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Authorized Signature

Number: DMAP- IM-09-128

Issue Date: 10/02/2009

Topic: Medical Benefits

Subject: Effective 10/01/2009, CAWEM Plus coverage available in five new counties

Applies to (check all that apply):

- | | | | |
|--------------------------|-------------------------------|-------------------------------------|---|
| <input type="checkbox"/> | All DHS employees | <input type="checkbox"/> | County Mental Health Directors |
| <input type="checkbox"/> | Area Agencies on Aging | <input type="checkbox"/> | Health Services |
| <input type="checkbox"/> | Children, Adults and Families | <input type="checkbox"/> | Seniors and People with Disabilities |
| <input type="checkbox"/> | County DD Program Managers | <input checked="" type="checkbox"/> | Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

Effective October 1, 2009, clients with CAWEM Emergency Medical coverage who are pregnant, or become pregnant and live in one of the following counties will receive CAWEM Plus (CWX) coverage while they are pregnant:

- Benton
- Clackamas
- Deschutes*
- Hood River
- Jackson
- Lincoln
- Multnomah*

During the end-of-month (EOM) run on September 25, MMIS converted pregnant CAWEM clients living in the new counties to CWX coverage. MMIS automatically sent new coverage letters to the clients. (See the attached flyer)

* CAWEM Plus has been available in Deschutes and Multnomah counties since April 2008.

CAWEM Plus benefits

Although CAWEM Plus clients must live in one of the seven counties, they may receive services anywhere in the state. CAWEM Plus covers all OHP Plus services, except:

- Sterilizations
- Therapeutic abortions
- Hospice care services
- Death with dignity services

CAWEM Plus not eligible for managed care

CAWEM Plus clients are not eligible for managed care and must receive services on a fee-for-service or open-card basis.

Client Announcement

DMAP is sending the attached announcement (flyer) to CAWEM females in all seven counties.

Provider Announcement

DMAP will post the attached Provider Announcement to the OHP Web site. DMAP also will send an e-mail notice by eSubscribe to subscribers of OHP Provider Announcements.

PowerPoint excerpt

An excerpt from the CAF Training PowerPoint is at the end of this document. The excerpt is included for your convenience and assistance to answer questions such as:

- Newly pregnant women
- Clients moving to a non-participating county
- What happens after the pregnancy ends
- Coverage for the baby
- A client did not get a coverage letter showing the new benefit plan

If you have any questions about this information, contact:

Contact(s):	Janna Starr	
Phone:	503-947-1193	
E-mail:	Janna.Starr@state.or.us	



Important Information

New health care coverage for some pregnant clients

This letter contains information for females with CAWEM coverage.

This information is for females of all ages and marital status living in one of the below seven counties.

On October 1, 2009, clients on the CAWEM Emergency Medical benefit package who are pregnant and live in one of the following counties will be eligible for *CAWEM Plus* coverage:

- Benton
- Clackamas
- Deschutes*
- Hood River
- Jackson
- Lincoln
- Multnomah*

CAWEM Plus covers many more services than the CAWEM Emergency Medical package. Look at the back of this letter to see some of the services.

How do I sign up for this coverage?

If you received a new coverage letter that shows *CAWEM Plus* as your benefit package, you don't have to do anything. See example A on the back of this page for an example of the coverage letter.

If you are pregnant and live in one of the counties listed and did not receive a new coverage letter showing *CAWEM Plus* as your benefit package, call your worker. Your worker will tell you what you need to do.

What should I do if I become pregnant?

Call your worker right away. Your worker will tell you what you need to do to receive *CAWEM Plus* coverage.

**CAWEM Plus has been available in Deschutes and Multnomah counties since April 2008.*

How long will I have CAWEM Plus?

You will have *CAWEM Plus* while you are pregnant **and** live in one of the seven counties.

After your pregnancy ends, or you move out of a listed county, you will only be eligible for CAWEM Emergency Medical coverage.

What if I move?

If you move out of one of the seven listed counties, your *CAWEM Plus* coverage will end. Your CAWEM Emergency Medical coverage will continue.

Where can I get services?

You can see any provider who will accept your Medical ID. You can call a provider and ask if they serve OHP fee-for-service clients.

What do I need to do when my pregnancy ends?

Call your worker as soon as your pregnancy ends. Your worker's phone number is on the upper left corner of your OHP coverage letter.

Will my baby have coverage?

Your baby will be eligible for OHP Plus coverage until their first birthday and longer, if the child continues to be eligible. To make sure your baby gets this coverage, call your worker as soon as your baby is born.

What does CAWEM Plus cover?

CAWEM Plus coverage includes:

- Medical services
- Dental services
- Mental health services
- Services to keep you healthy (prevention)
- Exams or tests (lab or x-ray)
- Treatment for most major diseases
- 24-hour emergency care
- Chemical dependency (alcohol and drug) treatment
- Eye care with eye exams and eyeglasses
- Some surgeries
- Labor and delivery services, including your hospital stay

- Most prescription drugs
- Family planning
- Specialist care and referrals
- Stop-smoking programs
- Diabetic supplies and education
- Medical equipment and supplies
- Emergency ambulance services
- Non-emergency medical transportation

CAWEM Plus does **not** cover:

- Sterilizations
- Therapeutic abortions
- Hospice services
- Death with dignity services

Example A - Coverage letter

Name	Date of birth	Client ID #	Copays?	Benefit Package	Managed Care/TPR enrollment
Your name	Your birthdate	Your ID	No	CAWEM Plus	

If you are pregnant and live in one of the listed seven counties, your new coverage letter should show CAWEM Plus as your benefit package.



Questions?

- Call Client Services at 1-800-273-0557 or TTY 7-1-1.
- If you need this letter in another language or different format, call your worker.



Important Information

Health care expanded for some pregnant CAWEM clients



CAWEM prenatal expands

Seven counties have partnered with the Department of Medical Assistance Programs to increase health care services for pregnant women, effective October 1, 2009. Pregnant women living in the listed counties and receiving CAWEM (Citizen/Alien Waived Emergency Medical) coverage are eligible. The expanded coverage is called *CAWEM Plus*.

When providers verify OHP eligibility, clients with the expanded plan will show *CAWEM Plus* coverage. This information is available from both the the Provider Web Portal and AVR.

The expansion will help ensure newborns are as healthy as possible.

Effective October 1, 2009, *CAWEM Plus* is available in these counties:

- Benton
- Clackamas
- Deschutes*
- Hood River
- Jackson
- Lincoln
- Multnomah*

* *CAWEM Plus* has been available in Deschutes and Multnomah counties since April 1, 2008.

CAWEM Plus

Although eligibility requires living in the listed counties, services may be delivered anywhere in the state.

CAWEM Plus covers medical, dental, mental health and chemical dependency services. While pregnant, women are eligible for all OHP Plus services, except:

- Sterilizations
- Therapeutic abortions
- Hospice care services
- Death with dignity services

After the pregnancy

After the pregnancy ends, the woman's coverage reverts to CAWEM Emergency Medical. At that time, DMAP will only pay for the following services:

- Hospital services for childbirth up to client discharge
- Post-partum services only if provided through a bundled rate
- Emergency services

Questions?

Contact DMAP Provider Services at 1-800-336-6016 or write to DMAP.providerservices@state.or.us.



Excerpt from Training PowerPoint found on
Medical Staff Tools Website
http://www.dhs.state.or.us/training/caf_ss_medical/

Clients not in Managed Care

- CAWEM Plus clients will not be enrolled in DCO, MHO or managed care plan
 - However, they may enroll with a PCM
- CAWEM Plus clients will be placed on an open card
- CAWEM Plus clients can still see their regular doctor if the doctor accepts the open card

CWX coding

- When approved, use both CWM and CWX case descriptor and CWX need/resource code with end date
 - CWX coding tells MMIS to provide CAWEM Plus
 - CM automatically sends 2D approval notice when CWX added
- CWX N/R date is month in which 10-day notice period lands
- If we're not notified timely that the pregnancy has ended, the CWX N/R date triggers CM close (85b) or reduction (86b) notice

CWX coding

```
. B _____ GARCIA _____ MORENA _____ E 02/14/1987 F 1
AD 44215H S 10/01/2009 0 N _____ Y
C/D CWM MAA _____ Action N Registered: P
N/R CUB 10/2009 _____ N/R CWX 10/2009 _____
```

When DHS is notified timely that pregnancy has ended, CAWEM Plus reduced to CAWEM

- CM approval notice is also a reduction notice
 - No additional notice to send if DHS is notified timely
- Mother's benefits reduced to CAWEM the day after the baby is born
- Baby is AEN
- 5503 will add the AEN if they are notified of the birth instead of the branch

Coding changes when baby is born

- Use a "medi" action on the ucms case to add the newborn onto the case and reduce the mother to CAWEM. The effective date will be the newborn's date of birth
- Add newborn with start date of DOB and AEN for one
- Start date of mom should be changed to match the newborn's DOB. Her benefits will reduce to CAWEM the next day
- CWX case descriptor and need/resource code are removed from mom

CWM coding after the baby is born

```
.....
. B _____ GARCIA _____ MORENA _____ E 02/14/1987
AD 44215H S 10/15/2009 0 N _____
C/D CWM MAA _____ Action N Registered: P
N/R DUB 10/2009 _____ N/R _____
. C _____ NAVARRO _____ MARIA _____ G 10/15/2009
CH 440000 S 10/15/2009 0 N _____
C/D MAA _____ Action N Registered: P
N/R AEN 10/2010 _____ N/R _____
```

What happens if we're not notified of birth?

- CWX need/resource end date will trigger CM close (85B) or reduction notice (84B)
 - Won't happen often
- Benefits reduced to CAWEM first of next month if she's MAA/MAF with other children
- Benefits closed end of the month if woman is MAA/MAF with no children or OPP

Example of CWX automatic reduction notice

- Maria is pregnant CAWEM MAA client with other MAA children; the new baby is due December 10, 2009.
- DUE and CWX N/R date is 12/09.
- If DHS not notified of birth, 10-day reduction notice will automatically be sent to reduce Maria's medical to CAWEM for January 1

Example, cont.

- Client still has 60 days protected CAWEM eligibility based on the DUE need resource date
- No "due process" for other benefits because it's already after when we should have been notified of birth
- Restore benefits if she contacts branch and she's still pregnant

Example of CWX automatic close notice

- Angela is pregnant CAWEM OPP client; the baby is due December 23, 2009. DUE is also 12/09.
- December 23 is past the 10-day notice deadline
- CWX end date is 01/10
- If DHS not notified of birth, 10-day close notice (85B) will automatically be sent to end her medical January 31.
- Restore benefits when/if she contacts the branch

CM system conversion

- Pregnant CAWEM with DUE 10/09 or later will automatically convert to new CAWEM Plus benefits during September EOM processing
- CWX case descriptor and need/resource codes will be added automatically
- CWX need/resource date will be added to match DUE need/resource date
- Only for FIPS codes of: 003, 005, 027, 029 and 041

Conversion issue – CWX end date

- Report will be available on View Direct around October 1 showing all cases that were converted to CAWEM Plus
- 5503 will work report to ensure correct CWX date is coded
- If due date is after the 15th of the month, the CWX need/resource code will need to be manually changed to the next month

What happens if pregnant CAWEM client moves into pilot area?

- Report of new county cases will be generated daily for the pilot expansion areas
- 5503 will work report and add coding to issue CAWEM Plus benefits.
 - 5503 will use MEDI action to add CWX coding effective date of transfer action
 - MEDI action cannot be effective prior to 10/1/09

What happens if the CAWEM Plus client moves out of pilot area?

- CAWEM Plus is only for residents of one of the 7 pilot counties
- No longer in Pre-natal CAWEM Expansion Pilot Program if they move out of pilot counties
- 2 day process to transfer case

CM actions to transfer out of pilot, Day 1

- First day enter a Compute action for the first of the next month to change address and remove CWX coding
- Send CMRPTRN notice of reduction (from CAWEM Plus to CAWEM) and DHS 462A

Day 2

- Day 2, enter a Transfer action for the first of the next month to transfer out of pilot county

CM notices

- CM 2D *Pre-Natal Pilot Approval Notice*
 - Automatically sent when adding new CAWEM Plus client
- CM 84B *County Pre-Natal Pilot Reduction*
 - Automatically sent based on CWX end date for MAA/MAF CAWEM with other children
- CM 85B *County Pre-Natal Pilot Close*
 - Automatically sent based on CWX end date

NOTR notices, part 1

- **CMR2CWM** and **SPR2CWM**: *Reduce to CAWEM; not in pilot*

Example: Margaret is due December 15, however, we're notified in November that she lost the baby. Send the 10-day CMR2CWM reduction notice and compute to remove CWX coding the first of the month after the 10-day notice period.

NOTR notices, part 2

- CMRPTRN and SPRPTRN *Reduce to CAWEM; moved out of pilot area*

Example: Debra notifies us she's moving to Eugene to be with her mother. Send 10-day CMR2CWM reduction notice. Compute to remove CWX coding the first of the month after the 10-day notice period and to change the address and branch.