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DMAP Policy and Planning Section

Authorized Signature

Number: DMAP- IM-10-122

Issue Date: 10/07/2010

Topic: Medical Benefits

Subject: Pharmacy announcement: Intermittent point of sale availability on Sunday, Oct. 10

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (please specify): DHS staff and others identified on the SPD, CAF, AMH and DMAP transmittal lists |

Message:

DMAP will post the following announcement on the [OHP Provider Announcements](#) page, and distribute via eSubscribe. It tells pharmacies that point of sale claim processing will be intermittently unavailable the night of Sunday, Oct. 10.

If you have any questions about this information, contact:

Contact(s):	DMAP Pharmacy Program
Phone:	503-947-1195
E-mail:	dmap.rxquestions@state.or.us



Pharmacy point of sale update

Intermittent system availability on Sunday, Oct. 10

Real-time claim processing through point of sale will be unavailable intermittently from **10 p.m. on Sunday, Oct. 10 until 2 a.m. on Monday, Oct. 11.**

During this time, DHS will perform required system maintenance. We regret any inconvenience this may cause, and appreciate your patience as we continue to make system improvements.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our clients.

Questions?

Call the Oregon Pharmacy Call Center at 888-202-2126 (available 24 hours a day, 7 days a week).



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