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DMAP Policy and Planning Section

Authorized Signature

Number: DMAP-IM-07-168

Issue Date: 11/26/2007

Topic: Medical Benefits

Subject: Client ID Stuffer: Pharmacy Management Program Information

Applies to:

- | | |
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| <input type="checkbox"/> All DHS Employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): <u>DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists</u> |

Message:

DMAP will include in the December Medical Care ID mailing, the following information sheet about the Pharmacy Management Program. It explains why we have the program and who might be affected. Participants are limited to use of one walk-in pharmacy or chain for filling OHP prescriptions.

Anticipating a Jan. 1, 2008, rule revision and change in criteria, DMAP removed the restriction earlier this fall for everyone. Then next year, we will begin restricting selected clients based on the new criteria. See the proposed rule change (OAR 410-121-0135) at www.dhs.state.or.us/policy/healthplan/rules/notices.html#pharmacy.

If you have any questions about this information, contact:

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Pharmacy Management Program

The Oregon Health Plan (OHP) assigns some clients to a Pharmacy Management Program. Based on usage, the Division of Medical Assistance Programs (DMAP) requires some clients to use a certain pharmacy, or chain, where they can fill their prescriptions.

Why the limit to one pharmacy?

To help ensure safe use of prescription drugs, DMAP will limit some clients to one pharmacy if they:

- ▶ Take several medications that have a similar effect.
- ▶ Get prescriptions from many different prescribers.
- ▶ Use three or more pharmacies in a six-month period.
- ▶ Alter a prescription.



Exemptions

Some OHP clients are exempt from this program. You will **not** be placed in the Pharmacy Management Program if you are:

- ▶ In an OHP managed care plan
- ▶ Covered by Medicare Part D
- ▶ A child in state custody
- ▶ An inpatient or resident in a hospital, nursing facility or other medical facility.

Assignment to Pharmacy Management

If you are assigned to the Pharmacy Management Program, you will receive a personal letter. That notice will explain why you were put in the program and explain your rights to a hearing.

If you are in this program, the name of your pharmacy will appear in Field 8a of your DMAP Medical Care ID. DMAP chooses the pharmacy where you most frequently fill the prescriptions OHP pays for. You may change your assigned pharmacy within 45 days by contacting the DMAP Client Services Unit at 800-273-0557.

Home-delivery services

Clients in the Pharmacy Management Program can use the OHP home-delivery pharmacy (Wellpartner mail order service) in addition to the pharmacy listed on the Medical Care ID.

OHP clients can enroll themselves in the home-delivery pharmacy service by calling Wellpartner at 877-935-5797 Monday through Friday from 8 a.m. to 5 p.m. Or you can ask your doctor to send the prescription to Wellpartner to fill. The mail-order service can take refill requests by phone and deliver to your home or clinic within 8-10 days. You can order up to a 3-month supply at once. See more information on home-delivery at www.oregon.gov/DHS/healthplan/clients/mailrx.shtml.

