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DMAP Quality Improvement Medical Section

**Authorized Signature**

**Number:** DMAP-IM-09-161

**Issue Date:** 12/29/2009

**Topic:** Medical Benefits

**Subject:** New MCOs in Tillamook, Curry and Lincoln counties, effective January 1, 2010

**Applies to (check all that apply):**

- All DHS employees
- Area Agencies on Aging
- Children, Adults and Families
- County DD Program Managers
- County Mental Health Directors
- Health Services
- Seniors and People with Disabilities
- Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists

**Message:**

DMAP will post the attached Provider Announcement to OHP's Website. The announcement tells providers about four new DMAP contracted MCOs in Lincoln, Tillamook and Curry counties. The announcement includes:

- A schedule for client auto-assignment to managed care plans during a four-month phase in period.
- Information on exemptions.

*If you have any questions about this information, contact:*

|                    |                                   |             |  |
|--------------------|-----------------------------------|-------------|--|
| <b>Contact(s):</b> | Provider Services                 |             |  |
| <b>Phone:</b>      | 503-947-5515                      | <b>Fax:</b> |  |
| <b>E-mail:</b>     | dmap.providerservices@state.or.us |             |  |

## ***Curry, Tillamook and Lincoln counties*** **OHP enrolls clients to managed care plans**

Approximately 10,000 fee-for-service Oregon Health Plan (OHP) clients in Lincoln, Tillamook and Curry counties will begin a phased-in enrollment to medical plans.

OHP designates managed care plan service areas as voluntary or mandatory. OHP clients in mandatory service areas enroll in managed care plans unless a plan is unavailable or the client receives an exemption.

Beginning January 1, 2010, OHP clients in Lincoln, Tillamook and Curry counties will be assigned to one of the following plans:

- **Lincoln and Tillamook counties**
  - Intercommunity Health Plans (IHN)  
1-800-757-5114
  - CareOregon 1-800-224-4840
- **Curry County**
  - Mid Rogue IPA Holding Company  
1-888-460-0185
  - Doctor of Oregon Coast South (DOCS) (limited areas)  
1-541-269-7400

Implementation will occur gradually, beginning January 1, 2010, and ending June 2010. A tentative schedule is attached.

Clients are enrolled in plans based on their home ZIP code. Clients who live in counties served by multiple plans will be distributed evenly between plans.

### ***Exemptions***

The majority of OHP clients assignments to managed care will follow the attached schedule. Until a plan assignment is made,

OHP clients may continue to see you as a fee-for-service patient. Client's plan enrollment information can be found on the Provider Web Portal or AVR.

- Plan enrollment may also be delayed if the client is scheduled for surgery or in the last three months of pregnancy as determined by OHP rules.
- American Indians/Alaska Natives documented with OHP may choose a plan or fee-for-service provider.

Clients seeking an exemption to managed care enrollment should contact their worker or call Client Services at 1-800-273-0557.

### ***Will you continue to see OHP clients?***

We hope you will continue seeing OHP clients through a contracted plan. During this transition we would like to share some tips with you:

- Submit patient claims to their assigned plans.
- Verify client enrollment and eligibility before providing service.
- Determine if client's benefit package covers the service.
- The patient's Prior Authorizations will come from the plan.
- Fee-for-service client claims process as usual.

### ***Information for clients***

- Clients will receive a coverage letter from OHP about their plan assignment and a provider list and handbook from the plan.

**Information for clients cont.**

- Clients enrolled in a plan do not make copayments.
- Clients with appointments scheduled after their plan enrollment date will need to cancel if providers are not contracted with client's plan.

**Lincoln County**

| Intercommunity Health Plans (IHN)<br>CareOregon |                |       |
|---|----------------|-------|
| 2010  | City           | Zip   |
| <b>Jan</b>                                      | Logsdan        | 97357 |
|   | Neotsu         | 97364 |
|   | Eddyville      | 97343 |
|   | Tidewater      | 97390 |
|   | Yachats        | 97498 |
| <b>Feb</b>                                      | Seal Rock      | 97376 |
|   | South Beach    | 97366 |
| <b>Mar</b>                                      | Depoe Bay      | 97341 |
|   | Otter Rock     | 97369 |
|   | Rose Lodge     | 97372 |
|   | Waldport       | 97394 |
| <b>Apr</b>                                      | Otis           | 97369 |
|   | Gleneden Beach | 97388 |
|   | Toledo         | 97391 |
| <b>May</b>                                      | Lincoln City   | 97367 |
|   | Newport        | 97365 |

**Tillamook County**

| Intercommunity Health Plans (IHN)<br>CareOregon |              |       |
|---|--------------|-------|
| 2010  | City         | Zip   |
| <b>Jan</b>                                      | Beaver       | 97108 |
|   | Neskowin     | 97149 |
|   | Hebo         | 97122 |
|   | Nehalem      | 97131 |
| <b>Feb</b>                                      | Cloverdale   | 97112 |
|   | Oceanside    | 97134 |
|   | Wheeler      | 97147 |
| <b>Mar</b>                                      | Netarts      | 97143 |
|   | Manzanita    | 97130 |
| <b>Apr</b>                                      | Garibaldi    | 97118 |
|   | Pacific City | 97135 |
|   | Bay City     | 97107 |
| <b>May</b>                                      | Rockaway Bch | 97136 |
|   | Tillamook    | 97141 |

**Curry County**

| Mid Rogue IPA Holding Company<br>Doctors of Oregon Coast South (DOCS) |             |        |
|---|-------------|--------|
| 2010  | City        | Zip    |
| <b>Jan</b>  | Ophir       | 97464* |
|   | Agness      | 97406  |
|   | Wedderburn  | 97491  |
|   | Sixes       | 97476* |
| <b>Feb</b>  | Langlois    | 97450* |
|   | Port Orford | 97465* |
| <b>Mar</b>  | Gold Beach  | 97444* |
| <b>Apr</b>  | Brookings   | 97415  |

*\* Areas served by DOCS.*

**Questions?**

- For policy and billing questions, contact DMAP Provider Services at 1-800-336-6016 or [dmap.providerservices@state.or.us](mailto:dmap.providerservices@state.or.us)

