Client Services Unit		
Phone:	800-273-0557		
E-mail:			