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DMAP QI and Medical Section

Authorized Signature

Number: DMAP-IM-09-134

Issue Date: 10/22/2009

Topic: Medical Benefits

Subject: Managed care auto-assignment resumes 10/20/09 in Clackamas, Marion, Multnomah, Polk and Washington counties

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |
| <input type="checkbox"/> County DD Program Managers | |

Message:

On Tuesday, October 20, DHS turned on “even distribution” auto-assignment in Clackamas, Marion, Multnomah, Polk and Washington counties, with an effective date of October 26.

Clients in mandatory ZIP codes in these counties, and who are not already enrolled into a managed care plan, will be enrolled. Clients who are already assigned to managed care plans in these counties should not be affected by the auto-assignment process.

This affects the following PHP region codes:

<p>Clackamas</p> <ul style="list-style-type: none"> • H191 – CareOregon • H192 – FamilyCare • H187 – MPCHP • H198 – Providence • P051 – Kaiser-Permanente 	<p>Marion</p> <ul style="list-style-type: none"> • H166 – CareOregon • H186 – MPCHP • P048 – Kaiser-Permanente • H234 – FamilyCare 	<p>Multnomah</p> <ul style="list-style-type: none"> • H163 – CareOregon • H057 – FamilyCare • H200 – Providence • P050 – Kaiser-Permanente
<p>Polk</p> <ul style="list-style-type: none"> • H222 – CareOregon • H223 – MPCHP • P049 – Kaiser-Permanente 	<p>Washington</p> <ul style="list-style-type: none"> • H190 – CareOregon • H193 – FamilyCare • H199 – Providence • H073 - Tuality 	

These enrollments will display on October 22 in the MMIS and PHP screens. If a client has been selected for the “even distribution” auto-assignment, the assignment source will read, “Auto Assigned Even Distribution” on the MMIS Recipient Case Enrollment Panel.

Do not change enrollment for clients in these counties

Workers in these counties should not try to change enrollment of any clients in these counties until DHS has verified that the auto-assignment process worked correctly. DMAP will send another communication to division MMIS contacts when this happens.

If workers need to make enrollment changes for clients in these counties before then:

- Contact the DMAP Prepaid Health Plan Coordinator (PHPC) for the client's current plan.
- The PHPC will see whether the client is part of the "even distribution" auto-assignment and whether an enrollment change can be made.

Report auto-assignment issues to DMAP

If you find possible issues with the auto-assignment for these counties, or have questions about whether a client will be part of the "even distribution" auto-assignment effective October 26, contact the PHPC for the client's plan.

Client notification

If DHS determines that clients were correctly auto-assigned by "even distribution" in these counties, those clients will receive notification about their enrollment changes the week of October 26.

- Clients will have a minimum of 30 days to request disenrollment. If a client requests disenrollment after the 30 days, contact the PHPC for the client's plan.

If you have any questions about this information, contact:

Contact(s):	Tom van der Veen, DMAP Delivery Systems Manager		
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