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**Authorized Signature**

**Number:** DMAP-IM-08-115

**Issue Date:** 09/09/08

**Topic:** Medical Benefits

**Subject:** Provider announcement: MMIS Insider, September 2008

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

**Message:**

DMAP will mail the following announcement to all DMAP, SPD and AMH providers who will use the replacement Medicaid Management Information System (MMIS) beginning December 2008. It tells them about the new provider trainings that DHS is scheduling to help providers prepare for MMIS implementation in December.

- If you have contact with providers who provide services to clients on a managed care or fee-for-service basis, please encourage them to attend one of the upcoming MMIS provider trainings in person or on the Web.
- Also encourage providers to [eSubscribe to the MMIS Provider Resources Web site](#) so that they can find out about additional training dates as they are confirmed.
- The [MMIS training information pages](#) on the MMIS Provider Resources Web site now have current information about the training that will be available, including updated fax registration forms.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	MMIS Questions
<b>E-mail:</b>	mmis.questions@state.or.us

# MMIS Insider

Volume 2, Issue 5 ■ September 2008

Oregon's Medicaid Management Information System:

A system for today *and* tomorrow

## Are you ready for the replacement MMIS coming in December 2008?

The new Medicaid Management Information System (MMIS) affects most providers who serve DHS clients. If you participate with a contracted Oregon Health Plan (OHP) managed care organization, this information also affects you.

Now that implementation is scheduled for December 2008, all providers can take advantage of the added time by making sure they are ready for the new system:

**How will you verify eligibility?** For information about your current and future options, go to [www.oregon.gov/DHS/healthplan/tools\\_prov/electronverify.shtml](http://www.oregon.gov/DHS/healthplan/tools_prov/electronverify.shtml).

**Have you eSubscribed?** Go to [www.oregon.gov/DHS/mmis](http://www.oregon.gov/DHS/mmis) and click on the eSubscribe link. You can watch for upcoming processing timelines for claims, adjustments, prior authorizations, and more.

**Are you ready for billing changes in December?** For example, clients will not get their prescriptions filled unless the pharmacy enters the prescriber's NPI on the Point of Sale claim; DHS will no longer accept default provider numbers (*e.g.*, 999999).

- Pharmacies - You may need to look up NPIs at <https://nppes.cms.hhs.gov>.
- Prescribers - Help with this change by providing your NPI on all prescriptions.

**Is your office ready to use the Provider Web Portal?**

- Verify your current mailing address with DHS so that you get the PIN letter.
- Decide who will set up Web portal accounts.
- Decide who will need Web portal access; make sure they have access to computers with Internet Explorer 6.0 or Mozilla Firefox 2.
- Make a list of the initial login information you will use to set up their accounts when the Web Portal goes live and you receive the PIN letter.

## Attend free provider training! New dates scheduled

After providing three months of training in 34 cities, DHS is scheduling new training dates around the state for September, October, November and December.

Several dates are already open for registration (see box at right). DHS will add more dates as they are confirmed.

- All sessions are half-day sessions for professional, dental, and institutional billers.
- For specific locations and times, and to register, go to <https://dhslearn.hr.state.or.us> (search for course C00748).

September 2008	October 2008
23 Ontario	1 Springfield
24 Pendleton	2 Beaverton
30 Redmond	7 Roseburg
	8 White City
	14-15 Portland

For more information, go to:  
[www.oregon.gov/DHS/mmis](http://www.oregon.gov/DHS/mmis)

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*To the Office Manager of:*

### Web-based training still available

In addition to attending provider training in person, you can take free online training at your computer through the DHS Learning Center (search for course C00818). Take it as many times as you need. You will need Internet Explorer 6 and the Adobe Flash Player to view the training.

### Stay informed using the MMIS Provider Resources Web site

Get current information on how the replacement MMIS will affect you as a provider at [www.oregon.gov/DHS/mmis](http://www.oregon.gov/DHS/mmis). This site includes Frequently Asked Questions (FAQs), information about changes to expect, how to register for training, Electronic Data Interchange (EDI) testing, and much more.

You can also sign up to automatically receive DHS eSubscribe updates whenever DHS adds new information to the site. As DHS gets closer to implementation, checking this site will be the best way to get current status and information affecting providers.

### Need help?

If you can't find what you need on the MMIS Provider Web site, contact DHS with your questions:

- **Training:** Refer to the April 2008 *Insider*, or call DMAP Training at 503-945-6549.
- **Mailing address verification:** E-mail [provider.enrollment@state.or.us](mailto:provider.enrollment@state.or.us).
- **Web portal:** E-mail [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us).
- **EDI:** E-mail [dhs.edisupport@state.or.us](mailto:dhs.edisupport@state.or.us).
- **Other questions:** E-mail [mmis.questions@state.or.us](mailto:mmis.questions@state.or.us).