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Authorized Signature

Number: DMAP-IM-08-133

Issue Date: 10/01/2008

Topic: Medical Benefits

Subject: OHP Standard Reservation List – Application Progress Report 09/26/08

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

Attached is the September report outlining the random selection process, fairness and application outcomes for the OHP Standard reservation list. This edition of the report includes outcomes for the months of March through August.

If you have any questions about this information, contact:

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OHP Standard Reservation List Application Progress Report

March through September 2008



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Executive summary

During five weeks in January and February 2008, the Department of Human Services (DHS) invited uninsured, low-income Oregonians to put their names on a reservation list. Ultimately, over 90,000 individuals, from all corners of the state, placed their names on the list, hoping to have their names randomly drawn and a chance to apply for OHP Standard benefits. OHP Standard provides health care coverage to low-income, non-pregnant adults 19 years of age and older. Of the 90,000 people whose names were on the list, 4,400 were already receiving medical assistance from DHS or had pending cases.

From March through August the department mailed applications to 25,165 people who expressed a need for health care coverage. This included the initial random drawing of 21,000 reservations as well as an additional 4,165 household members who were included on the reservation. Of the 25,165 people sent an application, 5,336 have successfully applied for and are receiving medical assistance benefits.

OHP Standard history

- On July 1, 2004, DHS closed OHP enrollment to non-pregnant adults between the ages of 19 and 65, a client group who typically received the OHP Standard benefit package.
- At its peak in July 1995, OHP Standard served 132,000 people; however, due to General Fund budget cuts, the program was closed to new enrollment after June 30, 2004.
- The program now is supported by taxes on hospitals and managed care plans. Attrition dropped the number of people served to 19,000, opening the way to enroll more individuals until it reaches a monthly average of 24,000 people for the two-year budget period that ends June 30, 2009.

Selection and application process

This report outlines:

- The process the department is using to draw names from the reservation list in a fair and equitable manner.
- The steps the department is taking to ensure people receive an application in a timely manner.
- Monthly and cumulative statistics of names drawn; applications mailed, returned and processed; and eligibility determinations.

These processes are shown below.

■ Random selection

- ◆ Three thousand names were drawn each month from March through July.
- ◆ Because the number of new clients who have been enrolled in OHP Standard was consistently lower than projected, the department increased the number of names drawn to 6,000 beginning in August.

■ Advance notification

- ◆ The department mails an advance notice to those people whose names have been drawn, informing them that they will be receiving an OHP Standard application and reminding them to notify the department if their address changes.
- ◆ This step was added to the process because, knowing that some people would have moved since putting their names on the reservation list, the department wanted to increase the number of applications reaching intended recipients in the initial mailing.

■ Applications mailed

- ◆ Approximately four weeks after the advance notice is sent, the department mails the OHP Standard application.
- ◆ Applications are stamped with the date they are mailed. Instructions direct the applicant to return the completed application to DHS 45 days from the date shown on the application.

■ Follow-up contact (before the application deadline)

- ◆ The department sends a reminder to everyone whose name was drawn. The reminder tells people they can send in their application even if they don't have all of the required paperwork and gives resources for those who need help filling out the application.
- ◆ Staff call people who have not returned their applications, offering assistance with the process and reminding them of the application deadline. This step was added to the process based on the slow rate of returned applications from the March selection.

■ Application processing

- ◆ DHS staff determine eligibility for each person listed on completed applications.
- ◆ Applications that are not complete are pended. Staff send a letter to the applicant letting them know what information is still needed (i.e., proof of income).
- ◆ While processing the application, DHS staff check to see if the applicant qualifies for any other medical programs.

This report is revised monthly to add statistics from previous months and to update cumulative data. Please direct any comments or questions about this report to the DHS Division of Medical Assistance Programs (DMAP) at www.oregon.gov/DHS/healthplan/contact_us.shtml or by calling (503) 947-5081.

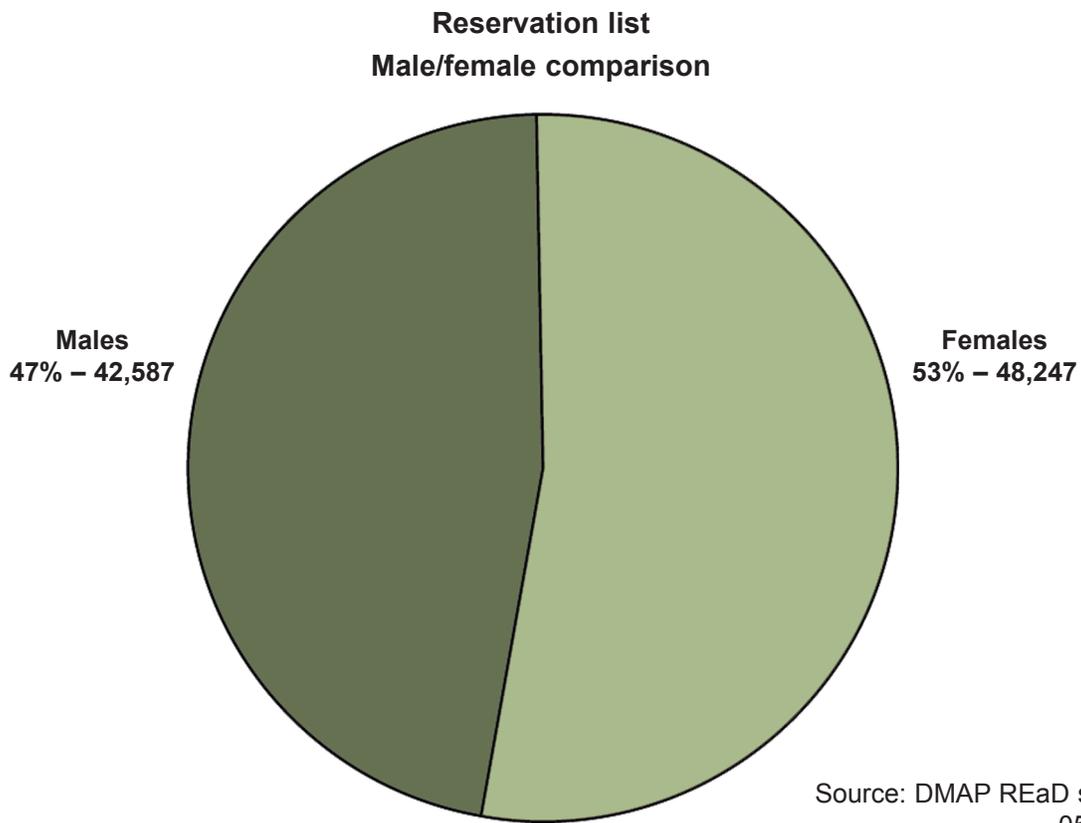
Reservation list – county, age and gender

County	Age groups				Total*	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	111	207	161	17	496	256	240
Benton	478	567	260	31	1,336	703	633
Clackamas	1,531	2,449	1,255	90	5,326	2,988	2,338
Clatsop	389	422	302	20	1,133	585	548
Columbia	216	453	243	14	926	528	398
Coos	527	939	570	45	2,081	1,091	990
Crook	108	251	190	15	564	319	245
Curry	108	280	207	21	616	327	289
Deschutes	806	1,352	693	49	2,900	1,585	1,315
Douglas	1,215	1,807	1,124	108	4,254	2,328	1,926
Gilliam	2	17	19	1	39	24	15
Grant	22	72	59	1	154	91	63
Harney	57	133	77	3	270	151	119
Hood River	144	259	127	1	531	307	224
Jackson	1,420	2,361	1,346	141	5,268	2,935	2,333
Jefferson	704	713	315	14	1,746	780	966
Josephine	728	1,291	980	67	3,065	1,590	1,475
Klamath	535	996	533	47	2,111	1,113	998
Lake	40	111	79	7	237	139	98
Lane	2,772	4,407	2,618	229	10,028	5,188	4,840
Lincoln	393	640	490	40	1,563	853	710
Linn	696	1,314	674	56	2,740	1,506	1,234
Malheur	138	252	145	13	548	255	293
Marion	1,849	3,346	1,597	124	6,917	3,719	3,198
Morrow	33	86	53	5	177	110	67
Multnomah	5,660	10,472	5,559	392	22,085	11,139	10,946
Polk	375	530	311	26	1,242	645	597
Sherman	17	23	16	2	58	34	24
Tillamook	148	284	275	33	740	416	324
Umatilla	338	706	402	42	1,488	850	638
Union	156	207	120	9	492	277	215
Wallowa	35	53	46	2	136	76	60
Wasco	158	262	141	16	577	314	263
Washington	1,957	3,082	1,561	192	6,794	3,874	2,920
Wheeler	6	13	17	1	37	21	16
Yamhill	526	856	455	38	1,875	969	906
Unknown	84	140	51	9	284	161	123
Total	24,482	41,353	23,071	1,921	90,834	48,247	42,587

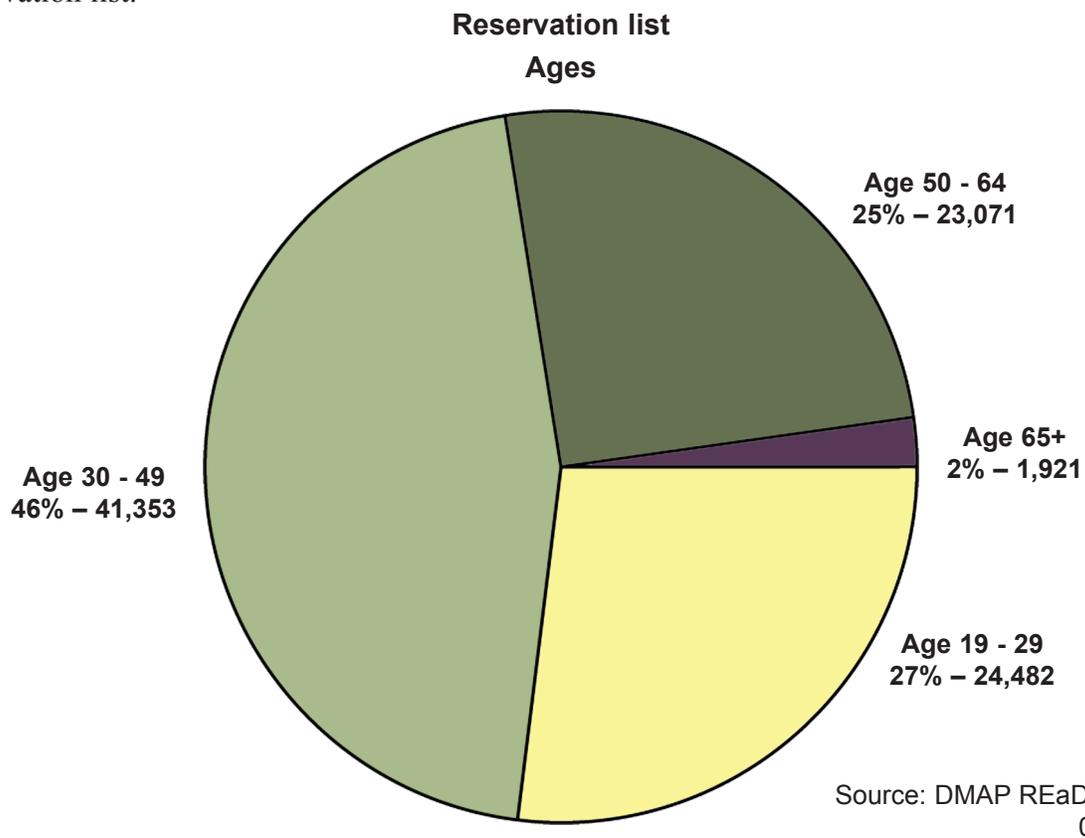
* These facts were self-reported. Some people didn't answer one or both questions about age and gender. Therefore, the totals may not be consistent.

Source: DMAP REaD section – 05/28/08

There are more females than males on the reservation list.



Adults between 30 and 49 years of age make up the largest reported age group of people on the reservation list.





Selection and application process

Reservation list philosophy and approach

Because there is not enough funding to cover everyone eligible, DHS created a reservation list of people who were interested in applying for OHP Standard. The list was open from Jan. 28 through Feb. 29, 2008.

The department chose a reservation list and random selection process because it gave everyone an equal opportunity to have their name drawn from the list. The department looked at several options when creating the reservation process, including:

- Adding people to OHP Standard based on health status. Federal law prevents states from determining eligibility for federal programs based on health care conditions; therefore, it is unlikely that they would approve this approach for a reservation list.
- Selecting names on a ‘first-come, first-served’ basis. This option was rejected because it would put at a disadvantage people who, for example, did not learn about the reservation list early or could not phone or get Internet access early in the process.

In developing the reservation list, the department actively sought input from community stakeholders and the public about the process. A group of stakeholders was assembled to review the reservation list plan, discuss concerns, evaluate options and make recommendations. The group included representatives from the Oregon Association of Hospitals and Health Systems, the Oregon Law Center, county health agencies, client disability advocates and client health advocates.

Ultimately, the department and workgroup determined that using a random selection process was the fairest way to give people the opportunity to apply for OHP Standard.

People were able to place themselves, or someone else, on the reservation list by using one of the following options:

- Calling a toll-free phone number and speaking with DHS staff.
- Completing and sending a one-page Reservation List Request form (OHP 3203) to DHS. The OHP 3203 could be mailed, faxed, or dropped off at any DHS branch office.
- Completing and submitting an online electronic version of the form.
- E-mailing the information to DHS.

Random selections

The random selection is performed by the department's mainframe computer governed by an IBM operating system. IBM DB2 software is used for the random selection process. The software application is universally recognized and proven to select records from a database totally at random.

Each month, information systems staff initiate the IBM DB2 random selection computer program. The program:

- Identifies all active individuals in the database. Individuals selected previously are still in the database but are coded as inactive.
- Randomly assigns a number to all active individuals.
- Sorts the individuals based on numerical order of the randomly assigned number.
- Selects the first 6,000 names. The department initially made the decision to select 3,000 names each month based on the availability of staff members to process the anticipated number of returned applications. Because the number of new clients who were enrolled in OHP Standard was consistently been lower than projected, the department increased the number of names drawn to 6,000 beginning in August.

Advance notice

The department sends an advance notice to people whose names are drawn, informing them they will receive an application and reminding them to notify the department if their address changes. The notice allows DHS time to research and update addresses from returned mail before sending the actual date-stamped applications. This step helps ensure that applications aren't returned as 'undeliverable' to DHS with the deadline clock ticking.

Updating bad addresses

DHS goes to great lengths to research address changes. Each piece of returned mail is researched and every effort is made to update contact information. When mail is returned, staff search several databases in an effort to find the most current address available. Staff members call people if a phone number is available, although many numbers are unavailable because they were not required to provide a phone number.

DHS mails applications

The department then mails applications to the people whose names were drawn. Before the application is due back to DHS, the applicants receive a reminder-to-submit letter.

Follow-up calls

Finally, as the deadline for returning completed applications approaches, DHS staff call people who haven't returned an application. Despite these efforts, many people choose not to turn in their applications. For example, someone may not turn in their application because their situation has changed and they no longer need OHP coverage.

Eligibility determinations

Once the completed applications arrive at DHS, staff begin the eligibility determination process.

Timelines for the OHP Standard reservation list applications

		Application is mailed in:							
		Mar	April	May	June	July	Aug	Sept	Oct
1	Run random selection	3/5	3/27	4/8	5/1	6/2	7/1	8/1	9/2
2	DMAP sends advance notice			4/16	5/9	6/11	7/14	8/12	9/11
3	DHS staff update addresses			4/16 - 4/29	5/12 - 5/29	6/12 - 6/27	7/15 - 7/30	8/13 - 8/28	9/12 - 9/29
4	Applications are mailed	3/10	4/7	5/7	6/6	7/7	8/7	9/5	10/7
5	Date stamped on the application is:	3/11	4/8	5/8	6/9	7/8	8/8	9/8	10/8
6	DMAP mails reminder letter	4/9	5/2	6/2	7/2	8/1	8/29	10/2	10/31
7	DHS staff call people who haven't returned their application	4/11 - 4/25	5/9 - 5/23	6/9 - 6/23	7/10 - 7/24	8/8 - 8/22	9/8 - 9/22	10/9 - 10/23	11/7 - 11/24
8	Deadline for returning application	4/25	5/23	6/23	7/24	8/22	9/22	10/23	11/24

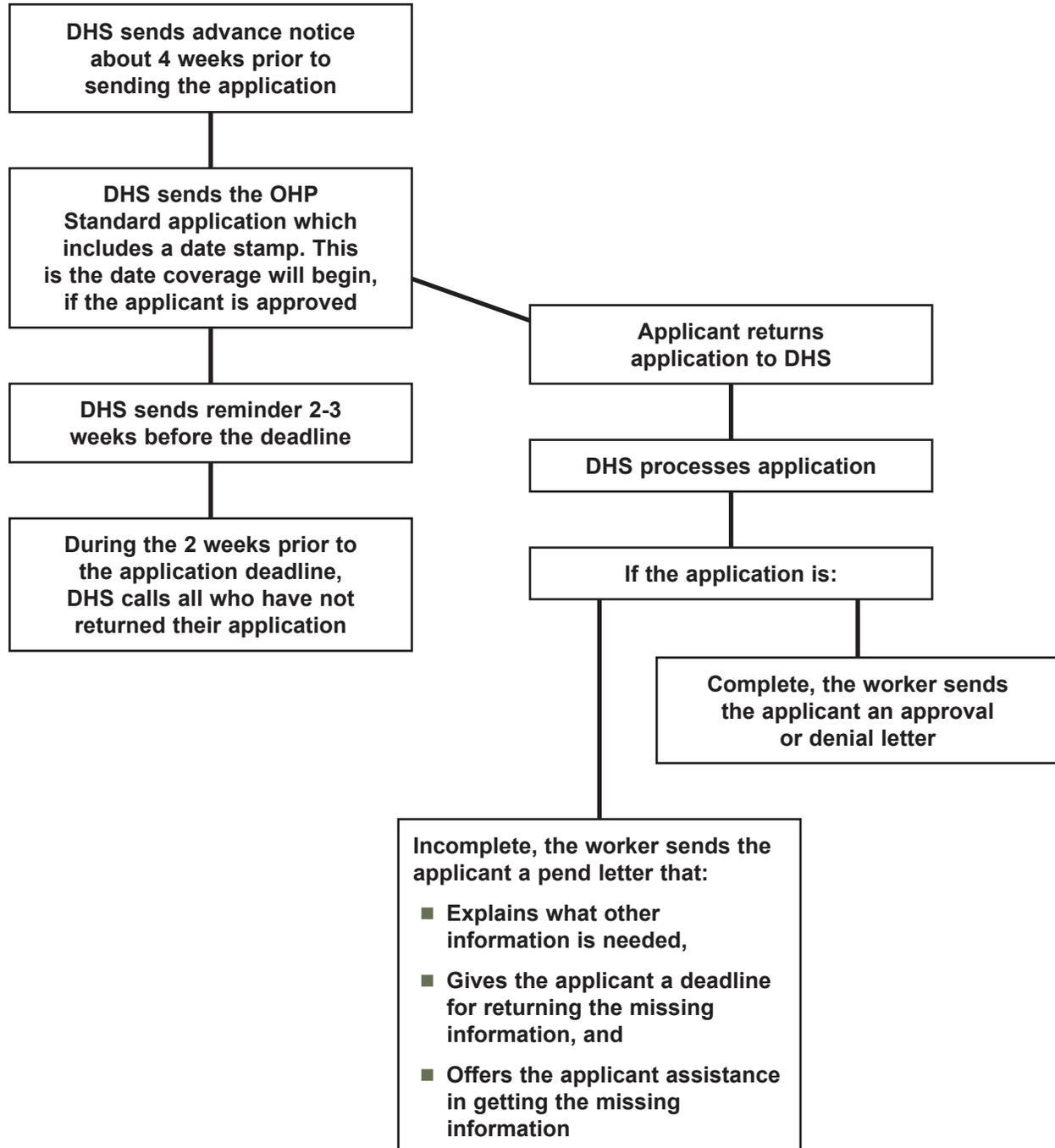
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Selection and
application process

Process flowchart

Computer randomly selects individuals and then DHS sends the following to those who are selected:

Selection and application process



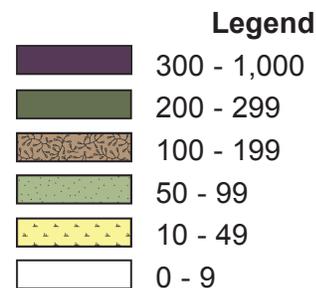
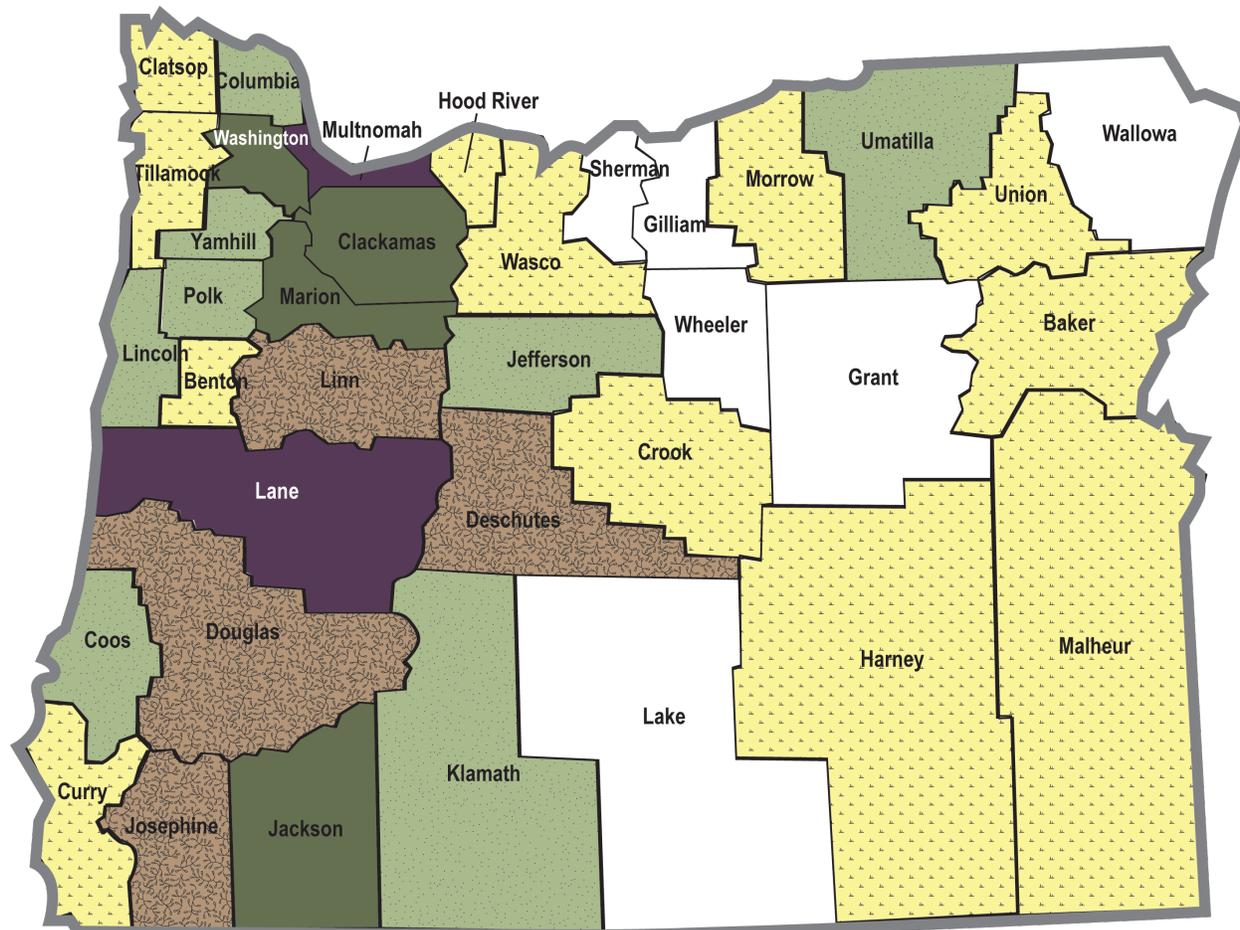
Monthly selections

March 2008

Three thousand individuals were randomly selected to receive applications in March. After including other family members whose names also were on the reservation list, the number of people offered an opportunity to apply was 3,657.

The following map shows the counties in which each of the 3,657 people live.

Monthly selections – March 2008
By county



Source: Reservation List - DMAP REaD
05/28/08

Monthly selections
March 2008

March selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	5	6	8	0	19	9	10
Benton	16	19	8	0	43	21	22
Clackamas	57	96	50	4	207	112	95
Clatsop	16	14	10	0	40	21	19
Columbia	8	30	14	0	52	30	22
Coos	19	41	21	3	84	41	43
Crook	3	16	3	1	23	14	9
Curry	5	8	9	0	22	11	11
Deschutes	40	62	31	3	136	65	71
Douglas	47	71	37	5	160	90	70
Gilliam	0	1	0	0	1	1	0
Grant	0	4	0	1	5	2	3
Harney	3	11	2	0	16	8	8
Hood river	5	9	4	1	19	10	9
Jackson	63	117	53	4	237	140	97
Jefferson	30	23	9	1	63	27	36
Josephine	24	54	38	2	118	62	56
Klamath	21	41	19	3	84	39	45
Lake	1	1	3	0	5	4	1
Lane	92	196	88	7	383	201	182
Lincoln	13	30	18	1	62	36	26
Linn	40	49	37	3	129	68	61
Malheur	4	16	7	1	28	12	16
Marion	85	133	79	2	299	168	131
Morrow	2	7	2	1	12	5	7
Multnomah	193	399	235	15	842	405	437
Polk	14	25	14	0	53	28	25
Sherman	0	1	0	0	1	1	
Tillamook	9	11	12	0	32	16	16
Umatilla	7	30	11	3	51	27	24
Union	12	14	2	2	30	18	12
Wallowa	3	3	1	0	7	5	2
Wasco	3	7	6	1	17	10	7
Washington	89	127	61	11	288	162	126
Wheeler	0	0	0	0	0	0	0
Yamhill	22	34	18	3	77	40	37
Unknown	3	8	1	0	12	8	4
Total	954	1,714	911	78	3,657	1,917	1,740

Source: Reservation List DB – DMAP REaD section
05/28/08

Monthly selections
March 2008

Submitted applications returned to DHS

The department mailed the applications on March 10, and applicants had a deadline of April 25 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – March 2008

Applicant status

Approved (for any/all programs)	1,337
Denied	1,199
Pending	26
Total	2,562
Received but not yet processed	4

Source: CAF 5503
08/31/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	1,081	33	53	48	1	121	1,337
Denied	894	48	38	23	1	195	1,199
Pending	23	0	1	1	0	1	26
Total	1,998	81	92	72	2	317	2,562

* Native American or Alaska Native

** Native Hawaiian or Pacific Islander

Source: CAF 5503
08/31/08

Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	636	701	335	670	326	6
Denied	528	671	287	551	332	29
Pending	10	16	2	15	9	0
Total	1,174	1,388	624	1,236	667	35

Source: CAF 5503
08/31/08

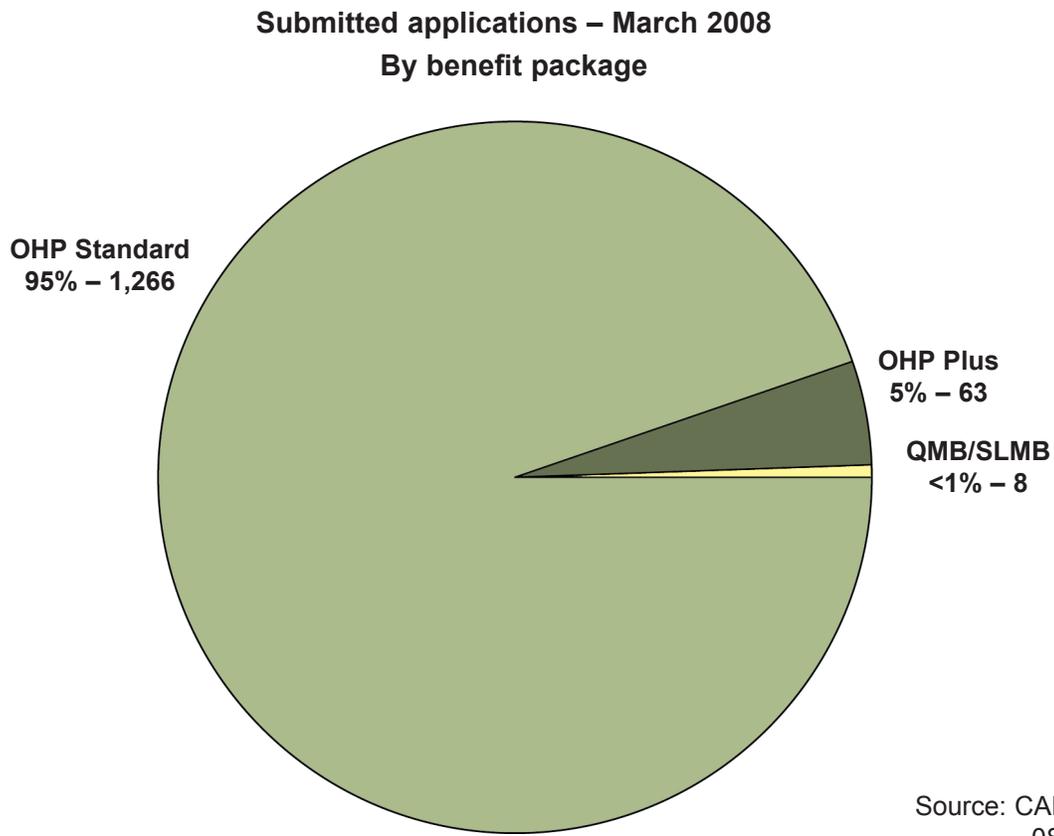
Applicants by language

English	2,309
Spanish	194
Russian	28
Vietnamese	14
Other	21
Total	*2,566

* Includes "not yet processed" applications

Source: CAF 5503
08/31/08

The following chart shows in which benefit package each of the 1,337 approved applicants were enrolled.



Benefit package names and descriptions

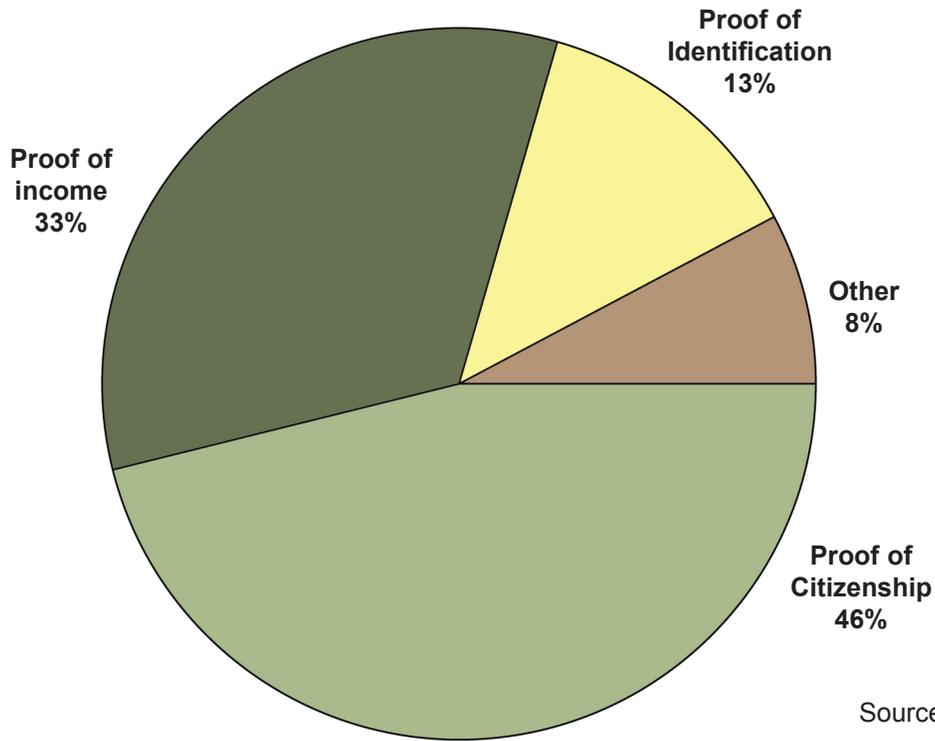
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

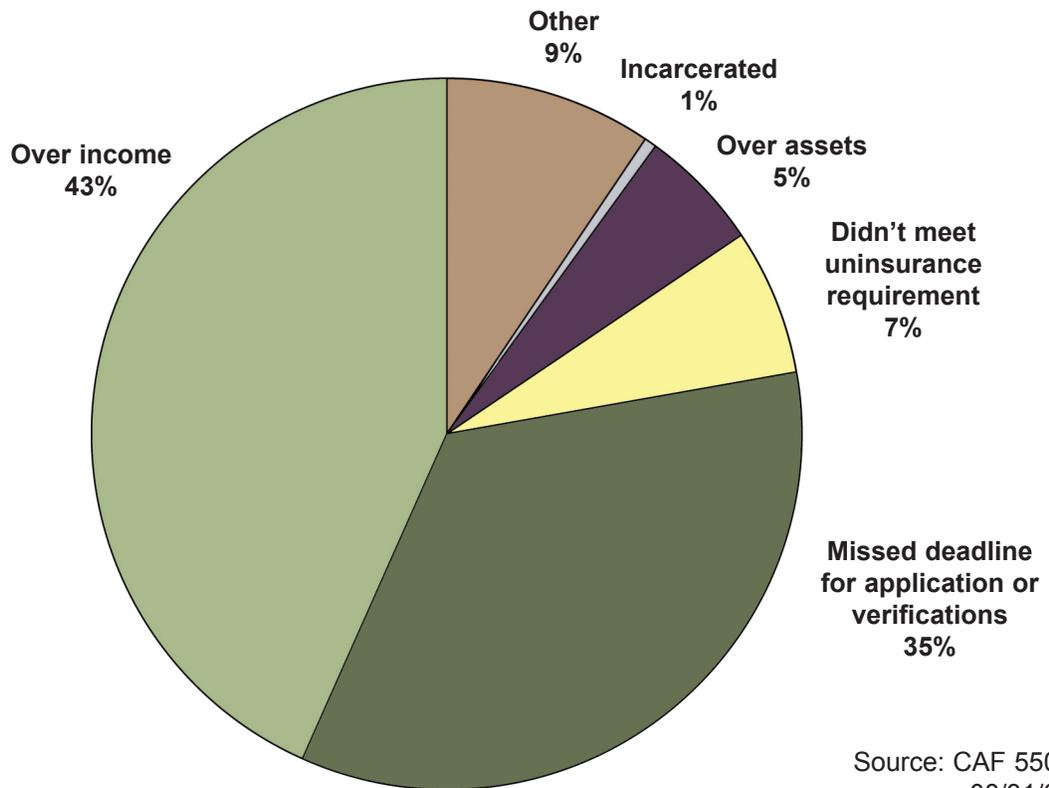
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

**Submitted applications – March 2008
Reasons for pending**



Source: CAF 5503
08/31/08

**Submitted applications – March 2008
Reasons for denial**

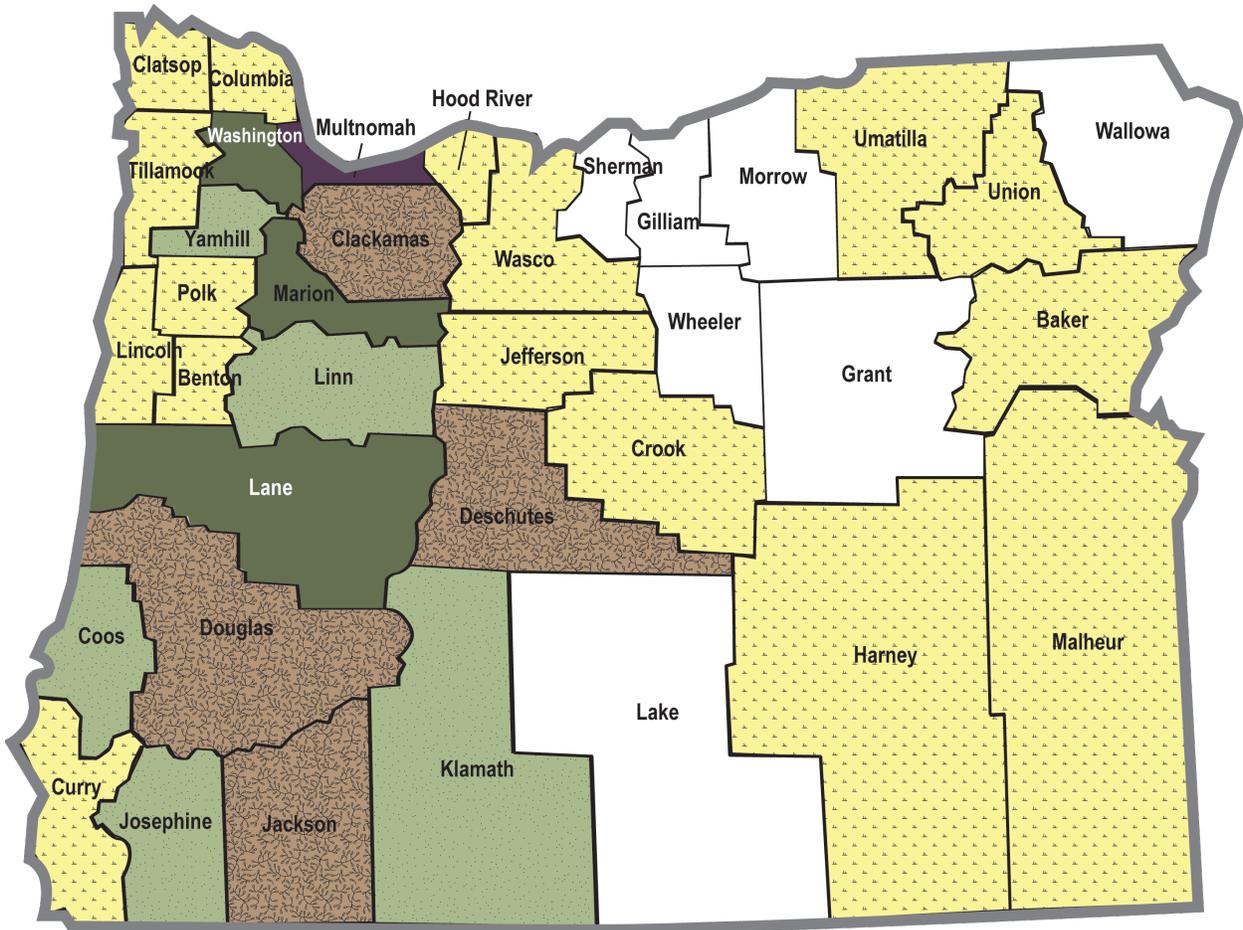


Source: CAF 5503
08/31/08

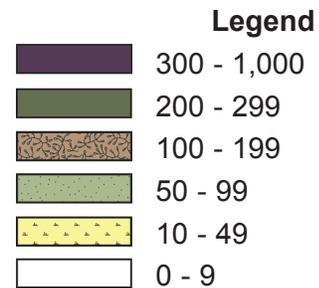
Monthly selections
March 2008

Submitted applications by county

Submitted applications – March 2008
By county



Monthly selections
March 2008



Source: CAF 5503
08/31/08

Submitted applications – March 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	6	10	0	16
Benton	15	13	0	28
Clackamas	83	68	0	151
Clatsop	10	21	1	32
Columbia	29	14	0	43
Coos	34	26	2	62
Crook	9	8	0	17
Curry	12	4	0	16
Deschutes	48	53	1	102
Douglas	54	57	0	111
Gilliam	1	0	0	1
Grant	2	1	0	3
Harney	5	6	0	11
Hood River	7	11	0	18
Jackson	92	72	5	169
Jefferson	21	15	1	37
Josephine	35	43	3	81
Klamath	48	13	0	61
Lake	3	2	0	5
Lane	145	117	2	264
Lincoln	24	15	1	40
Linn	41	46	2	89
Malheur	4	16	0	20
Marion	109	110	2	221
Morrow	4	5	0	9
Multnomah	292	261	4	557
Polk	26	15	0	41
Sherman	0	1	0	1
Tillamook	8	8	0	16
Umatilla	23	11	0	34
Union	13	8	0	21
Wallowa	3	2	0	5
Wasco	4	8	0	12
Washington	93	111	2	206
Wheeler	0	0	0	0
Yamhill	34	28	0	62
Total	1,337	1,199	26	2,562

Source: CAF 5503
08/31/08

Monthly selections
March 2008

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – March 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	98	19	19%
Has application and plans to submit	84	6	7%
Taking application to branch for help	3	1	33%
Needs application (Referred caller to local branch or application center)	48	6	13%
Transferred call to phone bank with specific questions	3	3	100%
Total	236	35	15%

Phone call was answered – person will not apply			
Incarcerated	7	0	0
Moved out of state	11	1	9%
Requested to be taken off the list	16	0	0
Deceased	4	0	0
Already has insurance	56	2	4%
Not planning to submit application	42	4	10%
Other	11	0	0
Total	147	7	5%

Phone call was not answered			
Left message	407	50	12%
No number	247	24	10%
Phone disconnected	102	12	12%
No answer	85	8	9%
Wrong number	57	6	11%
Message box full	8	2	25%
Hang up	6	1	17%
Other	0	0	0%
Total	912	103	11%

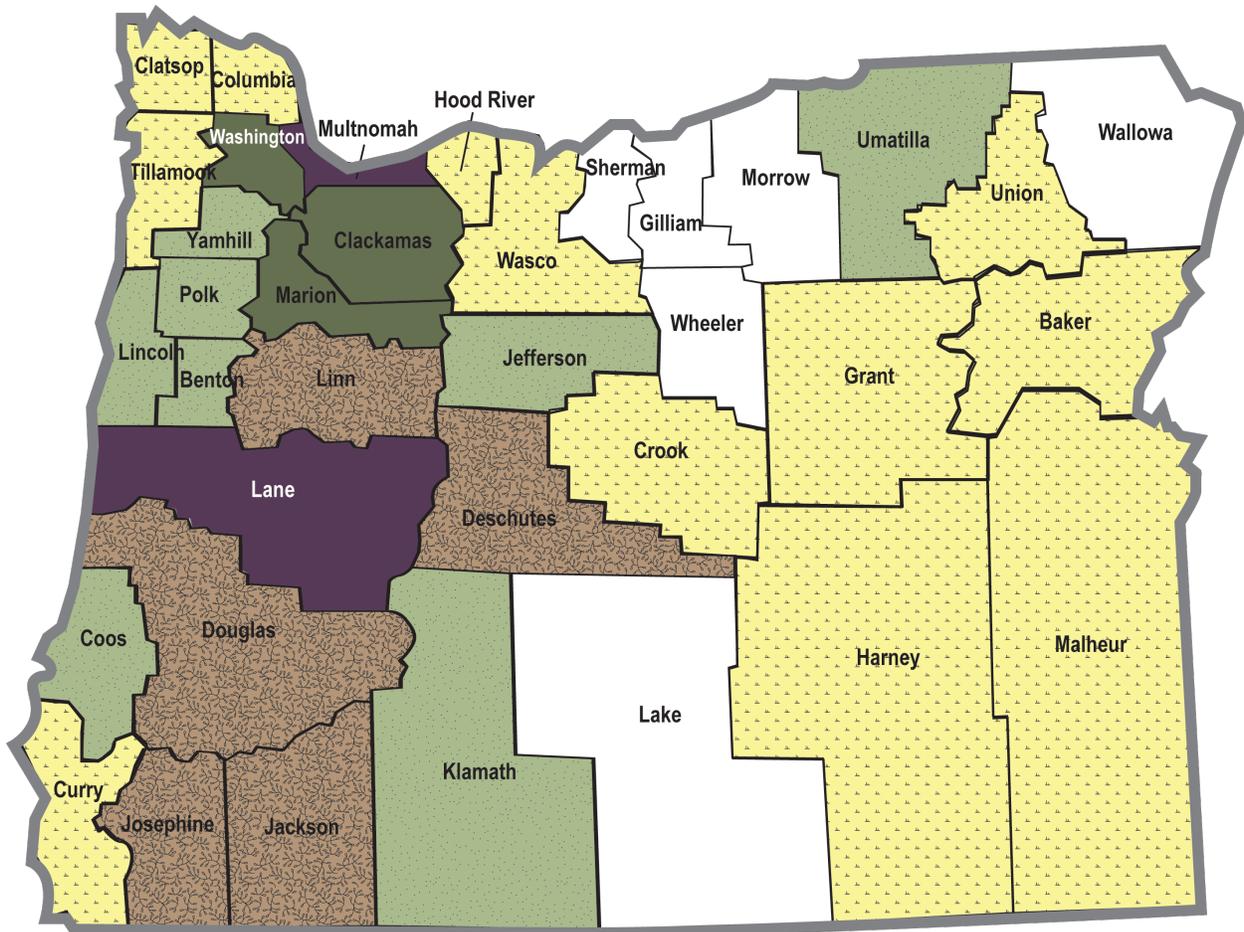
Source: CAF 5503
05/19/08

April 2008

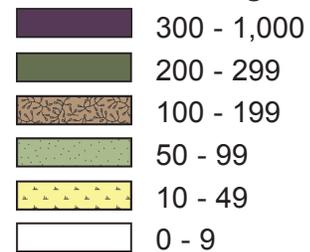
Three thousand individuals were randomly selected to receive applications in April. After including other family members listed on the reservation list, this number comes to 3,646.

The following map shows the counties in which each of the 3,646 people live.

Monthly selections – April 2008
By county



Legend



Source: Reservation List - DMAP REaD
05/28/08

Monthly selections
April 2008

April selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	3	14	4	0	21	8	13
Benton	22	32	8	2	64	31	33
Clackamas	59	96	46	6	207	113	94
Clatsop	14	12	11	0	37	19	18
Columbia	8	14	13	1	36	23	13
Coos	15	30	27	2	74	39	35
Crook	4	16	7	1	28	16	12
Curry	2	11	6	1	20	10	10
Deschutes	27	53	33	3	116	62	54
Douglas	61	80	49	4	194	102	92
Gilliam	0	0	1	0	1	1	0
Grant	0	8	3	0	11	4	7
Harney	1	4	5	0	10	6	4
Hood river	1	21	10	0	32	17	15
Jackson	36	89	53	10	188	101	87
Jefferson	27	32	14	0	73	33	40
Josephine	28	66	43	4	141	71	70
Klamath	29	40	22	0	91	49	42
Lake	0	6	3	0	9	5	4
Lane	104	179	91	10	384	192	192
Lincoln	6	34	20	1	61	30	31
Linn	32	49	23	4	108	55	53
Malheur	4	12	7	3	26	11	15
Marion	83	131	42	5	261	132	129
Morrow	1	2	5	0	8	5	3
Multnomah	243	430	192	18	883	458	425
Polk	20	19	12	0	51	24	27
Sherman	1	0	0	2	3	2	1
Tillamook	5	5	9	1	20	10	10
Umatilla	19	29	12	2	62	38	24
Union	10	8	6	1	25	14	11
Wallowa	0	1	4	0	5	1	4
Wasco	14	9	7	2	32	18	14
Washington	83	133	56	8	280	153	127
Wheeler	0	0	0	0	0	0	0
Yamhill	15	37	12	2	66	29	37
Unknown	4	9	5	0	18	11	7
Total	981	1,711	861	93	3,646	1,893	1,753

Source: Reservation List DB – DMAP REaD section
05/28/08

Monthly selections
April 2008

Submitted applications returned to DHS

The department mailed the applications on April 7, and applicants had a deadline of May 23 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – April 2008

Applicant status

Approved (for any/all programs)	1,244
Denied	1,138
Pending	26
Total	2,408
Received but not yet processed	9

Source: CAF 5503
08/31/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	973	49	40	38	3	141	1,244
Denied	826	47	38	15	1	211	1,138
Pending	19	1	1	1	0	4	26
Total	1,818	97	79	54	4	356	2,408

* Native American or Alaska Native

** Native Hawaiian or Pacific Islander

Source: CAF 5503
08/31/08

Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	609	635	313	631	293	7
Denied	516	622	289	528	291	30
Pending	16	10	6	15	5	0
Total	1,141	1,267	608	1,174	589	37

Source: CAF 5503
08/31/08

Applicants by language

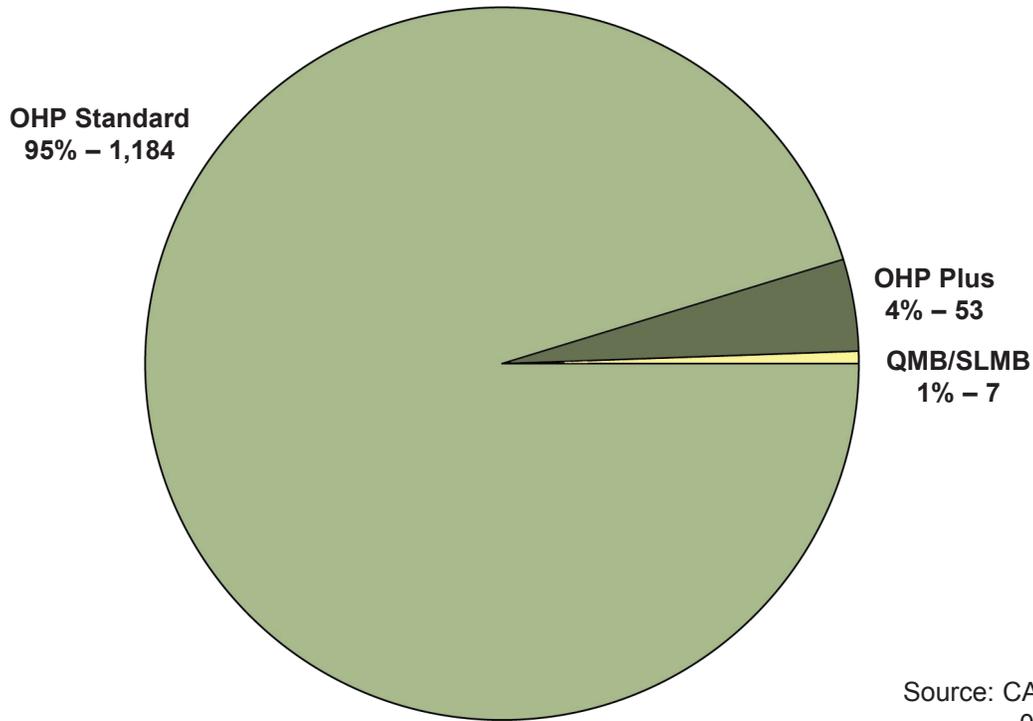
English	2,143
Spanish	202
Russian	20
Vietnamese	25
Other	27
Total	*2,417

* Includes "not yet processed" applications

Source: CAF 5503
08/31/08

The following chart shows in which benefit package each of the 1,244 approved applicants were enrolled.

**Submitted applications – April 2008
By benefit package**



Source: CAF 5503
08/31/08

Benefit package names and descriptions

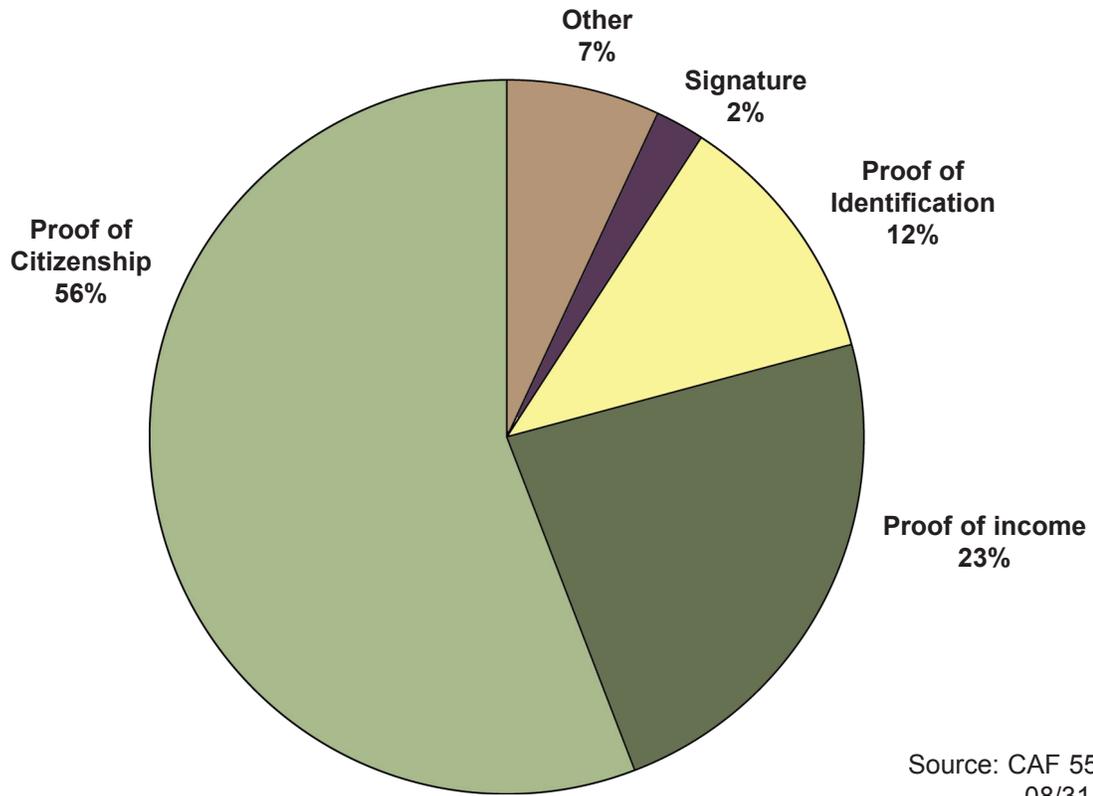
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

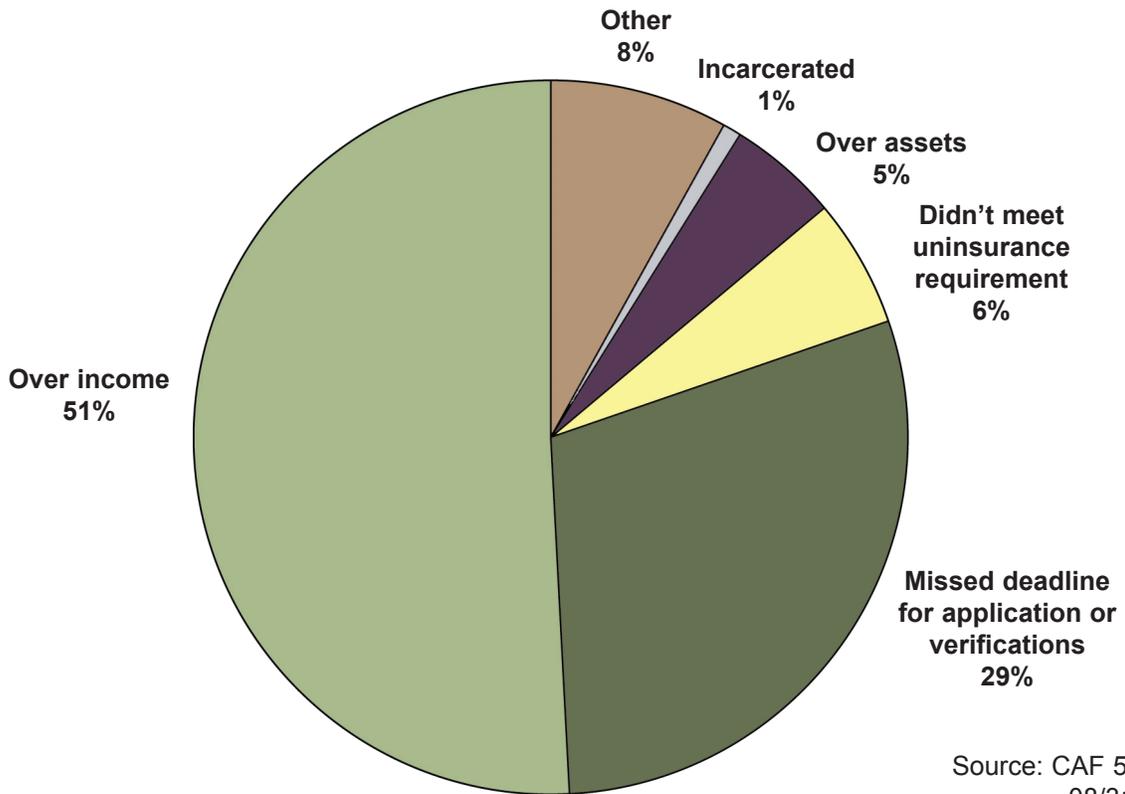
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

**Submitted applications – April 2008
Reasons for pending**



Source: CAF 5503
08/31/08

**Submitted applications – April 2008
Reasons for denial**

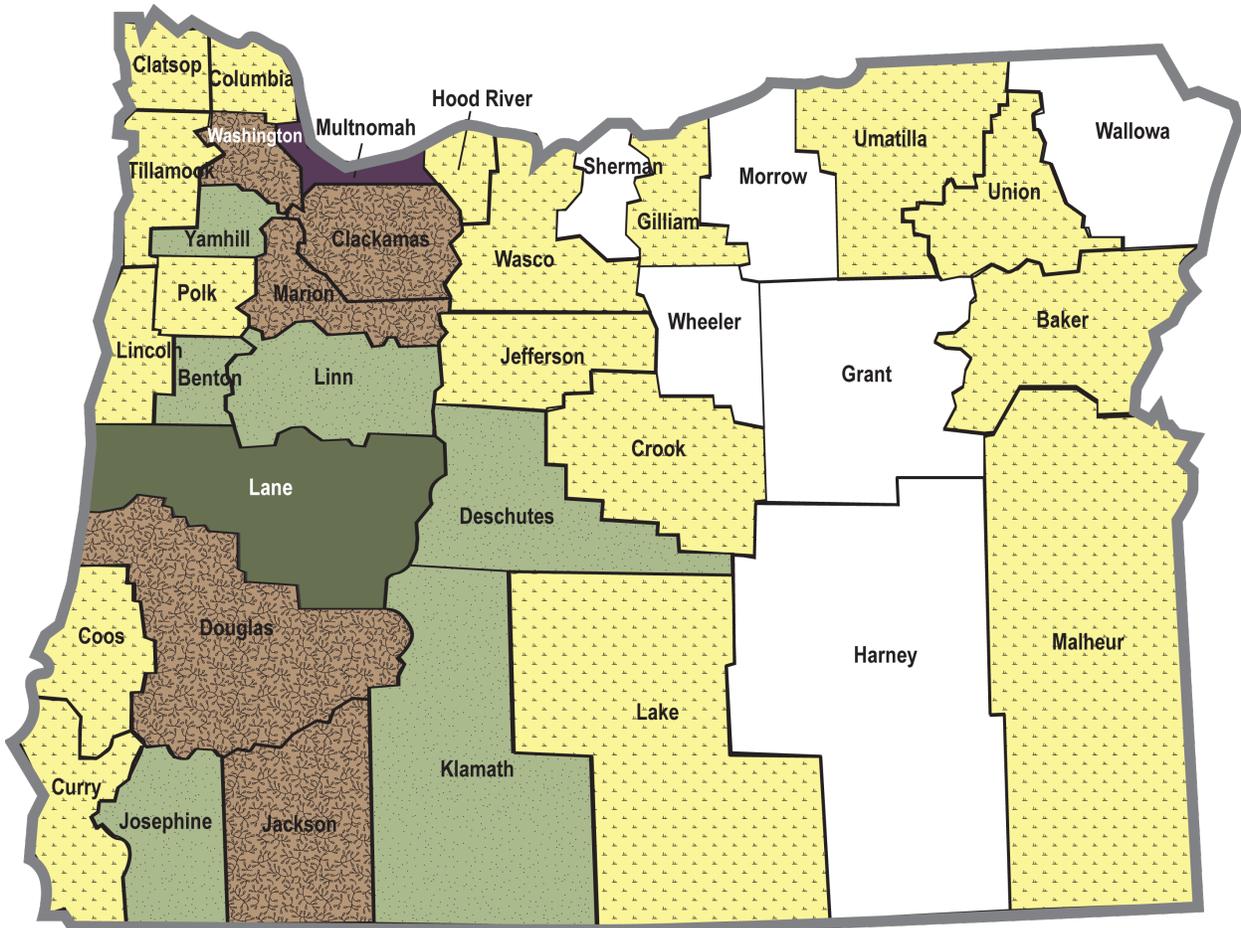


Source: CAF 5503
08/31/08

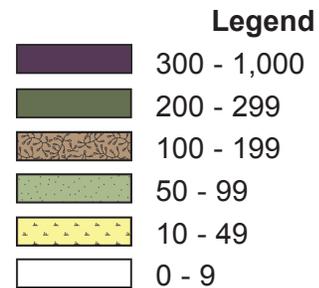
Monthly selections
April 2008

Submitted applications by county

Submitted applications – April 2008
By county



Monthly selections
April 2008



Source: CAF 5503
08/06/08

**Submitted applications – April 2008
Applicants by county of residence**

County	Approved	Denied	Pending	Total
Baker	9	6	0	15
Benton	22	28	0	50
Clackamas	84	63	2	149
Clatsop	8	7	0	15
Columbia	18	5	0	23
Coos	29	15	1	45
Crook	10	12	0	22
Curry	9	9	0	18
Deschutes	36	41	1	78
Douglas	76	39	2	117
Gilliam	5	6	0	11
Grant	2	5	0	7
Harney	5	0	0	5
Hood River	17	9	0	26
Jackson	59	53	1	113
Jefferson	25	20	0	45
Josephine	43	45	1	89
Klamath	30	33	2	65
Lake	13	3	0	16
Lane	126	118	2	246
Lincoln	21	13	1	35
Linn	40	35	0	75
Malheur	7	9	0	16
Marion	101	80	2	183
Morrow	3	3	0	6
Multnomah	279	272	6	557
Polk	10	23	2	35
Sherman	0	2	0	2
Tillamook	3	8	0	11
Umatilla	20	22	0	42
Union	9	12	1	22
Wallowa	3	1	0	4
Wasco	7	11	0	18
Washington	87	98	2	187
Wheeler	0	0	0	0
Yamhill	28	32	0	60
Total	1,244	1,138	26	2,408

Source: CAF 5503
08/06/08

Monthly selections
April 2008

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – April 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	110	50	45%
Has application and plans to submit	242	42	17%
Taking application to branch for help	4	0	0%
Needs application (Referred caller to local branch or application center)	45	2	4%
Transferred call to phone bank with specific questions	13	1	8%
Total	414	95	23%

Phone call was answered – person will not apply			
Incarcerated	5	0	0%
Moved out of state	8	0	0%
Requested to be taken off the list	2	0	0%
Deceased	2	0	0%
Already has insurance	60	1	2%
Not planning to submit application	24	0	0%
Other	11	1	9%
Total	112	2	2%

Phone call was not answered			
Left message	716	85	12%
No number	168	9	5%
Phone disconnected	140	8	6%
No answer	101	16	16%
Wrong number	83	2	2%
Message box full	12	0	0%
Hang up	6	1	17%
Other	3	0	0%
Total	1,229	121	10%

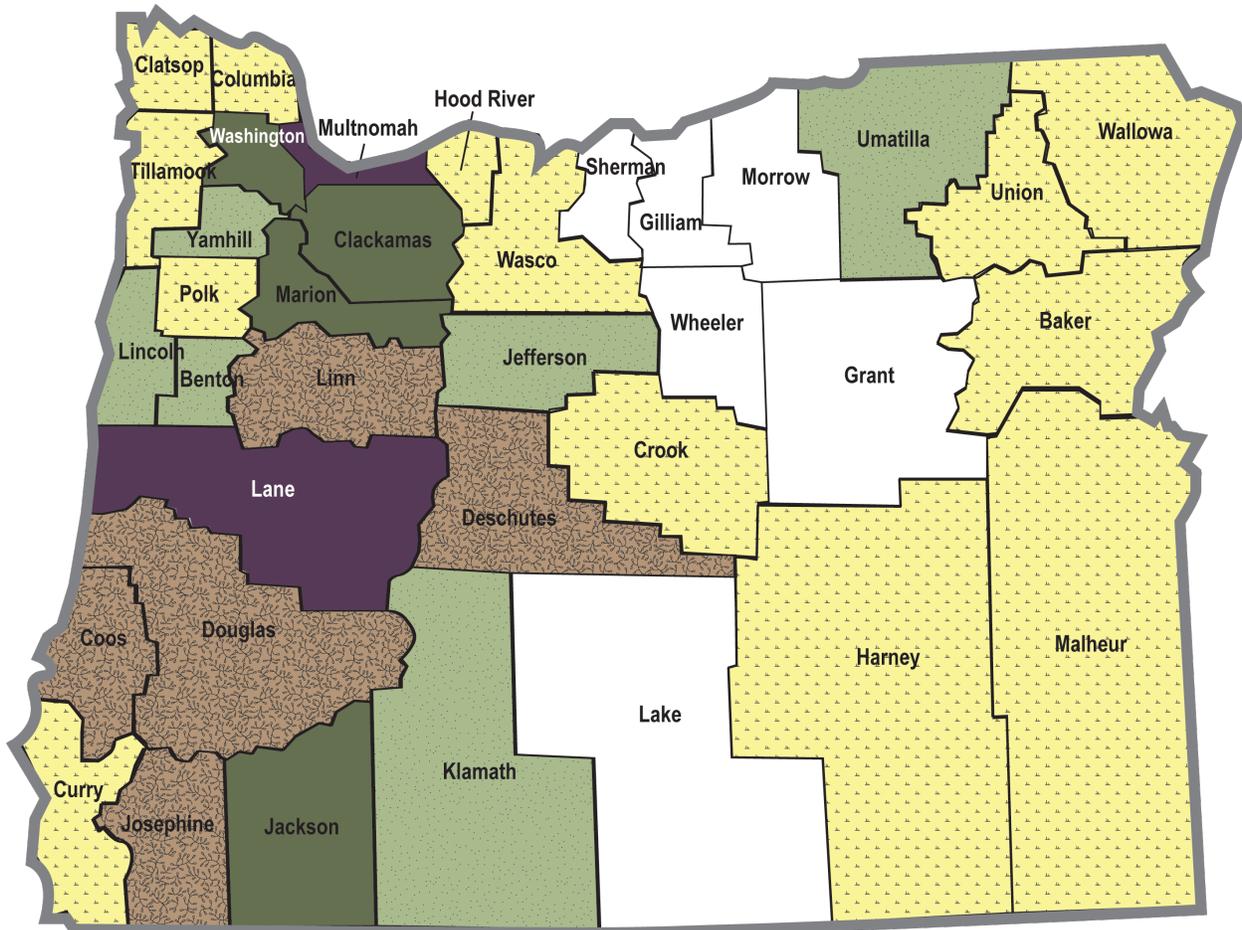
Source: CAF 5503
05/19/08

May 2008

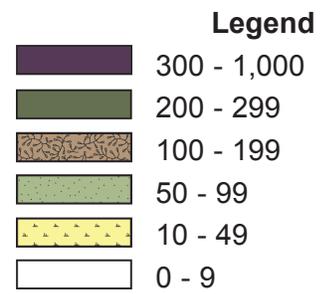
Three thousand individuals were randomly selected to receive applications in May. After including other family members listed on the reservation list, this number comes to 3,619.

The following map shows the counties in which each of the 3,619 people live.

Monthly selections – May 2008
By county



Monthly selections
May 2008



Source: Reservation List - DMAP REaD
05/28/08

May selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	5	11	10	2	28	13	15
Benton	20	27	10	1	58	30	28
Clackamas	75	117	64	5	261	141	120
Clatsop	14	15	8	0	37	18	19
Columbia	3	16	10	0	29	19	10
Coos	30	43	33	1	107	60	47
Crook	6	6	6	0	18	6	12
Curry	3	8	12	0	23	9	14
Deschutes	37	66	22	0	125	68	57
Douglas	44	60	42	5	151	86	65
Gilliam	0	2	2	0	4	1	3
Grant	4	0	1	0	5	1	4
Harney	1	8	4	0	13	6	7
Hood river	10	17	5	0	32	17	15
Jackson	55	99	51	4	209	117	92
Jefferson	33	21	12	0	66	40	26
Josephine	34	34	39	2	109	61	48
Klamath	19	38	16	3	76	38	38
Lake	2	5	1	0	8	3	5
Lane	103	163	118	14	398	202	196
Lincoln	12	29	17	0	58	33	25
Linn	27	52	37	1	117	59	58
Malheur	3	15	6	0	24	10	14
Marion	71	120	66	3	260	137	123
Morrow	0	3	4	0	7	4	3
Multnomah	226	394	192	13	825	419	406
Polk	18	9	5	2	34	18	16
Sherman	0	1	1	0	2	1	1
Tillamook	9	8	6	1	24	16	8
Umatilla	17	33	17	4	71	39	32
Union	3	11	10	0	24	13	11
Wallowa	4	5	4	0	13	6	7
Wasco	5	13	6	0	24	15	9
Washington	79	146	56	6	287	157	130
Wheeler	0	3	3	0	6	4	2
Yamhill	21	39	16	0	76	37	39
Unknown	3	5	2	0	10	6	4
Total	996	1,642	914	67	3,619	1,910	1,709

Source: Reservation List DB – DMAP REaD section
05/28/08

Monthly selections
May 2008

Submitted applications returned to DHS

The department mailed the applications on May 7, and applicants had a deadline of June 23 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – May 2008

Applicant status

Approved (for any/all programs)	1,077
Denied	986
Pending	158
Total	2,221
Received but not yet processed	31

Source: CAF 5503
08/31/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	873	29	35	29	0	111	1,077
Denied	734	45	32	21	0	154	986
Pending	127	7	3	4	2	15	158
Total	1,734	81	70	54	2	280	2,221

* Native American or Alaska Native

** Native Hawaiian or Pacific Islander

Source: CAF 5503
08/31/08

Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	514	563	278	498	301	0
Denied	427	559	230	443	284	29
Pending	81	77	37	92	29	0
Total	1,022	1,199	545	1,033	614	29

Source: CAF 5503
08/31/08

Applicants by language

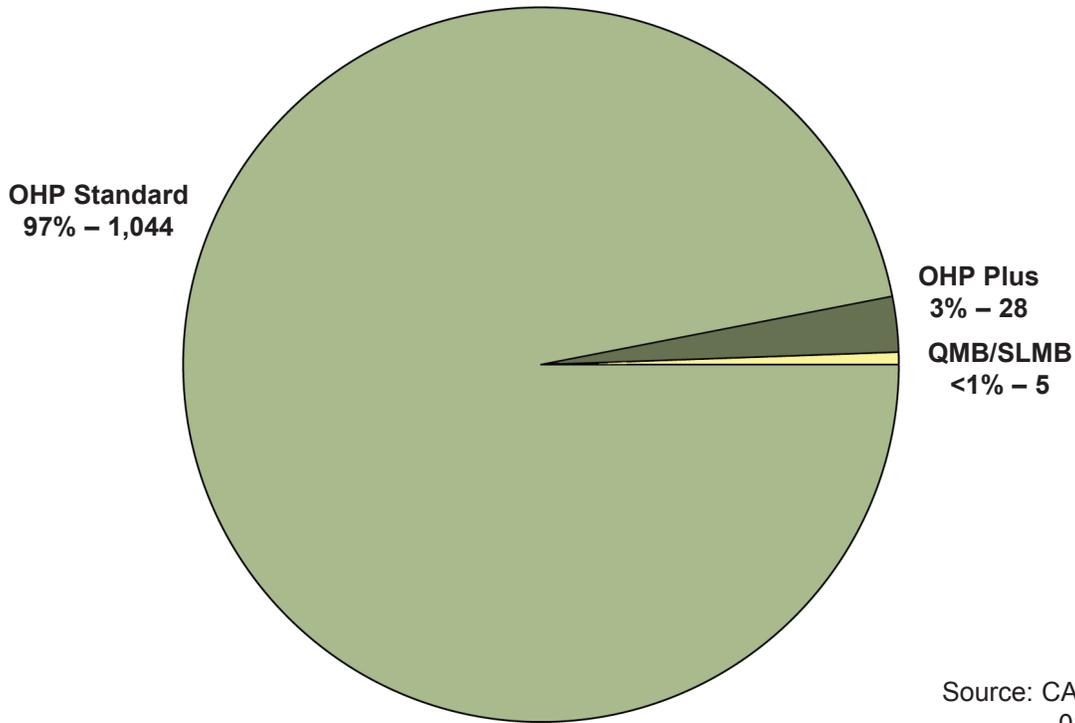
English	2038
Spanish	145
Russian	30
Vietnamese	22
Other	17
Total	*2,252

* Includes "not yet processed" applications

Source: CAF 5503
08/31/08

The following chart shows in which benefit package each of the 1,077 approved applicants were enrolled.

Submitted applications – May 2008
By benefit package



Source: CAF 5503
08/31/08

Benefit package names and descriptions

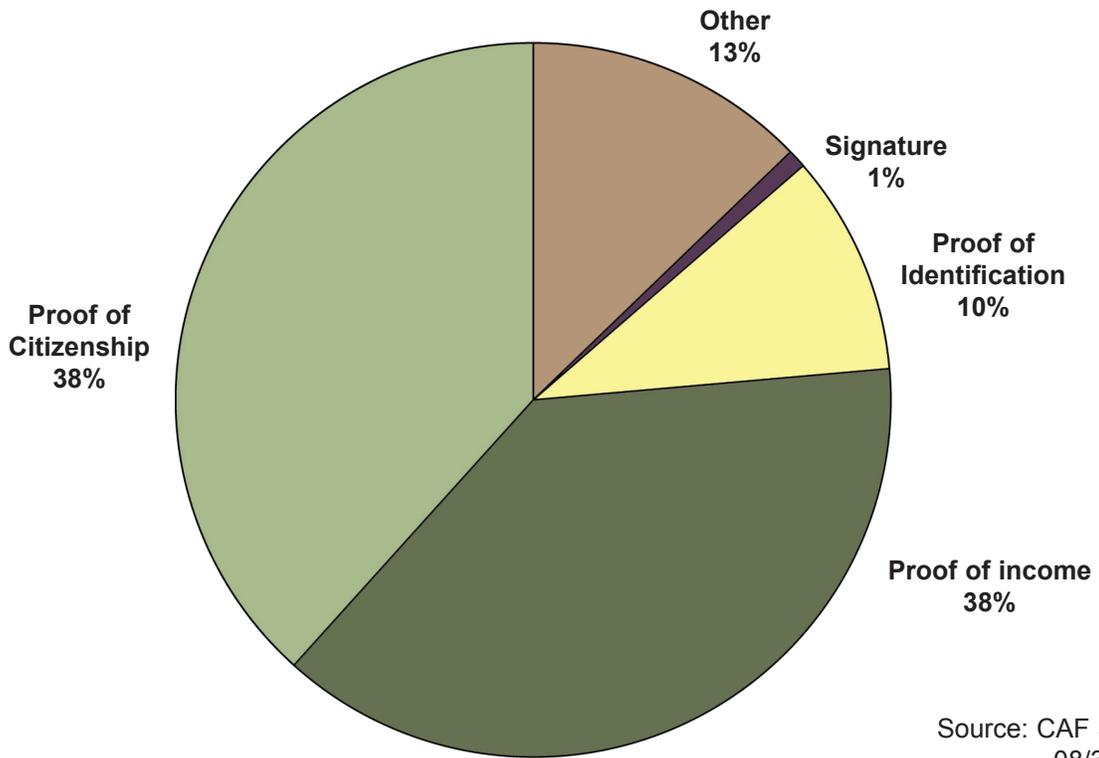
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

Specified Low-Income Medicare Beneficiary (SLMB) – Medicaid pays for Medicare Part B premiums

OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

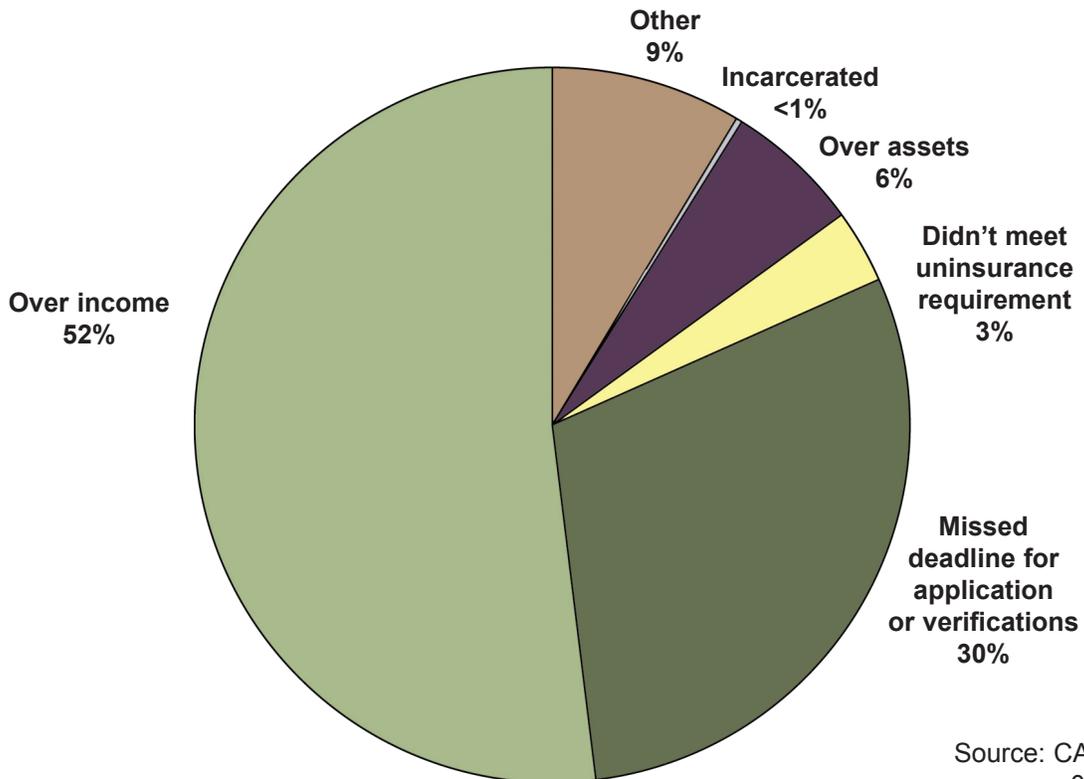
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

Submitted applications – May 2008
Reasons for pending



Source: CAF 5503
 08/31/08

Submitted applications – May 2008
Reasons for denial

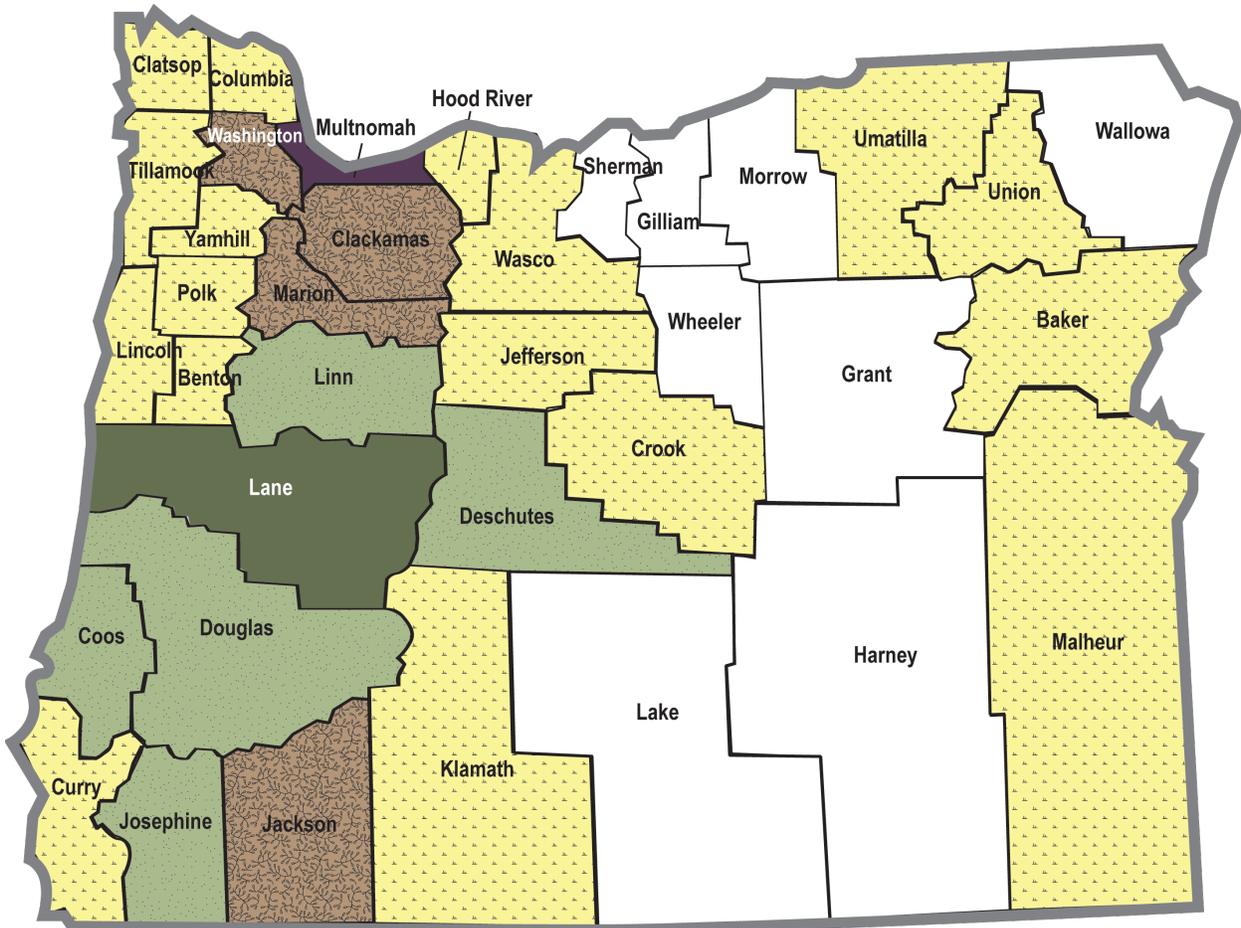


Source: CAF 5503
 08/31/08

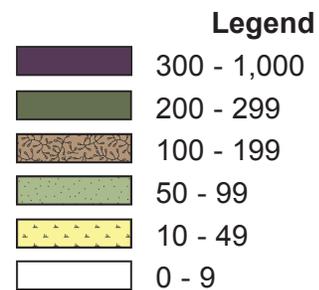
Monthly selections
 May 2008

Submitted applications by county

Submitted applications – May 2008
By county



Monthly selections
May 2008



Source: CAF 5503
08/06/08

Submitted applications – May 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	5	13	0	18
Benton	21	15	3	39
Clackamas	80	91	6	177
Clatsop	12	6	0	18
Columbia	8	14	4	26
Coos	40	33	3	76
Crook	5	6	0	11
Curry	15	2	2	19
Deschutes	33	30	7	70
Douglas	52	43	3	98
Gilliam	1	3	0	4
Grant	3	2	0	5
Harney	5	4	0	9
Hood River	7	10	1	18
Jackson	66	64	15	145
Jefferson	11	11	1	23
Josephine	33	28	5	66
Klamath	16	20	4	40
Lake	2	3	0	5
Lane	118	99	26	243
Lincoln	25	10	5	40
Linn	37	28	11	76
Malheur	10	6	1	17
Marion	69	73	12	154
Morrow	5	2	0	7
Multnomah	234	203	26	463
Polk	12	14	3	29
Sherman	1	0	0	1
Tillamook	5	8	1	14
Umatilla	22	22	0	44
Union	5	10	2	17
Wallowa	7	0	2	9
Wasco	11	6	0	17
Washington	71	88	11	170
Wheeler	5	0	1	6
Yamhill	25	19	3	47
Total	1,077	986	158	2,221

Source: CAF 5503
08/31/08

Monthly selections
May 2008

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – May 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	112	66	59%
Has application and plans to submit	149	88	59%
Taking application to branch for help	11	8	73%
Needs application (Referred caller to local branch or application center)	47	10	21%
Transferred call to phone bank with specific questions	26	8	31%
Total	345	180	52%

Phone call was answered – person will not apply			
Incarcerated	4	0	0%
Moved out of state	13	0	0%
Requested to be taken off the list	12	0	0%
Deceased	1	0	0%
Already has insurance	60	0	0%
Not planning to submit application	37	1	3%
Other	8	1	13%
Total	135	2	1%

Phone call was not answered			
Left message	824	281	34%
No number	262	59	23%
Phone disconnected	201	37	18%
No answer	106	27	25%
Wrong number	98	23	23%
Message box full	19	4	21%
Hang up	10	1	10%
Other	37	7	19%
Total	1,557	439	28%

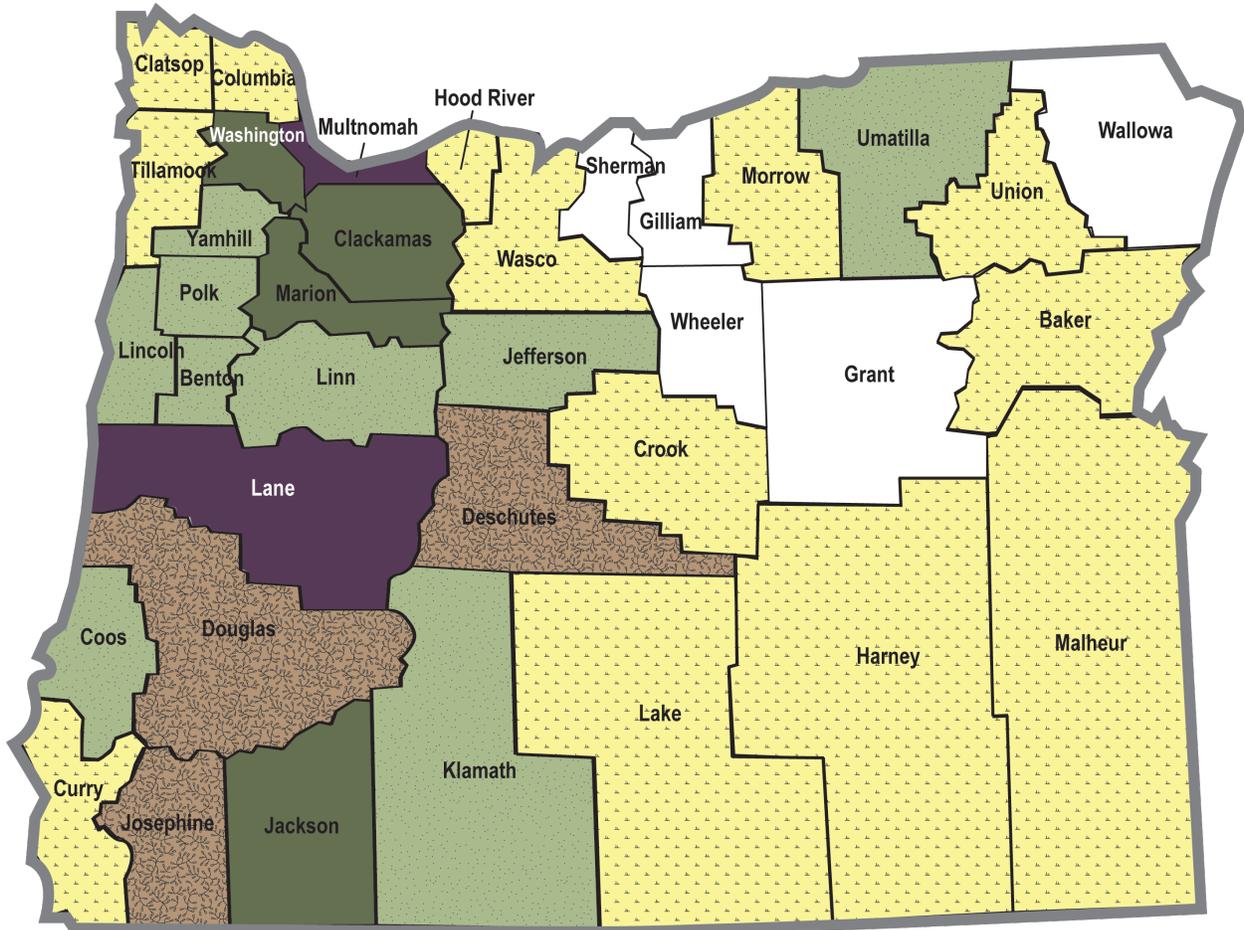
Source: CAF 5503
08/06/08

June 2008

Three thousand individuals were randomly selected to receive applications in June. After including other family members listed on the reservation list, this number comes to 3,564.

The following map shows the counties in which each of the 3,564 people live.

Monthly selections – June 2008
By county



Legend

	300 - 1,000
	200 - 299
	100 - 199
	50 - 99
	10 - 49
	0 - 9

Source: Reservation List - DMAP REaD
08/20/08

Monthly selections
June 2008

June selections – county, age and gender

Monthly selections
June 2008

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	6	6	3	0	15	10	5
Benton	6	14	9	3	32	19	13
Clackamas	45	88	61	4	198	100	98
Clatsop	18	26	14	0	58	29	29
Columbia	10	15	8	0	33	20	13
Coos	26	32	18	2	78	31	47
Crook	4	11	14	0	29	19	10
Curry	6	10	10	1	27	14	13
Deschutes	22	69	39	1	131	68	63
Douglas	49	59	36	4	148	74	74
Gilliam	0	0	0	0	0	0	0
Grant	0	4	4	0	8	5	3
Harney	0	5	1	0	6	3	3
Hood river	5	8	2	0	15	12	3
Jackson	37	85	57	5	184	104	80
Jefferson	25	31	9	1	66	34	32
Josephine	27	35	47	1	110	57	53
Klamath	11	39	19	1	70	36	34
Lake	0	2	3	0	5	2	3
Lane	114	158	106	12	390	204	186
Lincoln	12	15	25	1	53	31	22
Linn	32	74	32	3	141	69	72
Malheur	6	6	5	0	17	12	5
Marion	74	124	78	7	283	152	131
Morrow	4	4	3	0	11	5	6
Multnomah	198	440	231	18	887	458	429
Polk	14	24	11	3	52	22	30
Sherman	0	3	0	0	3	1	2
Tillamook	4	6	7	0	17	11	6
Umatilla	18	37	28	0	83	46	37
Union	6	16	2	1	25	14	11
Wallowa	3	2	2	0	7	4	3
Wasco	7	7	8	0	22	12	10
Washington	86	126	56	6	274	158	116
Wheeler	0	3	2	0	5	3	2
Yamhill	18	36	23	0	77	42	35
Unknown	1	3	0	0	4	3	1
Total	894	1,623	973	74	3,564	1,884	1,680

Source: Reservation List DB – DMAP REaD section
08/20/08

Submitted applications returned to DHS

The department mailed the applications on June 6, and applicants had a deadline of July 24 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – June 2008

Applicant status

Approved (for any/all programs)	896
Denied	788
Pending	366
Total	2,050
Received but not yet processed	38

Source: CAF 5503
08/31/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	706	37	35	25	0	93	896
Denied	557	39	28	19	3	142	788
Pending	278	7	18	21	4	38	366
Total	1,541	83	81	65	7	273	2,050

* Native American or Alaska Native

** Native Hawaiian or Pacific Islander

Source: CAF 5503
08/31/08

Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	433	463	194	442	256	4
Denied	318	470	174	352	239	23
Pending	184	182	93	185	87	1
Total	935	1,115	461	979	582	28

Source: CAF 5503
08/31/08

Applicants by language

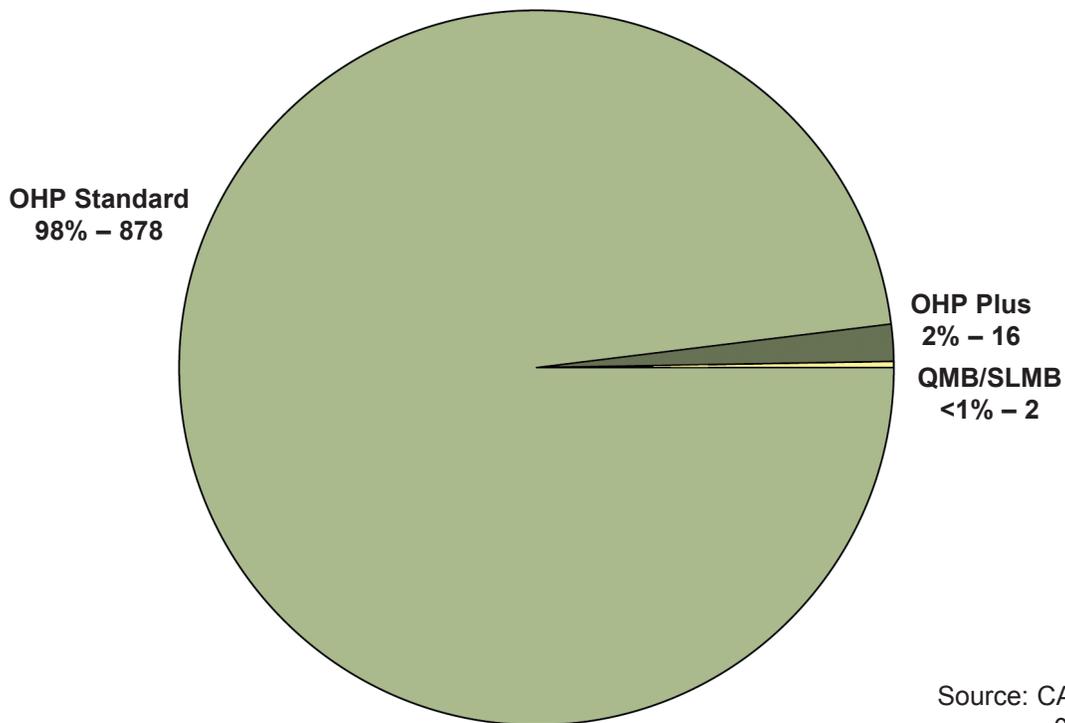
English	1889
Spanish	148
Russian	21
Vietnamese	15
Other	15
Total	*2,088

* Includes "not yet processed" applications

Source: CAF 5503
08/31/08

The following chart shows in which benefit package each of the 896 approved applicants were enrolled.

Submitted applications – June 2008
By benefit package



Source: CAF 5503
08/31/08

Benefit package names and descriptions

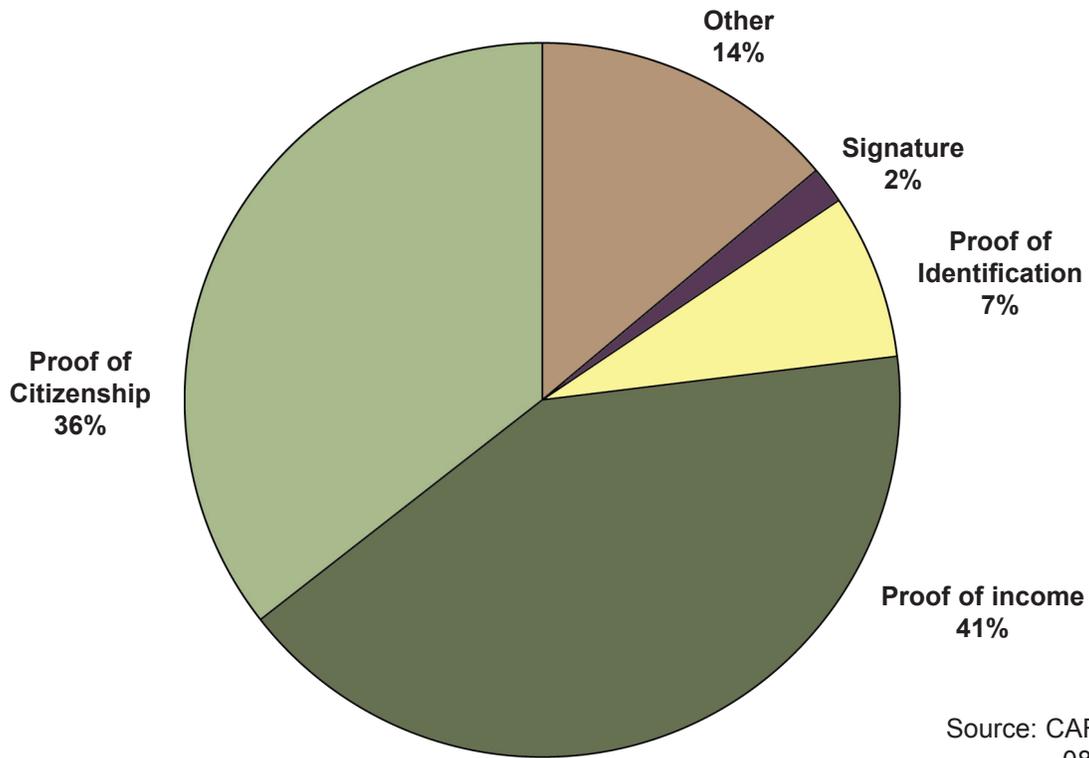
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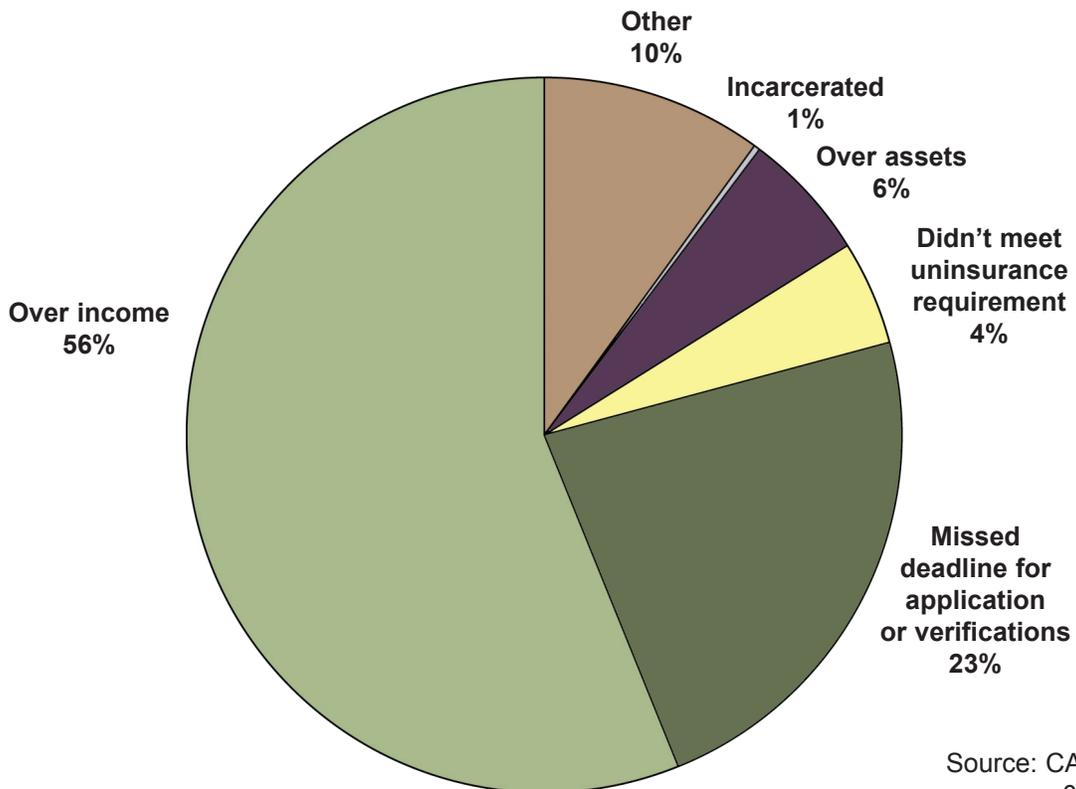
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

**Submitted applications – June 2008
Reasons for pending**



Source: CAF 5503
08/31/08

**Submitted applications – June 2008
Reasons for denial**

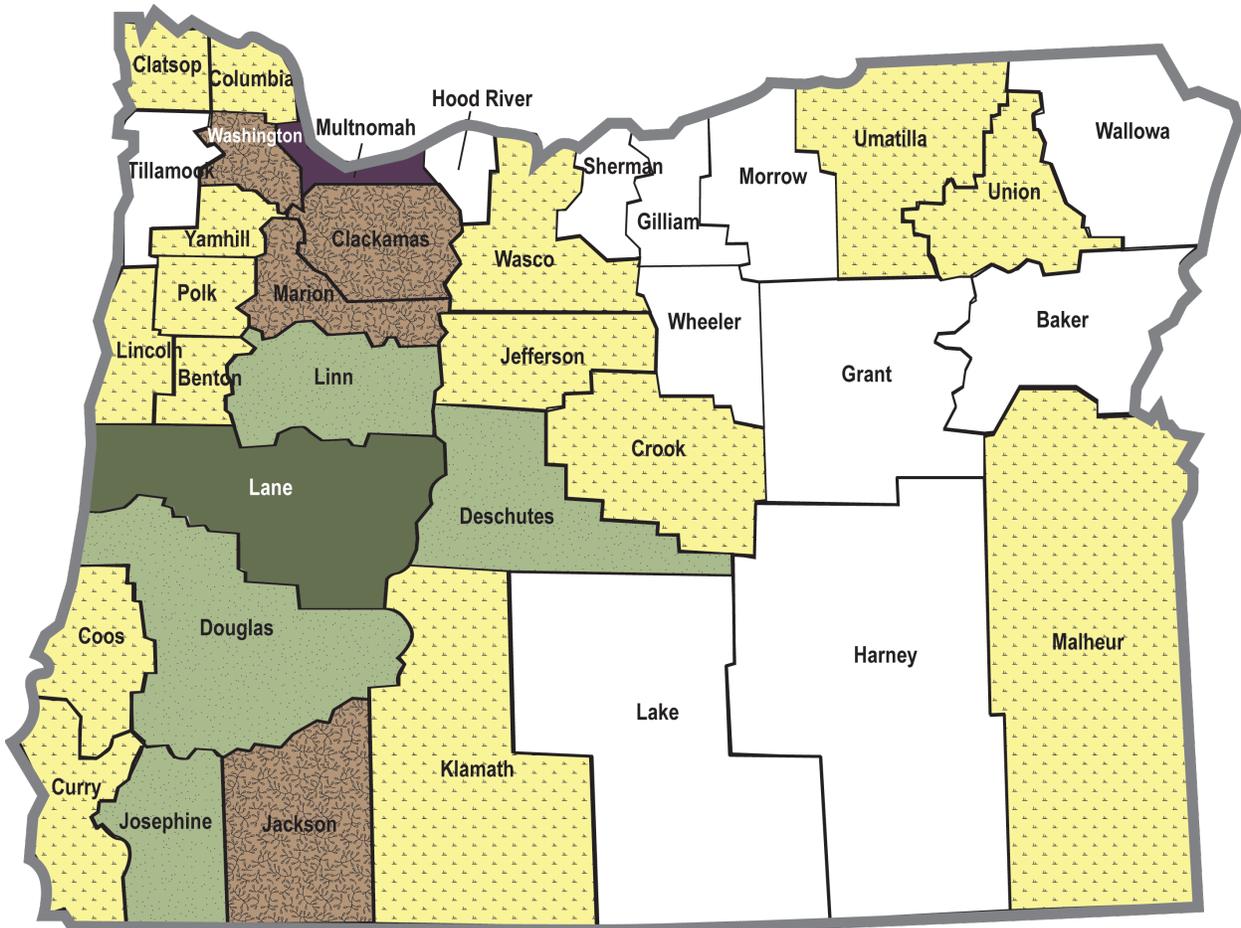


Source: CAF 5503
08/31/08

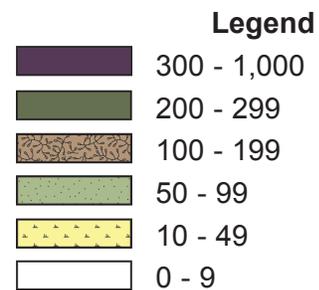
Monthly selections
June 2008

Submitted applications by county

Submitted applications – June 2008
By county



Monthly selections
June 2008



Source: CAF 5503
08/18/08

Submitted applications – June 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	3	1	0	4
Benton	8	9	4	21
Clackamas	52	59	23	134
Clatsop	8	8	5	21
Columbia	11	4	1	16
Coos	23	11	4	38
Crook	9	10	1	20
Curry	9	3	4	16
Deschutes	34	28	16	78
Douglas	29	34	17	80
Gilliam	0	0	0	0
Grant	3	3	0	6
Harney	2	1	0	3
Hood River	1	6	0	7
Jackson	44	38	24	106
Jefferson	14	8	9	31
Josephine	38	22	10	70
Klamath	16	19	13	48
Lake	2	1	0	3
Lane	105	75	46	226
Lincoln	14	13	6	33
Linn	31	29	24	84
Malheur	5	5	1	11
Marion	79	63	27	169
Morrow	2	2	0	4
Multnomah	229	186	74	489
Polk	17	16	5	38
Sherman	0	0	0	0
Tillamook	3	3	2	8
Umatilla	11	28	4	43
Union	6	4	7	17
Wallowa	1	2	0	3
Wasco	8	4	1	13
Washington	59	73	30	162
Wheeler	1	1	0	2
Yamhill	19	19	8	46
Total	896	788	366	2,050

Source: CAF 5503
08/31/08

Monthly selections
June 2008

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – June 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	138	3	2%
Has application and plans to submit	315	141	45%
Taking application to branch for help	7	4	57%
Needs application (Referred caller to local branch or application center)	51	8	16%
Transferred call to phone bank with specific questions	0	0	0%
Total	511	156	31%

Phone call was answered – person will not apply			
Incarcerated	1	0	0%
Moved out of state	6	0	0%
Requested to be taken off the list	1	0	0%
Deceased	2	0	0%
Already has insurance	62	0	0%
Not planning to submit application	30	0	0%
Other	3	2	67%
Total	105	2	2%

Phone call was not answered			
Left message	972	208	21%
No number	236	35	15%
Phone disconnected	204	31	15%
No answer	162	30	19%
Wrong number	91	13	14%
Message box full	11	3	27%
Hang up	13	3	23%
Other	67	13	19%
Total	1,756	336	19%

Source: CAF 5503
07/31/08

July selections – county, age and gender

Monthly selections
July 2008

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	2	8	5	0	15	9	6
Benton	27	23	12	2	64	32	32
Clackamas	68	124	38	3	233	118	115
Clatsop	11	22	15	2	50	28	22
Columbia	10	30	4	0	44	24	20
Coos	15	28	32	1	76	41	35
Crook	7	23	9	2	41	22	19
Curry	5	13	6	0	24	14	10
Deschutes	33	43	31	0	107	60	47
Douglas	43	71	48	4	166	92	74
Gilliam	0	4	2	0	6	3	3
Grant	2	3	1	0	6	3	3
Harney	6	8	8	0	22	12	10
Hood river	3	14	7	0	24	14	10
Jackson	50	104	48	8	210	118	92
Jefferson	21	31	8	0	60	28	32
Josephine	32	54	31	3	120	64	56
Klamath	18	32	26	1	77	46	31
Lake	3	4	4	0	11	4	7
Lane	94	163	101	8	366	187	179
Lincoln	28	22	21	0	71	37	34
Linn	27	40	28	3	98	52	46
Malheur	4	11	6	0	21	10	11
Marion	78	143	66	5	292	155	137
Morrow	0	6	2	1	9	6	3
Multnomah	192	389	217	9	807	392	415
Polk	18	28	8	1	55	25	30
Sherman	0	1	0	0	1	0	1
Tillamook	6	9	22	3	40	18	22
Umatilla	13	35	11	0	59	39	20
Union	8	5	5	0	18	10	8
Wallowa	3	1	4	0	8	7	1
Wasco	9	12	4	0	25	11	14
Washington	75	114	58	8	255	149	106
Wheeler	0	0	1	0	1	0	1
Yamhill	16	32	16	2	66	39	27
Unknown	0	13	0	0	13	6	7
Total	927	1,663	905	66	3,561	1,875	1,686

Source: Reservation List DB – DMAP REaD section
08/20/08

Submitted applications returned to DHS

The department mailed the applications on July 7, and applicants had a deadline of Aug. 22 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – July 2008

Applicant status

Approved (for any/all programs)	598
Denied	447
Pending	293
Total	1,338
Received but not yet processed	692

Source: CAF 5503
08/31/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	459	30	30	17	3	59	598
Denied	328	27	10	11	3	68	447
Pending	213	15	17	10	0	38	293
Total	1,000	72	57	38	6	165	1,338

* Native American or Alaska Native

** Native Hawaiian or Pacific Islander

Source: CAF 5503
08/31/08

Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	286	312	147	302	147	2
Denied	185	262	86	202	147	12
Pending	134	159	71	150	72	0
Total	605	733	304	654	366	14

Source: CAF 5503
08/31/08

Applicants by language

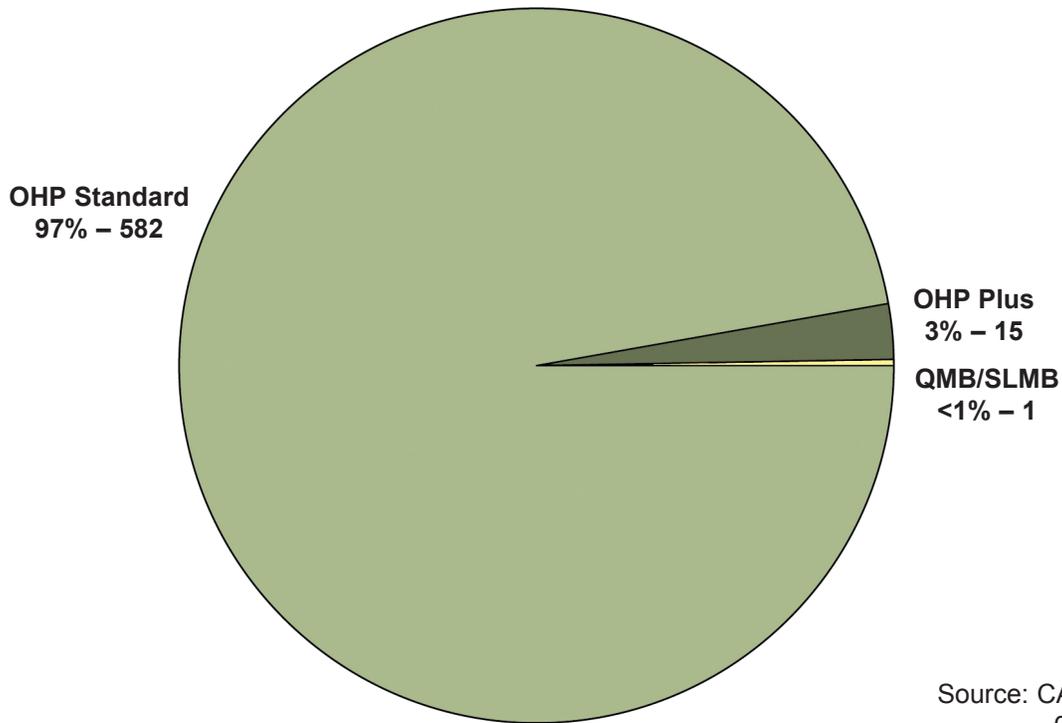
English	1,824
Spanish	145
Russian	12
Vietnamese	16
Other	33
Total	*2,030

* Includes "not yet processed" applications

Source: CAF 5503
08/22/08

The following chart shows in which benefit package each of the 598 approved applicants were enrolled.

**Submitted applications – July 2008
By benefit package**



Source: CAF 5503
08/31/08

Benefit package names and descriptions

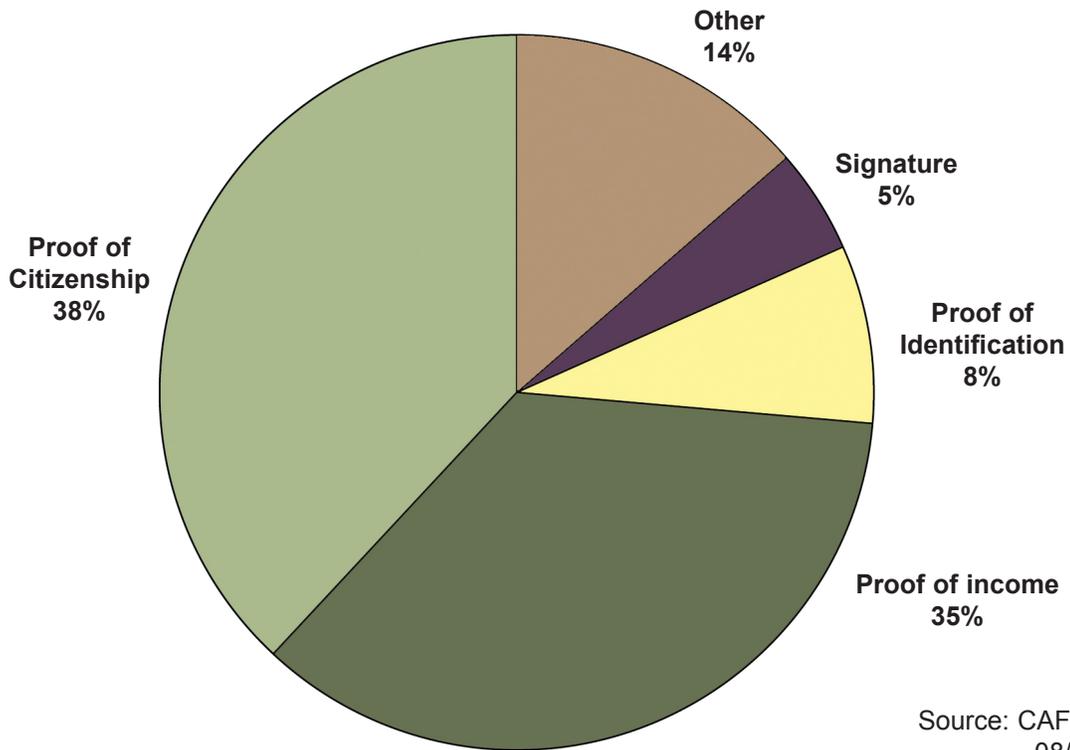
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

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OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

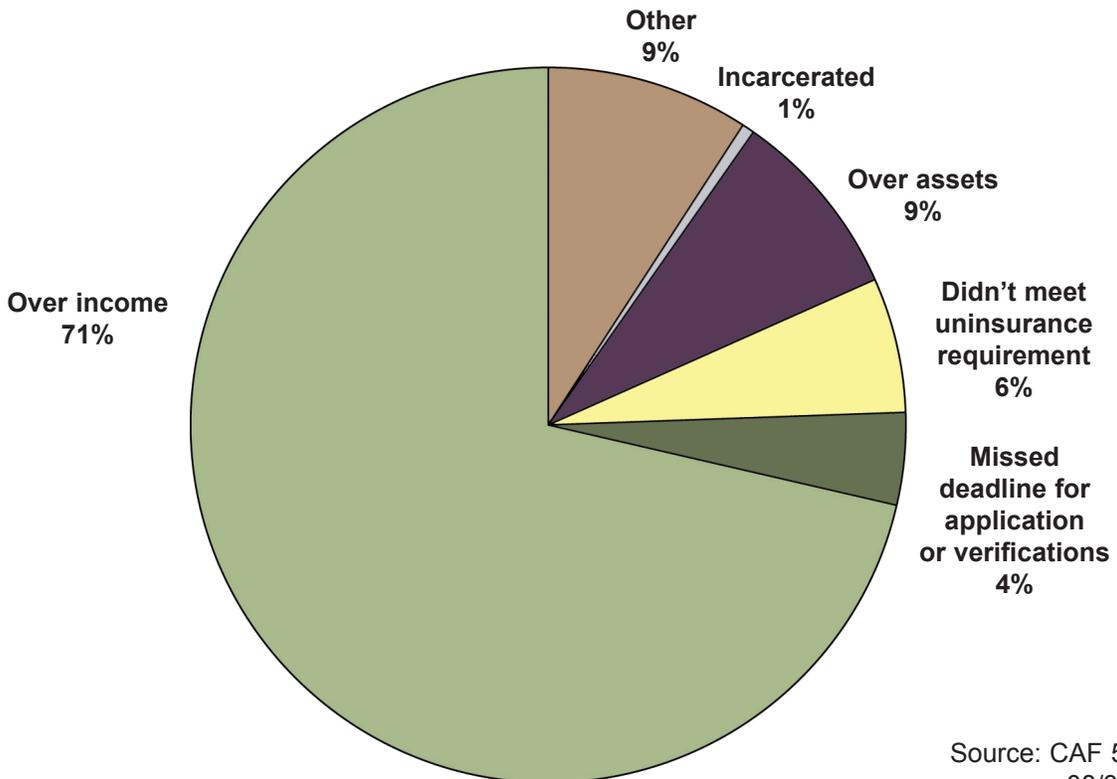
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

**Submitted applications – July 2008
Reasons for pending**



Source: CAF 5503
08/31/08

**Submitted applications – July 2008
Reasons for denial**

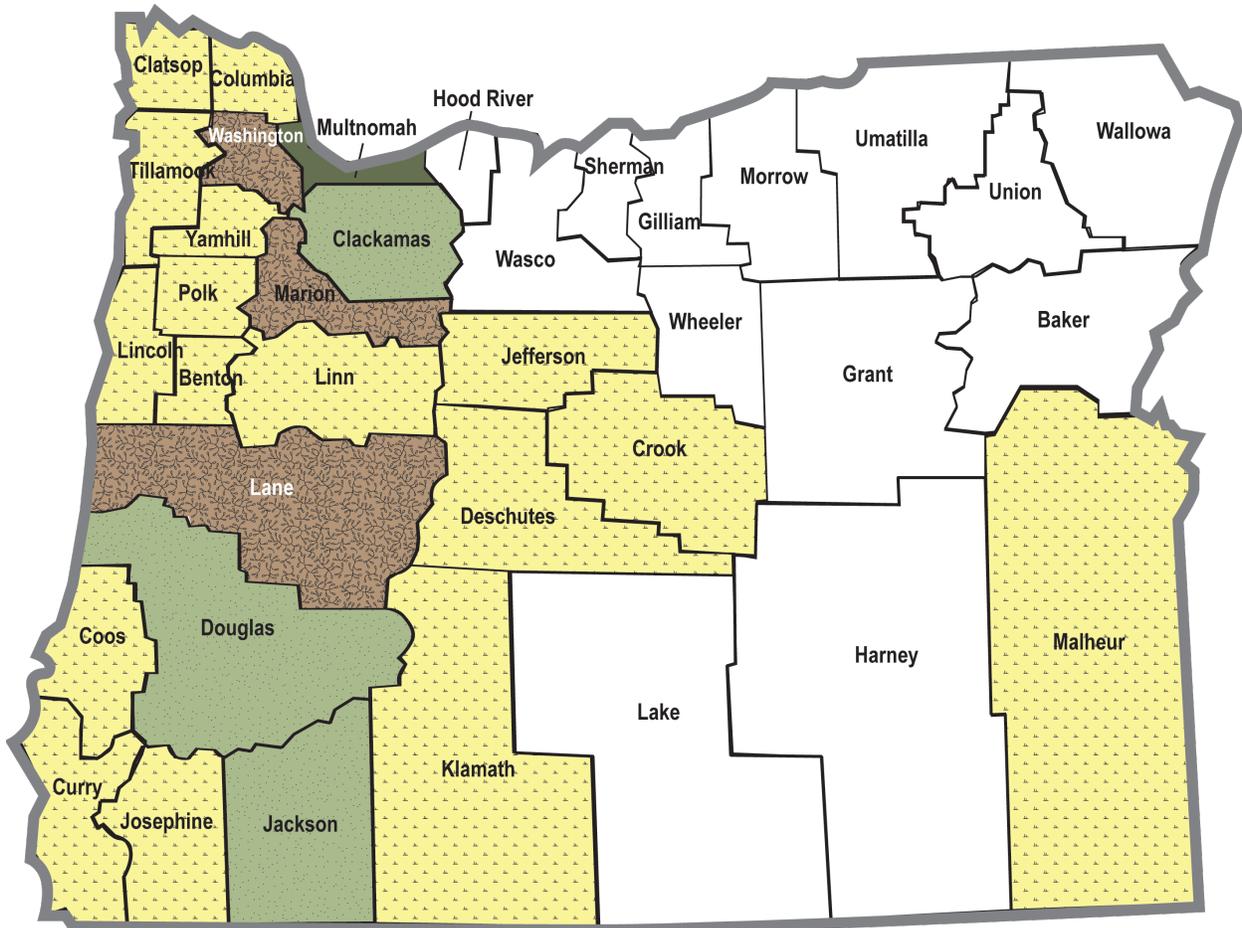


Source: CAF 5503
08/31/08

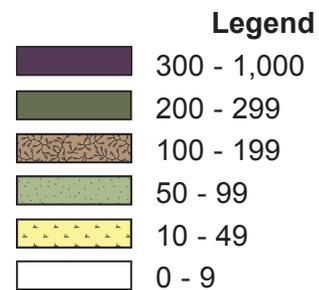
Monthly selections
July 2008

Submitted applications by county

Submitted applications – July 2008
By county



Monthly selections
July 2008



Source: CAF 5503
08/22/08

Submitted applications – July 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	2	5	0	7
Benton	10	8	9	27
Clackamas	41	35	18	94
Clatsop	6	7	2	15
Columbia	9	10	1	20
Coos	24	14	3	41
Crook	4	7	5	16
Curry	3	6	2	11
Deschutes	18	13	8	39
Douglas	27	14	15	56
Gilliam	1	2	1	4
Grant	0	0	1	1
Harney	0	3	0	3
Hood River	5	3	0	8
Jackson	41	21	18	80
Jefferson	9	1	2	12
Josephine	23	14	6	43
Klamath	8	5	7	20
Lake	3	0	0	3
Lane	54	49	29	132
Lincoln	17	9	6	32
Linn	13	15	8	36
Malheur	7	4	3	14
Marion	52	43	38	133
Morrow	2	0	0	2
Multnomah	135	86	72	293
Polk	14	6	1	21
Sherman	1	0	0	1
Tillamook	2	7	2	11
Umatilla	7	2	0	9
Union	3	5	0	8
Wallowa	0	3	0	3
Wasco	3	4	1	8
Washington	45	33	27	105
Wheeler	0	0	0	0
Yamhill	9	13	8	30
Total	598	447	293	1,338

Source: CAF 5503
08/22/08

Monthly selections
July 2008

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – July 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	88	6	7%
Has application and plans to submit	232	71	31%
Taking application to branch for help	14	6	43%
Needs application (Referred caller to local branch or application center)	43	11	26%
Transferred call to phone bank with specific questions	2	1	0%
Total	379	95	25%

Phone call was answered – person will not apply			
Incarcerated	1	0	0%
Moved out of state	11	0	0%
Requested to be taken off the list	2	0	0%
Deceased	5	0	0%
Already has insurance	55	2	4%
Not planning to submit application	34	0	0%
Other	9	0	0%
Total	117	2	2%

Phone call was not answered			
Left message	876	137	16%
No number	177	10	6%
Phone disconnected	189	10	5%
No answer	156	23	15%
Wrong number	103	5	5%
Message box full	25	5	20%
Hang up	19	3	16%
Client Unavailable	62	6	10%
Other	1	0	0%
Total	1,608	199	12%

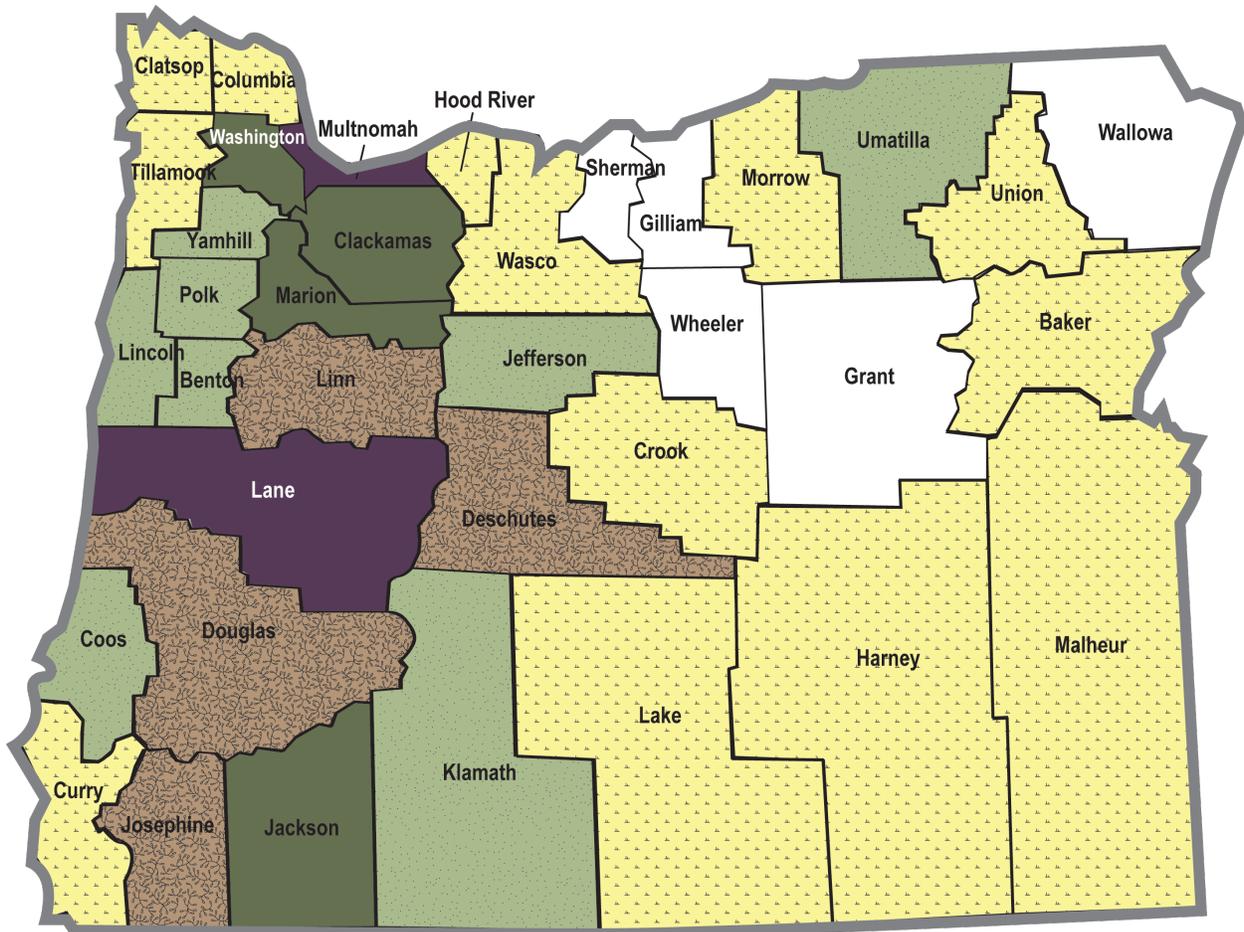
Source: CAF 5503
08/31/08

August 2008

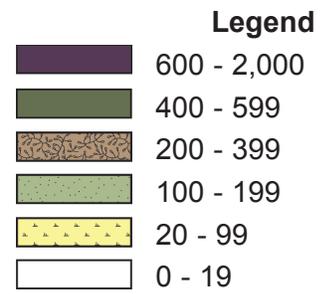
Six thousand individuals were randomly selected to receive applications in August. After including other family members listed on the reservation list, this number comes to 7,118.

The following map shows the counties in which each of the 7,118 people live.

Monthly selections – August 2008
By county



Monthly selections
August 2008



Source: Reservation List - DMAP REaD
08/29/08

August selections – county, age and gender

Monthly selections
August 2008

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	7	22	13	1	43	23	20
Benton	43	60	19	1	123	59	64
Clackamas	132	198	92	7	429	239	190
Clatsop	33	24	24	2	83	38	45
Columbia	27	37	19	3	86	50	36
Coos	38	67	43	8	156	77	79
Crook	3	17	18	1	39	25	14
Curry	8	24	19	1	52	28	24
Deschutes	65	125	59	3	252	130	122
Douglas	75	140	91	5	311	164	147
Gilliam	0	0	0	0	0	0	0
Grant	1	8	2	0	11	8	3
Harney	2	20	6	0	28	16	12
Hood river	11	17	3	0	31	20	11
Jackson	110	198	101	2	411	237	174
Jefferson	49	41	16	0	106	59	47
Josephine	55	111	80	10	256	127	129
Klamath	39	96	38	3	176	97	79
Lake	7	4	9	0	20	13	7
Lane	217	342	194	22	775	392	383
Lincoln	26	54	30	2	112	62	50
Linn	63	103	56	3	225	132	93
Malheur	9	18	7	2	36	19	17
Marion	153	303	132	10	598	308	290
Morrow	5	9	6	0	20	16	4
Multnomah	424	763	417	41	1,645	797	848
Polk	26	50	32	2	110	58	52
Sherman	1	2	4	0	7	3	4
Tillamook	15	24	18	2	59	33	26
Umatilla	29	49	37	2	117	65	52
Union	9	22	10	0	41	21	20
Wallowa	2	3	6	0	11	5	6
Wasco	15	21	10	4	50	25	25
Washington	167	217	132	19	535	312	223
Wheeler	0	0	0	0	0	0	0
Yamhill	44	57	42	4	147	81	66
Unknown	7	3	7	0	17	10	7
Total	1,917	3,249	1,792	160	7,118	3,749	3,369

Source: Reservation List DB – DMAP REaD section
08/29/08

Submitted applications returned to DHS

The department mailed the applications on Aug. 7, and applicants had a deadline of Sept. 22 to return them. The following tables depict the status and demographics of the applications submitted to DHS.

Submitted applications – August 2008

Applicant status

Approved (for any/all programs)	184
Denied	142
Pending	171
Total	497
Received but not yet processed	1,066

Source: CAF 5503
08/31/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	132	13	8	5	0	26	184
Denied	89	3	4	4	1	41	142
Pending	123	5	10	8	1	24	171
Total	344	21	22	17	2	91	497

* Native American or Alaska Native

** Native Hawaiian or Pacific Islander

Source: CAF 5503
08/31/08

Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	89	95	35	88	60	1
Denied	65	77	19	67	49	7
Pending	76	95	27	102	42	0
Total	230	267	81	257	151	8

Source: CAF 5503
08/31/08

Applicants by language

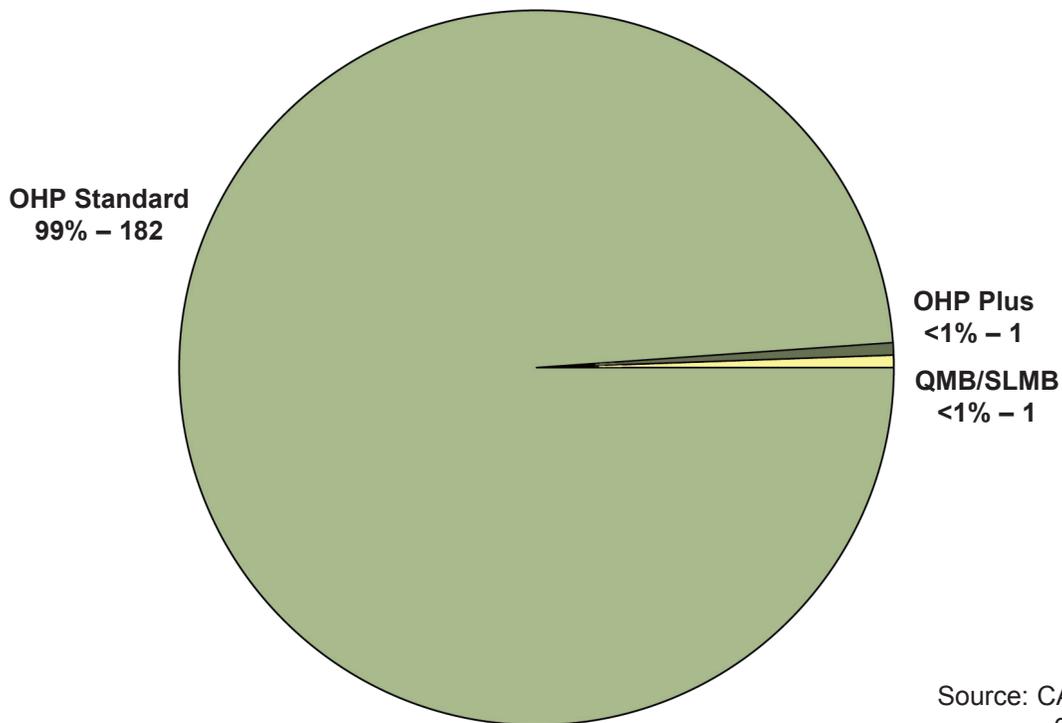
English	1,354
Spanish	138
Russian	18
Vietnamese	24
Other	29
Total	*1,563

* Includes "not yet processed" applications

Source: CAF 5503
08/31/08

The following chart shows in which benefit package each of the 184 approved applicants were enrolled.

**Submitted applications – August 2008
By benefit package**



Source: CAF 5503
08/31/08

Benefit package names and descriptions

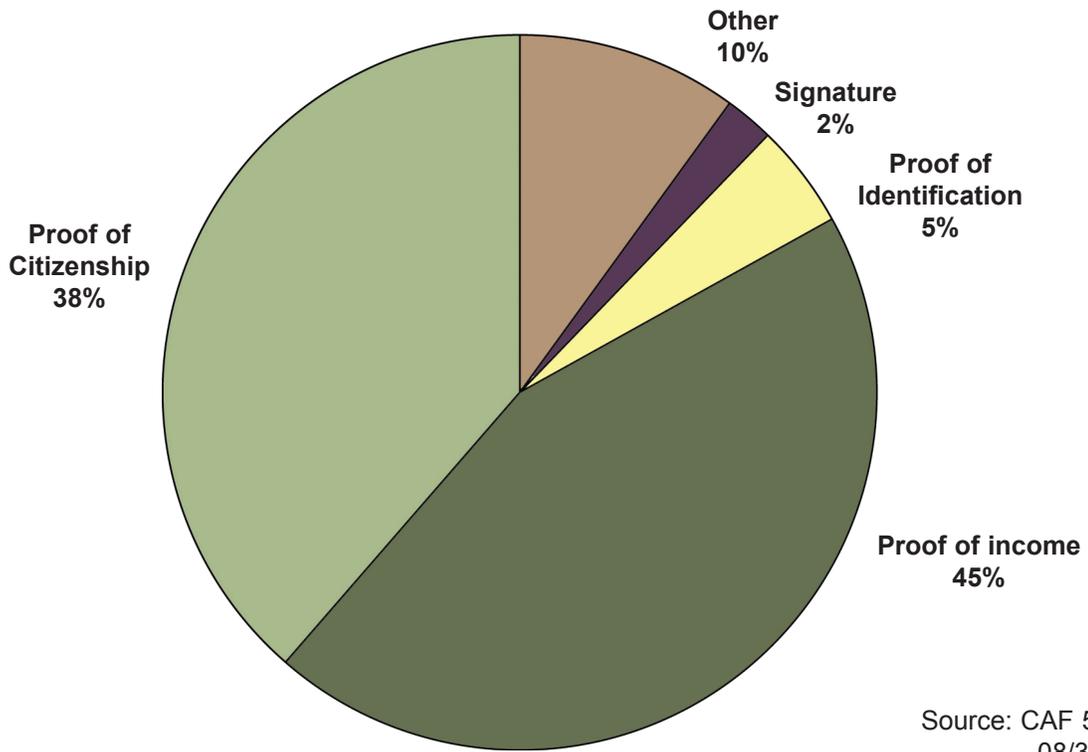
Qualified Medicare Beneficiary (QMB) – This benefit package pays for Medicare Part B premiums, applicable coinsurance (except drugs) and/or deductibles not paid by Medicare

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OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

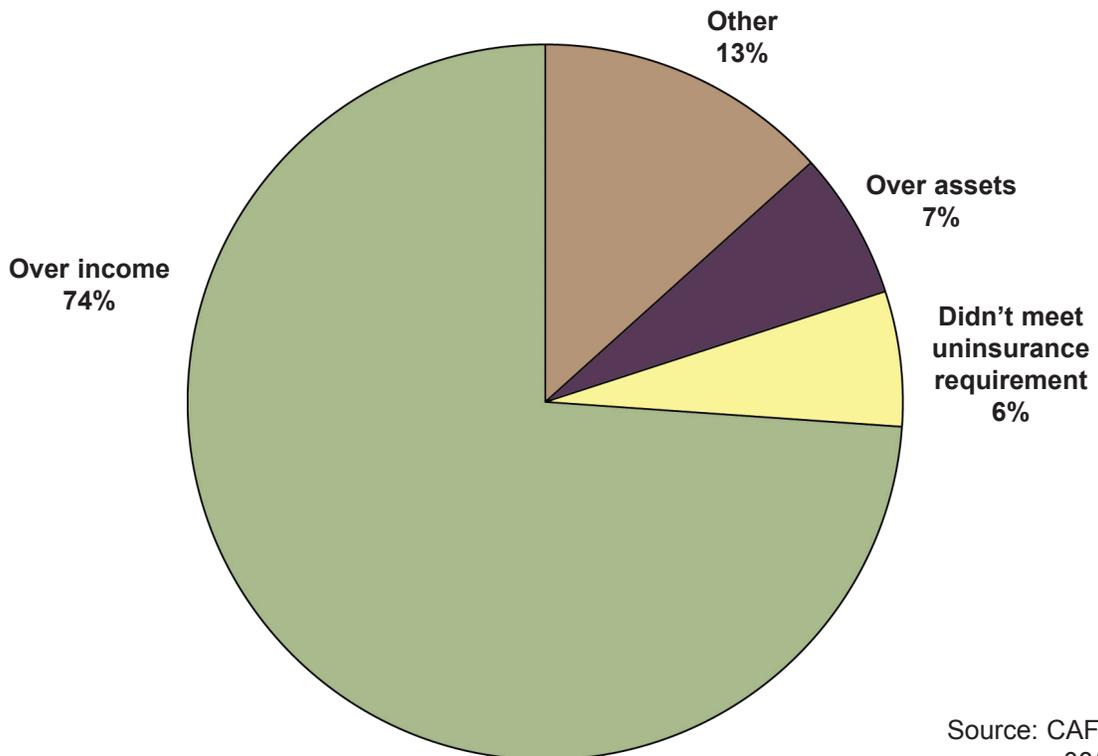
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

Submitted applications – August 2008
Reasons for pending



Source: CAF 5503
08/31/08

Submitted applications – August 2008
Reasons for denial

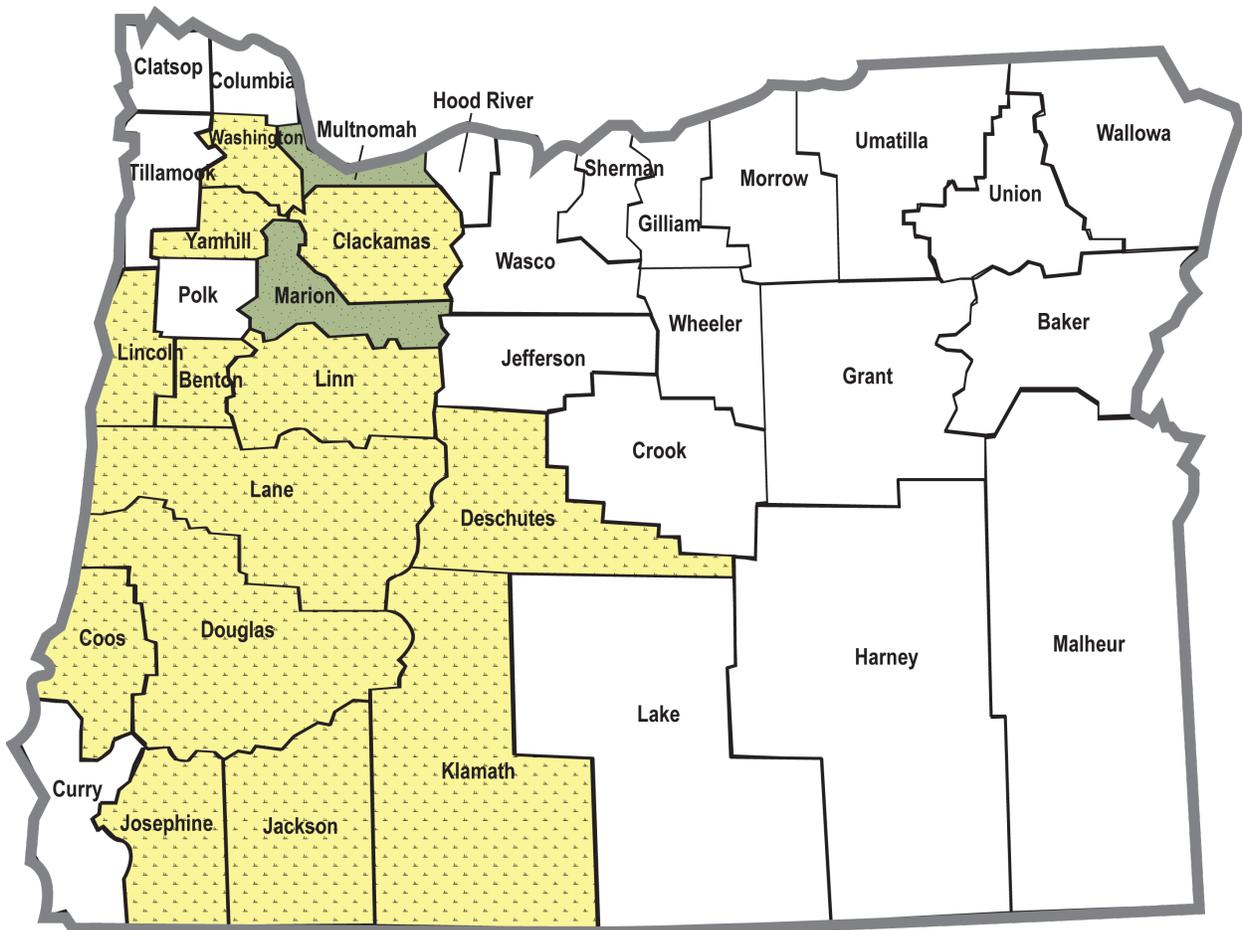


Source: CAF 5503
08/31/08

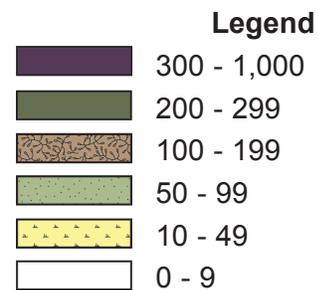
Monthly selections
August 2008

Submitted applications by county

Submitted applications – July 2008
By county



Monthly selections
August 2008



Source: CAF 5503
08/22/08

Submitted applications – August 2008
Applicants by county of residence

County	Approved	Denied	Pending	Total
Baker	0	0	0	0
Benton	9	1	2	12
Clackamas	14	10	12	36
Clatsop	2	1	0	3
Columbia	3	2	2	7
Coos	7	5	8	20
Crook	1	2	2	5
Curry	2	0	5	7
Deschutes	1	10	6	17
Douglas	9	8	10	27
Gilliam	0	0	0	0
Grant	1	0	0	1
Harney	0	0	1	1
Hood River	0	0	1	1
Jackson	6	10	6	22
Jefferson	1	2	0	3
Josephine	6	3	3	12
Klamath	5	4	7	16
Lake	3	0	0	3
Lane	18	12	16	46
Lincoln	3	5	5	13
Linn	7	4	7	18
Malheur	1	0	0	1
Marion	24	27	21	72
Morrow	0	0	0	0
Multnomah	40	17	39	96
Polk	2	0	3	5
Sherman	0	0	0	0
Tillamook	1	1	0	2
Umatilla	2	2	1	5
Union	0	2	1	3
Wallowa	0	0	0	0
Wasco	0	2	2	4
Washington	11	6	6	23
Wheeler	0	0	0	0
Yamhill	5	6	5	16
Total	184	142	171	497

Source: CAF 5503
08/31/08

Monthly selections
August 2008

Follow-up calls

Many applications were submitted to DHS after staff made phone calls to applicants.

Follow-up calls – August 2008 Contact phone call results

	Number of calls	Apps received after calls	% apps received after calls
Phone call was answered – person likely to apply			
Already submitted application	*	*	*
Has application and plans to submit	*	*	*
Taking application to branch for help	*	*	*
Needs application (Referred caller to local branch or application center)	*	*	*
Transferred call to phone bank with specific questions	*	*	*
Total	*	*	*

Phone call was answered – person will not apply			
Incarcerated	*	*	*
Moved out of state	*	*	*
Requested to be taken off the list	*	*	*
Deceased	*	*	*
Already has insurance	*	*	*
Not planning to submit application	*	*	*
Other	*	*	*
Total	*	*	*

Phone call was not answered			
Left message	*	*	*
No number	*	*	*
Phone disconnected	*	*	**
No answer	*	*	*
Wrong number	*	*	*
Message box full	*	*	*
Hang up	*	*	*
Other	*	*	*
Total	*	*	*

Source: CAF 5503
08/31/08

*This data is not yet available.

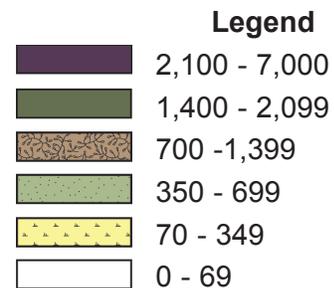
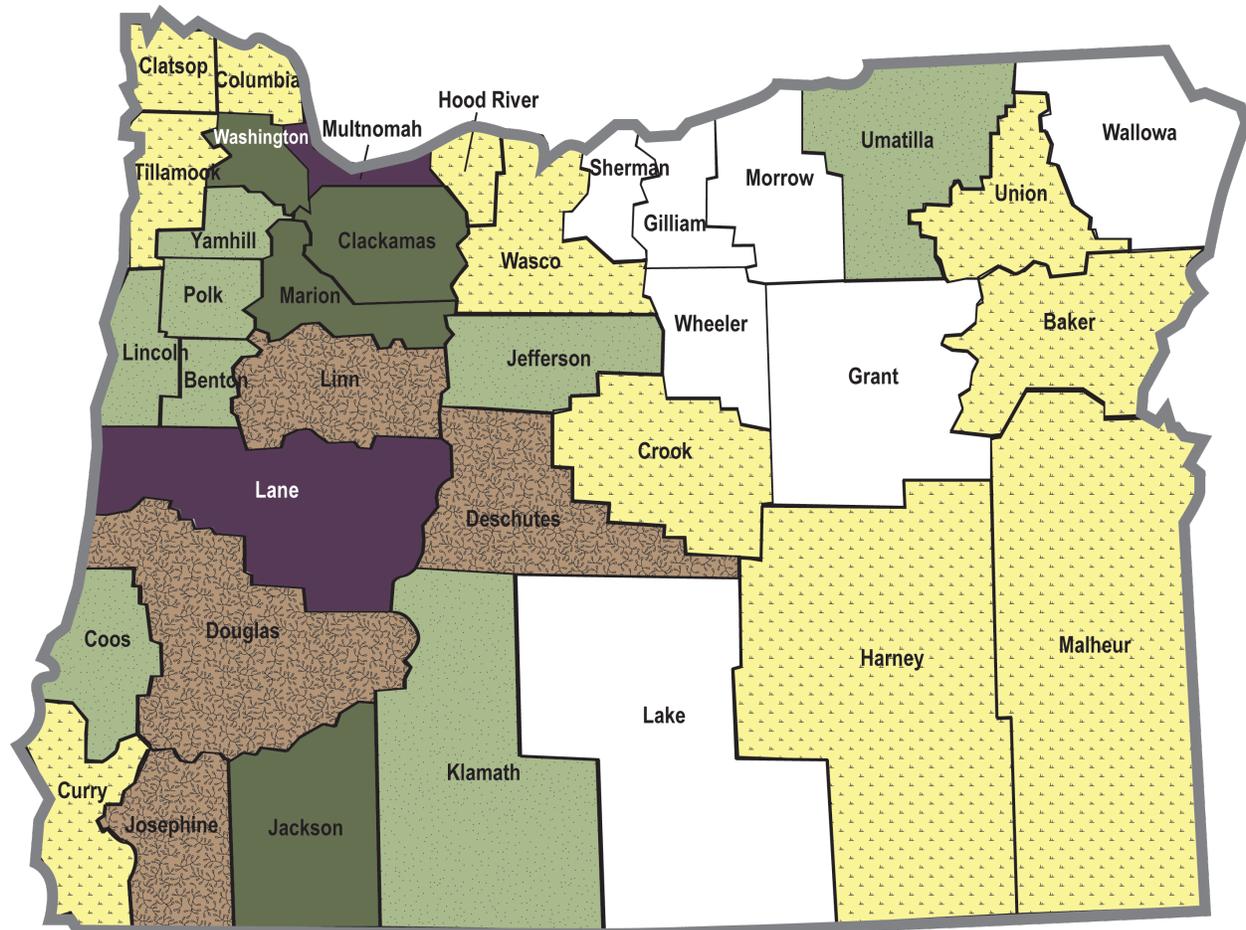
Cumulative results

March through July selections

Twenty-one thousand individuals were randomly selected to receive applications between March and August. After including other family members listed on the reservation list, this number comes to 25,165.

The following map shows the counties in which each of the 25,165 people live.

Monthly selections – March through August 2008
By county



Source: Reservation List - DMAP REaD
08/29/08

Cumulative results

March through August selections – county, age and gender

County	Age groups				Total	Gender	
	19-29	30-49	50-64	65+		Female	Male
Baker	28	67	43	3	141	72	69
Benton	134	175	66	9	384	192	192
Clackamas	436	719	351	29	1,535	823	712
Clatsop	106	113	82	4	305	153	152
Columbia	66	142	68	4	280	166	114
Coos	143	241	174	17	575	289	286
Crook	27	89	57	5	178	102	76
Curry	29	74	62	3	168	86	82
Deschutes	224	418	215	10	867	453	414
Douglas	319	481	303	27	1,130	608	522
Gilliam	0	7	5	0	12	6	6
Grant	7	27	11	1	46	23	23
Harney	13	56	26	0	95	51	44
Hood river	35	86	31	1	153	90	63
Jackson	351	692	363	33	1,439	817	622
Jefferson	185	179	68	2	434	221	213
Josephine	200	354	278	22	854	442	412
Klamath	137	286	140	11	574	305	269
Lake	13	22	23	0	58	31	27
Lane	724	1,201	698	73	2,696	1,378	1,318
Lincoln	97	184	131	5	417	229	188
Linn	221	367	213	17	818	435	383
Malheur	30	78	38	6	152	74	78
Marion	544	954	463	32	1,993	1,052	941
Morrow	12	31	22	2	67	41	26
Multnomah	1,476	2,815	1,484	114	5,889	2,929	2,960
Polk	110	155	82	8	355	175	180
Sherman	2	8	5	2	17	8	9
Tillamook	48	63	74	7	192	104	88
Umatilla	103	213	116	11	443	254	189
Union	48	76	35	4	163	90	73
Wallowa	15	15	21	0	51	28	23
Wasco	53	69	41	7	170	91	79
Washington	579	863	419	58	1,919	1,091	828
Wheeler	0	6	6	0	12	7	5
Yamhill	136	235	127	11	509	268	241
Unknown	18	41	15	0	74	44	30
Total	6,669	11,602	6,356	538	25,165	13,228	11,937

Source: DMAP REaD section
08/29/08

Cumulative results

Submitted applications returned to DHS

As of Aug. 7, the department had mailed applications to 25,165 people. The following tables show the status and demographics of those applications.

Submitted applications – March through August

Applicant status

Approved (for any/all programs)	5,336
Denied	4,700
Pending	1,040
Total	11,076
Received but not yet processed	1,840

Source: CAF 5503
08/31/08

Status of applicants by race

	White	Asian	Black	NA/AN*	NH/PI**	Unknown	Total
Approved	4,224	191	201	162	7	551	5,336
Denied	3,428	209	150	93	9	811	4,700
Pending	783	35	50	45	7	120	1,040
Total	8,435	435	401	300	23	1,482	11,076

* Native American or Alaska Native

** Native Hawaiian or Pacific Islander

Source: CAF 5503
08/22/08

Status of applicants by gender and age

Status	Gender		Age			
	Male	Female	19-29	30-49	50-64	65+
Approved	2,567	2,769	1,302	2,631	1,383	20
Denied	2,039	2,661	1,085	2,143	1,342	130
Pending	501	539	236	559	244	1
Total	5,107	5,969	2,623	5,333	2,969	151

Source: CAF 5503
08/31/08

Applicants by language

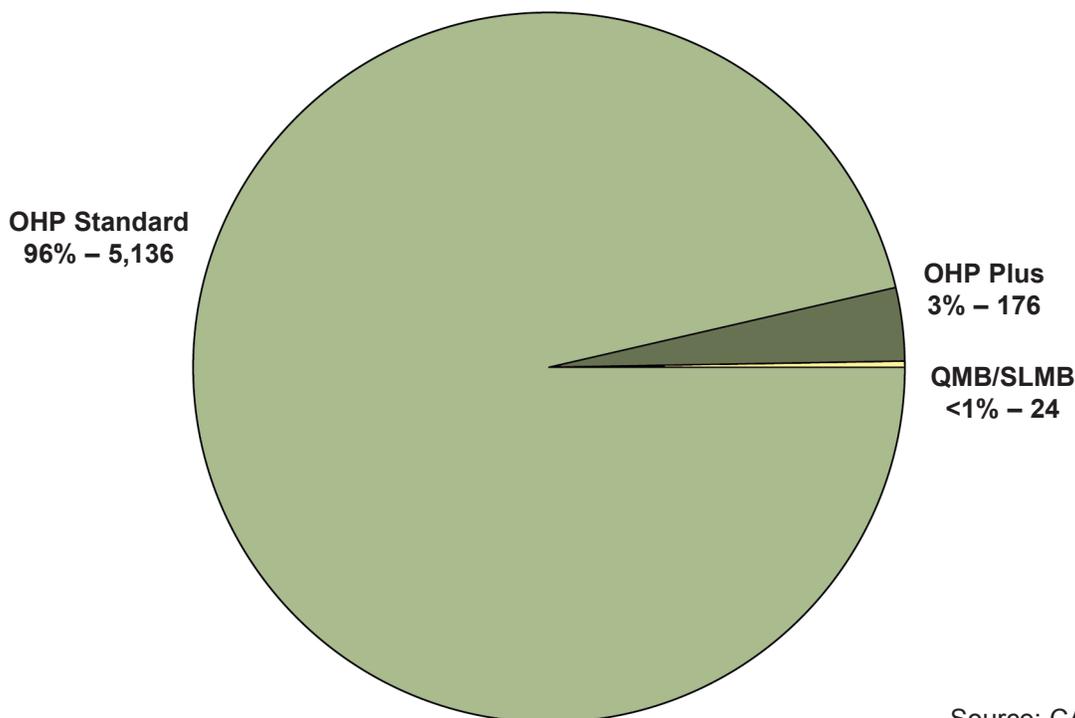
English	11,557
Spanish	972
Russian	129
Vietnamese	116
Other	142
Total	*12,916

* Includes "not yet processed" applications

Source: CAF 5503
08/31/08

The following chart shows in which benefit package each of the 5,336 approved applicants were enrolled.

Submitted applications – March through August 2008
By benefit package



Source: CAF 5503
08/31/08

Benefit package names and descriptions

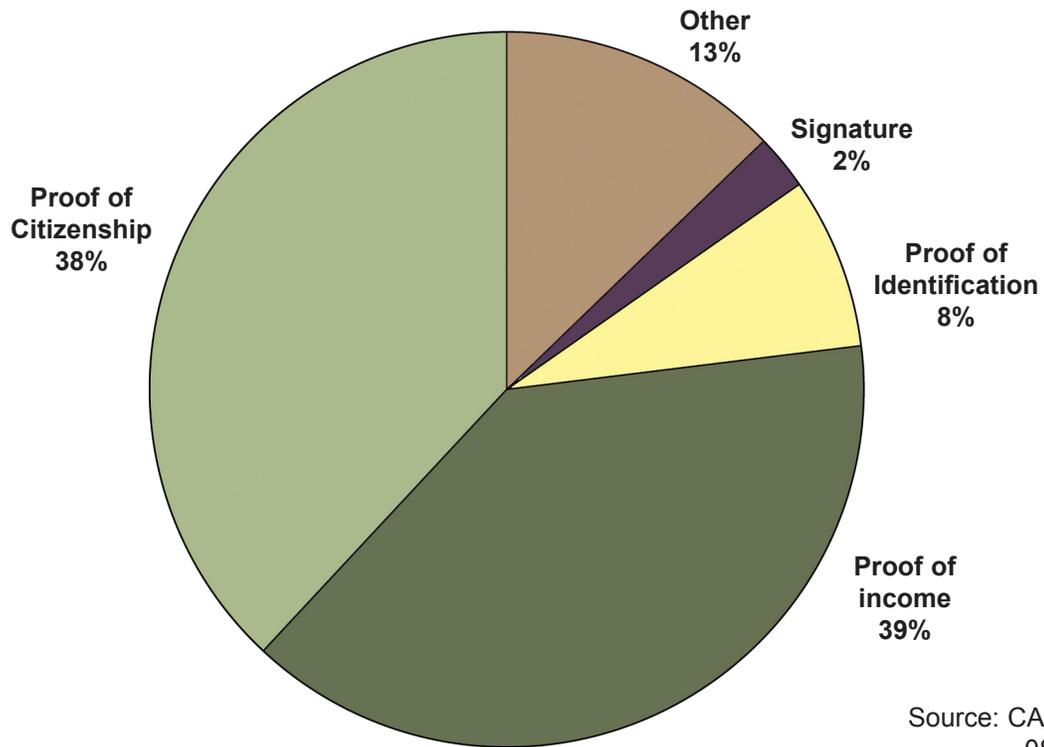
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OHP Plus – This benefit package covers medical, dental, mental health and chemical dependency services for people who meet Medicaid eligibility requirements. These people fall into the following groups:

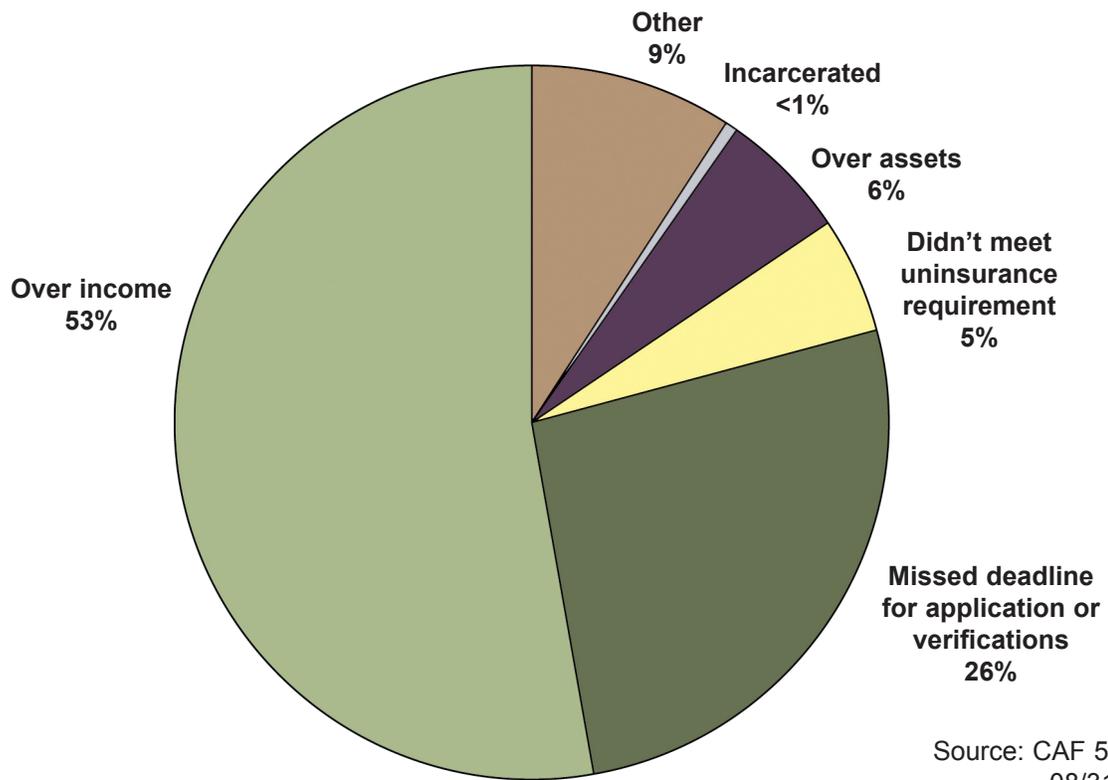
- Children (under age 19)
- Pregnant women
- Adults in families with dependent children
- People with disabilities
- People age 65 or older

**Submitted applications – March through August
Reasons for pending**



Source: CAF 5503
08/31/08

**Submitted applications – March through August
Reasons for denial**



Source: CAF 5503
08/31/08

Cumulative results

**Submitted applications – March through August
Applicants by county of residence**

County	Approved	Denied	Pending	Total
Baker	25	35	0	60
Benton	85	74	18	177
Clackamas	354	326	61	741
Clatsop	46	50	8	104
Columbia	78	49	8	135
Coos	157	104	21	282
Crook	38	45	8	91
Curry	50	24	13	87
Deschutes	170	175	39	384
Douglas	247	195	47	489
Gilliam	8	11	1	20
Grant	11	11	1	23
Harney	17	14	1	32
Hood River	37	39	2	78
Jackson	308	258	69	635
Jefferson	81	57	13	151
Josephine	178	155	28	361
Klamath	123	94	33	250
Lake	26	9	0	35
Lane	566	470	121	1,157
Lincoln	104	65	24	193
Linn	169	157	52	378
Malheur	34	40	5	79
Marion	434	396	102	932
Morrow	16	12	0	28
Multnomah	1,209	1,025	221	2,455
Polk	81	74	14	169
Sherman	2	3	0	5
Tillamook	22	35	5	62
Umatilla	85	87	5	177
Union	36	41	11	88
Wallowa	14	8	2	24
Wasco	33	35	4	72
Washington	366	409	78	853
Wheeler	6	1	1	8
Yamhill	120	117	24	261
Total	5,336	4,700	1,040	11,076

Source: CAF 5503
08/31/08

March through August applicant status

	Originally Selected	Applications Returned
March	3,657	2,566
		70%
April	3,646	2,417
		66%
May	3,619	2,252
		62%
June	3,564	2,088
		59%
July	3,561	2,030
		57%
August	7,118	1,563
		22%
Total	25,165	12,916
		51%

Approved	Denied
1,337	1,199
52%	47%
1,244	1,138
52%	48%
1,077	986
48%	44%
896	788
43%	38%
598	447
35%	26%
184	142
11%	8%
5,336	4,700
49%	43%

Pending	Not Yet Processed
26	4
1%	0%
26	9
1%	0%
158	31
7%	1%
366	38
18%	2%
293	692
17%	40%
171	1,066
10%	62%
1,040	1,840
9%	17%

Source: CAF
08/31/08

