

Jon Pelkey, Manager
 DMAP Quality Improvement Medical Section

Authorized Signature

Number: DMAP-IM-08-157

Issue Date: 10/28/2008

Topic: Medical Benefits

Subject: Clarification for CareOregon clients who receive services from Yakima Valley Farm Workers Clinics - Extended deadline to change medical plans

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will send the following letter to clients who received the letters described in [IM 08-137](#). It explains that clients have until November 30 (not November 14) to change back to CareOregon or select a different medical plan if one is available in their area.

If clients decide to stay with CareOregon, they need to contact CareOregon to choose a new health care provider.

If you have any questions about this information, contact:

Contact(s):	Michelle Helmer, DMAP Prepaid Health Plan Coordinator		
Phone:	503-945-6917	Fax:	503-947-5221
E-mail:	michelle.helmer@state.or.us		

Important update

Deadline extended to request changes to your November medical plan enrollment

Earlier this month, you received a letter about Yakima Valley Farm Workers Clinics ending their contract with CareOregon effective November 1, 2008.

The letter informed you that some or all members of your household will be automatically enrolled into a new medical plan beginning November 1, 2008.

Deadline to change plans extended to November 30

If you are not satisfied with the medical plan chosen for you, you may change back to CareOregon.

DMAP has extended the deadline to change back to Care Oregon from November 14 to November 30.

Depending on where you live, you may be able to select a different medical plan. The deadline to do so is November 30. Call your worker or DMAP Client Services at 800-273-0557 to discuss your options.

Changing Back to CareOregon

If you change back to CareOregon, you will need to find a new health care provider. To do this, call CareOregon at:

- 503-416-4100 (Portland),
- 800-224-4840 (Toll-free), or
- 800-416-4161 (TTY/TDD).

CareOregon will have a list of providers to choose from. **The deadline to choose a new provider is November 30.**

Questions?

 **Contact DMAP Client Services at 800-273-0557 by November 30, 2008**, if you have questions about this letter or if you want to change your medical care plan.

 **Contact your OHP worker** if you need this notice in a larger print size or in a different format.