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DMAP Operations

**Authorized Signature**

**Number:** DMAP-IM-07-058

**Issue Date:** 05/19/2008

**Topic:** Medical Benefits

**Subject:** Provider announcement: MMIS training registration reminder

**Applies to (check all that apply):**

- |                          |                               |                                     |   |
|--------------------------|-------------------------------|-------------------------------------|---|
| <input type="checkbox"/> | All DHS employees             | <input type="checkbox"/>            | County Mental Health Directors  |
| <input type="checkbox"/> | Area Agencies on Aging        | <input type="checkbox"/>            | Health Services   |
| <input type="checkbox"/> | Children, Adults and Families | <input type="checkbox"/>            | Seniors and People with Disabilities  |
| <input type="checkbox"/> | County DD Program Managers    | <input checked="" type="checkbox"/> | Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

**Message:**

DMAP will send the following announcement as a direct mailing and in remittance advices to all enrolled providers the weeks of 5/19 and 5/26. It reminds them to register for the statewide MMIS training, which begins in June.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	MMIS Questions
<b>E-mail:</b>	mmis.questions@state.or.us

## Learn about what will change

Did you know that the replacement MMIS will change the way you do business with DHS?

- The 8 1/2" x 11" DMAP Medical Care Identification will be replaced with a wallet-sized card;
- Web-based verification services will change from AIS Plus to the Provider Web Portal;
- Telephone-based verification services will change from AIS to Automated Voice Response (AVR).

These are just a few of the changes that will take place. All providers who bill through the MMIS need to learn how things will change in September 2008.

## Get the tools you need

When you register and attend one of the statewide trainings, you will get the most current information about the replacement MMIS, including:

- Updated contacts - Fax/telephone numbers and mailing addresses.
- Copies of the new forms that will be used in the replacement MMIS for prior authorizations, fax cover sheets, and more.
- Step-by-step instructions on how to bill DHS using the Provider Web Portal (including Web-based Medicare-Medicaid crossover claims, where applicable).
- Quick references for how to verify client eligibility in the replacement MMIS.
- Information about the new remittance advice format and Explanation of Benefit (EOB) codes.

## Register today!

**Register as soon as possible** so that we can adjust the training schedule as needed. We may reschedule or cancel currently scheduled trainings based on how many providers are registered for a specific city or session.

- **Register with the DHS Learning Center** at <https://dhslearn.hr.state.or.us>. The MMIS Training Information page at [www.oregon.gov/DHS/mmis/training-info.shtml](http://www.oregon.gov/DHS/mmis/training-info.shtml) takes you through the registration and sign-up process step by step. The Web page also contains a faxable registration form.
- **If you need help registering for MMIS provider training**, call DMAP Training at 503-945-6549. Their hours are from 8 a.m. to 5 p.m., Monday through Friday.

