

Jon Pelkey, Manager
 DMAP Quality Improvement Medical Section

Authorized Signature

Number: DMAP-IM-09-068

Issue Date: 05/21/2009

Topic: Medical Benefits

Subject: Provider announcement: DCM/MCM vendor change for clients with medical fee-for-service

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will mail a postcard to prescribing providers alerting them to the change in vendors for medical fee-for-service client's Disease Case and Medical Care Management services. Effective June 1, 2009, APS Healthcare's **Oregon Health Plan Care Coordination (OHPCC)** will take over clients for Innovative Case Management (ICM) and McKesson's Care Enhance programs.

DMAP will handle Prior Authorizations for Medical Care Management clients the same as other OHP PAs.

DHS staff please note: We will no longer enroll **dual-eligible** clients in Disease or Medical Care Management.

If you have any questions about this information, contact:

Contact(s):	Caroline Price		
Phone:	503-945-6488	Fax:	Contact Fax
E-mail:	Caroline.Price@state.or.us		

Important Information **OHP Changes DCM/MCM Contractor**

June 1, 2009, Innovative Care Management (ICM) and CareEnhance will be replaced by APS Healthcare's **Oregon Health Plan Care Coordination** (OHPCC). They will provide Medical Care Management (MCM), Disease Management and a 24/7 Nurse Advice Line for OHP fee-for-service clients. OHPCC may be reached at 800-562-4620.

MCM Prior Authorizations (PAs)

ICM will continue processing PAs through May 29, 2009. After this date, please submit PAs for MCM clients using the same form and method as with other fee-for-service OHP PA requests.

Questions? Call the DMAP Medical Unit at 800-642-8635.

PA forms, instructions and other process information can be found in the Supplemental Guide for your practice at:
www.dhs.state.or.us/policy/healthplan/guides/main.html

