

Jon Pelkey, DMAP Manager  
Quality Improvement and Medical Section

Authorized Signature

Number: DMAP- IM-08-190

Issue Date: 12/11/2008

**Topic:** Medical Benefits

**Subject:** Managed care auto-assignment turned off until further notice.

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees             | <input type="checkbox"/> County Mental Health Directors   |
| <input type="checkbox"/> Area Agencies on Aging        | <input type="checkbox"/> Health Services  |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities   |
| <input type="checkbox"/> County DD Program Managers    | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

**Message:**

At this time, clients are not being auto-assigned into managed care plans. However, stand-alone mental health organizations (MHO) will be auto-assigned.

While this MMIS feature is not active, fee-for-service (open card) clients still may decide at anytime to enroll in a managed care plan.

Workers may:

- Assign plans on the real-time enrollment screen, or
- Send a quick e-mail to the appropriate DMAP Client Service staff listed below, or
- Have the client call DMAP's Client Service number at 1-800-273-0557.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Tom van der Veen, DMAP Delivery Systems Manager	
<b>Phone:</b>	503-945-6349	<b>Fax:</b> 503-947-5221
<b>E-mail:</b>	Tom.vanderVeen@state.or.us	

<b>Contacts</b>	<b>Lois Bean</b> <a href="mailto:Lois.m.bean@state.or.us">Lois.m.bean@state.or.us</a> <b>503-945-6523</b>	<b>Adrian Daniel</b> <a href="mailto:Adrian.daniel@state.or.us">Adrian.daniel@state.or.us</a> <b>503-945-6295</b>	<b>Charlene Wheeler</b> <a href="mailto:Charlene.k.wheeler@state.or.us">Charlene.k.wheeler@state.or.us</a> <b>503-945-6724</b>
<b>DCO</b>	Hayden Family Dentistry	Managed Care Dental Multi-Care Dental	ODS Community Health Advantage Dental Capitol Dental Willamette Dental Group
<b>HMO</b>	Douglas County IPA Kaiser Permanente Lane IPA ODS Community Health	Cascade Comprehensive Care COIHS FamilyCare, Inc. Marion-Polk CHP	DOCS CareOregon InterCommunity Health Network Providence Health Assurance Tuality Health Alliance Mid-Rogue IPA OHMS
<b>CDO</b>		Deschutes County CDO	
<b>Exemptions</b>	Continuity of Care Exemption (Medical Directors Office)	Pregnancy exemption/Continuity of Care PIH/HNA Exemptions	Medically Fragile Children's Unit Medically Involved Children
<b>Other Requests</b>	Mental Health Organizations Pharmacy Lock-In Behavioral Rehabilitation Services Psychiatric Security Review Board (PSRB) State Hospital Disenrollments Deceased Clients	Children's Medical Project Disease Case Management Medical Case Management Adoption Assistance	Primary Case Managers Alternate Prime Clients Oregon Youth Authority Elder Place Maple Star SPD Requests Incarcerations