

Alice LaBansky, Manager
DMAP Operations

Authorized Signature

Number: DMAP-IM-08-044

Issue Date: 04/28/2008

Topic: Medical Benefits

Subject: E-mail contact change for DMAP Client Enrollment

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

Effective May 1, 2008, DMAP will no longer accept e-mail requests at the ces.dmap@state.or.us e-mail address (DMAP, CES in GroupWise). For all future requests, e-mail the appropriate DMAP Client Enrollment contact using the attached assignment list.

DMAP will also update the [DMAP Worker Guide](#) and [DMAP Services Directory](#) with these contact changes.

If you have any questions about this information, contact:

Contact(s):	Kris Kersine, DMAP Client Services Manager		
Phone:	503-947-5489	Fax:	503-945-6898
E-mail:	kristine.kersine@state.or.us		

DMAP Client Services Unit

Enrollment Team Assignments

Manager: Kris Kersine, kristine.kersine@state.or.us 503-947-5489

DHS branches and Child Welfare staff: Submit requests to the Enrollment Team according to the following chart.

Contact		Lois Bean lois.m.bean@state.or.us 503-945-6523	Tonya Burckhardt tonya.burckhardt@state.or.us 503-945-6295	Charlene Wheeler charlene.k.wheeler@state.or.us 503-945-6724
Enrollment/Disenrollment/Retro cap payments	Dental	<ul style="list-style-type: none"> • Advantage Dental • Capitol Dental Care 	<ul style="list-style-type: none"> • Managed Dental Care • MultiCare Dental 	<ul style="list-style-type: none"> • Hayden Family Dental • ODS Community Health • Willamette Dental Group
	Medical	<ul style="list-style-type: none"> • DOCS • InterCommunity Health Network • Providence Health Assurance • Primary Case Managers 	<ul style="list-style-type: none"> • CareOregon • Cascade Comprehensive Care • COIHS • FamilyCare, Inc. • Marion-Polk CHP • Mid-Rogue IPA • OHMS 	<ul style="list-style-type: none"> • Douglas County IPA • Kaiser Permanente • Lane IPA • ODS Community Health • Tuality Health Alliance
	Other	<ul style="list-style-type: none"> • Mental health organizations • Pharmacy lock-in • Behavioral Rehabilitation Services • Psychiatric Security Review Board (PSRB) • State Hospital disenrollment 	<ul style="list-style-type: none"> • Deschutes County CDO • Disease Case Management • Medical Case Management • Pregnancy exemption/ Continuity of Care 	<ul style="list-style-type: none"> • Maple Star • Elderplace
Exemptions		<ul style="list-style-type: none"> • Medical Director's Office 	<ul style="list-style-type: none"> • Children's Medical Project • PIH/NHA • Miscellaneous (Hospital) 	<ul style="list-style-type: none"> • Medically Fragile Children's Unit
Other requests		<ul style="list-style-type: none"> • Deceased clients 	<ul style="list-style-type: none"> • Adoption assistance • Alternate prime clients 	<ul style="list-style-type: none"> • Incarcerations • Oregon Youth Authority • SPD requests