

Alice LaBansky, Manager
Operations Section

Authorized Signature

Number: DMAP-IM-08-017

Issue Date: 2/7/08

Topic: Medical Benefits

Subject: Incorrect phone number on February OHP Premium Bills

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify):
DHS staff--SPD, CAF, AMH, DMAP |

Message:

The February bill (English only) contained one incorrect phone number for the billing office. Spanish, Vietnamese and Russian statements were fine.

The correct phone number is 888-647-2729.

The February bill had:

1-888-OHP-2PAY (correct) and 1-888-647-2029 (incorrect). Clients using the incorrect number will get a message that says the number is not in service.

If you have any questions about this information, contact:

Contact(s):	OHP Premium Billing Office		
Phone:	1-888-647-2729	TTY:	1-866-203-8931
E-mail:	support@OHPBilling.com	Fax:	541-523-2145